

Action Plan in response to the PPO Report into the death of Mr Simon Follos on 22 August 2023 from HMP Stoke Heath

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with the Prison Safety Policy Framework, including that stringent ACCT quality assurance procedures are in place for senior managers to identify poor practice, learn lessons and, where appropriate, provide staff with refresher training.	Accepted	A notice to staff will be distributed which will highlight the required duties in relation to ACCT management procedures, for example completing quality assurance checks in line with national policy. Senior managers will provide a comprehensive overview of findings to the case manager and any recurrent issues will be discussed on an individual basis. Any additional upskilling required will be delivered to staff by the safer custody custodial manager.	Head of Safer Custody, HMPPS	March 2025
2	The Prison Group Director for West Midlands should outline in the action plan the steps she has taken to satisfy herself that effective action is being taken to improve ACCT quality assurance at Stoke Heath.	Accepted	The Prison Group Director (PGD) for the West Midlands has tasked the Group Safety Lead and Deputies to regularly review and monitor the effectiveness of the local ACCT quality assurance processes. Where good practice is identified this is shared and where learning is required this is actioned immediately. Themed Safety PGD visits will be completed periodically and again, feedback given to the Governor and local Safety Team.	Prison Group Director for West Midlands, HMPPS	Completed

			Performance and ACCT quality will also be monitored through Quarterly Performance & Assurance Meetings.		
3	<p>The Governor should ensure that staff:</p> <ul style="list-style-type: none"> • fully and promptly investigate information about bullying and intimidation; • challenge alleged perpetrators appropriately; and • support victims effectively and properly consider and address the possible impact on their risk of suicide and self-harm. 	Accepted	<p>Violence reduction staff and representatives will investigate all reported incidents of bullying and intimidation. All alleged perpetrators from these incidents will be considered and, where appropriate, will be referred for Challenge, Support and Intervention Plan (CSIP). Additionally, any evidence collated will be utilised to challenge alleged perpetrators via the adjudication process. Identified victims of bullying are supported by the violence reduction and residential unit staff, and they will also be considered for support via the CSIP process. Peer support is also available and will be promoted on all wings. Staff will be reminded of the CSIP process and the aforementioned violence reduction measures through a notice to staff.</p>	Head of Safer Custody, HMPPS	March 2025