



Prisoner survey methodology,
results and analyses

HMP & YOI Downview

July 2021

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. It was also not possible to facilitate participation in the survey for those who required the survey in a language other than English, or to conduct interviews with prisoners who had literacy problems or visual impairments.

Survey responses

At the time of the survey on 12 July 2021 the prisoner population at HMP & YOI Downview was 210. There was no sampling conducted due to the small population size, and instead questionnaires were distributed to all 210 prisoners. We received a total of 181 completed questionnaires, a response rate of 86%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP & YOI Downview. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP & YOI Downview 2021 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP & YOI Downview in 2021 compared with survey responses from HMP & YOI Downview in 2017.

Comparisons between different residential locations within HMP & YOI Downview 2021

- Responses of prisoners on the resettlement wing (D wing) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP & YOI Downview 2021

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 25 and under compared with those aged over 25.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners in racial minority groups compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.
- Responses of non-heterosexual prisoners compared with heterosexual prisoners.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	What wing or houseblock are you currently living on?	
	A wing	20 (11%)
	B wing	17 (9%)
	C north wing	57 (31%)
	C south wing	55 (30%)
	D wing	31 (17%)
	Segregation unit	1 (1%)
1.2	How old are you?	
	Under 21.....	1 (1%)
	21 - 25	33 (18%)
	26 - 29	19 (10%)
	30 - 39	63 (35%)
	40 - 49	29 (16%)
	50 - 59	28 (15%)
	60 - 69	7 (4%)
	70 or over	1 (1%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British	102 (57%)
	White - Irish	1 (1%)
	White - Gypsy or Irish Traveller	8 (4%)
	White - Roma	1 (1%)
	White - any other White background	9 (5%)
	Mixed - White and Black Caribbean	12 (7%)
	Mixed - White and Black African.....	3 (2%)
	Mixed - White and Asian.....	0 (0%)
	Mixed - any other Mixed or Multiple background	4 (2%)
	Asian/Asian British - Indian.....	3 (2%)
	Asian/Asian British - Pakistani.....	2 (1%)
	Asian/Asian British - Bangladeshi.....	1 (1%)
	Asian/Asian British - Chinese	0 (0%)
	Asian - any other Asian background.....	2 (1%)
	Black/Black British - Caribbean	12 (7%)
	Black/Black British - African	8 (4%)
	Black - any other Black/African/Caribbean background	5 (3%)
	Arab.....	0 (0%)
	Any other ethnic group	6 (3%)
1.4	How long have you been in this prison?	
	Less than 6 months	38 (22%)
	6 months or more	137 (78%)
1.5	Are you currently serving a sentence?	
	Yes	159 (90%)
	Yes - on recall	18 (10%)
	No - on remand or awaiting sentence.....	0 (0%)
	No - immigration detainee	0 (0%)

1.6	How long is your sentence?	
	Less than 6 months	1 (1%)
	6 months to less than 1 year	10 (6%)
	1 year to less than 4 years	54 (30%)
	4 years to less than 10 years.....	74 (42%)
	10 years or more	27 (15%)
	IPP (indeterminate sentence for public protection).....	2 (1%)
	Life	10 (6%)
	Not currently serving a sentence	0 (0%)

Arrival and reception

2.1	Were you given helpful information about this prison before you came here?	
	Yes	30 (17%)
	No.....	126 (71%)
	Don't remember.....	21 (12%)
2.2	When you were searched in reception, was this done in a respectful way?	
	Yes	157 (89%)
	No.....	12 (7%)
	Don't remember.....	8 (5%)
2.3	Overall, how were you treated in reception?	
	Very well.....	78 (44%)
	Quite well.....	86 (49%)
	Quite badly	7 (4%)
	Very badly	2 (1%)
	Don't remember.....	4 (2%)
2.4	When you first arrived here, did you have any of the following problems?	
	Problems getting phone numbers.....	24 (13%)
	Contacting family.....	34 (19%)
	Arranging care for children or other dependants	3 (2%)
	Contacting employers.....	4 (2%)
	Money worries	34 (19%)
	Housing worries.....	37 (21%)
	Feeling depressed.....	90 (50%)
	Feeling suicidal.....	32 (18%)
	Other mental health problems	61 (34%)
	Physical health problems.....	36 (20%)
	Drug or alcohol problems (e.g. withdrawal)	14 (8%)
	Problems getting medication	47 (26%)
	Needing protection from other prisoners	11 (6%)
	Lost or delayed property.....	30 (17%)
	Other problems.....	10 (6%)
	Didn't have any problems	39 (22%)
2.5	When you first arrived, were you able to talk with somebody in private about these problems?	
	Yes	64 (37%)
	No.....	68 (40%)
	Didn't have any problems when I first arrived	39 (23%)

