

Prisoner survey methodology, results and analyses

HMP & YOI Askham Grange 2023

June 2023

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 19 June 2023 the prisoner population at HMP & YOI Askham Grange was 91. Using the sampling method described above, questionnaires were distributed to 87 prisoners. We received a total of 74 completed questionnaires, a response rate of 85%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP & YOI Askham Grange. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP & YOI Askham Grange compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

 Survey responses from HMP & YOI Askham Grange in 2023 compared with survey responses from HMP & YOI Askham Grange in 2019.

Comparisons between different residential locations within HMP & YOI Askham Grange

 Responses of prisoners in shared occupancy accommodation (House) compared with those from single occupancy accommodation (Annex, Acorn, mother and baby unit).

Comparisons between self-reported sub-populations of prisoners within HMP & YOI Askham Grange

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.
- Responses of non-heterosexual prisoners compared with heterosexual prisoners.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Backare	ound information	
	ound information	
1.1	What wing or houseblock are you currently living on?	04 (000()
	Annex	
	Acorn	` ,
	House	, ,
	Mother and baby unit	2 (3%)
1.2	How old are you?	
	Under 21	0 (0%)
	21 - 25	7 (10%)
	26 - 29	5 (7%)
	30 - 39	18 (25%)
	40 - 49	,
	50 - 59	,
	60 - 69	` ,
	70 or over	` '
	70 01 0 0 0 1	1 (170)
1.3	What is your ethnic group?	
1.3		64 (900/)
	White - English/Welsh/Scottish/Northern Irish/British	
	White - Irish	
	White - Gypsy or Irish Traveller	• •
	White - Roma	` '
	White - any other White background	
	Mixed - White and Black Caribbean	` '
	Mixed - White and Black African	, ,
	Mixed - White and Asian	
	Mixed - any other Mixed or Multiple background	
	Asian/Asian British - Indian	
	Asian/Asian British - Pakistani	0 (0%)
	Asian/Asian British - Bangladeshi	0 (0%)
	Asian/Asian British - Chinese	
	Asian - any other Asian background	0 (0%)
	Black/Black British - Caribbean	
	Black/Black British - African	
	Black - any other Black/African/Caribbean background	
	Arab	• •
	Any other ethnic group	
	7 triy otrior otrinio group	1 (170)
1.4	How long have you been in this prison?	
1.7	Less than 6 months	22 (20%)
	6 months or more	
	o monurs or more	32 (70%)
4 5	And was a commentally admired a contained	
1.5	Are you currently serving a sentence?	00 (050()
	Yes	
	Yes - on recall	
	No - on remand or awaiting sentence	• •
	No - immigration detainee	U (U%)

1.6	How long is your sentence? Less than 6 months 6 months to less than 1 year 1 year to less than 4 years 4 years to less than 10 years 10 years or more IPP (indeterminate sentence for public protection) Life	3 (4%) 17 (23%) 35 (48%) 10 (14%) 0 (0%)
	Not currently serving a sentence	0 (0%)
Arrival a	and reception	
2.1	Were you given helpful information about this prison before you have been seen as a se	31 (42%) 39 (53%)
2.2	When you were searched in reception, was this done in a respe	ctful way?
	Yes No Don't remember.	9 (13%)
2.3	Overall, how were you treated in reception?	
-	Very well	41 (57%)
	Quite well	27 (38%)
	Quite badly	2 (3%)
	Very badly	` '
	Don't remember	1 (1%)
2.4	When you first arrived here, did you have any of the following p	roblems?
	Problems getting phone numbers	
	Contacting family	4 (6%)
	Arranging care for children or other dependants	0 (0%)
	Contacting employers	3 (4%)
	Money worries	11 (16%)
	Housing worries	8 (11%)
	Feeling depressed	14 (20%)
	Feeling suicidal	
	Other mental health problems	, ,
	Physical health problems	
	Drug or alcohol problems (e.g. withdrawal)	3 (4%)
	Problems getting medication	
	Needing protection from other prisoners	
	Lost or delayed property	•
	Other problems	` ,
	Didn't have any problems	35 (50%)

