

An ICRIR investigation – your journey

Information available online, via third parties and from wider education and outreach activity by the Commission.

1. Support

- First contact (by telephone, email or post)
- Basic information gathered
- Initial meeting to build understanding and identify needs
- Further meetings as required for questions and to gather more information
- We begin to assemble background information and check for ongoing investigations relating to the same incident
- We discuss with you whether your case is within our remit and how we would investigate your case
- You finalise your investigation request and questions.

Your Case Support Worker will have meetings with you to establish what you are looking for and how we can help you.

2. Information recovery

- We examine all previous investigation work (if there is any) and analyse any other material related to your case gathered from state organisations and individuals
- Terms of Reference are developed, including the type of investigation
- We establish whether the case is linked to any other case
- We follow up potential lines for investigation – this may include opportunities for forensic or ballistics testing or other expert input and can take advantage of scientific advances made since any earlier investigation
- We interview witnesses, search for more evidence, gather any more information from state organisations and others and evaluate all of the material.

Your Case Support Worker will bring in the investigative team to discuss key decisions with you regularly and keep you updated on progress.

3. Findings

- We prepare the report setting out the Chief Commissioner's findings
- We consider personal data, threat to life and national security obligations
- Representations to us by individuals subject to significant criticism in the report
- You and your family have time to consider, ask for explanations and suggest changes to the report
- We publish the final report and your personal statement if you want to make one
- We support a reading or event if you wish to hold one.

Your Case Support Worker will ensure the Findings Team explain the evidence and the conclusions they are reaching. They will help you understand what to expect from the report and decide how you want to be involved in the publication process.

They can also signpost you to further support if needed.

integrity

openness

respect

impartiality

accountability