

Prisoner survey methodology, results and analyses

HMP & YOI Doncaster

February 2022

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages. However, it was not possible to conduct interviews with prisoners who had literacy problems or visual impairments.

Survey responses

At the time of the survey on 21 February 2022 the prisoner population at HMP & YOI Doncaster was 1,110. Using the sampling method described above, questionnaires were distributed to 220 prisoners. We received a total of 177 completed questionnaires, a response rate of 80%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP & YOI Doncaster. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP & YOI Doncaster 2022 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP & YOI Doncaster in 2022 compared with survey responses from other local prisons inspected since May 2021.
- Survey responses from HMP & YOI Doncaster in 2022 compared with survey responses from HMP & YOI Doncaster in 2019.

Comparisons between different residential locations within HMP & YOI Doncaster 2022

- Responses of prisoners on the prisoners convicted of sexual offences (PCOSO) unit (Houseblocks 1A and 1C) compared with those from the rest of the establishment.
- Responses of prisoners on the reverse cohort unit (Houseblocks 3B and 3C) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP & YOI Doncaster 2022

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 21 and under compared with those aged over 21.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners in racial minority groups compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.

- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	What wing or houseblock are you currently living on?	
	HB1 A	20 (11%)
	HB1 B	14 (8%)
	HB1 C	15 (8%)
	HB1 D	15 (8%)
	HB2 A	` ,
	HB2 B	` '
	HB2 C	\ /
	HB2 D	` '
	HB3 A	` '
	HB3 B (RCU)	` '
	HB3 C (RCU)	` ,
	HB3 D	` ,
	Annex (SCU)	` '
	Segregation unit	` '
		_ (170)
1.2	How old are you?	
	Under 21	
	21 - 25	• •
	26 - 29	` ,
	30 - 39	` '
	40 - 49	` '
	50 - 59	` '
	60 - 69	` '
	70 or over	4 (2%)
1.3	What is your ethnic group?	
		115 (66%)
	White - English/Welsh/Scottish/Northern Irish/British	,
	White - English/Welsh/Scottish/Northern Irish/British White - Irish	0 (0%)
	White - English/Welsh/Scottish/Northern Irish/British	0 (0%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma	0 (0%) 4 (2%) 0 (0%)
	White - English/Welsh/Scottish/Northern Irish/British	0 (0%) 4 (2%) 0 (0%) 10 (6%)
	White - English/Welsh/Scottish/Northern Irish/British	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%)
	White - English/Welsh/Scottish/Northern Irish/British	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 0 (0%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 0 (0%) 5 (3%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 0 (0%) 5 (3%) 2 (1%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani	0 (0%) 4 (2%) 0 (0%) 70 (6%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%) 15 (9%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese	0 (0%) 4 (2%) 0 (0%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 0 (0%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background	0 (0%) 4 (2%) 0 (0%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 1 (1%) 1 (1%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 1 (1%) 5 (3%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African	0 (0%) 4 (2%) 0 (0%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 5 (3%) 3 (2%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 5 (3%) 2 (3%) 1 (1%)
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	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian. Mixed - any other Mixed ethnic background Asian/Asian British - Indian. Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background. Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab. Any other ethnic group	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 5 (3%) 3 (2%) 1 (1%) 1 (1%)
1.4	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian. Mixed - any other Mixed ethnic background Asian/Asian British - Indian. Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab Any other ethnic group How long have you been in this prison?	0 (0%) 4 (2%) 0 (0%) 10 (6%) 7 (4%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 5 (3%) 3 (2%) 1 (1%) 3 (2%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian. Mixed - any other Mixed ethnic background Asian/Asian British - Indian. Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background. Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab. Any other ethnic group	0 (0%) 4 (2%) 0 (0%) 7 (4%) 0 (0%) 5 (3%) 2 (1%) 1 (1%) 15 (9%) 1 (1%) 1 (1%) 5 (3%) 3 (2%) 1 (1%) 3 (2%) 1 (1%) 1 (1%) 3 (2%)