2.5	When you first arrived, were you able to talk with problems?	_	_	
	Yes		21 (31%	o)
	No		11 (16%	o)
	Didn't have any problems when I first arrived		35 (52%)
2.6	Did staff help you to deal with these problems w			
	Yes		`	,
	No		`	,
	Didn't have any problems when I first arrived		35 (52%	o)
	ght and induction			
3.1	Before you were locked up on your first night he following things?	re, were you	offered an	y of the
	Nicotine replacement		36 (50%	o)
	Toiletries/other basic items		19 (26%	o)
	A shower		38 (53%))
	A free phone call		16 (22%))
	Something to eat		51 (े71%))
	The chance to see someone from health care			
	The chance to talk to a Listener or Samaritans		11 (15%	o)
	Support from another prisoner (e.g. Insider or pe	eer workers).	20 (28%	o)
	Wasn't offered any of these things			
3.2	On your first night in this prison, how clean or di	irty was your	cell?	
	Very clean			o)
	Quite clean		•	,
	Quite dirty		5 (7 [°] %)	,
	Very dirty		4 (5%)	
	Don't remember		• •	
3.3	Did you feel safe on your first night here?			
	Yes		•	o)
	No		, ,	
	Don't remember		1 (1%)	
3.4	In your first few days here, did you get:			
		Yes	No	Don't
				remember
	Access to the prison shop/canteen?	40 (58%)	, ,	` ,
	Free PIN phone credit?	17 (27%)	` ,	
	Numbers put on your PIN phone (within 24 hours)?	44 (70%)	15 (24%)	4 (6%)
3.5	Did your induction cover everything you needed			
	Yes		`	,
	No		`)
	Haven't had an induction		6 (8%)	

4.1	Are you in a cell on your own?			
	Yes		38 (54%)	
	No, I'm in a shared cell or dormitory			
1.2	Is your cell call bell normally answered within 5 min	utes?		
	Yes		1 (1%)	
	No		2 (3%)	
	Don't know		1 (1%)	
	Don't have a cell call bell		67 (94%)	
.3	Please answer the following questions about the wi	ng or house	eblock you	are
	currently living on:	V	NI-	D 14 1
	D 1 1 22 1 1	Yes	No	Don't know
	Do you have enough soap or sanitiser to keep your hands clean?			, ,
	Do you normally have enough clean, suitable clothes for the week?	67 (93%)	5 (7%)	0 (0%)
	Can you shower every day?	70 (96%)	3 (4%)	0 (0%)
	Do you have clean sheets every week?		3 (4%)	
	Do you get cell cleaning materials every week?	55 (77%)	15 (21%)	1 (1%)
	Can you get your stored property promptly if you need it?	26 (37%)	25 (35%)	20 (28%
.4	Is it normally quiet on the wing:			
		Yes	No D	on't know
	Description that a state of	00 (000()	14 (450/)	1 (1%)
	During the day?	60 (83%) - 1	11 (15%)	1 (1/0)
		60 (83%) 63 (89%)		
1.5	At night? Normally, how clean or dirty are the communal/share.	63 (89%)	8 (11%)	0 (0%)
.5	At night? Normally, how clean or dirty are the communal/shar houseblock (landings, stairs, wing showers etc.)?	63 (89%) red areas of	8 (11%) your wing	0 (0%)
.5	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean	63 (89%) red areas of	8 (11%) your wing 21 (29%)	0 (0%)
.5	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean	63 (89%) red areas of	8 (11%) your wing 21 (29%) 39 (54%)	0 (0%)
5	At night? Normally, how clean or dirty are the communal/shar houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty	63 (89%) red areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%)	0 (0%)
.5	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean	63 (89%) red areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%)	0 (0%)
- ood a	At night? Normally, how clean or dirty are the communal/shar houseblock (landings, stairs, wing showers etc.)? Very clean	63 (89%) red areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%)	0 (0%)
Food a	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty Very dirty and canteen What is the quality of food like in this prison?	ed areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%)	0 (0%)
- ood a	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty Very dirty And canteen What is the quality of food like in this prison? Very good	ed areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%)	0 (0%)
	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty Very dirty And canteen What is the quality of food like in this prison? Very good Quite good	ed areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%) 43 (62%)	0 (0%)
Food a	At night? Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty Very dirty And canteen What is the quality of food like in this prison? Very good	ed areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%) 43 (62%) 13 (19%)	0 (0%)
Food a	Normally, how clean or dirty are the communal/shar houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty and canteen What is the quality of food like in this prison? Very good Quite good Quite bad Very bad	ed areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%) 43 (62%) 13 (19%)	0 (0%)
- ood a	Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty and canteen What is the quality of food like in this prison? Very good Quite good Quite bad Very bad Do you get enough to eat at mealtimes?	ed areas of	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%) 43 (62%) 13 (19%) 2 (3%)	0 (0%)
Food a	Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty and canteen What is the quality of food like in this prison? Very good Quite good Quite bad Very bad Do you get enough to eat at mealtimes? Always	63 (89%)	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%) 43 (62%) 13 (19%) 2 (3%) 33 (46%)	0 (0%)
Food a	Normally, how clean or dirty are the communal/share houseblock (landings, stairs, wing showers etc.)? Very clean Quite clean Quite dirty Very dirty and canteen What is the quality of food like in this prison? Very good Quite good Quite bad Very bad Do you get enough to eat at mealtimes?	63 (89%)	8 (11%) your wing 21 (29%) 39 (54%) 9 (13%) 3 (4%) 11 (16%) 43 (62%) 13 (19%) 2 (3%) 33 (46%) 19 (26%)	0 (0%)

