



Summary: Equality screened policies 1 May 2025 to 31 July 2025

Policy title	Screening approval date	Policy aim	Screening outcomes
Complaints Handling	16 July 2025	The aim of the Complaints Handling Procedure is to ensure that ICRIR deals with any complaints raised as efficiently and fairly as possible, adopting a Trauma and Resilience Informed Approach.	Screened out