

## Action Plan in response to the PPO Report into the death of Mr Dean Collins on 27 December 2024 HMP Birmingham

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should review processes for enabling urgent same day GP or other senior clinician appointments to ensure review of unwell patients in a timely fashion.	Accepted	We have urgent same day GP appointments in place. Comms has been resent to staff to prompt to use these slots if they feel appropriate and unwell patients are raised in the daily mid-afternoon handover and again staff prompted to use GP urgent appointments.	Head of Healthcare	Completed
2	The Governor should review how effective previous work to educate managers about the risk assessment process, and the Graham judgement has been and provide additional measures, including additional training, where necessary.	Accepted	Following a Senior Leadership Team meeting, the Governor has initiated an update to the Local Security Strategy (LSS) instruction to align with the new framework. The revised LSS will include a dedicated section on the Graham judgment. Quality assurance processes have been strengthened, resulting in improved documentation of escape risk, mobility, and decency considerations. Where narratives remain incomplete, managers will receive targeted feedback and support to ensure compliance.	Governor HMPPS	January 2026