5.3	Does the shop/canteen sell the things that you need?	
	Yes	44 (62%)
	No	'
	Don't know	,
	healthy relationships	
6.1	Are prisoners encouraged to support each other here?	FO (700/)
	Yes	,
	No	20 (28%)
6.2	How would you rate the support provided to you by other prisworkers)?	soners (e.g. peer
	Very good	12 (17%)
	Quite good	,
	Quite bad	,
	Very bad	` '
	Voly bad	1 (1070)
6.3	Do most staff here treat you with respect?	
	Yes	46 (65%)
	No	25 (35%)
6.4	Are there any staff here you could turn to if you had a proble	
	Yes	'
	No	10 (23%)
6.5	In the last week, has any member of staff talked to you about on?	how you are getting
	Yes	38 (52%)
	No	,
6.6	How helpful is your named officer (e.g. key worker or persona	al officer)?
	Very helpful	35 (51%)
	Quite helpful	24 (35%)
	Not very helpful	4 (6%)
	Not at all helpful	
	Don't have a named officer	3 (4%)
6.7	Do you feel that most staff are interested in your personal we	lfaro?
0.7	Yes	
	No	,
		00 (11 70)
6.8	Do you feel that most staff understand your personal circums	stances?
	Yes	26 (39%)
	No	41 (61%)
6.9	If you have thought about harming yourself while in this price	on did you fool cared
U.3	If you have thought about harming yourself while in this priso for by staff?	on, did you leel caled
	Yes	6 (8%)
	No	` ,
	Haven't thought about harming myself in this prison	
	till till sagnt as sat hanning mjosh in till priosit	55 (5275)

How easy or difficult is it for you to speak to a Listener, if you r	need to?
	,
•	` '
	` '
	` '
	` '
No Listeriers at this prisorr	0 (0 /0)
Has your well-being got better or worse since you have been a	
	,
	, ,
No difference	21 (29%)
Is positive well-being promoted in this prison?	
Yes	44 (62%)
No	27 (38%)
If you are pregnant or have given birth in the last six months, hoffered any additional support?	-
	1
	` '
Not pregnant or have not given birth in the last six months	67 (94%)
Are prisoners here consulted about things like food, canteen, hissues?	nealth care or
Yes, and things sometimes change	. 17 (23%)
Yes, but things don't change	25 (34%)
No	17 (23%)
Don't know	14 (19%)
If you wanted to, can you talk to managers, governors or direct	ors in this pri
	, ,
	,
	ctor, did they
• •	22 (31%)
No	, ,
Haven't shared a problem	
Haven't shared a problem	
Haven't shared a problem What is your religion?	34 (48%)
What is your religion? No religion	26 (36%)
Haven't shared a problem What is your religion?	26 (36%) 38 (53%)
What is your religion? No religion	26 (36%) 38 (53%)
What is your religion? No religion Christianity (including Church of England, Catholic, Protestant and all other Christian denominations) Buddhism	26 (36%) 38 (53%) 1 (1%)
What is your religion? No religion Christianity (including Church of England, Catholic, Protestant and all other Christian denominations) Buddhism Hinduism	26 (36%) 38 (53%) 1 (1%) 0 (0%)
What is your religion? No religion	26 (36%) 38 (53%) 1 (1%) 0 (0%) 1 (1%)
What is your religion? No religion Christianity (including Church of England, Catholic, Protestant and all other Christian denominations) Buddhism Hinduism	26 (36%) 38 (53%) 1 (1%) 0 (0%) 1 (1%) 2 (3%)
	Very easy Quite easy Quite difficult Very difficult Don't know No Listeners at this prison Has your well-being got better or worse since you have been at Better Worse No difference Is positive well-being promoted in this prison? Yes No If you are pregnant or have given birth in the last six months, hoffered any additional support? Yes No Not pregnant or have not given birth in the last six months Are prisoners here consulted about things like food, canteen, hissues? Yes, and things sometimes change Yes, but things don't change No Don't know If you wanted to, can you talk to managers, governors or direct Yes No Don't know If you have shared a problem with a manager, governor or directelp you? Yes Yes

