

Prisoner survey methodology, results and analyses

HMP Birmingham

January 2023

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 30 January 2023 the prisoner population at HMP Birmingham was 957. Using the sampling method described above, questionnaires were distributed to 225 prisoners. We received a total of 194 completed questionnaires, a response rate of 86%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Birmingham. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Birmingham 2023 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP Birmingham in 2023 compared with survey responses from other local prisons inspected since May 2021.
- Survey responses from HMP Birmingham in 2023 compared with survey responses from HMP Birmingham in 2018.
- Survey responses from HMP Birmingham in 2023 compared with scrutiny visit (SV) survey responses from HMP Birmingham in 2020.

Comparisons between different residential locations within HMP Birmingham 2023

- Responses of prisoners on the vulnerable prisoner wing (N wing) compared with those from the rest of the establishment.
- Responses of prisoners on the incentivised substance free living and enhanced unit (G wing) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP Birmingham 2023

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.
- Responses of prisoners aged 25 and under compared with those aged over
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.

- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	What wing or houseblock are you currently living on?	
	D wing	13 (7%)
	G wing	
	J wing	6 (3%)
	K wing	35 (18%)
	L wing	25 (13%)
	M wing	30 (15%)
	N wing	26 (13%)
	P wing	34 (18%)
	Segregation unit	2 (1%)
	Health care	3 (2%)
1.2	How old are you?	
	Under 21	0 (0%)
	21 - 25	32 (17%)
	26 - 29	` ,
	30 - 39	,
	40 - 49	` '
	50 - 59	` ,
	60 - 69	9 (5%)
	70 or over	2 (1%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British	93 (49%)
	White - Irish	
	White - Gypsy or Irish Traveller	` '
	White - Roma	` '
	White - any other White background	
	Mixed - White and Black Caribbean	
	Mixed - White and Black African	
	Mixed - White and Asian	• •
	Mixed - any other Mixed ethnic background	` '
	Asian/Asian British - Indian	
	Asian/Asian British - Pakistani	• •
	Asian/Asian British - Bangladeshi	` '
	Asian/Asian British - Chinese	
	Asian - any other Asian background	4 (2%)
	Black/Black British - Caribbean	
	Black/Black British - African	7 (4%)
	Black - any other Black/African/Caribbean background	3 (2%)
	Arab	
	Any other ethnic group	3 (2%)
1.4	How long have you been in this prison?	
	Less than 6 months	118 (62%)
	6 months or more	73 (38%)
1.5	Are you currently serving a sentence?	
	Yes	51 (27%)
	Yes - on recall	30 (16%)
	No - on remand or awaiting sentence	105 (56%)
	No - immigration detainee	1 (1%)

1.6	How long is your sentence? Less than 6 months 6 months to less than 1 year 1 year to less than 4 years 4 years to less than 10 years 10 years or more IPP (indeterminate sentence for public protection) Life Not currently serving a sentence	16 (9%) 13 (7%) 28 (15%) 10 (5%) 6 (3%) 3 (2%) 4 (2%) 106 (57%)
Arrival a	and reception	
2.4	Ware you given helpful information about this prison before you	u sama hara?
2.1	Were you given helpful information about this prison before you	
	Yes	28 (15%)
	No	145 (77%)
	Don't remember	16 (8%)
2.2	When you arrived at this prison, how long did you spend in reco	eption?
	Less than 2 hours	77 (41%)
	2 hours or more	100 (53%)
	Don't remember	13 (7%)
		(*)
2.3	When you were searched in reception, was this done in a respe	ctful way?
	Yes	137 (73%)
	No	41 (22%)
	Don't remember	9 (5%)
		, ,
2.4	Overall, how were you treated in reception?	
	Very well	46 (24%)
	Quite well	93 (49%)
	Quite badly	34 (18%)
	Very badly	, ,
	Don't remember	
		,
2.5	When you first arrived here, did you have any of the following p	
	Problems getting phone numbers	108 (57%)
	Contacting family	106 (55%)
	Arranging care for children or other dependants	5 (3%)
	Contacting employers	11 (6%)
	Money worries	59 (31%)
	Housing worries	47 (25%)
	Feeling depressed	104 (54%)
	Feeling suicidal	43 (23%)
	Other mental health problems	71 (37%)
	Physical health problems	59 (31%)
	Drug or alcohol problems (e.g. withdrawal)	47 (25%)
	Problems getting medication	55 (29%)
	Needing protection from other prisoners	13 (7%)
	Lost or delayed property	32 (17%)
	Other problems	33 (17%)
	Didn't have any problems	21 (11%)
	Diantificate any problems in the same in t	_ · (· · / · /

