

Action Plan in response to the PPO Report into the death of - Mr Stefan Slack on 20 November 2022 at HMP Five Wells

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should ensure that there are no delays in ambulances entering and leaving the prison; and that in a medical emergency, access from the prison gate to the wing is coordinated, to allow paramedics to reach an incident quickly.	Accepted	Staff responsible for coordinating the prison in an emergency will be briefed to ensure they appropriately prioritise ambulances entering and leaving the prison. A monthly exercise to be undertaken to ensure staff are sufficiently competent and test our own time frames and procedures as a desktop contingency exercise.	Director	30 November 2023
2	The Director and Head of Healthcare should ensure that: - All staff undertaking security risk assessments for prisoners taken to hospital understand the legal position on the use of restraints; - Healthcare information is accurate and sufficiently detailed to reflect the prisoner's clinical condition at the time, as well as the impact on their ability to escape unaided; Restraints are not used when a prisoner is unconscious, or during serious or invasive treatment; and	Accepted	Staff who are responsible for security risk assessments, both clinical and operational, to be trained on the legal position for the use of restraints by Security Managers. Healthcare staff to receive training by the Security Managers on the completion of security risk assessments to ensure that healthcare information is accurate, sufficiently detailed to reflect the prisoner's clinical condition, and the impact this has on the ability to escape unaided. Risk assessments to be updated to provide guidance that restraints are not used when a prisoner is unconscious, or during serious or invasive treatment.	Director Director Head of Safety	30 June 2023 30 June 2023 30 June 2023

	Learning needs are formally identified and addressed.		Head of Healthcare will ensure that all clinical staff learning needs are formally identified and addressed.	Head of Healthcare	31 August 2023
3	The Head of Healthcare should ensure that healthcare staff fully understand the context of documents they are asked to complete and sign and comply with the guidelines of their professional bodies.	Accepted	The Head of Healthcare, in accordance with professional best practice, will ensure that all healthcare staff: - Never sign a document retrospectively if they were not present for what the document pertains to; and - Any document that they do sign they must fully understand the circumstances, and if unclear raise this with a clinical lead.	Head of Healthcare	31 August 2023
4	The Director should ensure staff are aware that, in a time-critical or life threatening emergency, they have the discretion to discharge prisoners to hospital before completing a full risk assessment.	Accepted	Five Wells risk assessment to make explicitly clear that in a time-critical or life threatening emergency, staff have the discretion to discharge prisoners to hospital before completing a full risk assessment. Additional training to be given to the Duty Oscars and Duty Managers to up skill them in defensible decision making in relation to PER's & Risk Assessments for Emergency Escorts	Director Director	30 June 2023 30 June 2023
5	The Director should share the Ombudsman's comments about the high standard of support and professionalism of the family liaison officers and prison key workers.	Accepted	The comments about the high standard of support and professionalism will be provided to both the family liaison officers and the prison key worker. A letter of commendation to be given to staff identified by the Director of HMP Five Wells.	Head of Safety Head of Safety	31 May 2023 30 June 2023