1.5	Are you currently serving a sentence?	05 (400()
	Yes on recall	
	Yes - on recall No - on remand or awaiting sentence	
	No - immigration detainee	
	No - Illingration detainee	3 (3 /6)
1.6	How long is your sentence?	
	Less than 6 months	14 (8%)
	6 months to less than 1 year	24 (14%)
	1 year to less than 4 years	33 (19%)
	4 years to less than 10 years	18 (10%)
	10 years or more	
	IPP (indeterminate sentence for public protection)	, ,
	Life	• •
	Not currently serving a sentence	
Arrival	and reception	
, (1110 GI		
2.1	Were you given helpful information about this prison before you	
	Yes	55 (31%)
	No	` '
	Don't remember	8 (10%)
2.2	When you arrived at this prison, how long did you spend in rece	eption?
	Less than 2 hours	
	2 hours or more	, ,
	Don't remember	, ,
2.3	When you were correbed in recention, was this done in a recen	offul way?
2.3	When you were searched in reception, was this done in a respe-	_
	Yes	, ,
	No	
	Don't remember	0 (3%)
2.4		
	Overall, how were you treated in reception?	
	Very well	` ,
		` '
	Very well	92 (52%)
	Very wellQuite well	92 (52%) 18 (10%)
	Very wellQuite wellQuite badly	92 (52%) 18 (10%)

2.5	When you first arrived here, did you have any of the follow	ing problems?
	Problems getting phone numbers	56 (32%)
	Contacting family	68 (39%)
	Arranging care for children or other dependants	9 (5%)
	Contacting employers	14 (8%)
	Money worries	45 (26%)
	Housing worries	32 (18%)
	Feeling depressed	75 (43%)
	Feeling suicidal	30 (17%)
	Other mental health problems	
	Physical health problems	31 (18%)
	Drug or alcohol problems (e.g. withdrawal)	34 (19%)
	Problems getting medication	
	Needing protection from other prisoners	15 (9%)
	Lost or delayed property	
	Other problems	22 (13%)
	Didn't have any problems	30 (17%)
2.6	Did staff help you to deal with these problems when you fin	
	Yes	` ,
	No	,
	Didn't have any problems when I first arrived	30 (18%)
First nig	ght and induction	
2.4		ou offered one of the
3.1	Before you were locked up on your first night here, were yo	ou offered any of the
3.1	Before you were locked up on your first night here, were yo following things?	-
3.1	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%)
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3.1	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%)
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3.1	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%)
3.1	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%)
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3.1	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%)
	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) our cell?
	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) our cell? 18 (10%)
	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) bur cell? 18 (10%) 68 (39%)
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	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) bur cell? 18 (10%) 68 (39%) 33 (19%) 49 (28%)
3.2	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) bur cell? 18 (10%) 68 (39%) 33 (19%) 49 (28%)
	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) bur cell? 18 (10%) 68 (39%) 33 (19%) 49 (28%) 5 (3%)
3.2	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) Dur cell? 18 (10%) 68 (39%) 33 (19%) 49 (28%) 5 (3%)
3.2	Before you were locked up on your first night here, were your following things? Nicotine replacement	116 (68%) 108 (64%) 65 (38%) 123 (72%) 119 (70%) 106 (62%) 47 (28%) 67 (39%) 7 (4%) bur cell? 18 (10%) 68 (39%) 33 (19%) 49 (28%) 5 (3%)

