

# Action Plan in response to the PPO Report into the death of Mr Nathan Byrnes on 21 July 2023 at HMP Liverpool

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that temporarily promoted staff have sufficient knowledge to complete the duties they will be mandated to undertake.	Accepted	HMP Liverpool recognises that staff on temporary promotion require increased support when undertaking their new role. The prison has implemented a new working practice that ensures any member of staff selected for temporary promotion to band 4 supervising officer will not commence in this role until case coordinator training has been completed. This will provide them with the skills needed to assess risk and identify triggers and protective factors when working with individuals who may be at risk of harm to themselves.	Head of Safety	June 2024
2	The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national instructions, including that staff: <ul style="list-style-type: none"> <li>conduct detailed ACCT assessments that take account of all</li> </ul>	Accepted	Regular ACCT refresher training is being offered to all operational and non-operational staff, including healthcare, at HMP Liverpool. This covers assessing risks and identifying triggers, setting and recording support actions on the care plan and ACCT case management. It also reminds staff not to rely solely on an individual's behaviour and comments when assessing risk.	Head of Safety Head of Healthcare	August 2024

<p>background information, including ACCTs within the post-closure period;</p> <ul style="list-style-type: none"> <li>• add all support actions to the care plan ensuring that they are specific and meaningful, aimed at reducing risk, and update them at each review;</li> <li>• ensure a consistent case management approach to ACCT by allocating a sole case co-ordinator; and</li> <li>• consider all relevant factors when assessing a prisoner’s risk factors and not rely solely on their behaviour and comments when deciding to stop ACCT procedures.</li> </ul>	<p>HMP Liverpool’s Safety Team and Custodial Managers conduct weekly quality assurance checks of ACCT documents, including newly opened, opened and those closed within the first 72 hours. To support this work, two safety officers have been upskilled as ACCT subject matter experts. They complete weekly supportive feedback sessions with any staff who have been identified through the quality assurance process as requiring extra support with ACCT case management.</p> <p>HMP Liverpool now allocate a named case coordinator to ensure consistency throughout the ACCT process. This approach is also subject to quality assurance on a weekly basis.</p>		
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