

Action Plan in response to the PPO Report into the death of Mr Waleed Ali on 22 October 2022 at HMP Wandsworth

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor, Head of Healthcare and Head of Operations at Serco should ensure that they have an audit process in place to provide assurance that staff are following the mandatory actions for person escort records.		<p>The prison has introduced the mandatory printing of Digital PERs on a prisoner's arrival into custody to ensure that this documentation is available for the nurse and First Night in Custody Officer.</p> <p>The Head of Reception will introduce an audit process to ensure that all new arrivals have their PER printed and attached to their core record, and that the information on this documentation is considered in the initial risk assessments. A review of the Reception process and a checklist of task completion is underway to ensure that the relevant staff are aware of their responsibility to check the dPER, and consider risk information, and that this is being overseen and checked by the SO. Regular staff training is in place to upskill staff in this, focusing particularly on PERs and assisting staff to identify the relevant partners to</p>	<p>Head of Reception HMPPS / Head of Healthcare Oxleas NHS Foundation Trust</p> <p>Head of Reception HMPPS</p>	<p>Completed</p> <p>February 2025</p>

		<p>refer risk information to.</p> <p>There are monthly PECS management meetings with the Head of Reception, Head of OMU, Head of Operations (covering the Gate), and Serco management in attendance. These meetings are to ensure effective cross-functional working, and include discussions around the completion and quality of (digital) PERs, ACCTs and effective risk handover.</p> <p>The Head of Reception, along with the Head of Safety, the Group Safety Lead, Head of Healthcare, Liaison and Diversion (L&D) services, and MET police attended a multi-agency learning event in September 2024 to discuss the learning and findings of the investigations into Mr Ali's death. This included the agreement of additional steps to ensure risk-information is appropriately passed on.</p> <p>There has been a review of the support available to prisoners in Reception, to additionally support with risk-management processes. This includes a bolstering of the Listener offer, the number of peer supporters present, and new Induction Booklets with information about support services in HMP Wandsworth.</p>	<p>Head of Reception</p> <p>Head of Reception</p> <p>Head of Reception</p>	<p>Completed</p> <p>Completed</p> <p>Completed</p>
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