

Action Plan in response to the PPO Report into the death of Mr James Lawson on 16 February 2023 at HMP Channings Wood

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare at HMP Channings Wood should ensure that healthcare staff completing first and second reception screen assessments use the free text section to provide more details about disclosure around a person's mental health, and where appropriate, record a defensible decision about opening an ACCT.	Accepted	<p>Instructions have been issued to healthcare staff highlighting the importance of completing the reception screen in SystemOne accurately.</p> <p>Refresher training will be held with staff on how to conduct first and second reception screen assessments, and the ACCT process in line with policy.</p> <p>We are working with the regional team to develop a smoother transition from Cat B to Cat C. This will include processes to improve communication and hand overs.</p>	Head of Healthcare (Practice Plus Group, PPG)	April 2024
2	The Head of Healthcare at HMP Channings Wood should ensure that all mental health and substance misuse staff are competent and confident in developing risk formulations and consider the formulation of risk at every consultation with the	Accepted	<p>Oxleas does not currently use risk formulation as part of the mental health process.</p> <p>Patients are referred and then triaged using a risk assessment. All mental health and substance misuse staff will receive training to ensure they know how to assess risk correctly and develop formulations. Also ensuring that</p>	Head of Healthcare (PPG)	April 2024

	patient, in line with NICE 'self-harm: assessment, management and preventing recurrence' (2022).		primary care staff know when it is appropriate to refer staff to the substance misuse team and mental health support services.		
3	The Head of Healthcare at HMP Exeter should ensure that there is an automatic handover process in place so essential information about the patient is handed over to the receiving establishment and should include when controlled medication is prescribed.	Accepted	<p>All southwest prison cluster healthcare team's access and use SystemOne, the clinical recording system. New receptions into HMP Exeter are registered on this system and all healthcare assessments, interventions, including controlled medications are recorded here.</p> <p>When a patient is transferred to another establishment, the receiving establishment is required to register the patient, this will enable them to see the patient's electronic record in its entirety, and any information provided by HMP Exeter.</p> <p>To further support handovers and releases, a designated nurse will be assigned to the handling of this area on a daily basis. This will ensure that all medications that need to leave with the patient are provided, and that the SystemOne record is reviewed and is an accurate reflection of the patient's current circumstance, this may include checks with GP and pharmacy colleagues.</p> <p>If there are any critical or complex situations that are key to the patient's wellbeing, staff have been informed that they should contact the receiving</p>	Head of Healthcare (Oxleas NHS Foundation Trust)	Completed

			<p>establishment to arrange a call, to provide a further verbal handover.</p> <p>In addition to the oversight of the nurse, we have appointed a custodial flow co-ordinator (admin based role) to provide additional support, improve communications and check that all systems and healthcare processes regarding the transfers and releases of individuals are completed.</p>		
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