2.6	Did staff help you to deal with these problems wh			
	Yes No			
	Didn't have any problems when I first arrived			,
First nig	ght and induction			
3.1	Before you were locked up on your first night here following things?	e, were you	offered any	of the
	Nicotine replacement		104 (56%	6)
	Toiletries/other basic items		89 (48%)	,
	A shower		,	
	A free phone call		,	
	Something to eat		•	,
	The chance to see someone from health care		•	,
	The chance to talk to a Listener or Samaritans		\ /	
	Support from another prisoner (e.g. Insider or but		` ,	
	Wasn't offered any of these things	• .	, ,	
	, c		, ,	
3.2	On your first night in this prison, how clean or dir			
	Very clean		, ,	
	Quite clean		,	
	Quite dirty		,	
	Very dirty		` '	
	Don't remember		6 (3%)	
3.3	Did you feel safe on your first night here? Yes		109 (58%	5)
	No		•	,
	Don't remember		,	
			5 (175)	
3.4	In your first few days here, did you get:			.
		Yes	No	Don't
		74 (000()		remember
	Access to the prison shop/canteen?	71 (39%)	, ,	• •
	Free PIN phone credit?	58 (32%)		, ,
	Numbers put on your PIN phone within 24 hours?	17 (9%)	152 (84%)	12 (7%)
3.5	Did your induction cover everything you needed t	o know abo	out this priso	on?
	Yes			
	No		98 (54%))
	Haven't had an induction		40 (22%)	
On the v	wing			
4.4	Are you in a cell on your awa?			
4.1	Are you in a cell on your own?		EQ (040/)	
	Yes			
	No, I'm in a shared cell or dormitory		131 (69%	0)

4.2	Is your cell call bell normally answered within 5 m	inutes?		
	Yes		. 53 (29%))
	No			
	Don't know		•	
	Don't have a cell call bell		•	,
			, ,	
4.3	Please answer the following questions about the v currently living on:	ving or hou	seblock yo	u are
	, ,	Yes	No I	Don't know
	Do you have enough soap or sanitiser to keep your hands clean?	123 (65%)	61 (32%)	5 (3%)
	Do you normally have enough clean, suitable clothes for the week?	100 (53%)	86 (46%)	2 (1%)
	Can you shower every day?	155 (82%)	30 (16%)	3 (2%)
	Do you have clean sheets every week?		76 (41%)	
	Do you get cell cleaning materials every week?			
	Is it normally quiet enough for you to relax or		82 (44%)	
	sleep at night? Can you get your stored property promptly, if you	30 (21%)	00 (53%)	49 (26%)
	need it?	33 (2170)	33 (3370)	43 (2070)
4.4	Normally, how clean or dirty are the communal/sh	ared areas	of vour win	a or
	houseblock (landings, stairs, wing showers etc.)?		, , , , , , , , , , , , ,	3
	Very clean		29 (15%)
	Quite clean		•	•
	Quite dirty		•	<i>*</i>
	Very dirty		•	
Food or	ad acutacu			
Food ar	nd canteen			
5.1	What is the quality of food like in this prison?			
	Very good		4 (2%)	
	Quite good)
	Quite bad		•	
	Very bad		•	,
5.2	Do you get enough to eat at mealtimes?			,
J.Z	Always		10 (5%)	
	Most of the time			١
	Some of the time		•	•
	Never		` '	,
			•	•
5.3	Does the shop/canteen sell the things that you nee		86 (46%)	١
	No		•	•
	Don't know		•)
Relation	nships with staff		,	
Kolatioi	iompo with other			
6.1	Do most staff here treat you with respect?			
	Yes		117 (62%	6)
	No		•	,
			- (5576)	,

2	Are there any staff here you could turn to if you had a problem?	
	Yes	` '
	No	51 (28%)
3	In the last week, has any member of staff talked to you about he on?	ow you are getting
	Yes	63 (33%)
	No	126 (67%)
4	How helpful is your named officer (key worker)?	
	Very helpful	30 (17%)
	Quite helpful	30 (17%)
	Not very helpful	13 (7%)
	Not at all helpful	
	Don't have a named officer (key worker)	
5	Do you feel that you are treated as an individual in this prison?	
	Yes	72 (39%)
	No	113 (61%)
c	Are principle have consulted about things like food contour b	
6	Are prisoners here consulted about things like food, canteen, h issues?	eaith care or wing
	Yes, and things sometimes change	28 (15%)
	Yes, but things don't change	48 (26%)
	No	` '
	Don't know	` '
7	If you wanted to, can you talk to managers, governors or direct	ors in this prison?
	Yes	
	No	` '
	Don't know	` '
8	If you have shared a problem with a manager, governor or direc	ctor, did they try to
	help you? Yes	36 (20%)
	No	,
	Haven't shared a problem	,
. • 41.	·	,
aith		
1	What is your religion?	60 (240/)
	No religion	
	Christianity (including Church of England, Catholic, Protestant	63 (33%)
	and all other Christian denominations)	
	,	4 (2%)
	Buddhism	4 (2%) 0 (0%)
	BuddhismHinduism	0 (0%)
	Buddhism	0 (0%) 2 (1%)
	Buddhism	0 (0%) 2 (1%) 48 (25%)
	Buddhism	0 (0%) 2 (1%) 48 (25%) 5 (3%)