2.6	Did staff help you to deal with these problems when you first arrived?	
	Yes	61 (37%)
	No.....	66 (40%)
	Didn't have any problems when I first arrived	39 (23%)

First night and induction

3.1	Before you were locked up on your first night here, were you offered any of the following things?	
	Nicotine replacement.....	75 (43%)
	Toiletries/other basic items	105 (60%)
	A shower	58 (33%)
	A free phone call	81 (46%)
	Something to eat	129 (74%)
	The chance to see someone from health care	91 (52%)
	The chance to talk to a Listener or Samaritans	47 (27%)
	Support from another prisoner (e.g. Insider or peer workers)...	36 (21%)
	Wasn't offered any of these things	20 (11%)
3.2	On your first night in this prison, how clean or dirty was your cell?	
	Very clean	28 (16%)
	Quite clean	79 (44%)
	Quite dirty	40 (22%)
	Very dirty	22 (12%)
	Don't remember.....	9 (5%)
3.3	Did you feel safe on your first night here?	
	Yes	128 (72%)
	No.....	36 (20%)
	Don't remember.....	13 (7%)
3.4	In your first few days here, did you get:	
		Yes No Don't remember
	Access to the prison shop/canteen?	101 (59%) 55 (32%) 14 (8%)
	Free PIN phone credit?	82 (49%) 71 (42%) 16 (9%)
	Numbers put on your PIN phone (within 24 hours)?	80 (48%) 65 (39%) 22 (13%)
3.5	Did your induction cover everything you needed to know about this prison?	
	Yes	81 (46%)
	No.....	64 (36%)
	Haven't had an induction	31 (18%)

On the wing

4.1	Are you in a cell on your own?	
	Yes	179 (100%)
	No, I'm in a shared cell or dormitory	0 (0%)
4.2	Is your cell call bell normally answered within 5 minutes?	
	Yes	110 (63%)
	No.....	32 (18%)
	Don't know.....	16 (9%)
	Don't have a cell call bell	18 (10%)

4.3 Please answer the following questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you have enough soap or sanitiser to keep your hands clean?	131 (75%)	39 (22%)	5 (3%)
Do you normally have enough clean, suitable clothes for the week?	152 (86%)	23 (13%)	1 (1%)
Can you shower every day?	166 (94%)	9 (5%)	2 (1%)
Do you have clean sheets every week?	163 (92%)	12 (7%)	3 (2%)
Do you get cell cleaning materials every week?	135 (77%)	36 (20%)	5 (3%)
Can you get your stored property promptly if you need it?	33 (19%)	109 (62%)	34 (19%)

4.4 Is it normally quiet on the wing:

	Yes	No	Don't know
During the day?	98 (57%)	69 (40%)	6 (3%)
At night?	118 (72%)	46 (28%)	1 (1%)

4.5 Normally, how clean or dirty are the communal/shared areas of your wing or houseblock (landings, stairs, wing showers etc.)?

Very clean	42 (24%)
Quite clean	104 (58%)
Quite dirty	23 (13%)
Very dirty	9 (5%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	19 (11%)
Quite good	81 (46%)
Quite bad	39 (22%)
Very bad	38 (21%)

5.2 Do you get enough to eat at mealtimes?

Always	40 (22%)
Most of the time	62 (35%)
Some of the time	55 (31%)
Never	21 (12%)

5.3 Does the shop/canteen sell the things that you need?

Yes	93 (53%)
No	81 (46%)
Don't know	1 (1%)

Safe and healthy relationships

6.1 Are prisoners encouraged to support each other here?

Yes	98 (58%)
No	72 (42%)