7.2	Are your religious beliefs respecte	d here?			
	Yes			`)
	No			` ,	
	Don't know				
	Not applicable (no religion)			26 (36%)
7.3	Are you able to speak to a chaplair	n of your faith in	private, if	you want t	0?
	Yes			`)
	No			, ,	
	Don't know			` '	
	Not applicable (no religion)			26 (36%)
7.4	Are you able to attend religious se	rvices, if you wa	int to?		
	Yes			37 (51%)
	No			4 (6%)	
	Don't know			` '	
	Not applicable (no religion)			26 (36%)
Relatio	nships with children, family members	s and significan	t others		
8.1	Have staff here encouraged you to	keep in touch w	vith your f	•	
	Yes			`	,
	No			20 (31%)
8.2	How often have you been able to se	ee vour family a	nd friends	in the last	month:
0.2	Trow often have you seem asie to o	Every week		Once	Not at all
		J	three times	_	
	In person (prison visit)?		9 (14%)		24 (38%)
	Using video calling?		5 (11%)		
8.3	Do visits usually start and finish or	n time?			
0.0	Yes			24 (36%)
	No			`	,
	Don't know			32 (48%)
0.4	A control of the second	(6 II b	- 660		
8.4	Are your visitors usually treated re			31 (47%	1
	No			`	,
	Don't know			` ,)
				,	,
8.5	How easy or difficult is it for your f		_		
	Very easy			, ,	`
	Quite easy				
	Quite difficult			•	,
	Very difficult Don't know			•)
	Don't know			9 (1370)	
8.6	Have you had any problems with se	ending or receiv	/ing:	37	k.i
	Empile?			Yes	No
	Emails?				55 (83%)
	Letters? Parcels?			, ,	50 (76%)
	Faiteis!			9 (10%)	52 (85%)

8.7	Are you able to use a phone every day (if you have credit)?	66 (00%)			
	Yes No	` '			
		6 (6 /6)			
	out of cell	4 .			
0.1	Do you know what the unlock and lock-up times are suppose check times if you are in an open prison)?	·			
	Yes, and these times are usually kept to				
	Yes, but these times are not usually kept to	3 (4%)			
	No	1 (1%)			
.2	How long do you usually spend out of your cell on a typical time spent at education, work etc.)?	weekday (including			
	Less than 2 hours	2 (3%)			
	2 to 6 hours	, ,			
	6 to 10 hours	` '			
	10 hours or more	` '			
	Don't know	,			
9.3	How long do you usually spend out of your cell on a typical	Saturday or Sunday			
	Less than 2 hours				
	2 to 6 hours	` '			
	6 to 10 hours	,			
	10 hours or more	` '			
	Don't know	,			
9.4	How many days in a typical week do you have time to do domestics (shower,				
	clean cell, use the wing phones etc.)?				
	None	1 (1%)			
	1 or 2	2 (3%)			
	3 to 5	8 (12%)			
		• (. = / • /			
	More than 5	,			
	More than 5 Don't know	58 (84%)			
).5	Don't know How many days in a typical week do you get association, if y	58 (84%) 0 (0%) you want it?			
).5	Don't know	58 (84%) 0 (0%) you want it?			
).5	Don't know How many days in a typical week do you get association, if y None 1 or 2	58 (84%) 0 (0%) you want it? 1 (2%) 1 (2%)			
).5	Don't know How many days in a typical week do you get association, if y None	58 (84%) 0 (0%) you want it? 1 (2%) 1 (2%)			
).5	Don't know How many days in a typical week do you get association, if y None 1 or 2	58 (84%) 0 (0%) ou want it? 1 (2%) 1 (2%) 2 (3%)			
).5	Don't know How many days in a typical week do you get association, if y None 1 or 2	58 (84%) 0 (0%) you want it? 1 (2%) 1 (2%) 2 (3%) 61 (92%)			
	Don't know How many days in a typical week do you get association, if y None	58 (84%) 0 (0%) you want it? 1 (2%) 1 (2%) 2 (3%) 61 (92%) 1 (2%)			
	How many days in a typical week do you get association, if y None	58 (84%) 0 (0%) you want it? 1 (2%) 1 (2%) 2 (3%) 61 (92%) 1 (2%) xercise, if you wante			
	How many days in a typical week do you get association, if y None	58 (84%) 0 (0%) you want it? 1 (2%) 2 (3%) 61 (92%) 1 (2%) xercise, if you wante 1 (1%)			
	How many days in a typical week do you get association, if y None	58 (84%) 0 (0%) you want it? 1 (2%) 2 (3%) 61 (92%) 1 (2%) xercise, if you wante 1 (1%) 0 (0%)			
9.5	How many days in a typical week do you get association, if y None	58 (84%) 0 (0%) you want it? 1 (2%) 2 (3%) 61 (92%) 1 (2%) xercise, if you wante 1 (1%) 0 (0%) 3 (4%)			