Yes			
No.	7.2	-	
Don't know			,
Not applicable (no religion) 60 (32%)			, ,
7.3 Are you able to speak to a chaplain of your faith in private, if you want to? Yes			,
Yes		, ,	,
No	7.3		
Don't know			,
Not applicable (no religion) 60 (32%)			,
7.4 Are you able to attend religious services, if you want to? Yes			,
Yes 97 (52%) No 16 (9%) Don't know 14 (7%) Not applicable (no religion) 60 (32%) Contact with family and friends 8.1 How often have you been able to see your family and friends in the last month: Every week Two or three times In person (prison visit)? 23 (13%) 29 (16%) 35 (19%) 93 (52%) Using video calling? 10 (7%) 12 (8%) 9 (6%) 111 (78%) 8.2 Do visits usually start and finish on time? 57 (30%) No		rectappheasie (i.e.religien)	
No.	7.4		
Don't know			,
Not applicable (no religion) 60 (32%)			` ,
No			,
No. State State		Not applicable (no religion)	60 (32%)
Every week Two or three times In person (prison visit)? 23 (13%) 29 (16%) 35 (19%) 93 (52%) 10 (7%) 12 (8%) 9 (6%) 111 (78%) 111 (78%) 12 (8%) 9 (6%) 111 (78%) 111 (78%) 12 (8%) 12 (8%) 111 (78	Conta	ct with family and friends	
Every week Two or three times In person (prison visit)? 23 (13%) 29 (16%) 35 (19%) 93 (52%) 10 (7%) 12 (8%) 9 (6%) 111 (78%) 11 (78%) 12 (8%) 9 (6%) 111 (78%) 11 (78%) 12 (8%) 9 (6%) 111 (78%) 11 (78%) 12 (8%) 9 (6%) 111 (78%) 11 (78%)	8 1	How often have you been able to s	see your family and friends in the last month:
In person (prison visit)? 23 (13%) 29 (16%) 35 (19%) 93 (52%)	0.1	non onon navo you boon abio to o	Every week Two or Once Not at all
Using video calling? 10 (7%) 12 (8%) 9 (6%) 111 (78%)			
8.2 Do visits usually start and finish on time? Yes		• • • • • • • • • • • • • • • • • • • •	
Yes 57 (30%) No 52 (27%) Don't know 81 (43%) 8.3 Are your visitors usually treated respectfully by staff? Yes No 36 (20%) Don't know 94 (51%) 8.4 How easy or difficult is it for your family and friends to get here? Very easy 17 (9%) Quite easy 63 (33%) Quite difficult 32 (17%) Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes 44 (24%) No 141 (76%) 8.6 Have you had any problems with sending or receiving: Yes No Emails? 79 (51%) 75 (49%) Letters? 101 (59%) 69 (41%) 		Using video calling?	10 (7%) 12 (8%) 9 (6%) 111 (78%)
No	8.2	Do visits usually start and finish o	n time?
Don't know		Yes	57 (30%)
8.3 Are your visitors usually treated respectfully by staff? Yes		No	52 (27%)
Yes 54 (29%) No 36 (20%) Don't know 94 (51%) 8.4 How easy or difficult is it for your family and friends to get here? Very easy 17 (9%) Quite easy 63 (33%) Quite difficult 32 (17%) Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes 44 (24%) No 141 (76%) 8.6 Have you had any problems with sending or receiving: Yes No Emails? 79 (51%) 75 (49%) Letters? 101 (59%) 69 (41%)		Don't know	81 (43%)
Yes 54 (29%) No 36 (20%) Don't know 94 (51%) 8.4 How easy or difficult is it for your family and friends to get here? Very easy 17 (9%) Quite easy 63 (33%) Quite difficult 32 (17%) Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes 44 (24%) No 141 (76%) 8.6 Have you had any problems with sending or receiving: Yes No Emails? 79 (51%) 75 (49%) Letters? 101 (59%) 69 (41%)	8.3	Are your visitors usually treated re	espectfully by staff?
Don't know			
8.4 How easy or difficult is it for your family and friends to get here? Very easy		No	
Very easy 17 (9%) Quite easy 63 (33%) Quite difficult 32 (17%) Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes		Don't know	
Very easy 17 (9%) Quite easy 63 (33%) Quite difficult 32 (17%) Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes	8 4	How easy or difficult is it for your	family and friends to get here?
Quite easy 63 (33%) Quite difficult 32 (17%) Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes 44 (24%) No 141 (76%) 8.6 Have you had any problems with sending or receiving: Emails? 79 (51%) 75 (49%) Letters? 101 (59%) 69 (41%)	0. -7		
Quite difficult		, ,	,
Very difficult 32 (17%) Don't know 45 (24%) 8.5 Have staff here encouraged you to keep in touch with your family/friends? Yes 44 (24%) No 141 (76%) 8.6 Have you had any problems with sending or receiving: Emails? 79 (51%) 75 (49%) Letters? 101 (59%) 69 (41%)		<u> </u>	, ,
Don't know			, ,
Yes		•	,
Yes	0.5	Here staff have an accuracy division to	leads in totals with your family (fuicade)
No	0.5	9	•
8.6 Have you had any problems with sending or receiving: Yes No Emails? Letters? 79 (51%) 75 (49%) 101 (59%) 69 (41%)			,
Yes No Emails? 79 (51%) 75 (49%) Letters? 101 (59%) 69 (41%)	0.6		,
Letters? 101 (59%) 69 (41%)	0.0	nave you had any problems with s	
Letters? 101 (59%) 69 (41%)		Emails?	79 (51%) 75 (49%)
Parcels? 64 (48%) 69 (52%)		Letters?	
\mathbf{v}		Parcels?	64 (48%) 69 (52%)

