

Action Plan in response to the PPO Report into the death of Mr Henry Benoi-Davies (aka Jimmy Assani) on 23/03/2022 at HMP Nottingham

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that processes are in place to enable reception screening staff to make all reasonable attempts to secure and use past healthcare records to support reception screenings and ongoing care.	Accepted	<p>All existing staff are to be given training and for new staff this will be embedded in their induction.</p> <p>The following measures will be implemented:</p> <ul style="list-style-type: none"> • Reception screening must be completed on all patients on arrival to reception as per trust policy. • Patient medical history to be accessed on reception where available and staff to expedite this using GP to GP. • Staff to review patients' history on SystemOne where available on reception. • Patients that do not give consent must have a mental health capacity assessment, this must be offered within 2 days. • Staff to ensure that any patient that is high risk is assessed on arrival to the establishment. 	Head of Healthcare Nottingham Healthcare NHS Foundation Trust	25/10/22

			<ul style="list-style-type: none"> Should the patient not consent and has had a mental capacity assessment, if patient does not wish to engage with an assessment it should be recorded in the patients records and include a clear plan of how this will be offered and must be added to the complex needs multidisciplinary meetings. 		
2	The Head of Healthcare should undertake an immediate review into the actions of nursing staff between 17 and 23 March 2022 in relation to Mr Benoi-Davies' reception screening, assessment, and care.	Accepted	<p>Level 2 serious investigation has been completed by the Trust. As a result:</p> <ul style="list-style-type: none"> Staff training needs have been highlighted in relation to the incident and will form part of the quality and assurance alongside 1:1 and appraisals Staff to discuss any complex patients at the weekly in the Multi Pathway Complex Care Meeting. 	Head of Healthcare Nottingham Healthcare NHS Foundation Trust	30/12/22
3	The Head of Healthcare should review why a GP referral cannot be made until a reception screen has been completed, and implement any potential improvements identified.	Accepted	<p>A review of the current process will be completed and any areas for improvement identified. The following actions will then be taken: -</p> <ul style="list-style-type: none"> Agreed process communicated to all staff Existing staff to be given training and for new staff this will be embedded into their induction package 	Head of Healthcare Nottingham Healthcare NHS Foundation Trust	30/10/22
4	The Head of Healthcare should ensure all healthcare staff receive	Accepted	Completion of Mental Health annual training to be completed and assurance checks to be put in place.	Head of Healthcare Nottingham	30/11/22

	training and regular updates about the Mental Capacity Act 2005.		<p>Appropriate staff attending the segregation unit will be trained in how to complete an algorithm and the process to escalate concerns if a patient is found to be unfit to be segregated.</p> <p>Staff to complete the CSU competency framework once published.</p>	Healthcare NHS Foundation Trust	
5	The Head of Healthcare should ensure that all staff make full and accurate SystemOne records of any observations they have, or have not, completed on prisoners, including their rationale for clinical decision-making.	Accepted	<p>All staff to be given refresher training on the required standard of observations recording on SystemOne.</p> <p>Assurance check process to be reviewed to ensure appropriate standards are maintained.</p>	Head of Healthcare Nottingham Healthcare NHS Foundation Trust	30/10/22