9.7	Typically, how often can you participate in physical (for example go to the gym, play sports, exercise)		outside of y	our cell
	Twice a week or more		54 (81%)
	About once a week		, ,	
	Less than once a week		` ,	
	Never		5 (7%)	
9.8	Typically, how often are you able to:	a About anao	l aga than	Nover
	Twice week o		once a	Never
	more		week	
		%) 3 (4%)		1 (1%)
	· · · · · · · · · · · · · · · · · · ·	%) 3 (4 %) %) 1 (2%)	• •	42 (75%)
	you?	70) 1 (270)	0 (0 70)	42 (1370)
9.9	Does the library have a wide enough range of n		•	
	Yes		`	,
	No		•)
	Don't use the library		1 (1%)	
Applica	tions, complaints and legal rights			
10.1	Is it easy for you to make an application?			
	Yes		,)
	No		, ,	
	Don't know		8 (11%)	
			• •	
10.2	If you have made any applications here, please	-		
10.2	If you have made any applications here, please	answer the q Yes	No	Not made any
10.2		Yes	No	Not made any applications
10.2	Are applications usually dealt with fairly?	Yes 52 (74%)	No 8 (11%)	Not made any applications 10 (14%)
10.2		Yes	No 8 (11%)	Not made any applications
10.2	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint?	Yes 52 (74%) 48 (73%)	No 8 (11%) 8 (12%)	Not made any applications 10 (14%) 10 (15%)
	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%)	No 8 (11%) 8 (12%) 38 (53%	Not made any applications 10 (14%) 10 (15%)
	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%)	No 8 (11%) 8 (12%) 38 (53% 10 (14%	Not made any applications 10 (14%) 10 (15%)
	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%)	No 8 (11%) 8 (12%) 38 (53% 10 (14%	Not made any applications 10 (14%) 10 (15%)
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%)	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33%	Not made any applications 10 (14%) 10 (15%)
	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%)	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33%	Not made any applications 10 (14%) 10 (15%) Not made any
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%) answer the queryes	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33% estions bel	Not made any applications 10 (14%) 10 (15%) o) ow: Not made any complaints
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%) answer the quives 6 (9%)	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33% estions bel No	Not made any applications 10 (14%) 10 (15%) o) ow: Not made any complaints 44 (66%)
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	Yes 52 (74%) 48 (73%) answer the quayes 6 (9%)	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33% estions bel No	Not made any applications 10 (14%) 10 (15%) o) ow: Not made any complaints
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	7es 52 (74%) 48 (73%) answer the quayes 6 (9%) 6? 9 (14%)	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33% estions bel No 17 (25%) 11 (17%)	Not made any applications 10 (14%) 10 (15%) o) ow: Not made any complaints 44 (66%) 44 (69%)
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	7es 52 (74%) 48 (73%) answer the quayes 6 (9%) 6? 9 (14%) complaint here	No 8 (11%) 8 (12%) 38 (53%) 10 (14%) 24 (33%) estions bell No 17 (25%) 11 (17%) e when you	Not made any applications 10 (14%) 10 (15%) Not made any complaints 44 (66%) 44 (69%) wanted
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	7es 52 (74%) 48 (73%) answer the quayes 6 (9%) 6? 9 (14%) complaint here	No 8 (11%) 8 (12%) 38 (53% 10 (14% 24 (33% estions bel No 17 (25%) 11 (17%) e when you 17 (25%	Not made any applications 10 (14%) 10 (15%) ov: Not made any complaints 44 (66%) 44 (69%) wanted
10.3	Are applications usually dealt with fairly? Are applications usually dealt with within 7 days? Is it easy for you to make a complaint? Yes	7es 52 (74%) 48 (73%) answer the quayes 6 (9%) 6? 9 (14%) complaint here	No 8 (11%) 8 (12%) 38 (53%) 10 (14%) 24 (33%) estions bell No 17 (25%) 11 (17%) e when you 17 (25%) 20 (29%)	Not made any applications 10 (14%) 10 (15%) 10 (

10.6	In this prison, is it easy or diffic	cult for you	to			
	• ,	,	Easy	Difficult	Don't know	Don't need this
	Communicate with your solici representative?	tor or legal	31 (43%)	6 (8%)	18 (25%)	17 (24%)
	Attend legal visits?		15 (21%)	• •		22 (31%)
	Communicate with social serv	/ices?	16 (23%)	6 (8%)	14 (20%)	35 (49%)
10.7	Have staff here ever opened		n your solid	citor or leg	al represer	ntative
	when you were not present? Yes				1/ (10%	.)
	No				•	,
	Not had any legal letters					
					·	
	h care How easy or difficult is it to see t	the followin	a naonia?			
	now easy or difficult is it to see		Quite easy	Quite	Very	Don't know
		very easy	Quite casy	difficult	difficult	Don't know
	Doctor	12 (17%)	28 (39%)			5 (7%)
	Nurse	25 (35%)	33 (46%)	• •		3 (4%)
	Dentist	4 (6%)	14 (20%)	13 (18%)	` ,	` '
	Pharmacist	14 (20%)	23 (33%)	` ,	` ,	` ,
	Mental health worker	14 (19%)	21 (29%)	, ,	, ,	` ,
	Substance misuse worker	12 (17%)	13 (18%)		3 (4%)	41 (58%)
11 2 1	What do you think of the quality	of the healt	th convice f	rom the fo	llowing no	nlo?
11.2	what do you think of the quality		Quite good			Don't know
	Doctor	22 (31%)	18 (26%)	14 (20%)	•	
	Nurse	24 (34%)	29 (41%)		4 (6%)	
	Dentist	12 (17%)	12 (17%)	• •	9 (13%)	30 (42%)
	Pharmacist	18 (26%)	18 (26%)	, ,		
	Mental health worker	15 (21%)	16 (23%)	6 (8%)		29 (41%)
	Substance misuse worker		7 (10%)			45 (64%)
11.3	What do you think of the ove	erall quality	of the heal	th service	s here?	
	Very good					o)
	Quite good				29 (40%	o)
	Quite bad				13 (18%	o)
	Very bad				9 (13%)	,
	Don't know				3 (4%)	
Other	r support needs					
12.1	Do you consider yourself to	have a disa	ability (long	-term phys	sical. menta	al or
	learning needs that affect yo			, p y	,	
	Yes				27 (38%	o)
	No				44 (62%))
12.2	If you have a disability, are y	ou getting	the suppor	t vou need	1?	
	Yes					<u>,</u>)
	No				`	,
	Don't have a disability					
					(55 /	,