8.7	Are you able to use a phone every day (if you have credit)? Yes No	,
Time c	out of cell	
9.1	Do you know what the unlock and lock-up times are suppose check times if you are in an open prison)? Yes, and these times are usually kept to Yes, but these times are not usually kept to	70 (38%) 74 (40%)
	No	39 (21%)
9.2	How long do you usually spend out of your cell on a typical we time spent at education, work etc.)? Less than 2 hours	108 (57%) 45 (24%) 21 (11%) 4 (2%)
9.3	How long do you usually spend out of your cell on a typical S Less than 2 hours 2 to 6 hours 6 to 10 hours 10 hours or more Don't know.	144 (77%) 25 (13%) 9 (5%) 3 (2%)
9.4	How many days in a typical week do you have time to do dom clean cell, use the wing phones etc.)? None	16 (9%) 28 (15%) 33 (18%) 92 (50%)
9.5	How many days in a typical week do you get association, if you not have a sociation, if you not have a sociation and have a soc	. 6 (3%) . 13 (7%) . 25 (13%) . 121 (64%)
9.6	How many days in a typical week could you go outside for ex to?	ercise, if you wanted
	None	30 (16%) 40 (21%) 70 (37%)

9.7	Typically, how often do you go to the gym or play sports?				
	Twice a week or more			, ,	
	About once a week			•	,
	Less than once a week			•	,
	Never			67 (36%	o)
9.8	Typically, how often are you able to:				
	3,	Twice a	About once	Less than	Never
		week or	a week	once a	
		more		week	
	Visit the library	3 (2%)	34 (18%)		132 (71%)
	Have library materials delivered to	15 (9%)	43 (24%)	24 (14%)	94 (53%)
	you				
9.9	Does the library have a wide enough ra	nge of ma	terials to me	eet vour ne	eds?
	Yes	•		-	
	No			31 (19%	s)
	Don't use the library			84 (53%	s)
	,			,	,
Applica	tions, complaints and legal rights				
10.1	Is it easy for you to make an application	1?			
	Yes			105 (57)	%)
	No			•	,
	Don't know			27 (15%	5)
				,	-
10.2			nswer the qu	uestions be	elow:
10.2	If you have made any applications here		n swer the q ı Yes	u estions be No	elow: Not made
10.2			-		
10.2			Yes	No	Not made any applications
10.2	If you have made any applications here Are applications usually dealt with fair	, please a i	Yes 60 (36%)	No 75 (45%)	Not made any applications 32 (19%)
10.2	If you have made any applications here	, please a i	Yes 60 (36%)	No 75 (45%)	Not made any applications
10.2	If you have made any applications here Are applications usually dealt with fair	, please a i	Yes 60 (36%)	No 75 (45%)	Not made any applications 32 (19%)
	If you have made any applications here Are applications usually dealt with fair Are applications usually dealt with with	, please ai ly? hin 7 days?	Yes 60 (36%) 2 58 (34%)	No 75 (45%) 79 (47%)	Not made any applications 32 (19%) 32 (19%)
	If you have made any applications here Are applications usually dealt with fair Are applications usually dealt with with Is it easy for you to make a complaint?	, please a ll ly? hin 7 days?	Yes 60 (36%) 58 (34%)	No 75 (45%) 79 (47%) 98 (54%)	Not made any applications 32 (19%) 32 (19%)
	Are applications usually dealt with fair Are applications usually dealt with with the street street and the street street and the street street and the street street street and the street str	, please a i	Yes 60 (36%) 2 58 (34%)	No 75 (45%) 79 (47%) 98 (54% 52 (29%	Not made any applications 32 (19%) 32 (19%)