- 6.2 How would you rate the support provided to you by other prisoners (e.g. peer workers)?**
- | | |
|------------------|----------|
| Very good | 26 (16%) |
| Quite good | 90 (55%) |
| Quite bad | 24 (15%) |
| Very bad | 25 (15%) |
- 6.3 Do most staff here treat you with respect?**
- | | |
|-----------|-----------|
| Yes | 132 (77%) |
| No | 40 (23%) |
- 6.4 Are there any staff here you could turn to if you had a problem?**
- | | |
|-----------|-----------|
| Yes | 146 (83%) |
| No | 29 (17%) |
- 6.5 In the last week, has any member of staff talked to you about how you are getting on?**
- | | |
|-----------|-----------|
| Yes | 104 (59%) |
| No | 73 (41%) |
- 6.6 How helpful is your named officer (e.g. key worker or personal officer)?**
- | | |
|----------------------------------|----------|
| Very helpful | 85 (48%) |
| Quite helpful | 49 (28%) |
| Not very helpful | 17 (10%) |
| Not at all helpful | 5 (3%) |
| Don't have a named officer | 21 (12%) |
- 6.7 Do you feel that most staff are interested in your personal welfare?**
- | | |
|-----------|----------|
| Yes | 77 (45%) |
| No | 96 (55%) |
- 6.8 Do you feel that most staff understand your personal circumstances?**
- | | |
|-----------|-----------|
| Yes | 67 (38%) |
| No | 108 (62%) |
- 6.9 If you have thought about harming yourself while in this prison, did you feel cared for by staff?**
- | | |
|---|----------|
| Yes | 40 (23%) |
| No | 43 (25%) |
| Haven't thought about harming myself in this prison | 90 (52%) |
- 6.10 How easy or difficult is it for you to speak to a Listener, if you need to?**
- | | |
|-----------------------------------|----------|
| Very easy | 37 (21%) |
| Quite easy | 44 (25%) |
| Quite difficult | 5 (3%) |
| Very difficult | 12 (7%) |
| Don't know | 74 (43%) |
| No Listeners at this prison | 2 (1%) |
- 6.11 Has your well-being got better or worse since you have been at this prison?**
- | | |
|---------------------|----------|
| Better | 62 (36%) |
| Worse | 65 (38%) |
| No difference | 45 (26%) |

6.12	Is positive well-being promoted in this prison?	
	Yes	92 (55%)
	No.....	74 (45%)
6.13	If you are pregnant or have given birth in the last six months, have you been offered any additional support?	
	Yes	2 (1%)
	No.....	12 (7%)
	Not pregnant or have given birth in the last six months.....	158 (92%)
6.14	Are prisoners here consulted about things like food, canteen, health care or wing issues?	
	Yes, and things sometimes change.....	34 (20%)
	Yes, but things don't change	75 (43%)
	No.....	37 (21%)
	Don't know.....	28 (16%)
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	
	Yes	56 (32%)
	No.....	58 (33%)
	Don't know.....	60 (34%)
6.16	If you have shared a problem with a manager, governor or director, did they try to help you?	
	Yes	40 (24%)
	No.....	39 (23%)
	Haven't shared a problem	90 (53%)

Faith

7.1	What is your religion?	
	No religion	36 (20%)
	Christianity (including Church of England, Catholic, Protestant and all other Christian denominations)	100 (57%)
	Buddhism	0 (0%)
	Hinduism	1 (1%)
	Judaism	1 (1%)
	Islam.....	27 (15%)
	Sikhism.....	1 (1%)
	Other	10 (6%)
7.2	Are your religious beliefs respected here?	
	Yes	110 (63%)
	No.....	21 (12%)
	Don't know.....	8 (5%)
	Not applicable (no religion).....	36 (21%)
7.3	Are you able to speak to a chaplain of your faith in private, if you want to?	
	Yes	123 (70%)
	No.....	9 (5%)
	Don't know.....	7 (4%)
	Not applicable (no religion).....	36 (21%)

7.4	Are you able to attend religious services, if you want to?	
	Yes	107 (61%)
	No.....	22 (13%)
	Don't know.....	9 (5%)
	Not applicable (no religion).....	36 (21%)

Relationships with children, family members and significant others

8.1	Have staff here encouraged you to keep in touch with your family/friends?	
	Yes	105 (63%)
	No.....	63 (38%)

8.2	How often have you been able to see your family and friends <u>in the last month</u> :				
	Every week	Two or three times	Once	Not at all	
	In person (prison visit)?	2 (1%)	8 (5%)	49 (32%)	92 (61%)
	Using video calling?	1 (1%)	37 (26%)	38 (27%)	65 (46%)