12.3	Do you have any mental health problems?	
	Yes	43 (62%)
	No	,
40.4		ulaia aania aani
12.4	Have you been helped with your mental health problems in t	
	Yes	,
	No	` ,
	Don't have a mental health problem	26 (38%)
Alcohol	and drugs	
13.1	Did you have an alcohol problem when you came into this p	rison?
	Yes	5 (7%)
	No	66 (93%)
13.2	Have you been helped with your alcohol problem in this pris	son?
	Yes	
	No	` '
	Didn't/don't have an alcohol problem	` '
	Bian gaen thate an alcener presion	33 (3373)
13.3	Did you have a drug problem when you came into this priso	n (including illicit
	drugs and medication not prescribed to you)?	10 (100()
	Yes	,
	No	58 (82%)
13.4	Have you developed a problem with illicit drugs since you h	ave been in this prison?
	Yes	1 (1%)
	No	70 (99%)
13.5	Have you developed a problem with taking medication not p	rescribed to you since
	you have been in this prison?	reconnect to year amos
	Yes	0 (0%)
	No	` '
13.6	Have you been helped with your drug problem in this prison	(including illicit drugs
13.0	and medication not prescribed to you)?	i (including inicit drugs
	Yes	9 (13%)
	No	1 (1%)
	Didn't/don't have a drug problem	58 (85%)
13.7	Is it easy or difficult to get illicit drugs in this prison?	
10.7	Very easy	7 (10%)
	Quite easy	,
	Quite difficult	• ,
	Very difficult	,
	Don't know	, ,
40.0		
13.8	Is it easy or difficult to get alcohol in this prison?	7 (400)
	Very easy	, ,
	Quite easy	, ,
	Quite difficult	,
	Very difficult	,
	Don't know	30 (0170)

13.9	Is it easy or difficult to get tobacco in this prison? Very easy	'
	Quite easy Quite difficult	,
	Very difficult	, ,
	Don't know	, ,
		,
Safety		
14.1	Have you ever felt unsafe here?	05 (050()
	Yes	` '
	No	47 (00%)
14.2	Do you feel unsafe now?	
	Yes	9 (13%)
	No	60 (87%)
D 4:	na nacitiva babaviavu	
15.1	ng positive behaviour Have you experienced any of the following types of bullying/vio	timisation from
10.1	other prisoners here? (Please tick all that apply.)	tillisation nom
	Verbal abuse	16 (24%)
	Threats or intimidation	
	Physical assault	• •
	Sexual harassment	` '
	Sexual assault	0 (0%)
	Theft of canteen or property	
	Other bullying/victimisation	
	Not experienced any of these from prisoners here	40 (61%)
15.2	If you were being bullied/victimised by other prisoners here, wo	ould you report it?
	Yes	
	No	```'
		,
15.3	Have you experienced any of the following types of bullying/vio staff here? (Please tick all that apply.)	timisation from
	Verbal abuse	19 (28%)
	Threats or intimidation	,
	Physical assault	
	Sexual harassment	
	Sexual assault	,
	Theft of canteen or property	3 (4%)
	Other bullying/victimisation	10 (14%)
	Not experienced any of these from staff here	
15.4	If you were being bullied/victimised by staff here, would you re	nort it?
13.4	If you were being bullied/victimised by staff here, would you represent the staff here.	
	No	,
	110	20 (00 /0)
15.5	If you have reported victimisation by prisoners or staff here, did	d you feel
	supported?	
	Yes	` '
	No	24 (75%)