	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y please and the second	Yes 60 (36%) 58 (34%)	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18%	Not made any applications 32 (19%) 32 (19%)
10.3	Are applications usually dealt with fair Are applications usually dealt with with the street street and the street street street and the street s	y please and the second	Yes 60 (36%) 58 (34%)	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18%	Not made any applications 32 (19%) 32 (19%)
10.3	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y please and the second	Yes 60 (36%) 58 (34%)	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions below	Not made any applications 32 (19%) 32 (19%)
10.3	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y please and the please and please and	Yes 60 (36%) 58 (34%) swer the que	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions beleved	Not made any applications 32 (19%) 32 (19%) 5) 5) 6) 6) 6) 6) 6) 70 Minus Made any complaints
10.3	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y? hin 7 days?	Yes 60 (36%) 58 (34%) swer the que Yes 31 (18%)	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions believed No 69 (41%)	Not made any applications 32 (19%) 32 (19%) 5) 5) 6) 6) 6) 6) 6) 6) 6) 70 70 80 80 80 80 80 80 80 80 80 80 80 80 80
10.3	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y? hin 7 days?	Yes 60 (36%) 58 (34%) swer the que Yes 31 (18%)	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions believed No 69 (41%)	Not made any applications 32 (19%) 32 (19%) 5) 5) 6) 6) 6) 6) 6) 70 Minus Made any complaints
10.3	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y? hin 7 days? please and	Yes 60 (36%) 58 (34%) swer the que Yes 31 (18%) 24 (15%)	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions belino No 69 (41%) 72 (44%)	Not made any applications 32 (19%) 32 (19%) 5) 5) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6)
10.3	Are applications usually dealt with fair Are applications usually dealt with with ls it easy for you to make a complaint? Yes	hin 7 days? please ans /? in 7 days?	Yes 60 (36%) 7 58 (34%) 8 wer the que Yes 31 (18%) 24 (15%) mplaint here	No 75 (45%) 79 (47%) 98 (54%) 52 (29% 32 (18%) estions believed No 69 (41%) 72 (44%) when you	Not made any applications 32 (19%) 32 (19%) ov: Not made any complaints 69 (41%) 69 (42%) wanted
10.3	Are applications usually dealt with fair Are applications usually dealt with with sit easy for you to make a complaint? Yes	y? hin 7 days? please ans /? in 7 days?	Yes 60 (36%) 58 (34%) swer the que Yes 31 (18%) 24 (15%) mplaint here	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions believed No 69 (41%) 72 (44%) when you 54 (30% 74 (41%)	Not made any applications 32 (19%) 32 (19%) 5) 5) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6)
10.3	Are applications usually dealt with fair Are applications usually dealt with with ls it easy for you to make a complaint? Yes	y? hin 7 days? please ans /? in 7 days?	Yes 60 (36%) 58 (34%) swer the que Yes 31 (18%) 24 (15%) mplaint here	No 75 (45%) 79 (47%) 98 (54% 52 (29% 32 (18% estions believed No 69 (41%) 72 (44%) when you 54 (30% 74 (41%)	Not made any applications 32 (19%) 32 (19%) 5) 5) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6) 6)

