

Action Plan in response to the PPO Report into the death of Mr Michael Dawson on 14 February 2024 at HMP Lindholme

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that when patients refuse to attend outside hospital against medical advice that a mental capacity assessment is undertaken to ensure the patient fully understands their decision making and this is documented into the SystemOne medical records for the wider multi-disciplinary team.	Accepted	All healthcare staff have been reminded to ensure that capacity assessment is always completed and documented where patients decline any healthcare treatment against medical advice. Staff have been reminded to record capacity assessment on the capacity template on SystemOne. Mental Capacity is part of our mandatory training modules for patient facing staff within Practice Plus Group. Our Compliance with Mental Capacity training is currently 100%.	Head of Healthcare Practice Plus Group	Completed.
2	The Head of Healthcare should ensure that all staff are trained and competent in NEWS2 assessment, scoring, and calculation. This will ensure that patients who are deteriorating, or at risk of deteriorating will have a timely initial	Accepted	NEWS2 training compliance is currently 97%. This is also audited in the PROTECT category that is carried out, as per the organisational audit schedule.	Head of Healthcare Practice Plus Group	Completed

	assessment by a competent clinical decision maker.				
3	The Head of Healthcare should ensure that all patients with long-term conditions including epilepsy have an individualised management plan that includes the out of hours provision.	Accepted	All care plans are completed and reviewed by the Long-Term Conditions Nurse, in line with Ardens. Our compliance is currently 86%. For complex patients with long term conditions a joint management plan with the prison is put together and agreed by an MDT.	Head of Healthcare Practice Plus Group	Completed
4	The Head of Healthcare should ensure that when there is an increase in seizures in individuals with a diagnosis of epilepsy that a seizure chart is used to ensure that patients are monitored to see if there is a pattern to the seizures and further escalation of treatment can be planned.	Accepted	Patients noted to be having an increase in seizures are discussed at daily handover attended by the Long-Term Conditions Nurse and the GP and given a seizure log and explanation of its need.	Head of Healthcare Practice Plus Group	Completed