

# The Commission's safeguarding approach



The Commission has a responsibility to keep people safe from harm.

If you tell your Case Support Worker something, or the Case Support Worker sees something which makes them believe that a child or an adult is at risk of harm they must act.

By harm we mean where a child may have been abused or neglected or an adult may have experienced physical, sexual, emotional or other type of abuse.

By act we mean your Case Support Worker must take action to protect the person who is at risk. The Case Support Worker will speak with their manager and the Head of Safeguarding. They will help the Case Support Worker to decide whether this information needs to be passed to other agencies, like the police or social services.

Your Case Support Worker will normally ask you for your consent to pass on this information.

In some rare instances, it may not be possible to ask you for consent. This will be where the risk is very serious either to you or to someone else. Where it is not possible to get consent, or you do not give consent, but the risk is serious, the Case Support Worker can pass the information without consent.

In both instances, either with or without consent your Case Support Worker will tell you what they have decided to do, they will explain what action has been taken and let you know what will happen next.

On very rare occasions the Case Support Worker may not be able to share the action they have taken because to do so would put you or someone else at risk.

The Case Support Worker will answer any questions you may have about safeguarding. The [ICRIR safeguarding policies](#) are on ICRIR website in full.