16.1	Do the incentives or rewards in this prison (e.g. enhance to behave well?			atus) encou	irage you	
	Yes			31 (46%	1	
	No			`	,	
	Don't know what the incentives/rewar			` `)	
16.2	Do you feel you have been treated fairly	v in the heh	aviour mai	nagement s	cheme	
10.2	(e.g. incentives) in this prison?	y iii tiic bei	avioui illai	nagement 3	CHCHIC	
	Yes			30 (42%)	
	No			` `	,	
	Don't know			`	,	
	Don't know what this is					
16.3	Have you been physically restrained by	Have you been physically restrained by staff in this prison in the last 6 months?				
	Yes					
	No			` ,	%)	
16.4	If you have been restrained by staff in t	this prison i	in the last 6	6 months. d	id anvone	
	come and talk to you about it afterward				•	
	Yes			0 (0%)		
	No			0 (0%)		
	Don't remember					
	Not been restrained here in last 6 mo					
	Not been restrained here in last 6 mo	nths		72 (100%	%)	
16.5	Have you spent one or more nights in t			,	,	
16.5	Have you spent one or more nights in t 6 months?	the segrega	tion unit in	this prison	,	
16.5	Have you spent one or more nights in t 6 months? Yes	he segrega	tion unit in	this prison 1 (1%)	in the last	
16.5	Have you spent one or more nights in t 6 months? Yes	the segrega	tion unit in	this prison 1 (1%) 70 (99%	in the last	
16.5 16.6	Have you spent one or more nights in to 6 months? Yes	the segrega	tion unit in	this prison 1 (1%) 70 (99%	in the last	
	Have you spent one or more nights in t 6 months? Yes	the segrega	tion unit in	this prison 1 (1%) 70 (99%	in the las	
	Have you spent one or more nights in to 6 months? Yes No If you have spent one or more nights in to 10 more nig	the segrega the segreg	tion unit in	this prison 1 (1%) 70 (99% in this priso	in the last on in the	
	Have you spent one or more nights in to 6 months? Yes	the segrega the segreg	tion unit in	this prison 1 (1%) 70 (99% in this prison Yes 0 (0%)	in the last on in the No 1 (100%)	
	Have you spent one or more nights in to 6 months? Yes	the segrega the segregions below:	tion unit in	this prison 1 (1%) 70 (99%) in this prison Yes 0 (0%) 0 (0%)	n in the lass on in the No 1 (100%) 1 (100%)	
	Have you spent one or more nights in to 6 months? Yes	the segrega the segregions below: staff?	tion unit in	this prison 1 (1%) 70 (99% in this prison Yes 0 (0%)	in the last on in the No 1 (100%)	
16.6	Have you spent one or more nights in to 6 months? Yes No	the segrega the segregions below: staff?	tion unit in	this prison 1 (1%) 70 (99% in this prison Yes 0 (0%) 0 (0%) 0 (0%)	n in the last on in the No 1 (100%) 1 (100%) 1 (100%)	
16.6 Educa	Have you spent one or more nights in to 6 months? Yes	the segrega the segregions below: staff? ery day? if you had cr	tion unit in	this prison 1 (1%) 70 (99% in this priso Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%)	n in the last on in the No 1 (100%) 1 (100%) 1 (100%)	
16.6	Have you spent one or more nights in to 6 months? Yes No	the segrega the segregions below: staff? ery day? if you had cr	tion unit in	this prison 1 (1%) 70 (99% in this priso Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%)	n in the las n in the las No 1 (100%) 1 (100%) 1 (100%) 1 (100%) Not available	
16.6 Educa	Have you spent one or more nights in to 6 months? Yes	the segrega the segrega in the segregations below: staff? ery day? if you had cr	edit)?	this prison 1 (1%) 70 (99% in this prison Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) Don't know	n in the las No 1 (100%) 1 (100%) 1 (100%) 1 (100%) Not available here	
16.6 Educa	Have you spent one or more nights in to 6 months? Yes	the segrega the segrega the segregations below: staff? ery day? if you had crowing activities	tion unit in yation unit edit)? ties in this Difficult 7 (10%)	this prison 1 (1%) 70 (99% in this prison Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) prison? Don't know	n in the las No 1 (100%) 1 (100%) 1 (100%) 1 (100%) Not available here 0 (0%)	
16.6 Educa	Have you spent one or more nights in to 6 months? Yes	the segrega the segrega the segregations below: staff? ery day? if you had creativing activing activin	edit)? ties in this Difficult 7 (10%) 15 (24%)	this prison 1 (1%) 70 (99% in this prison Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%) prison? Don't know	n in the las n in the las n in the No 1 (100%) 1 (100%) 1 (100%) 1 (100%) Not available here 0 (0%) 0 (0%)	
16.6 Educa	Have you spent one or more nights in to 6 months? Yes	the segrega the segrega the segregations below: staff? ery day? if you had creativing Easy 50 (70%) 22 (35%) 58 (82%)	edit)? ties in this Difficult 7 (10%) 15 (24%) 10 (14%)	Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 14 (20%) 25 (40%) 3 (4%)	n in the las No 1 (100%) 1 (100%) 1 (100%) 1 (100%) Not available here 0 (0%) 0 (0%) 0 (0%)	
16.6 Educa	Have you spent one or more nights in to 6 months? Yes	the segrega the segrega the segregations below: staff? ery day? if you had creativing activing activin	edit)? ties in this Difficult 7 (10%) 15 (24%) 10 (14%)	Yes 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 14 (20%) 25 (40%) 3 (4%)	n in the las n in the las n in the No 1 (100%) 1 (100%) 1 (100%) 1 (100%) Not available here 0 (0%) 0 (0%)	

