

Action Plan in response to the PPO Report into the death of Mr Thomas Goldring on 29 December 2022 at HMP Winchester

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor should ensure that after each court appearance, whether in person or by video-link, staff:</p> <ul style="list-style-type: none"> • screen prisoners for suicide and self-harm risk and record their assessment; and • refer prisoners at enhanced risk of suicide and self-harm to healthcare staff in accordance with PSI 07/2015 	Accepted	<p>Assurance checks on Early Days In Custody (EDIC) documentation were completed by the group safety team in March 2023 and at each subsequent Prison Group Director (PGD) team visit. Local assurance checks on EDIC documentation were implemented in September 2023 to ensure that staff are effectively identifying and sharing risk information.</p> <p>A safety briefing was circulated in August 2023 to remind all staff of the requirement to engage with prisoners after a court appearance and to screen them for any suicide and self-harm risk and to document the assessment in the prisoner's record. The briefing also stated that reception staff should escalate any concerns, open an ACCT where appropriate, and record and share any new risk information. This briefing will be republished every six months.</p> <p>In September 2023 a change of status log was introduced in both the legal visits and reception areas to highlight and share risk information. Local assurance checks will also be implemented by the Head of Operations to ensure that staff are identifying and sharing change of status risk information effectively.</p>	<p>Head of Induction HMPPS</p> <p>Head of Safety HMPPS</p> <p>Head of Operations HMPPS</p>	Completed

2	The Governor should investigate the staff culture on B Wing, including considering the number and nature of complaints submitted, and provide an update to the Ombudsman.	Accepted	An internal review of B Wing complaints and Discrimination Incident Reporting Forms (DIRFs) has been completed. The Governing Governor wrote to the Ombudsman in November 2023 to provide an update on the actions, findings and ongoing work.	Governing Governor, Head of Safety and Group Safety Lead HMPPS	Completed
3	The Head of Healthcare should ensure that prisoners who are referred to the mental health team by reception staff have a face-to-face triage assessment.	Accepted	<p>All referrals to mental health team are seen for a face-to-face triage assessment as follows: routine referrals are seen within 5-working days, urgent referrals are seen within 48 hours. Any delays relating to those timeframes are reported via Datix platform and investigated.</p> <p>The service has an operating <i>Triages and Assessment</i> LOP in place. Liaison and Diversion SPOC in place and referrals received via this route are treated and urgent and seen within 48 hours.</p> <p><i>Referrals to Mental Health Team</i> LOP also in place.</p>	Head of Healthcare Practice Plus Group (PPG)	Completed