

## Oakhill STC 2021 Survey Results

### CONTENTS

- [Tab 1](#) Summary Statistics from Oakhill STC 2021 compared with summary statistics from Oakhill STC 2019.
- [Tab 2](#) Summary Statistics from Oakhill STC full inspection 2021 compared with summary statistics from Oakhill STC assurance visit 2020.
- [Tab 3](#) Responses of prisoners in racial minority groups compared with those of white prisoners.
- [Tab 4](#) Responses of prisoners who reported that they had a disability compared to those who did not.
- [Tab 5](#) Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Oakhill STC 2021

Survey responses compared with those from the previous survey

In this table summary statistics from Oakhill STC 2021 are compared with the following HMIP survey data:

- Summary statistics from Oakhill STC in 2019.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

		Oakhill STC 2021		Oakhill STC 2019	
Number of completed questionnaires returned		33		37	
n=number of valid responses to question (Oakhill STC 2021)					
DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 15 years of age?	n=32	3%	11%	
	Are you aged 18 or over?	n=32	6%	3%	
1.4	Are you from a racial minority group?	n=33	58%	69%	
1.5	Do you have any children?	n=30	7%	6%	
1.6	Are you from a traveller community?	n=33	9%	17%	
1.7	Have you ever been in local authority care?	n=33	39%	33%	
5.2	Do you have any health problems (including mental health problems)?	n=30	43%	43%	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	n=31	39%	31%	
10.1	Are you Muslim?	n=28	18%	23%	
ARRIVAL AND INDUCTION					
2.1	Were you searched in reception/admissions?	n=33	91%	97%	
For those who had been searched:					
2.1	Was this search done in a respectful way?	n=30	90%	74%	
2.2	Overall, were you treated well in reception/admission?	n=33	76%	71%	
2.3	When you first arrived, did you have any problems or worries?	n=33	88%	71%	
For those who had any problems when they first arrived:					
2.3	Did staff help you to deal with these problems or worries?	n=29	83%	64%	
2.4	Did you feel safe on your first night here?	n=32	75%	77%	
2.5	In your first few days, were you told everything you needed to know about life here?	n=32	69%	71%	

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		Oakhill STC 2021		Oakhill STC 2019	
Number of completed questionnaires returned		33		37	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
LIVING CONDITIONS					
3.1	Is the temperature of your room or cell about right?	<i>n=30</i>	57%	47%	
3.2	Can you shower everyday?	<i>n=33</i>	97%	92%	
3.3	Do you normally have enough clean, suitable clothes for the week?	<i>n=33</i>	94%	86%	
3.4	Do you have clean sheets every week?	<i>n=33</i>	70%	86%	
3.5	Can you get your stored property if you need it?	<i>n=33</i>	67%	76%	
3.6	Is it normally quiet enough for you to relax or sleep at night?	<i>n=32</i>	63%	56%	
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	<i>n=31</i>	90%	95%	
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<i>n=32</i>	91%	94%	
FOOD AND CANTEEN					
4.1	Is the food here very / quite good?	<i>n=31</i>	29%	14%	
4.2	Do you get enough to eat at mealtimes always / most of the time?	<i>n=31</i>	36%	32%	
4.3	Does the shop / canteen sell the things that you need?	<i>n=33</i>	27%	9%	
HEALTH AND WELL-BEING					
5.1	Is it easy to see:				
	Doctor?	<i>n=32</i>	41%	34%	
	Nurse?	<i>n=32</i>	56%	74%	
	Dentist?	<i>n=32</i>	38%	32%	
	Mental health worker?	<i>n=32</i>	50%	45%	
5.2	Do you have any health problems (including mental health problems)?	<i>n=30</i>	43%	43%	
<i>For those who have health problems:</i>					
5.3	Have you been helped with your health problems since you have been here?	<i>n=13</i>	85%	44%	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=31</i>	39%	31%	
<i>For those who have a disability</i>					
5.5	Are you getting the support you need?	<i>n=12</i>	50%	67%	
5.6	Did you have an alcohol problem when you came here?	<i>n=30</i>	0%	3%	
5.7	Did you have a drug problem when you came here?	<i>n=31</i>	26%	14%	
<i>For those who did have a drug or alcohol problem</i>					
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<i>n=8</i>	88%	33%	
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<i>n=32</i>	50%	29%	
5.10	Do you go to the gym or play sports once a week or more?	<i>n=32</i>	44%	47%	