3.4	In your first few days here, did you get:			
0.4	in your morrew days here, and you get.	Yes	No	Don't remember
	Access to the prison shop/canteen?	120 (71%)	43 (25%)	
	Free PIN phone credit?	110 (66%)		
	Numbers put on your PIN phone within 24 hours?	58 (36%)	94 (58%)	9 (6%)
3.5	Did your induction cover everything you needed Yes		-	
	No		`	,
	Haven't had an induction		`	,
On the	wing			
4.1	Are you in a cell on your own?			
	Yes		`	,
	No, I'm in a shared cell or dormitory		132 (78)	%)
4.2	Is your cell call bell normally answered within 5 r		//	
	Yes		•	,
	No		•	•
	Don't know Don't have a cell call bell)
	Don't have a cell call bell		0 (0 /0)	
4.3	Please answer the following questions about the currently living on:	_	-	
		Yes	No	Don't know
	Do you have enough soap or sanitiser to keep your hands clean?	103 (60%)	65 (38%)	3 (2%)
	Do you normally have enough clean, suitable clothes for the week?	114 (67%)	54 (32%)	1 (1%)
	Can you shower every day?	71 (42%)	98 (57%)	2 (1%)
	Do you have clean sheets every week?	131 (79%)		2 (1%)
	Do you get cell cleaning materials every week?	85 (52%)		
	Is it normally quiet enough for you to relax or sleep at night?	83 (49%)	85 (50%)) 1 (1%)
	Can you get your stored property promptly, if you need it?	35 (21%)	88 (52%)) 45 (27%)
4.4	Normally, how clean or dirty are the communal/s	hared areas	of vour w	ina or
	houseblock (landings, stairs, wing showers etc.)	?	_	_
	Very clean		•	,
	Quite clean		•	•
	Quite dirtyVery dirty		•	•
	very unity		17 (10	70)
Food ar	nd canteen			
5.1	What is the quality of food like in this prison?			
	Very good		11 (6%	(a)
	Quite good		•	,
			E= (0.4	0/\
	Quite bad Very bad		•	,

5.2	Do you get enough to eat at mealtimes?	
0.2	Always	32 (18%)
	Most of the time	,
	Some of the time	, ,
	Never	,
	1000	00 (1070)
5.3	Does the shop/canteen sell the things that you need?	
	Yes	, ,
	No	, ,
	Don't know	9 (5%)
Relatio	nships with staff	
6.1	Do most staff have treat you with respect?	
0.1	Do most staff here treat you with respect?	110 (650/)
	Yes	,
	No	59 (35%)
6.2	Are there any staff here you could turn to if you had a problem	?
	Yes	
	No	,
		,
6.3	In the last week, has any member of staff talked to you about h	ow you are getting
	on?	- 0 (400()
	Yes	,
	No	103 (60%)
6.4	How helpful is your named officer (key worker)?	
0.4	Very helpful	36 (22%)
	Quite helpful	, ,
	Not very helpful	,
	Not at all helpful	,
	Don't have a named officer (key worker)	
	Bent have a harned emeet (ney worker)	00 (0270)
6.5	Do you feel that you are treated as an individual in this prison?	
	Yes	85 (50%)
	No	86 (50%)
0.0	A consideration because the definition of the constraint of the co	
6.6	Are prisoners here consulted about things like food, canteen, his issues?	leaith care or wing
	Yes, and things sometimes change	40 (23%)
	Yes, but things don't change	,
	No	, ,
	Don't know	,
		00 (1070)
6.7	If you wanted to, can you talk to managers, governors or direct	
	Yes	64 (37%)
	No	58 (34%)
	Don't know	49 (29%)
6.8	If you have shared a problem with a manager, governor or dire	ctor did thou tru to
0.0	help you?	ctor, ara triey try to
	Yes	56 (34%)
	No	,
	Haven't shared a problem	,
	1 1ave11 t 311a1eu a p1001e111	Ja (JJ /0)

