

## Action Plan in response to the PPO Report into the death of Mr Andrew Clark on 24 April 2025 at HMP Norwich

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare at HMP/YOI Norwich should review palliative provision, including provision of a palliative healthcare lead and MDT, in line with the Dying Well in Custody Charter 2024, to ensure that anticipatory medications recommended by the Community Palliative Care Team are appropriately prescribed in a timely manner.	Accepted	Process and provision for Palliative care reviewed in line with Dying Well in Custody Charter 2024. New lead appointed. Process set up for MDT team meetings to discuss all aspects of palliative care patients including liaison with Community teams and prescribing regimes.	Head of Healthcare HCRG Care Group	Completed
2	The Head of Healthcare at HMP/YOI Norwich should communicate the out of hours prescribing process, including the nurse prescriber rota, to all healthcare staff and this should be included in the prison's induction process.	Accepted	Out of hours rota completed on a weekly basis. Full details communicated to all staff on a Friday email. Rota includes clinical leads, prescribers, and Head of Pharmacy.	Head of Healthcare HCRG Care Group	Completed