

Action Plan in response to the PPO Report into the death of Mr Daniel Brown on 16 January 2025 at HMP High Down

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all staff are trained in the use of National Early Warning Score (NEWS2) and understand their responsibilities regarding clinical escalation processes.	Accepted	All staff already complete Deteriorating Patient Training. NEWS2 competency document developed and each member of healthcare being assessed, this has now been rolled out and will be completed by the end of December 2025.	Head of Healthcare, Central and North West London NHS Foundation Trust	December 2025
2	The Head of Healthcare should ensure that there is a clear follow-up process when a prisoner with known vulnerabilities misses a healthcare appointment.	Partially	We can develop a Follow-up check protocol to include the requested information but would require support to make a system change here as a protocol will not make an effective change. I would suggest there needs to be consideration with this recommendation for a template to be developed to include all this information to go onto S1 to support all services and not just locally so this would need to sit out of High Down somewhere? I will look at this locally but should also be considered wider.	Head of Healthcare, Central and North West London NHS Foundation Trust	

			Also if this is focused on patients with known vulnerabilities, this action cannot sit with healthcare alone.		
3	The Head of Healthcare should review local processes to ensure that prisoners requiring clinical follow-up are properly identified.	Partially but require confirmation on action	I raised this from the draft clinical review, but have not had feedback. I am unaware of how the 'flagging' process can happen on S1 to flag on the ledgers clearly those for clinical follow up apart from the team rebooking them for another appointment. Please can you clarify how this action can take place please and what is expected?	Head of Healthcare, Central and North West London NHS Foundation Trust	