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		Oakhill STC 2021		Oakhill STC 2019	
Number of completed questionnaires returned		33		37	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
COMPLAINTS					
6.1	Do you know how to make a complaint?	<i>n=32</i>	94%	100%	
<i>For those who have made a complaint:</i>					
6.2	Were your complaints usually dealt with fairly?	<i>n=21</i>	48%	41%	
	Were your complaints usually dealt with within 7 days?	<i>n=21</i>	52%	24%	
6.3	Have you ever felt too scared to make a complaint?	<i>n=30</i>	10%	4%	
SAFETY AND SECURITY					
7.1	Have you ever felt unsafe here?	<i>n=33</i>	27%	21%	
7.2	Do you feel unsafe now?	<i>n=32</i>	9%	0%	
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<i>n=32</i>	78%	85%	
7.5	Have other young people here ever done any of the following to you?				
	Verbal abuse?	<i>n=30</i>	60%	39%	
	Threats or intimidation?	<i>n=30</i>	43%	29%	
	Physical assault?	<i>n=30</i>	37%	36%	
	Sexual assault?	<i>n=30</i>	3%	7%	
	Being forced to assault another young person?	<i>n=30</i>	7%	13%	
	Theft of canteen or property?	<i>n=30</i>	3%	10%	
	Other bullying or victimisation?	<i>n=30</i>	7%	7%	
	Young people here have not done any of these things to me	<i>n=30</i>	40%	58%	
7.6	If you were being bullied / victimised by other young people here, would you report it?	<i>n=29</i>	45%	42%	
7.7	Have staff here ever done any of the following to you?				
	Verbal abuse?	<i>n=30</i>	20%	23%	
	Threats or intimidation?	<i>n=30</i>	7%	10%	
	Physical assault?	<i>n=30</i>	10%	13%	
	Sexual assault?	<i>n=30</i>	3%	3%	
	Theft of canteen or property?	<i>n=30</i>	3%	3%	
	Other bullying / victimisation?	<i>n=30</i>	3%	7%	
	Staff here have not done any of these things to me	<i>n=30</i>	73%	71%	
7.8	If you were being bullied / victimised by staff here, would you report it?	<i>n=28</i>	57%	53%	

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		Oakhill STC 2021		Oakhill STC 2019	
Number of completed questionnaires returned		33		37	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
BEHAVIOUR MANAGEMENT					
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	<i>n=30</i>	40%	22%	
8.2	Do you think the system of rewards or incentives is fair?	<i>n=30</i>	23%	14%	
8.3	Do staff usually let you know when your behaviour is good?	<i>n=29</i>	62%	74%	
8.4	If you get in trouble, do staff usually explain what you have done wrong?	<i>n=25</i>	52%	70%	
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	<i>n=31</i>	71%	71%	
<i>For those who have been restrained:</i>					
8.6	Did a member of staff come and talk to you about it afterwards?	<i>n=20</i>	45%	68%	
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<i>n=31</i>	71%	64%	
STAFF					
9.1	Do you feel cared for by most staff here?	<i>n=30</i>	67%	55%	
9.2	Do most staff here treat you with respect?	<i>n=30</i>	83%	82%	
9.3	If you had a problem, are there any staff here you could turn to for help?	<i>n=31</i>	90%	85%	
9.4	Can you speak to a Barnardo's advocate when you need to?	<i>n=31</i>	61%	73%	
FAITH					
10.1	Do you have a religion?	<i>n=28</i>	79%	73%	
<i>For those who have a religion:</i>					
10.2	Are your religious beliefs respected here?	<i>n=24</i>	88%	95%	
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n=24</i>	83%	91%	
KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Has anyone here helped you to keep in touch with your family / friends?	<i>n=31</i>	77%	87%	
11.2	Are you able to use a phone every day (if you have credit)?	<i>n=30</i>	80%	97%	
11.3	Is it quite / very easy for your family and friends to get here?	<i>n=29</i>	31%	42%	
11.4	Do you get visits from family or friends?	<i>n=31</i>	87%	87%	
<i>For those who do get visits:</i>					
11.4	Do you get visits from family or friends once a week or more?	<i>n=27</i>	22%	48%	