7.1	What is your religion?				
7.1	No religion			62 (36	%)
	Christianity (including Church of En				,
	and all other Christian denomination	_		•	70)
	Buddhism	,			
	Hinduism			, ,	
	Judaism			, ,	
	Islam				
	Sikhism			•	•
	Other			4 (2%)	
7.2	Are your religious beliefs respected I	hara?			
7.2	Yes			59 (34	%)
	No			•	,
	Don't know			•	•
	Not applicable (no religion)			62 (36	%)
7.3	Are you able to speak to a chaplain o	of vour faith	in privata i	f vou want	to?
7.3	Are you able to speak to a chaplain o	-	-	-	
	No			•	,
	Don't know			•	,
	Not applicable (no religion)			•	,
	,,			•	,
7.4	Are you able to attend religious servi			04 (40)	0/\
	Yes			,	,
	No			•	,
	Don't know			,	,
	Not applicable (no religion)			02 (30	70)
Contact	with family and friends				
8.1	How often have you been able to see	vour family	, and friend	e in the last	t month:
0.1	_	Every week		Once	Not at all
		•	three times	01100	110t at an
	In person (prison visit)?		13 (8%)	63 (38%)	86 (52%)
	Using video calling?		9 (6%)	32 (21%)	• •
		, ,	,	, ,	,
8.2	Do visits usually start and finish on t			F2 (20)	0/ \
	Yes No			•	,
	Don't know			`	,
	DOTT KNOW			02 (40	70)
8.3	Are your visitors usually treated resp	• •			
	Yes			•	,
	No			•	,
	Don't know			93 (54)	%)
8.4	How easy or difficult is it for your fan	nily and frie	nds to get h	nere?	
	,		_		
	Very easy	_		18 (10	%)
	Very easyQuite easy			•	,
	, ,			45 (26	%)
	Quite easy			45 (26 31 (18	%) %)
	Quite easyQuite difficult			45 (26 31 (18 32 (19	%) %) %)

8.5	Have staff here encouraged you to keep in touch with your family/friends? Yes				
	No	,			
8.6	Have you had any problems with sending or receiving:	Yes	No		
	Emails? Letters? Parcels?	47 (34%) 65 (42%)			
8.7	Are you able to use a phone every day (if you have credit)? Yes No		` ,		
			,0)		
Time ou	t of cell				
9.1	Do you know what the unlock and lock-up times are suppose check times if you are in an open prison)?		•		
	Yes, and these times are usually kept to Yes, but these times are not usually kept to No	67 (39%	6)		
9.2	How long do you usually spend out of your cell on a typical time spent at education, work etc.)?		_		
	Less than 2 hours	51 (29%	(ó)		
	10 hours or moreDon't know	9 (5%)			
9.3	How long do you usually spend out of your cell on a typical s				
	Less than 2 hours	•	-		
	2 to 6 hours	•	,		
	6 to 10 hours 10 hours or more	, ,)		
	Don't know	, ,			
9.4	How many days in a typical week do you have time to do dor clean cell, use the wing phones etc.)?	nestics (sh	ower,		
	None	8 (5%)			
	1 or 2	28 (16%	6)		
	3 to 5	`	,		
	More than 5	•	•		
	Don't know	14 (8%))		
9.5	How many days in a typical week do you get association, if y				
	None	, ,			
	1 or 2	•	,		
	3 to 5	•	,		
	More than 5	•	,		
	Don't know	14 (8%))		

9.6	How many days in a typical we to?	eek could y	ou go outsid	e for exerc	ise, if y	ou wanted
	None			1	1 (6%)	
	1 or 2			1	2 (7%)	
	3 to 5			1	8 (10%)
	More than 5			1	25 (729	%)
	Don't know				•	,
					()	
9.7	Typically, how often do you go Twice a week or more				47 (27°	%)
	About once a week				`	,
	Less than once a week				•	,
	Never				•	•
	Nevel	• • • • • • • • • • • • • • • • • • • •			13 (43	70)
9.8	Typically, how often are you a		A I	1 41	Nia	
		Twice a	About once		Nev	/er
		week or	a week	once a		
		more		week		
	Visit the library		11 (6%)	. ,	•	•
	Have library materials	1 (1%)	9 (6%)	14 (9%)	137 (85%)
	delivered to you					
9.9	Does the library have a wide e					eeds?
	No				,	
	Don't use the library				` '	%)
					0. (00)	/
Applica	tions, complaints and legal righ	ts				
40.4						
10.1	Is it easy for you to make an a					201)
	Yes				•	,
	No				•	•
	Don't know				21 (12°	%)
10.2	If you have made any applicati	ions here, p				
			Yes	s N		Not made any
				20() - : :		oplications
	Are applications usually dea	•	•		•	19 (12%)
	Are applications usually dea days?	ılt with withir	n 7 56 (36	6%) 79 (1	51%)	19 (12%)
10.3	Is it easy for you to make a co					
	Yes				•	,
	No				•	,
	Don't know				40 (24)	%)
10.4	If you have made any complain	nts here, pl		-		
			Yε	es l	٧o	Not made
						any
						complaints
	Are complaints usually dealt	t with fairly?	24 (16%) 62		65 (43%)
	Are complaints usually dealt	•	,	,	(40%)	` '
	days?			,	()	(/ 0)
	aa, o.					