8.3	Do visits usually start and finish on time?	
	Yes	61 (36%)
	No.....	52 (31%)
	Don't know.....	57 (34%)

8.4	Are your visitors usually treated respectfully by staff?	
	Yes	75 (45%)
	No.....	10 (6%)
	Don't know.....	82 (49%)

8.5	How easy or difficult is it for your family and friends to get here?	
	Very easy	16 (9%)
	Quite easy	33 (19%)
	Quite difficult.....	37 (22%)
	Very difficult.....	54 (31%)
	Don't know.....	32 (19%)

8.6	Have you had any problems with sending or receiving:	Yes	No
	Emails?	47 (30%)	108 (70%)
	Letters?	73 (45%)	91 (55%)
	Parcels?	67 (44%)	85 (56%)

8.7	Are you able to use a phone every day (if you have credit)?	
	Yes	171 (98%)
	No.....	3 (2%)

Time out of cell

9.1	Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?	
	Yes, and these times are usually kept to	84 (50%)
	Yes, but these times are not usually kept to	59 (35%)
	No.....	24 (14%)

- 9.2 How long do you usually spend out of your cell on a typical weekday (including time spent at education, work etc.)?**
- | | |
|-------------------------|----------|
| Less than 2 hours | 50 (30%) |
| 2 to 6 hours | 79 (47%) |
| 6 to 10 hours | 13 (8%) |
| 10 hours or more | 9 (5%) |
| Don't know..... | 17 (10%) |
- 9.3 How long do you usually spend out of your cell on a typical Saturday or Sunday?**
- | | |
|-------------------------|-----------|
| Less than 2 hours | 102 (60%) |
| 2 to 6 hours | 45 (26%) |
| 6 to 10 hours | 9 (5%) |
| 10 hours or more | 3 (2%) |
| Don't know..... | 11 (6%) |
- 9.4 How many days in a typical week do you have time to do domestics (shower, clean cell, use the wing phones etc.)?**
- | | |
|-------------------|-----------|
| None..... | 4 (2%) |
| 1 or 2 | 21 (12%) |
| 3 to 5 | 22 (13%) |
| More than 5 | 114 (66%) |
| Don't know..... | 11 (6%) |
- 9.5 How many days in a typical week do you get association, if you want it?**
- | | |
|-------------------|----------|
| None..... | 49 (28%) |
| 1 or 2 | 12 (7%) |
| 3 to 5 | 9 (5%) |
| More than 5 | 86 (50%) |
| Don't know..... | 17 (10%) |
- 9.6 How many days in a typical week could you go outside for exercise, if you wanted to?**
- | | |
|-------------------|-----------|
| None..... | 2 (1%) |
| 1 or 2 | 22 (13%) |
| 3 to 5 | 11 (6%) |
| More than 5 | 130 (75%) |
| Don't know..... | 8 (5%) |
- 9.7 Typically, how often can you participate in physical activity outside of your cell (for example go to the gym, play sports, exercise classes)?**
- | | |
|----------------------------|-----------|
| Twice a week or more | 124 (73%) |
| About once a week..... | 27 (16%) |
| Less than once a week..... | 7 (4%) |
| Never..... | 13 (8%) |
- 9.8 Typically, how often are you able to:**
- | | Twice a week or more | About once a week | Less than once a week | Never |
|--|----------------------|-------------------|-----------------------|----------|
| Visit the library? | 5 (3%) | 158 (90%) | 4 (2%) | 8 (5%) |
| Have library materials delivered to you? | 19 (13%) | 76 (50%) | 23 (15%) | 34 (22%) |

9.9 Does the library have a wide enough range of materials to meet your needs?

Yes	126 (76%)
No.....	34 (20%)
Don't use the library.....	6 (4%)

Applications, complaints and legal rights

10.1 Is it easy for you to make an application?

Yes	145 (83%)
No.....	21 (12%)
Don't know.....	8 (5%)

10.2 If you have made any applications here, please answer the questions below:

	Yes	No	Not made any applications
Are applications usually dealt with fairly?	90 (56%)	61 (38%)	10 (6%)
Are applications usually dealt with within 7 days?	67 (40%)	90 (54%)	10 (6%)

10.3 Is it easy for you to make a complaint?

Yes	127 (72%)
No.....	18 (10%)
Don't know.....	31 (18%)