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		Oakhill STC 2021		Oakhill STC 2019	
Number of completed questionnaires returned		33		37	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
EDUCATION AND TRAINING					
12.1	Are you doing any of the following activities at the moment:				
	Education?	<i>n=31</i>	97%	88%	
	Training for a job (vocational training)?	<i>n=31</i>	26%	21%	
	Paid work?	<i>n=31</i>	10%	12%	
	Interventions (e.g. offending behaviour programmes)?	<i>n=31</i>	32%	24%	
	Not doing any of these activities	<i>n=31</i>	0%	6%	
12.2	Do staff encourage you to attend education, training or work?	<i>n=31</i>	94%	90%	
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<i>n=31</i>	71%	71%	
PREPARING TO MOVE ON					
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<i>n=29</i>	52%	58%	
<i>For those who do have a plan:</i>					
13.2	Do you understand what you need to do to achieve your objectives or targets?	<i>n=14</i>	86%	94%	
13.3	Are staff here supporting you to achieve your objectives or targets?	<i>n=14</i>	86%	100%	
13.4	Is anybody here helping you to prepare for when you leave?	<i>n=30</i>	50%	54%	
13.5	Have you had a say in what will happen to you when you leave here?	<i>n=31</i>	55%	55%	
FINAL QUESTIONS ABOUT THIS STC/YOI					
14.1	Do you think your experiences here have made you less likely to offend in the future?	<i>n=29</i>	79%	74%	



# Oakhill STC 2021

## Survey responses from Oakhill STC full inspection 2021 compared with those from Oakhill STC assurance visit 2020.

In this table summary statistics from Oakhill STC 2021 are compared with the following HMIP survey data:

- Summary statistics from Oakhill STC assurance visit in 2020.

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Number of completed questionnaires returned

Oakhill STC 2021	Oakhill STC 2020
33	38

*n=number of valid responses to question (Oakhill STC 2021)*

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	<i>n</i> =32	3%
	Are you aged 18 or over?	<i>n</i> =32	6%
1.4	Are you from a racial minority group?	<i>n</i> =33	58%
1.5	Do you have any children?	<i>n</i> =30	7%
1.6	Are you from a traveller community?	<i>n</i> =33	9%
1.7	Have you ever been in local authority care?	<i>n</i> =33	39%
5.2	Do you have any health problems (including mental health problems)?	<i>n</i> =30	43%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n</i> =31	39%
10.1	Are you Muslim?	<i>n</i> =28	18%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	<i>n</i> =33	91%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	<i>n</i> =30	90%
2.2	Overall, were you treated well in reception/admission?	<i>n</i> =33	76%
2.3	When you first arrived, did you have any problems or worries?	<i>n</i> =33	88%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	<i>n</i> =29	83%
2.4	Did you feel safe on your first night here?	<i>n</i> =32	75%
2.5	In your first few days, were you told everything you needed to know about life here?	<i>n</i> =32	69%

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		Oakhill STC 2021		Oakhill STC 2020	
Number of completed questionnaires returned		33		38	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
LIVING CONDITIONS					
3.1	Is the temperature of your room or cell about right?	<i>n=30</i>	57%		
3.2	Can you shower everyday?	<i>n=33</i>	97%	95%	
3.3	Do you normally have enough clean, suitable clothes for the week?	<i>n=33</i>	94%	95%	
3.4	Do you have clean sheets every week?	<i>n=33</i>	70%	74%	
3.5	Can you get your stored property if you need it?	<i>n=33</i>	67%		
3.6	Is it normally quiet enough for you to relax or sleep at night?	<i>n=32</i>	63%		
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	<i>n=31</i>	90%		
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<i>n=32</i>	91%		
FOOD AND CANTEEN					
4.1	Is the food here very / quite good?	<i>n=31</i>	29%		
4.2	Do you get enough to eat at mealtimes always / most of the time?	<i>n=31</i>	36%		
4.3	Does the shop / canteen sell the things that you need?	<i>n=33</i>	27%		
HEALTH AND WELL-BEING					
5.1	Is it easy to see:				
	Doctor?	<i>n=32</i>	41%	60%	
	Nurse?	<i>n=32</i>	56%	83%	
	Dentist?	<i>n=32</i>	38%	56%	
	Mental health worker?	<i>n=32</i>	50%	42%	
5.2	Do you have any health problems (including mental health problems)?	<i>n=30</i>	43%		
<i>For those who have health problems:</i>					
5.3	Have you been helped with your health problems since you have been here?	<i>n=13</i>	85%		
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=31</i>	39%		
<i>For those who have a disability</i>					
5.5	Are you getting the support you need?	<i>n=12</i>	50%		
5.6	Did you have an alcohol problem when you came here?	<i>n=30</i>	0%		
5.7	Did you have a drug problem when you came here?	<i>n=31</i>	26%		
<i>For those who did have a drug or alcohol problem</i>					
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<i>n=8</i>	88%		
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<i>n=32</i>	50%	68%	
5.10	Do you go to the gym or play sports once a week or more?	<i>n=32</i>	44%		