10.5	Have you ever been prevented from m to?	aking a complaint here when	you wanted
	Yes		(21%)
	No		` ,
	Not wanted to make a complaint		
10.6	In this prison, is it easy or difficult for	vou to	
10.0	in this prison, is it casy or annical for	Easy Difficult Don	't Don't
		knov	
	Communicate with your solicitor or legal representative?	81 (48%) 47 (28%) 29 (17	7%) 13 (8%)
	Attend legal visits?	73 (46%) 24 (15%) 44 (28	3%) 19 (12%)
10.7	Have staff here ever opened letters from when you were not present?		
	Yes No		,
	Not had any legal letters		` ,
	, tet naa an, regal retterenninninnin		(1070)
Health o	care		
11.1	If there are currently restrictions in pla	ce due to the COVID-19 pand	emic:
	m more and carrotting recurrence in pro-	Yes No	Not applicable
	Do you know what the restrictions and Have the reasons for the restrictions explained to you?	, , ,	%) 4 (2%)
	Do you agree the restrictions are ne Do you feel you have been kept safe virus?		, , ,
11.2	How easy or difficult is it to see the fo	lowing people?	
	Very e		y Don't
		easy difficult diffic	
	·	'%) 31 (19%) 44 (26%) 64 (3	
	·	2%) 41 (25%) 49 (30%) 39 (2	, , ,
	Dentist 9 (5	, , , , , ,	
		5%) 33 (20%) 24 (15%) 45 (2	, , ,
	·	%) 20 (12%) 33 (20%) 61 (3	, , ,
	Substance misuse worker 15 (1%) 23 (14%) 20 (12%) 28 (1	176) 15 (4176)
11.3	What do you think of the quality of the Very of		
	very g	good	know
	Doctor 21 (1	3%) 51 (31%) 25 (15%) 32 (1	
		8%) 58 (36%) 19 (12%) 25 (1	
	·	1%) 29 (18%) 17 (10%) 36 (2	, , ,
		6%) 40 (24%) 14 (9%) 25 (1	
	·	(%) 31 (19%) 19 (12%) 35 (2	
	Substance misuse worker 20 (1	2%) 21 (13%) 13 (8%) 15 (9	9%) 92 (57%)

11.4	What do you think of the overall quality of the health service	ces here?
	Very good	
	Quite good	` ,
	Quite bad	
	Very bad	,
	Don't know	• • •
	DOIT CHIOW	10 (10 /0)
11.5	Do you have any mental health problems?	100 (010()
	Yes	, ,
	No	66 (39%)
11.6	Has your mental health got better or worse since arriving a	t this prison?
	Better	17 (11%)
	Worse	95 (59%)
	No difference	,
11.7	Have you been helped with your mental health in this priso	n?
	Yes	
	No	,
	Haven't needed any help with mental health	
	navent needed any neip with mental health	41 (25%)
Other s	support needs	
12.1	Do you consider yourself to have a disability (long-term ph	veical montal or
14.1	learning needs that affect your day-to-day life)?	iysicai, illelitai oi
		75 (45%)
	Yes	,
	No	93 (55%)
12.2	If you have a disability, are you getting the support you ne	
	Yes	` /
	No	
	Don't have a disability	93 (57%)
12.3	Have you been on an ACCT (Assessment, Care in Custody	and Teamwork) in this
	prison?	
	Yes	,
	No	122 (73%)
12.4	If you have been on an ACCT (Assessment, Care in Custod	ly and Teamwork) in
	this prison, did you feel cared for by staff?	
	Yes	25 (15%)
	No	
	Haven't been on an ACCT in this prison	122 (73%)
12.5	How easy or difficult is it for you to speak to a Listener, if y	ou need to?
	Very easy	
		, ,
	Canife E92A	4() (/4%)
	Quite easy	,
	Quite difficult	14 (8%)
	Quite difficult Very difficult	14 (8%) ´ 16 (9%)
	Quite difficult	14 (8%) 16 (9%) 45 (27%)