10.6	In this prison is it easy or	difficult for w	vou to			
10.6	In this prison, is it easy or	difficult for y	Easy	Difficult	Don't know	Don't need this
	Communicate with your legal representative?	solicitor or	69 (37%)	69 (37%)	31 (17%)	
	Attend legal visits?		65 (38%)	53 (31%)	34 (20%)	17 (10%)
10.7	Have staff here ever opene when you were not presen		n your soli	citor or lega	al represen	tative
	Yes				•	,
	NoNot had any legal letters				`	,
	Not flad ally legal letters	······			00 (2170)
Health o	care					
11.1	If there are currently rectri	otione in plac	oo duo to th	- COVID 4	0 nandami	. ,
11.1	If there are currently restri	ctions in plac	se due to th	Yes	9 pandemid No	Not
				100	110	applicable
	Do you know what the re	estrictions are	here?	42 (24%)		
	Have the reasons for the	e restrictions b	peen	31 (18%)	9 (5%)	133 (77%)
	explained to you?	tions are noo	2000m/2	20 (470/)	10 (60/)	122 (770/)
	Do you agree the restrice Do you feel you have be		•	45 (27%)	10 (6%) 58 (35%)	` '
	virus?	on Ropt date		10 (27 70)	00 (0070)	02 (0070)
11.2	How easy or difficult is it to	o see the foll	owina peor	ole?		
			Quite easy	Quite difficult	Very difficult	Don't know
	Doctor	10 (5%)	34 (18%)	69 (37%)	62 (33%)	11 (6%)
	Nurse	, ,	66 (36%)	` ,		15 (8%)
	Dentist	4 (2%)	13 (7%)	40 (23%)	90 (52%)	27 (16%)
	Pharmacist Montal health worker		44 (25%)			
	Mental health worker Substance misuse	6 (4%) 15 (8%)	21 (12%) 30 (17%)			80 (45%)
	worker	10 (070)	00 (17 70)	20 (1470)	20 (1070)	00 (4070)
11.3	What do you think of the q	uality of the	health serv	ice from th	e following	neonle?
	Times de you amme et ane q	•			_	Don't know
	Doctor	, ,	62 (34%)	, ,	, ,	29 (16%)
	Nurse	34 (19%)	, ,	25 (14%)	, ,	23 (13%)
	Dentist	13 (7%)	28 (16%)	` ,	, ,	` '
	Pharmacist Mental health worker		49 (28%) 29 (16%)			55 (31%) 69 (38%)
	Substance misuse	19 (11%)		8 (4%)	• •	` '
	worker	()	(== /=)	(175)	_ ((())	G : (G : 75)
11.4	What do you think of the o					
	Very good				, ,	
	Quite good Quite bad				•	,
	Very bad				•	,
	Don't know				•	,
					•	,

11.5	Do you have any mental health problems?				
	Yes	122 (66%)			
	No	64 (34%)			
11.6	Has your mental health got better or worse since arriving at this	s nrison?			
11.0	Better	20 (11%)			
	Worse	101 (57%)			
	No difference	55 (31%)			
		,			
11.7	Have you been helped with your mental health in this prison?	0.4 (4.70()			
	Yes	31 (17%)			
	NoHaven't needed any help with mental health	110 (61%)			
	navent needed any neip with mental nealth	40 (22%)			
Other s	ipport needs				
40.4		al maamfal an			
12.1	Do you consider yourself to have a disability (long-term physic learning needs that affect your day-to-day life)?	ai, mentai or			
	Yes	87 (47%)			
	No	99 (53%)			
12.2	If you have a disability, are you getting the support you need?	20 (440/)			
	Yes No	,			
	Don't have a disability	` '			
	Don't have a disability	33 (30 70)			
12.3	Have you been on an ACCT (Assessment, Care in Custody and Teamwork) in this				
	prison?				
	Yes	38 (21%)			
	No	143 (79%)			
12.4	If you have been on an ACCT (Assessment, Care in Custody an	d Teamwork) in			
	``	a rounnion, m			
	this prison, did you feel cared for by staff?				
	this prison, did you feel cared for by staff? Yes	16 (9%)			
	• • •	16 (9%) 19 (11%)			
	Yes				
42.5	Yes No Haven't been on an ACCT in this prison	19 (11%) 143 (80%)			
12.5	Yes	19 (11%) 143 (80%) need to?			
12.5	Yes	19 (11%) 143 (80%) need to? 23 (13%)			
12.5	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%)			
12.5	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%)			
12.5	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%)			
12.5	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%) 68 (37%)			
	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%) 68 (37%)			
	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%) 68 (37%)			
	Yes No. Haven't been on an ACCT in this prison. How easy or difficult is it for you to speak to a Listener, if you r Very easy Quite easy Quite difficult. Very difficult Don't know. No Listeners at this prison.	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%) 68 (37%) 7 (4%)			
Alcohol	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%) 68 (37%) 7 (4%)			
Alcohol	Yes	19 (11%) 143 (80%) need to? 23 (13%) 41 (23%) 21 (12%) 22 (12%) 68 (37%) 7 (4%)			