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Number of completed questionnaires returned		33		38	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
COMPLAINTS					
6.1	Do you know how to make a complaint?	<i>n=32</i>	94%		
<i>For those who have made a complaint:</i>					
6.2	Were your complaints usually dealt with fairly?	<i>n=21</i>	48%		
	Were your complaints usually dealt with within 7 days?	<i>n=21</i>	52%		
6.3	Have you ever felt too scared to make a complaint?	<i>n=30</i>	10%		
SAFETY AND SECURITY					
7.1	Have you ever felt unsafe here?	<i>n=33</i>	27%		
7.2	Do you feel unsafe now?	<i>n=32</i>	9%	6%	
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<i>n=32</i>	78%	68%	
7.5	Have other young people here ever done any of the following to you?				
	Verbal abuse?	<i>n=30</i>	60%	43%	
	Threats or intimidation?	<i>n=30</i>	43%	13%	
	Physical assault?	<i>n=30</i>	37%	13%	
	Sexual assault?	<i>n=30</i>	3%	0%	
	Being forced to assault another young person?	<i>n=30</i>	7%	7%	
	Theft of canteen or property?	<i>n=30</i>	3%	7%	
	Other bullying or victimisation?	<i>n=30</i>	7%	10%	
	Young people here have not done any of these things to me	<i>n=30</i>	40%	53%	
7.6	If you were being bullied / victimised by other young people here, would you report it?	<i>n=29</i>	45%	31%	
7.7	Have staff here ever done any of the following to you?				
	Verbal abuse?	<i>n=30</i>	20%	33%	
	Threats or intimidation?	<i>n=30</i>	7%	10%	
	Physical assault?	<i>n=30</i>	10%	0%	
	Sexual assault?	<i>n=30</i>	3%	0%	
	Theft of canteen or property?	<i>n=30</i>	3%	3%	
	Other bullying / victimisation?	<i>n=30</i>	3%	0%	
	Staff here have not done any of these things to me	<i>n=30</i>	73%	67%	
7.8	If you were being bullied / victimised by staff here, would you report it?	<i>n=28</i>	57%	53%	

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		Oakhill STC 2021		Oakhill STC 2020	
Number of completed questionnaires returned		33		38	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
BEHAVIOUR MANAGEMENT					
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	<i>n=30</i>	40%	45%	
8.2	Do you think the system of rewards or incentives is fair?	<i>n=30</i>	23%		
8.3	Do staff usually let you know when your behaviour is good?	<i>n=29</i>	62%		
8.4	If you get in trouble, do staff usually explain what you have done wrong?	<i>n=25</i>	52%		
8.5	Have you been physically restrained (e.g. MPR) since you have been here?	<i>n=31</i>	71%	35%	
<i>For those who have been restrained:</i>					
8.6	Did a member of staff come and talk to you about it afterwards?	<i>n=20</i>	45%		
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<i>n=31</i>	71%	53%	
STAFF					
9.1	Do you feel cared for by most staff here?	<i>n=30</i>	67%	74%	
9.2	Do most staff here treat you with respect?	<i>n=30</i>	83%	82%	
9.3	If you had a problem, are there any staff here you could turn to for help?	<i>n=31</i>	90%	74%	
9.4	Can you speak to a Barnardo's advocate when you need to?	<i>n=31</i>	61%		
FAITH					
10.1	Do you have a religion?	<i>n=28</i>	79%		
<i>For those who have a religion:</i>					
10.2	Are your religious beliefs respected here?	<i>n=24</i>	88%		
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n=24</i>	83%		
KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Has anyone here helped you to keep in touch with your family / friends?	<i>n=31</i>	77%	72%	
11.2	Are you able to use a phone every day (if you have credit)?	<i>n=30</i>	80%	88%	
11.3	Is it quite / very easy for your family and friends to get here?	<i>n=29</i>	31%		
11.4	Do you get visits from family or friends?	<i>n=31</i>	87%		
<i>For those who do get visits:</i>					
11.4	Do you get visits from family or friends once a week or more?	<i>n=27</i>	22%		

