

Action Plan in response to the PPO Report into the death of Mr Benjamin Harrison on 10/05/2022 at HMP Rochester

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare at HMP Elmley should ensure that handovers take place for complex patients who present clinical risks and are due to be transferred to ensure continuity of care.	Accepted	When a patient is transferred to another establishment continuity of their care records are transferred with them. If a patient is under the complex caseload or under the care of a specialism, for example mental health, pain clinic. Appropriate onward handovers are completed with the next establishment. Critical medication is reviewed on admission to HMP Elmley and on release or transfer.	Head of Healthcare Oxleas NHS Foundation	Completed
2	The Head of Healthcare at HMP Elmley should ensure that when new prisoners arrive with high risk and complex prescribed medication, staff complete a prompt review of their medication to manage any risks.	Accepted	Medication reviews are completed at reception by either a GP or a nurse prescriber. The patients Summary Care Record is viewed to ensure continuity and medication is de-prescribed if not fitting within with the Royal College of Practitioners Safer Prescribing in Prisons Guidance for clinicians January 2019. Appointments are booked with a GP to follow up on complex medication.	Head of Healthcare and Lead GP Oxleas NHS Foundation	Completed

			All new receptions into prison have an In possession risk assessment completed on arrival. This is reviewed as and when medication is reviewed or de-prescribed. Medication is risk assessed into 3 categories (Low., Medium and High risk). Depending on the risk category will inform the in possession status of the medication.		
3	The Head of Healthcare at HMP Elmley should ensure that when there is any uncertainty about a prisoner's diagnosis, the relevant referral is made to ensure that it can be confirmed or other options explored.	Accepted	All prisoners arriving into prison have a reception screening which covers the four key areas: Mental health Physical health Substance Misuse Social care If a prisoner is identified as having a long term condition, they are placed on the long term condition pathway. A review is carried out by the nurse in reception who will determine the urgency of a review. This will either be urgent, carried out by a GP or routine by a nurse. Care plans are completed with the patient and review dates are set as per clinical need.	Head of Healthcare And Lead GP Oxleas NHS Foundation	Completed
4	The Lead Pharmacist at Oxleas Trust should create a localised pathway to support healthcare staff with the governance arrangements of controlled drugs so healthcare	Accepted	https://www.england.nhs.uk/wp-content/uploads/2017/11/prison-pain-management-formulary.pdf	Head of Healthcare, Lead GP and Pharmacist	Completed

	staff who are responsible for administering and monitoring this medication at a local level are aware of their roles and responsibilities. The policy will incorporate the Royal College of General Practitioners' guidance on safer prescribing in prisons, the CQC and NHS England's guidance on the safer use of controlled drugs and the pain management formulary for prisons (2017).		National guidance is available for the prescribing and administration of fentanyl patches which is used to guide prescribers in HMP Elmley and use is restricted to 'risk assessed' The above guidance underpins all prescribing in HMP Elmley alongside Royal College of Practitioners Safer Prescribing in Prisons Guidance for clinicians January 2019. There is a Kent wide Medication Administration Standard Operating procedure V2.1 in place for all Kent staff to adhere to. The SOP is to be read and signed by all staff administering medication. Localised controlled drug training has been given to all staff and this continues to be rolled regularly or ad-hoc if required. In arrival to HMP Elmley patients on Fentanyl patches are reviewed by a GP or a nurse prescriber in the first night centre and referred to the pain clinic for a further review and care plan.	Oxleas NHS Foundation	
5	The Governor of HMP Rochester should remind staff to switch on their body-worn cameras during reportable incidents and ensure that control room operators prompt staff to do so during an incident.	Accepted	A Governor's notice to staff has been issued informing staff of the importance of wearing and activating their body worn cameras All control room staff are aware that they must prompt staff to activate their cameras when attending incidents.	Governing Governor HMPPS	Completed