13.2	Have you been helped with your alcohol problem in this prison	?
	Yes	23 (13%)
	No	17 (9%)
	Didn't/don't have an alcohol problem	143 (78%)
13.3	Did you have a drug problem when you came into this prison (in drugs and medication not prescribed to you)?	_
	Yes	69 (37%)
	No	118 (63%)
13.4	Have you developed a problem with illicit drugs since you have	been in this prison?
	Yes	13 (7%)
	No	170 (93%)
13.5	Have you developed a problem with taking medication not pres	cribed to you since
	you have been in this prison?	
		14 (8%)
	No	171 (92%)
13.6	Have you been helped with your drug problem in this prison (in and medication not prescribed to you)?	cluding illicit drugs
	Yes	38 (22%)
		29 (17%)
	Didn't/don't have a drug problem	108 (62%)
13.7	Is it easy or difficult to get illicit drugs in this prison?	
10.7	Very easy	22 (12%)
	Quite easy	18 (10%)
	Quite difficult	13 (7%)
	Very difficult	16 (9%)
	Don't know	114 (62%)
13.8	Is it easy or difficult to get alcohol in this prison?	
	Very easy	10 (5%)
	Quite easy	13 (7%)
	Quite difficult	10 (5%)
	Very difficult	20 (11%)
	Don't know	130 (71%)
13.9	Is it easy or difficult to get tobacco in this prison?	
	Very easy	15 (8%)
	Quite easy	11 (6%)
	Quite difficult	10 (5%)
	Very difficult	24 (13%)
	Don't know	122 (67%)
Safety		
14.1	Have you over felt uneafo here?	
17.1	Have you ever felt unsafe here? Yes	116 (62%)
	No	` ,
	110	10 (00 /0)

14.2	Do you feel unsafe now?			
	Yes	57 (32%)		
	No	123 (68%)		
		, ,		
14.3	Have you experienced any of the following types of bullying/violenter prisoners here?			
	Verbal abuse	. 56 (31%)		
	Threats or intimidation	. 54 (30%)		
	Physical assault	. 27 (15%)		
	Sexual assault	,		
	Theft of canteen or property			
	Other bullying/victimisation			
	Not experienced any of these from prisoners here			
		, ,		
14.4	If you were being bullied/victimised by other prisoners here, w			
	Yes	65 (36%)		
	No	118 (64%)		
14.5	Have you experienced any of the following types of bullying/vio	ctimisation from		
	Verbal abuse	. 72 (40%)		
	Threats or intimidation	. 59 (33%)		
	Physical assault	. 33 (18%)		
	Sexual assault	,		
	Theft of canteen or property	` ,		
	Other bullying/victimisation	,		
	Not experienced any of these from staff here	,		
		,		
14.6	If you were being bullied/victimised by staff here, would you re			
	Yes	,		
	No	. 91 (51%)		
Behavio	our management			
	<u> </u>			
15.1	Do the incentives or rewards in this prison (e.g. enhanced state to behave well?	, ,		
	Yes	,		
	No			
	Don't know what the incentives/rewards are	. 53 (30%)		
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. incentives) in this prison?			
	Yes	47 (26%)		
	No	,		
	Don't know	,		
	Don't know what this is	,		
	DOTT KNOW WHAT THIS IS	. 49 (21 70)		
15.3	Have you been physically restrained by staff in this prison in the	ne last 6 months? 26 (14%)		
	No	161 (86%)		
		,		

15.4	If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?				
	Yes			9 (5%)	
	No			12 (6%)	
	Don't remember				
	Not been restrained here in last 6 mor	nths		161 (879	%)
15.5	Have you spent one or more nights in to 6 months? Yes			-	
	No			•	•
15.6	If you have spent one or more nights in the segregation unit in this prison in the last 6 months please answer the questions below:				
				Yes	No
	Were you treated well by segregation	staff?		7 (27%)	19 (73%)
	Could you shower every day?			6 (24%)	19 (76%)
	Could you go outside for exercise eve			7 (28%)	18 (72%)
	Could you use the phone every day (i	f you had cr	edit)?	10 (40%)	15 (60%)
Education	on, skills and work				
16.1	Is it easy or difficult to get into the follo	wing activi	ties in this	prison?	
	, ,	Easy	Difficult	Don't know	Not
		•			available
					here
	Education	69 (38%)	67 (36%)	46 (25%)	2 (1%)
	Vocational or skills training	32 (18%)	77 (45%)	60 (35%)	4 (2%)
	Prison job	41 (23%)		32 (18%)	0 (0%)
	Voluntary work outside of the prison		53 (31%)		
	Paid work outside of the prison	9 (5%)	, ,	66 (39%)	, ,
16.2	If you have done any of these activities help you on release?	you have done any of these activities while in this prison, do you think they will			
	, and an		Yes, will	No, won't	Not done
			help	help	
	Education		•	40 (23%)	
	Vocational or skills training			36 (22%)	
	Prison job		54 (32%)	55 (32%)	61 (36%)
	Voluntary work outside of the prison			29 (17%)	
	Paid work outside of the prison			28 (17%)	
16.3	Do staff encourage you to attend educa	ntion, traini	ng or work	?	
	Yes	•	•)
	No			•	•
	Not applicable (e.g. if you are retired,	sick or on re	emand)	24 (14%))
Plannin	g and progression				
17.1	Do you have a custody plan? (This may be called a sentence plan or resettlement				
17.1	plan.)	, De Calieu (u 3011161116	Pian on 163	othoment
	Yes			24 (13%	.)
	No			`	,
					/

