

## Action Plan in response to the PPO Report into the death of Mr Isaiah Olugosi on 28 March 2022 at HMP Wormwood Scrubs

| Rec No | Recommendation                                                                                                                                                                                                                                                      | Accepted / Not accepted | Response Action Taken / Planned                                                                                                                                                                                                                                                                                                        | Responsible Owner and Organisation     | Target Date   |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------|
| 1      | The Head of Healthcare should ensure that all mood reviews are undertaken in line with NICE guidance, using an agreed format which includes the broader risk factors for suicide in prison, and which clearly assesses any changes in presentation between reviews. | Accepted                | Increased the number of GPs on site who are competent to undertake mood review clinics.<br><br>NMP and ANP to be trained on completing mood reviews. GPs have been shown correct template to use.                                                                                                                                      | Medical Lead Practice Plus Group (PPG) | November 2024 |
| 2      | The Head of Healthcare should review the current process for sharing risk related information between healthcare and prison staff to assure themselves that relevant information is promptly shared in an auditable way.                                            | Accepted                | We will require consent from the patient, if granted, email to be sent to healthcare governor which will be sent to the relevant parties that need to be aware.<br><br>This is our current process.                                                                                                                                    | Head of Healthcare PPG                 | Completed     |
| 3      | The Governor should introduce a robust quality assurance process to satisfy herself that that all staff look through the observation panel before unlocking cells.                                                                                                  | Accepted                | Residential managers now carry out ad hoc checks during unlock to ensure that staff are looking through observation panels before unlocking cells. Staff are also regularly reminded at staff briefings of the importance of checking on prisoners through the observation panels to ensure the safety and wellbeing of both staff and | Head of Residence HMPPS                | Completed     |

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|   |                                                                                                                                                                                                  |          | <p>prisoners before unlocking the cell door. This reminder has been incorporated into training to ensure that staff remain aware of the importance of carrying out this check.</p> <p>In instances when staff are observed not looking through observation panels before unlocking cells, they will be reminded of the importance of this check and provided with upskilling support or monitored via performance measures where appropriate.</p>                                                                                                                                                                                                                                                             |                              |           |
| 4 | The Governor should ensure that the prison has a contingency plan covering what to do when members of the public arrive at the prison in night state, concerned about the welfare of a prisoner. | Accepted | <p>Following the death of Mr Olugosi, the prison made immediate changes to ensure that concerned members of the public could contact the prison's communications room immediately, including during the night state. This included adding instructions for how to raise concerns about the welfare of a prisoner as an emergency on the gov.uk website as well as on the automated safety phone line voicemail message and was displayed on signs outside the prison's visits centre.</p> <p>Several test calls have been conducted to ensure that this process is working as expected, and at night all calls are now automatically diverted to the communications room as an additional safety measure.</p> | Deputy Governor<br>HMPPS     | Completed |
| 5 | The Governor and Head of Healthcare should continue to provide regular training on resuscitation which includes                                                                                  | Accepted | An emergency response week was held and included attendance by healthcare and prison staff. Scenarios, teaching sessions and quizzes on                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Head of<br>Healthcare<br>PPG | Completed |

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|   | supporting staff to make appropriate decisions about when not to resuscitate.                                                                                                                                                                                                                          |          | <p>emergency responses and resuscitation were held over the week.</p> <p>Healthcare revisit training on resuscitation sporadically. All clinical staff are trained to ILS level. This also covers when not to commence CPR.</p>                                                                                                                                                                              |                          |           |
| 6 | The Head of Healthcare should ensure that all staff are aware of their responsibilities in relation to patients who omit doses of a medication. Where there are significant failures in the administration of medicines the Head of Healthcare should ensure these are reported as critical incidents. | Accepted | <p>Report already up and running for any patients who misses 3 doses in 7 days. Sent to the Pharmacy team.</p> <p>In the event of omitted dose policy not being followed, a datix would be submitted. After the initial investigation if it is found that the patient could have come to harm or staff did not adhere to the policy, we would consider complete a PIIR (Patient incident initial review)</p> | Head of Healthcare PPG   | Completed |
| 7 | The Governor should ensure that the Head of Drug Strategy is sufficiently resourced to effectively tackle drug misuse.                                                                                                                                                                                 | Accepted | To provide strategic support to the establishment's drug strategy lead a regional drug strategy lead was appointed by the Prison Group Director in December 2022. This additional support ensures that national best practice is shared with the local drug strategy lead and a regional drug strategy meeting is now in place to improve networking and sharing of intelligence and best practice.          | Drug Strategy Lead HMPPS | Completed |