

Action Plan in response to the PPO Report into the death of Mr Brian Fletcher on 15 December 2025 at HMP Hewell

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all clinicians follow the healthcare provider policy for blood pressure monitoring and that this is audited within the quality schedule.	Accepted	An email has been sent to all staff to remind them of the policy for blood pressure monitoring and parameters. Guidance posters have been put up in healthcare areas. This has been discussed in daily team meeting and clinical leads are auditing for compliance.	Head of Healthcare Practice Plus Group	June 2026
2	The Head of Healthcare should establish long term condition management as per national guidance, which includes a register, care plans, clinic monitoring and education opportunities for staff, and audit this within the quality schedule.	Accepted	Most care plans have been completed in Early Days in Custody (EDiC) since this incident in December 2025. We have 2 care plan clinics per week in EDiC and a local policy has been written which is being ratified. Our new Advanced Clinical Practitioner started in April 2026 and is working on getting LTC management back on track with clinics 4 days a week. She will be upskilling registered professionals as part of her role. Long Term Condition management is reported on monthly in performance monitoring for NHSE.	Head of Healthcare Practice Plus Group	August 2026

3	The Head of Healthcare should ensure that all staff administering pain relief enter the reason why it has been requested into the clinical system and that this process is audited within the medicines management schedule.	Accepted	An email has been sent to all staff to remind them to record these reasons on the system. In addition, daily team meeting discussions have taken place where this has been highlighted. The pharmacy manager is conducting regular audit checks to ensure understanding and compliance.	Head of Healthcare Practice Plus Group	July 2026
4	The Governor should ensure that: • The prison's local security strategy (LSS) reflects HMPPS requirements that a welfare check is completed at morning unlock and that clear guidance is provided to staff on what is expected of them. • A robust quality assurance process is implemented to ensure that welfare checks are carried out at morning unlock.	Accepted	In accordance with the policy requirements outlined in Prison Service Instruction (PSI) 75/2011, the Local Security Strategy (LSS) will be updated to include clear guidance on welfare checks during morning unlock. Staff will be briefed on these amendments and provided with direction on where the updated guidance can be accessed within the LSS. A standardised process will be implemented across all residential functions whereby staff are required to unlock each cell at the earliest opportunity in the morning and conduct a welfare check. Unit Supervisors will provide assurance that these checks are being carried out through direct observation of staff undertaking this task. The wing diary will be amended to include a section for Unit Supervisors to confirm compliance by signature.	Governor HMPPS Governor HMPPS	June 2026 June 2026