17.2	Do you understand what you need to do to achieve your custody plan?	_		
	Yes		21 (91%	(o)
	No		` '	
	Don't know what my objectives or targets are		2 (9%)	
17.3	Are staff here supporting you to achieve your obje	ctives or t	argets?	
	Yes			(o)
	No		8 (36%)	,
	Don't know what my objectives or targets are			
17.4	If you have done any of the following things in this achieve your objectives or targets?	s prison, di	id they help	you to
	acinicae your objectives of largets:	Yes, this	No, this	Not done/
		helped	•	don't know
	Offending behaviour programmes	•	1 (6%)	
	Other programmes		1 (6%)	
	One-to-one work (e.g. with an Offender Manager		1 (6%)	
	or psychologist)	0 (44 /0)	1 (0 /0)	9 (30 %)
	Been on a specialist unit	4 (20%)	1 (5%)	15 (75%)
	ROTL - day or overnight release	2 (11%)	, ,	• •
		_ (· · · ·)	(3.17)	(55.17)
Prepara	ation for release			
18.1	Do you expect to be released in the next 3 months	2		
10.1	Yes		54 (30%	۵۱
	No		`	,
	Don't know		•	,
	DOTT KITOW		31 (207	9)
18.2	How close is this prison to your home area or inter			
	Very near		`	,
	Quite near		-	•
	Quite far		•	,
	Very far		7 (13%)	
18.3	Is anybody helping you to prepare for your release responsible officer, case worker)?	e (e.g. a ho	me probati	on officer,
	Yes		29 (57%	(o)
	No		•	•
			•	,
18.4	Are you getting help to sort out the following thing		•	
		Yes, I'm	No, but I	No, and I
	(need help	
		with this	with this	help with this
	Finding accommodation	14 (27%)	, ,	
	Getting employment	10 (20%)	, ,	,
	Setting up education or training	8 (16%)	12 (24%)	,
	Arranging benefits	9 (18%)	, ,	,
	Sorting out finances	6 (13%)	23 (48%)	19 (40%)
	Support for drug or alcohol problems	11 (23%)	14 (30%)	, ,
	Physical/mental health support	7 (14%)	27 (55%)	15 (31%)
	Social care support	3 (7%)		
	Getting back in touch with family or friends	7 (14%)	10 (20%)	33 (66%)

More about you 19.1 Do you

19.1	Do you have children under the age of 18?				
	Yes	,			
	No	. 80 (47%)			
19.2	Are you a UK/British citizen?				
	Yes	. 165 (90%)			
	No	19 (10%)			
19.3	Have you ever been in local authority care (e.g. lived with foste children's home, or had a social worker, while you were under Yes	18 years old)? 41 (22%)			
	No	143 (78%)			
19.4	Have you ever been in the armed services (e.g. army, navy, air	force)?			
	Yes				
	No	, ,			
19.5	What is your gender?				
13.3	Male	191 (09%)			
		, ,			
	Female	` '			
	Non-binary	` '			
	Other	0 (0%)			
19.6	How would you describe your sexual orientation?				
	Straight/heterosexual	175 (96%)			
	Gay/lesbian/homosexual	3 (2%)			
	Bisexual	,			
	Other	` '			
19.7	Do you identify as transgender or transsexual?				
13.7	Yes	2 (10/.)			
		` '			
	No	178 (99%)			
Final qu	estions about this prison				
20.1	Are you able to load a healthy lifeatyle here (in relation to your	physical mantal			
20.1	Are you able to lead a healthy lifestyle here (in relation to your emotional and social well-being)?	priysical, memal,			
	All the time	. 23 (12%)			
	Most of the time	,			
	Some of the time	,			
	Never	,			
20.2	Do you think your experiences in this prises have made your	noro or logo likoly to			
20.2	Do you think your experiences in this prison have made you more or less likely to offend in the future?				
	More likely to offend	16 (9%)			
	Less likely to offend	106 (60%)			
	Made no difference	56 (31%)			
	wade no dilicicinoe	JU (J 1 /0)			