

Action Plan in response to the PPO Report into the death of Mr Alan Waddup on 13/12/2018 at HMP Northumberland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should review the mental health referral management process at HMP Northumberland to ensure that:</p> <ul style="list-style-type: none"> initial health screens are thorough so that outstanding mental health assessments are actioned immediately; and the triage and assessment of prisoners after referrals are carried out within expected timescales. 	Accepted	<p>Significant changes to all healthcare services on site have taken place since the death of Mr Waddup. All patients awaiting assessment from the mental health team in their previous establishment are handed over in a daily meeting.</p> <p>Changes to staffing model ensures that there is consistent and appropriately trained staff to complete all health screens this is monitored monthly via NHS England contract.</p>	<p>Head of Healthcare</p> <p>Spectrum CIC</p>	Completed
2	The Director should write to the Ombudsman within 28 days setting out the actions that have been taken to ensure that staff are aware of the need to enter a cell at night when there is	Accepted	The Director wrote to the PPO on 6 April 2022.	<p>Director</p> <p>Sodexo</p>	Completed

	potentially a risk to life, in line with PSI 24/2011				
3	<p>The HMPPS Head of Custodial Contracts should satisfy himself that the Director of HMP Northumberland has taken sufficient action to ensure that staff understand the need to enter a cell at night when there is a potential risk to life, in line with PSI 24/2011.</p>		<p>Following receipt of the PPO report, the recommendation was added to the agenda of the next scheduled Controller/Director meeting for discussion and action. This meeting structure provides a formal assurance mechanism to ensure that all PPO recommendations are reviewed, actioned, and monitored until completion.</p> <p>In response to this specific recommendation, I am assured that the Director of HMP Northumberland took appropriate action to ensure staff awareness of the need to enter a cell at night when there is a potential risk to life, in line with PSI 24/2011. This was achieved through the publication of multiple staff information notices and the adaptation of local training packages to explicitly cover this concern. All PPO actions and/or recommendations are reviewed and followed up through subsequent Controller/Director meetings, providing ongoing assurance of compliance.</p> <p>The Head of Prison Contracts Group has written to the Sodexo Chief Operating Officer for Justice asking that he implements assurance of PPO recommendations externally from the establishment senior management.</p>	HMPPS Head of Custodial Contracts	Completed