

An ICRIR investigation: what to expect when you get in touch with us

1. Contacting the Commission

You can contact us:

- By telephone on 028 9036 2093 between 10.00 and 16.00, Monday to Friday
- By email at casesupport@icrir.independent-inquiry.uk
- In writing to FREEPOST ICRIR.

2. Information gathering

We will ask you for:

- Your preferred contact details
- The best times and method for future communications with us
- Some details about your case.

3. Meeting arrangements

- Your Case Support Worker will agree a suitable venue with you
- You can bring a relative, friend or other person with you to support you if you wish.

4. Your first meeting

- Your Case Support Worker will meet you to discuss what you want the Commission to investigate
- They will explain how the Commission will work with you.

integrity

openness

respect

impartiality

accountability