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

		Oakhill STC 2021		Oakhill STC 2020	
Number of completed questionnaires returned		33		38	
<i>n=number of valid responses to question (Oakhill STC 2021)</i>					
EDUCATION AND TRAINING					
12.1	Are you doing any of the following activities at the moment:				
	Education?	<i>n=31</i>	97%	91%	
	Training for a job (vocational training)?	<i>n=31</i>	26%	20%	
	Paid work?	<i>n=31</i>	10%	9%	
	Interventions (e.g. offending behaviour programmes)?	<i>n=31</i>	32%	17%	
	Not doing any of these activities	<i>n=31</i>	0%	9%	
12.2	Do staff encourage you to attend education, training or work?	<i>n=31</i>	94%	89%	
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<i>n=31</i>	71%		
PREPARING TO MOVE ON					
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<i>n=29</i>	52%		
<i>For those who do have a plan:</i>					
13.2	Do you understand what you need to do to achieve your objectives or targets?	<i>n=14</i>	86%		
13.3	Are staff here supporting you to achieve your objectives or targets?	<i>n=14</i>	86%	58%	
13.4	Is anybody here helping you to prepare for when you leave?	<i>n=30</i>	50%	51%	
13.5	Have you had a say in what will happen to you when you leave here?	<i>n=31</i>	55%		
FINAL QUESTIONS ABOUT THIS STC/YOI					
14.1	Do you think your experiences here have made you less likely to offend in the future?	<i>n=29</i>	79%		

Oakhill STC 2021

Comparison of survey responses between different sub-populations of children

In this table responses of children in racial minority groups are compared with those of white children.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Racial minority	White
Number of completed questionnaires returned	19	14

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	7%
	Are you aged 18 or over?	11%	0%
1.3	Are you female?	0%	0%
1.4	Are you from a racial minority group?		
1.5	Do you have any children?	6%	8%
1.6	Are you from a traveller community?	0%	21%
1.7	Have you ever been in local authority care?	37%	43%
5.2	Do you have any health problems (including mental health problems)?	38%	50%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	35%	43%
10.1	Are you Muslim?	33%	0%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	86%
For those who had been searched:			
2.1	Was this search done in a respectful way?	89%	92%
2.2	Overall, were you treated well in reception/admission?	68%	86%
2.3	When you first arrived, did you have any problems or worries?	79%	100%
For those who had any problems when they first arrived:			
2.3	Did staff help you to deal with these problems or worries?	87%	79%
2.4	Did you feel safe on your first night here?	74%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	56%	86%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	44%	71%
3.2	Can you shower everyday?	95%	100%
3.3	Do you normally have enough clean, suitable clothes for the week?	90%	100%
3.4	Do you have clean sheets every week?	63%	79%
3.5	Can you get your stored property if you need it?	68%	64%
3.6	Is it normally quiet enough for you to relax or sleep at night?	63%	62%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	83%	100%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	83%	100%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Racial minority	White
Number of completed questionnaires returned	19	14

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	24%	36%
4.2	Do you get enough to eat at mealtimes always / most of the time?	29%	43%
4.3	Does the shop / canteen sell the things that you need?	26%	29%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	28%	57%
	- Nurse?	50%	64%
	- Dentist?	22%	57%
	- Mental health worker?	50%	50%
5.2	Do you have any health problems (including mental health problems)?	38%	50%
For those who have health problems:			
5.3	Have you been helped with your health problems since you have been here?	67%	100%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	35%	43%
For those who have a disability			
5.5	Are you getting the support you need?	33%	67%
5.6	Did you have an alcohol problem when you came here?	0%	0%
5.7	Did you have a drug problem when you came here?	29%	21%
For those who did have a drug or alcohol problem			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	80%	100%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	50%	50%
5.10	Do you go to the gym or play sports once a week or more?	33%	57%
COMPLAINTS			
6.1	Do you know how to make a complaint?	100%	86%
For those who have made a complaint:			
6.2	Were your complaints usually dealt with fairly?	33%	83%
	Were your complaints usually dealt with within 7 days?	47%	67%
6.3	Have you ever felt too scared to make a complaint?	17%	0%



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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Racial minority	White
Number of completed questionnaires returned	19	14

SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	42%	7%
7.2	Do you feel unsafe now?	17%	0%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	78%	79%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	56%	64%
	- Threats or intimidation?	44%	43%
	- Physical assault?	38%	36%
	- Sexual assault?	0%	7%
	- Being forced to assault another young person?	6%	7%
	- Theft of canteen or property?	0%	7%
	- Other bullying or victimisation?	6%	7%
	- Young people here have not done any of these things to me	44%	36%
7.6	If you were being bullied / victimised by other young people here, would you report it?	33%	57%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	25%	14%
	- Threats or intimidation?	6%	7%
	- Physical assault?	13%	7%
	- Sexual assault?	6%	0%
	- Theft of canteen or property?	6%	0%
	- Other bullying / victimisation?	6%	0%
	- Staff here have not done any of these things to me	63%	86%
7.8	If you were being bullied / victimised by staff here, would you report it?	47%	69%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	25%	57%
8.2	Do you think the system of rewards or incentives is fair?	13%	36%
8.3	Do staff usually let you know when your behaviour is good?	60%	64%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	50%	54%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	77%	64%
For those who have been restrained:			
8.6	Did a member of staff come and talk to you about it afterwards?	58%	25%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	77%	64%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Racial minority	White
Number of completed questionnaires returned	19	14

STAFF			
9.1	Do you feel cared for by most staff here?	56%	79%
9.2	Do most staff here treat you with respect?	81%	86%
9.3	If you had a problem, are there any staff here you could turn to for help?	88%	93%
9.4	Can you speak to a Barnardo's advocate when you need to?	53%	71%
FAITH			
10.1	Do you have a religion?	87%	69%
For those who have a religion:			
10.2	Are your religious beliefs respected here?	93%	80%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	79%	90%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	77%	79%
11.2	Are you able to use a phone every day (if you have credit)?	71%	92%
11.3	Is it quite / very easy for your family and friends to get here?	33%	29%
11.4	Do you get visits from family or friends?	82%	93%
For those who do get visits:			
11.4	Do you get visits from family or friends once a week or more?	29%	15%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	100%	93%
	- Training for a job (vocational training)?	12%	43%
	- Paid work?	6%	14%
	- Interventions (e.g. offending behaviour programmes)?	24%	43%
	- Not doing any of these activities	0%	0%
12.2	Do staff encourage you to attend education, training or work?	88%	100%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	59%	86%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	44%	62%
For those who do have a plan:			
13.2	Do you understand what you need to do to achieve your objectives or targets?	83%	88%
13.3	Are staff here supporting you to achieve your objectives or targets?	83%	88%
13.4	Is anybody here helping you to prepare for when you leave?	38%	64%
13.5	Have you had a say in what will happen to you when you leave here?	29%	86%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	80%	79%

Oakhill STC 2021

Comparison of survey responses between different sub-populations of children

In this table responses of responses of children who reported that they had a disability compared with those who did not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

- Green shading shows results that are significantly more positive than the comparator
- Blue shading shows results that are significantly more negative than the comparator
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\* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	12	19

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	8%	0%
	Are you aged 18 or over?	8%	0%
1.3	Are you female?	0%	0%
1.4	Are you from a racial minority group?	50%	58%
1.5	Do you have any children?	11%	0%
1.6	Are you from a traveller community?	17%	5%
1.7	Have you ever been in local authority care?	33%	47%
5.2	Do you have any health problems (including mental health problems)?	67%	28%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	27%	13%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	90%
For those who had been searched:			
2.1	Was this search done in a respectful way?	82%	94%
2.2	Overall, were you treated well in reception/admission?	75%	79%
2.3	When you first arrived, did you have any problems or worries?	92%	84%
For those who had any problems when they first arrived:			
2.3	Did staff help you to deal with these problems or worries?	91%	81%
2.4	Did you feel safe on your first night here?	64%	84%
2.5	In your first few days, were you told everything you needed to know about life here?	73%	68%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	67%	53%
3.2	Can you shower everyday?	100%	95%
3.3	Do you normally have enough clean, suitable clothes for the week?	100%	90%
3.4	Do you have clean sheets every week?	58%	79%
3.5	Can you get your stored property if you need it?	58%	74%
3.6	Is it normally quiet enough for you to relax or sleep at night?	58%	72%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	83%	94%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	83%	95%

Shading is used to indicate statistical significance\*, as follows:

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

		Have a disability	Do not have a disability
	Number of completed questionnaires returned	12	19

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	17%	39%
4.2	Do you get enough to eat at mealtimes always / most of the time?	18%	50%
4.3	Does the shop / canteen sell the things that you need?	42%	16%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	27%	53%
	- Nurse?	36%	68%
	- Dentist?	27%	47%
	- Mental health worker?	46%	53%
5.2	Do you have any health problems (including mental health problems)?	67%	28%
For those who have health problems:			
5.3	Have you been helped with your health problems since you have been here?	71%	100%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
For those who have a disability			
5.5	Are you getting the support you need?	50%	
5.6	Did you have an alcohol problem when you came here?	0%	0%
5.7	Did you have a drug problem when you came here?	50%	11%
For those who did have a drug or alcohol problem			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	83%	100%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	58%	42%
5.10	Do you go to the gym or play sports once a week or more?	33%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	92%	95%
For those who have made a complaint:			
6.2	Were your complaints usually dealt with fairly?	63%	42%
	Were your complaints usually dealt with within 7 days?	63%	42%
6.3	Have you ever felt too scared to make a complaint?	18%	6%