Alcohol and drugs

13.1	Did you have an alcohol problem when you came into this pris	son?
	Yes	
	No	140 (82%)
		,
13.2	Have you been helped with your alcohol problem in this prison	1?
	Yes	10 (6%)
	No	18 (11%)
	Didn't/don't have an alcohol problem	140 (83%)
13.3	Did you have a drug problem when you came into this prison ((including illicit
	drugs and medication not prescribed to you)?	
	Yes	52 (30%)
	No	119 (70%)
13.4	Have you developed a problem with illicit drugs since you hav	e been in this
	prison?	
	Yes	` ,
	No	159 (94%)
40.5	The second secon	
13.5	Have you developed a problem with taking medication not pre	scribed to you since
	you have been in this prison?	40 (00/)
	Yes	` ,
	No	155 (92%)
13.6	Have you been helped with your drug problem in this prison (i	ncludina illicit druge
13.0	and medication not prescribed to you)?	including inicit drugs
		24 (450/)
	Yes	,
	No	
	Didn't/don't have a drug problem	109 (00%)
13.7	Is it easy or difficult to get illicit drugs in this prison?	
10.7	Very easy	27 (16%)
	Quite easy	,
	Quite difficult	` ,
	Very difficult	` ,
	Don't know	• •
	Don't know	103 (02 /0)
13.8	Is it easy or difficult to get alcohol in this prison?	
10.0	Very easy	22 (13%)
	Quite easy	` ,
	Quite difficult	
	Very difficult	` ,
	Don't know	` ,
	DOIT CHIOW	100 (0470)
13.9	Is it easy or difficult to get tobacco in this prison?	
	Very easy	17 (10%)
	Quite easy	` ,
	Quite difficult	` ,
	Very difficult	` ,
	Don't know	` ,
	DOM CRITICAL TOTAL CONTROL OF THE PROPERTY OF	. 10 (00 /0)

Safety

15.3	Have you been physically restrained by staff in this prison in the last 6 months?				
	Yes No			` ,	
	NO			157 (91	70)
15.4	If you have been restrained by staff in t come and talk to you about it afterward		in the last	6 months,	did anyone
	Yes			4 (2%)	
	No			10 (6%)	
	Don't remember				
	Not been restrained here in last 6 mor	nths		157 (91)	%)
15.5	Have you spent one or more nights in the following the fol	he segrega	ation unit i	n this prisc	on in the last
	Yes			28 (17%)
	No			•	,
45.0	Mr. a. Dan a sanada a sanada a sanada da	41	41		
15.6	If you have spent one or more nights in last 6 months please answer the questi		_	in this pri	son in the
	·			Yes	No
	Were you treated well by segregation	staff?		15 (63%)	9 (38%)
	Could you shower every day?				15 (60%)
	Could you go outside for exercise eve	ry day?			10 (37%)
	Could you use the phone every day (i	f you had c	redit)?	16 (62%)	10 (38%)
Educati	on, skills and work				
16.1	Is it easy or difficult to get into the follo	wing activ Easy	ities in this Difficult	-	lot available
		Бабу	Difficult	know	here
	Education	45 (28%)	67 (41%)	45 (28%)	5 (3%)
	Vocational or skills training	31 (19%)	66 (41%)	57 (35%)	8 (5%)
	Prison job	36 (22%)	92 (57%)	28 (17%) 61 (39%)	5 (3%)
	Voluntary work outside of the prison	5 (3%)	41 (26%)	61 (39%)	50 (32%)
	Paid work outside of the prison			62 (39%)	
16.2	If you have done any of these activities help you on release?	while in th	nis prison,	do you thii	nk they will
	• •	Yes,	will No,	won't No	ot done
		•	•	elp	this
	Education	70 (4	15%) 34	(22%) 5	1 (33%)
	Vocational or skills training	•	,	(22%) 66	` '
	Prison job			(34%) 48	
	Voluntary work outside of the prison			(18%) 9	
	Paid work outside of the prison		17%) 22		6 (67%)
16.3	Do staff encourage you to attend educa	ntion traini	ing or wor	k?	
10.0	<u> </u>		_		%)
	Yes				
	Not applicable (e.g. if you are retired, sick or on remand) 25 (15%)				
		2.0.0	a.,		/