17.2	If you have done any of these activities while in this prison, do you think they will help you on release?			
		Yes, will help	No, won't help	Not done this
	Education	40 (62%)		12 (18%)
	Vocational or skills training	25 (41%)		26 (43%)
	Prison job	39 (60%)	` ,	, ,
	Voluntary work outside of the prison		9 (14%)	` '
	Paid work outside of the prison		3 (5%)	27 (42%)
17.3	Do staff encourage you to attend education, training			_
	Yes		`	,
	No		`)
	Not applicable (e.g. if you are retired, sick or on re	emand)	3 (4%)	
	g and progression			
18.1	How would you describe your opportunities to pro			`
	Very good Quite good		`	,
	Quite bad		`)
	Very bad		,	\
	very bad		11 (1070)
18.2	Do you have a custody plan? (This may be called a plan.)			
	Yes		`)
	No		8 (12%)	
18.3	Do you understand what you need to do to achieve your custody plan?	e the objec	tives or tar	gets in
	Yes		53 (93%)
	No		0 (0%)	
	Don't know what my objectives or targets are		4 (7%)	
18.4	Are staff here supporting you to achieve your obje		_	
	Yes		`	,
	No		`)
	Don't know what my objectives or targets are		4 (7%)	
18.5	If you have done any of the following things in this achieve your objectives or targets?	s prison, di	d they help	you to
		Yes, this	No, this	Not done /
		helped	didn't help	don't know
	Offending behaviour programmes	18 (37%)	2 (4%)	29 (59%)
	Other programmes	21 (45%)	2 (4%)	24 (51%)
	One to one work (e.g. with an offender manager	29 (59%)	4 (8%)	16 (33%)
	or psychologist)			
	Being on a specialist unit	4 (9%)	1 (2%) 0 (0%)	41 (89%)
	ROTL - day or overnight release	43 (81%)	0 (0%)	10 (19%)

Prepa	aration for release			
19.1	Do you expect to be released in the next 3 more	nths?		
	Yes		20 (28%	<u>,</u>
	No		48 (68%))
	Don't know		3 (4%)	•
40.0				•
19.2	How close is this prison to your home area or			
	Very near		,	
	Quite near		,	
	Quite far Very far		,	
	V 0. y 10.		0 (1070)	
19.3	Is anybody helping you to prepare for your rel responsible officer, case worker)?	ease (e.g. a ho	me probati	on officer,
	Yes		16 (84%	<u></u>
	No		`	,
			_	
19.4	Are you getting help to sort out the following the			eased? No, and I
		Yes, I'm getting help	•	•
		with this	with this	help with
		with this	WILLIUMS	this
	Finding accommodation	7 (39%)	5 (28%)	
	Getting employment	5 (28%)	5 (28%)	8 (44%)
	Setting up education or training	2 (11%)	` ,	14 (78%)
	Arranging benefits	8 (42%)	6 (32%)	` '
	Sorting out finances	10 (53%)		7 (37%)
	Support for drug or alcohol problems	3 (16%) [´]	2 (11%)	14 (74%)
	Physical/mental health support	6 (32%)	3 (16%)	10 (53%)
	Previous or ongoing trauma (e.g. domestic violence)	4 (22%)	1 (6%)	13 (72%)
	Social care support	5 (26%)	2 (11%)	12 (63%)
	Getting back in touch with family or friends	5 (28%)		10 (56%)
	Child custody arrangements	4 (21%)	2 (11%)	13 (68%)
20.1	Do you have children under the age of 18?			
	Yes		34 (47%	·)
	No		38 (53%	(a)
20.2	Are you a UK/British citizen?			
	Yes		69 (100°	%)
	No		0 (0%)	
20.3	Have you ever been in local authority care (e.g	you were unde	er 18 years	old)?
	Yes		`	,
	No		54 (75%	o)
20.4	Have you ever been in the armed services (e.g	յ. army, navy, a	ir force)?	
	Yes		` ,	
	No		70 (97%	b)

20.5	What is your gender? Female	0 (0%) 1 (1%)
20.6	How would you describe your sexual orientation? Straight/heterosexual Gay/lesbian/homosexual Bisexual Other	5 (7%) 8 (11%)
20.7	Do you identify as transgender or transsexual? Yes No	` ,
Final qu	estions about this prison	
21.1	Are you able to lead a healthy lifestyle here (in relation to your emotional and social well-being)?	physical, mental,
	All the time	20 (28%)
	Most of the time	31 (43%)
	Some of the time	16 (22%)
	Never	5 (7%)
21.2	Do you think your experiences in this prison have made you moffend in the future?	ore or less likely to
	More likely to offend	
	Less likely to offend	
	Made no difference	23 (33%)