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\* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	12	19

SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	42%	11%
7.2	Do you feel unsafe now?	17%	5%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	67%	84%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	91%	42%
	- Threats or intimidation?	64%	32%
	- Physical assault?	73%	16%
	- Sexual assault?	9%	0%
	- Being forced to assault another young person?	18%	0%
	- Theft of canteen or property?	9%	0%
	- Other bullying or victimisation?	18%	0%
	- Young people here have not done any of these things to me	9%	58%
7.6	If you were being bullied / victimised by other young people here, would you report it?	64%	33%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	27%	17%
	- Threats or intimidation?	9%	6%
	- Physical assault?	9%	6%
	- Sexual assault?	0%	6%
	- Theft of canteen or property?	0%	6%
	- Other bullying / victimisation?	0%	6%
	- Staff here have not done any of these things to me	73%	78%
7.8	If you were being bullied / victimised by staff here, would you report it?	80%	41%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	36%	44%
8.2	Do you think the system of rewards or incentives is fair?	9%	33%
8.3	Do staff usually let you know when your behaviour is good?	73%	56%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	33%	67%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	73%	68%
For those who have been restrained:			
8.6	Did a member of staff come and talk to you about it afterwards?	43%	50%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	82%	63%



Shading is used to indicate statistical significance\*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	12	19

STAFF			
9.1	Do you feel cared for by most staff here?	73%	61%
9.2	Do most staff here treat you with respect?	82%	83%
9.3	If you had a problem, are there any staff here you could turn to for help?	91%	90%
9.4	Can you speak to a Barnardo's advocate when you need to?	55%	68%
FAITH			
10.1	Do you have a religion?	82%	75%
For those who have a religion:			
10.2	Are your religious beliefs respected here?	89%	86%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	89%	86%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	73%	79%
11.2	Are you able to use a phone every day (if you have credit)?	91%	72%
11.3	Is it quite / very easy for your family and friends to get here?	9%	44%
11.4	Do you get visits from family or friends?	91%	84%
For those who do get visits:			
11.4	Do you get visits from family or friends once a week or more?	30%	19%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	91%	100%
	- Training for a job (vocational training)?	27%	26%
	- Paid work?	0%	16%
	- Interventions (e.g. offending behaviour programmes)?	36%	32%
	- Not doing any of these activities	0%	0%
12.2	Do staff encourage you to attend education, training or work?	100%	90%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	73%	74%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	46%	59%
For those who do have a plan:			
13.2	Do you understand what you need to do to achieve your objectives or targets?	80%	89%
13.3	Are staff here supporting you to achieve your objectives or targets?	80%	89%
13.4	Is anybody here helping you to prepare for when you leave?	70%	42%
13.5	Have you had a say in what will happen to you when you leave here?	82%	42%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	70%	83%

Oakhill STC 2021

Comparison of survey responses between different sub-populations of children

In this table responses of responses of children who had been in local authority care are compared with responses of those who had not been in local authority care.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

- Green shading shows results that are significantly more positive than the comparator
- Blue shading shows results that are significantly more negative than the comparator
- Orange shading shows significant differences in demographics and background information
- No shading means that differences are not significant and may have occurred by chance
- Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Have been in local authority care	Have not been in local authority care
Number of completed questionnaires returned	13	20

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	5%
	Are you aged 18 or over?	0%	11%
1.3	Are you female?	0%	0%
1.4	Are you from a racial minority group?	54%	60%
1.5	Do you have any children?	0%	11%
1.6	Are you from a traveller community?	8%	10%
1.7	Have you ever been in local authority care?	42%	44%
5.2	Do you have any health problems (including mental health problems)?	42%	44%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	31%	44%
10.1	Are you Muslim?	17%	19%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	90%
For those who had been searched:			
2.1	Was this search done in a respectful way?	100%	83%
2.2	Overall, were you treated well in reception/admission?	92%	65%
2.3	When you first arrived, did you have any problems or worries?	92%	85%
For those who had any problems when they first arrived:			
2.3	Did staff help you to deal with these problems or worries?	92%	77%
2.4	Did you feel safe on your first night here?	100%	60%
2.5	In your first few days, were you told everything you needed to know about life here?	69%	68%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	73%	47%
3.2	Can you shower everyday?	100%	95%
3.3	Do you normally have enough clean, suitable clothes for the week?	100%	90%
3.4	Do you have clean sheets every week?	69%	70%
3.5	Can you get your stored property if you need it?	77%	60%
3.6	Is it normally quiet enough for you to relax or sleep at night?	75%	55%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	100%	84%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	100%	84%