17.1	Do you have a custody plan? (This may be plan.)	e called a se	ntence plan	or resettlement				
	Yes		51	(31%)				
	No			• •				
17.2	Do you understand what you need to do to your custody plan?		-	_				
	Yes			, ,				
	No							
	Don't know what my objectives or targets	s are		4 (8%)				
17.3	Are staff here supporting you to achieve your objectives or targets?							
	Yes		27	27 (56%)				
	No			` ,				
	Don't know what my objectives or targets	s are	4	(8%)				
17.4	If you have done any of the following things in this prison, did they help you to achieve your objectives or targets?							
		Yes, this	No, this	Not done/				
		helped	didn't help	don't know				
	Offending behaviour programmes		7 (14%)	26 (53%)				
	Other programmes	12 (27%)	7 (16%)	26 (58%)				
	One-to-one work (e.g. with an Offender Manager or psychologist)	14 (30%)	7 (15%)	25 (54%)				
	Been on a specialist unit	2 (4%)	6 (13%)	37 (82%)				
	ROTL - day or overnight release	2 (4%)	5 (11%)	39 (85%)				
Prepai	ration for release							
18.1	Do you expect to be released in the next 3	months?						
	Yes		43	3 (26%)				
	Don't know							
18.2	How close is this prison to your home area or intended release address?							
	Very near			3 (30%)				
	Quite near			'				
		11 (26%)						
	Very far			(9 [°] %)				
18.3	Is anybody helping you to prepare for your release (e.g. a home probation officer							
	responsible officer, case worker)?		2/	1 (56%)				
	Yes			` '				
	INU		18	/ (++ /0 <i>)</i>				

Planning and progression

18.4	Are you getting help to sort out the follow	ring things for Yes, I'm getting help with this	No, but I	are released? No, and I don't need help with this
	Finding accommodation Getting employment Setting up education or training Arranging benefits Sorting out finances Support for drug or alcohol problems Physical/mental health support Social care support Getting back in touch with family or friends	10 (26%) 12 (31%) 9 (24%) 12 (31%) 6 (17%) 8 (22%) 8 (22%) 8 (22%) 7 (19%)	` ,	20 (51%) 17 (44%) 20 (54%) 17 (44%) 19 (53%) 21 (57%) 13 (35%)
More al	oout you			
19.1	Do you have children under the age of 18° Yes			'
19.2	Are you a UK/British citizen? Yes No			,
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? Yes			
19.4	Have you ever been in the armed services Yes No		11 ((7%)
19.5	What is your gender? Male Female Non-binary Other			1 (1%) 2 (1%)
19.6	How would you describe your sexual orie Straight/heterosexual			2 (1%) 3 (2%)
19.7	Do you identify as transgender or transse Yes No		`	,

Final questions about this prison

20.1 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, emotional and social well-being)?

All the time	28 (17%)
Most of the time	47 (29%)
Some of the time	59 (36%)
Never	29 (18%)

20.2 Do you think your experiences in this prison have made you more or less likely to offend in the future?

More likely to offend	17 (10%)
Less likely to offend	91 (55%)
Made no difference	57 (35%)