

Action Plan in response to the PPO Report into the death of Mr John Richards on 6 October 2023 from HMP Aylesbury

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should introduce a robust audit process to ensure that when prisoners are acutely mentally unwell, clear care plans are constructed including processes for effective monitoring of prisoners and advice to officers on escalating concerns.	Accepted	<p>The Mental Health team carry out monthly care plan and risk assessments (CPRA) audits. Any outstanding actions are discussed and followed up with individual practitioners. Caseloads are also discussed in clinical supervisions.</p> <p>Those managed on CPA will have an additional audit carried out.</p> <p>The current process for escalating concerns is a verbal handover to HMPPS on the unit where the patient resides, or written handover either in the wing book, ACCT plan (if they have an open on) or via the shared care meetings.</p> <p>This process will be reviewed. Healthcare staff will be reminded of the route and importance of escalating concerns to HMPPS Staff, this will be done by notice to staff.</p>	Head of Healthcare, Central and North West London NHS Foundation Trust	February 2025

2	<p>The Governor and Head of Healthcare should identify the learning from the investigation into the emergency response and implement an appropriate training plan.</p>	Accepted	<p>Operational Band 3 officers receive emergency first aid training during their initial prison officer training, with further additional training being offered to a limited number of operational staff as part of the local training plan.</p> <p>In November 2024, HMPPS introduced First Responder training videos which were created in collaboration with St John Ambulance and the Health and Safety Executive (HSE) These training videos are live and available to all employees via the e-learning platform.</p> <p>Interactive simulation training sessions, involving healthcare nurses and HMPPS staff, have been introduced at HMP Aylesbury. These sessions include role-play scenarios set in a cell with the use of a resuscitation training mannequin. Sessions are followed up with feedback on the scenarios. Further training sessions will continue to be arranged on a quarterly basis.</p> <p>The resuscitation policy has been distributed to all healthcare staff.</p>	<p>Head of Safer Custody, HMPPS</p> <p>Head of Healthcare, Central and North West London NHS Foundation Trust</p>	December 2025
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