Shading is used to indicate statistical significance\*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Have been in local authority care	Have not been in local authority care
Number of completed questionnaires returned	13	20

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	42%	21%
4.2	Do you get enough to eat at mealtimes always / most of the time?	42%	32%
4.3	Does the shop / canteen sell the things that you need?	39%	20%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	54%	32%
	- Nurse?	69%	47%
	- Dentist?	54%	26%
	- Mental health worker?	69%	37%
5.2	Do you have any health problems (including mental health problems)?	42%	44%
For those who have health problems:			
5.3	Have you been helped with your health problems since you have been here?	83%	86%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	31%	44%
For those who have a disability			
5.5	Are you getting the support you need?	50%	50%
5.6	Did you have an alcohol problem when you came here?	0%	0%
5.7	Did you have a drug problem when you came here?	39%	17%
For those who did have a drug or alcohol problem			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	100%	67%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	39%	58%
5.10	Do you go to the gym or play sports once a week or more?	39%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	92%	95%
For those who have made a complaint:			
6.2	Were your complaints usually dealt with fairly?	71%	36%
	Were your complaints usually dealt with within 7 days?	43%	57%
6.3	Have you ever felt too scared to make a complaint?	0%	18%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Have been in local authority care	Have not been in local authority care
Number of completed questionnaires returned	13	20

SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	8%	40%
7.2	Do you feel unsafe now?	0%	16%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	92%	68%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	54%	65%
	- Threats or intimidation?	46%	41%
	- Physical assault?	31%	41%
	- Sexual assault?	8%	0%
	- Being forced to assault another young person?	8%	6%
	- Theft of canteen or property?	8%	0%
	- Other bullying or victimisation?	8%	6%
	- Young people here have not done any of these things to me	46%	35%
7.6	If you were being bullied / victimised by other young people here, would you report it?	42%	47%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	8%	29%
	- Threats or intimidation?	8%	6%
	- Physical assault?	0%	18%
	- Sexual assault?	0%	6%
	- Theft of canteen or property?	0%	6%
	- Other bullying / victimisation?	0%	6%
	- Staff here have not done any of these things to me	92%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	60%	56%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	42%	39%
8.2	Do you think the system of rewards or incentives is fair?	33%	17%
8.3	Do staff usually let you know when your behaviour is good?	75%	53%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	70%	40%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	77%	67%
For those who have been restrained:			
8.6	Did a member of staff come and talk to you about it afterwards?	63%	33%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	62%	78%



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STAFF			
9.1	Do you feel cared for by most staff here?	62%	71%
9.2	Do most staff here treat you with respect?	83%	83%
9.3	If you had a problem, are there any staff here you could turn to for help?	92%	89%
9.4	Can you speak to a Barnardo's advocate when you need to?	54%	67%
FAITH			
10.1	Do you have a religion?	67%	88%
For those who have a religion:			
10.2	Are your religious beliefs respected here?	88%	88%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	88%	81%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	69%	83%
11.2	Are you able to use a phone every day (if you have credit)?	92%	72%
11.3	Is it quite / very easy for your family and friends to get here?	33%	29%
11.4	Do you get visits from family or friends?	85%	89%
For those who do get visits:			
11.4	Do you get visits from family or friends once a week or more?	18%	25%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	92%	100%
	- Training for a job (vocational training)?	39%	17%
	- Paid work?	15%	6%
	- Interventions (e.g. offending behaviour programmes)?	39%	28%
	- Not doing any of these activities	0%	0%
12.2	Do staff encourage you to attend education, training or work?	100%	89%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	85%	61%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	55%	50%
For those who do have a plan:			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	78%
13.3	Are staff here supporting you to achieve your objectives or targets?	100%	78%
13.4	Is anybody here helping you to prepare for when you leave?	46%	53%
13.5	Have you had a say in what will happen to you when you leave here?	46%	61%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	92%	71%