

Action Plan in response to the PPO Report into the death of Mr James Trewick on 17 December 2022 at HMP Northumberland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should ensure that there is an auditable process to manage long-term medical conditions in line with the National Institute for Health and Care Excellence (NICE) guidelines, including:</p> <ul style="list-style-type: none"> timely and appropriate referrals after reception health screens; implementation of personalised care plans, with regular monitoring and reviews; and identifying and managing outstanding hospital appointments. 	Accepted	<p>There is now a long-term conditions pathway from reception into the LTC service.</p> <p>2 Senior nurses have been employed to manage long term conditions on site in Jan 2023 as this was previous overseen by an agency nurse 2 days per week. This means at HMP Northumberland there is now a 5-day clinical service to manage LTCs. In July 2023, a clinical lead has been employed to clinically lead the long-term conditions service and complex cases. They have responsibility for auditing referral times, pathways and clinically supervising the senior nurses.</p> <p>LTC nurses have both completed modules at Teesside University in chronic disease management to ensure care plans are</p>	Head of Healthcare/ Primary Care clinical lead/ Complex case clinical lead Spectrum	Feb 2024

		<p>individualised patient focused and based upon best practice in line with NICE guidance. The quality of their care plans and clinical interactions are audited by the clinical lead to ensure quality.</p> <p>All patients are recalled on a minimum of an annual recall for follow up and monitoring of their chronic condition.</p> <p>There is now a substantive GP on site 5 days for medical oversight of patients with chronic conditions.</p> <p>There is a business case in place for a further full time senior nurse to supplement the LTC service.</p>		
--	--	---	--	--