

Action Plan in response to the PPO Report into the death of Mr Stuart Berry on 1 February 2024 at HMP Chelmsford

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Prison Group Director for Hertfordshire, Essex and Suffolk should:</p> <ul style="list-style-type: none"> Review the training provided to reception staff at Chelmsford on assessing risk of suicide and self-harm and how to put appropriate monitoring and support in place if an ACCT is opened. 	Accepted	<p>All reception staff are trained in SASH during their initial training and are refreshed in this every 3 years. All case co-ordinators are also sent away on a 2-day course to become a co-ordinator and are unable to carry out reviews without this training.</p> <p>Reception and healthcare staff were all spoken to by The Acting Governor in relation to risk, triggers and protective factors, for further understanding and to ensure known factors are used and not to go on presentation.</p> <p>Risks and triggers posters are displayed in reception to assist staff.</p> <p>Early Days In Custody and ACCT upskilling training package has been developed for use locally. This will be delivered on a regular basis.</p>	<p>Training</p> <p>Acting Governor</p> <p>Head of Safety & segregation</p> <p>Group safety lead</p>	<p>Complete</p> <p>Complete</p> <p>Complete</p> <p>Complete</p>

<ul style="list-style-type: none"> • Ensure a rigorous quality assurance process is in place that accurately monitors the effectiveness of that training. • Review whether Chelmsford is effectively prioritising access to phone calls for newly arrived prisoners, and particularly those on ACCT. 		Safety Hub manager to deliver risk, triggers and protective factor training to all reception staff, which will provide upskilling to this group.	Head of Safety & segregation	September 24
		Head of Business assurance to ensure a robust assurance process is in place, as owner of the training department.	HOBA	September 24
		Training department to provide Head of safety & segregation with the SASH figures each month for the safety meeting, so this can be tracked.	HOBA	September 24
		Head of Residential to meet with the Public Protection team to ensure the current process in place is adequate, with a documented robust assurance in place to track and evidence this.	Head of Residential	September 24