10.4 If you have made any complaints here, please answer the questions below:

	Yes	No	Not made any complaints
Are complaints usually dealt with fairly?	49 (30%)	60 (37%)	55 (34%)
Are complaints usually dealt with within 7 days?	44 (27%)	66 (40%)	55 (33%)

10.5 Have you ever been prevented from making a complaint here when you wanted to?

Yes	28 (17%)
No.....	96 (57%)
Not wanted to make a complaint	43 (26%)

10.6 In this prison, is it easy or difficult for you to...

	Easy	Difficult	Don't know	Don't need this
Communicate with your solicitor or legal representative?	46 (27%)	41 (24%)	29 (17%)	57 (33%)
Attend legal visits?	38 (22%)	25 (15%)	46 (27%)	60 (36%)
Communicate with social services?	12 (7%)	21 (13%)	33 (20%)	102 (61%)

10.7 Have staff here ever opened letters from your solicitor or legal representative when you were not present?

Yes	48 (27%)
No.....	75 (43%)
Not had any legal letters.....	52 (30%)

Health care

11.1 If there are currently restrictions in place due to the COVID-19 pandemic?

	Yes	No	Not applicable
Do you know what the restrictions are here?	143 (84%)	24 (14%)	4 (2%)
Have the reasons for the restrictions been explained to you?	123 (71%)	22 (13%)	28 (16%)
Do you agree the restrictions are necessary?	79 (46%)	64 (37%)	28 (16%)
Do you feel you have been kept safe from the virus?	113 (68%)	47 (28%)	7 (4%)

11.2 How easy or difficult is it to see the following people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	9 (5%)	42 (24%)	47 (27%)	71 (41%)	6 (3%)
Nurse	18 (10%)	70 (40%)	42 (24%)	38 (22%)	6 (3%)
Dentist	7 (4%)	37 (21%)	39 (22%)	68 (39%)	23 (13%)
Pharmacist	11 (7%)	42 (26%)	29 (18%)	41 (25%)	41 (25%)
Mental health worker	15 (9%)	50 (30%)	33 (20%)	34 (20%)	36 (21%)
Substance misuse worker	26 (16%)	34 (20%)	13 (8%)	8 (5%)	85 (51%)

11.3 What do you think of the quality of the health service from the following people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	27 (16%)	66 (38%)	36 (21%)	29 (17%)	16 (9%)
Nurse	43 (25%)	72 (42%)	27 (16%)	20 (12%)	10 (6%)
Dentist	34 (20%)	52 (30%)	30 (17%)	18 (10%)	38 (22%)
Pharmacist	11 (7%)	49 (30%)	28 (17%)	14 (9%)	61 (37%)
Mental health worker	38 (22%)	53 (31%)	24 (14%)	15 (9%)	39 (23%)
Substance misuse worker	43 (26%)	23 (14%)	4 (2%)	5 (3%)	90 (55%)

11.4 What do you think of the overall quality of the health services here?

Very good.....	19 (11%)
Quite good.....	67 (38%)
Quite bad.....	44 (25%)
Very bad.....	38 (22%)
Don't know.....	7 (4%)

Other support needs

12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?

Yes.....	75 (43%)
No.....	100 (57%)

12.2 If you have a disability, are you getting the support you need?

Yes.....	26 (16%)
No.....	39 (24%)
Don't have a disability.....	100 (61%)

- 12.3 Do you have any mental health problems?**
 Yes 123 (71%)
 No..... 50 (29%)
- 12.4 Have you been helped with your mental health problems in this prison?**
 Yes 77 (45%)
 No..... 45 (26%)
 Don't have a mental health problem 50 (29%)

Alcohol and drugs

- 13.1 Did you have an alcohol problem when you came into this prison?**
 Yes 28 (16%)
 No..... 149 (84%)
- 13.2 Have you been helped with your alcohol problem in this prison?**
 Yes 17 (10%)
 No..... 8 (5%)
 Didn't/don't have an alcohol problem..... 149 (86%)
- 13.3 Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?**
 Yes 42 (24%)
 No..... 133 (76%)
- 13.4 Have you developed a problem with illicit drugs since you have been in this prison?**
 Yes 3 (2%)
 No..... 172 (98%)
- 13.5 Have you developed a problem with taking medication not prescribed to you since you have been in this prison?**
 Yes 6 (3%)
 No..... 169 (97%)
- 13.6 Have you been helped with your drug problem in this prison (including illicit drugs and medication not prescribed to you)?**
 Yes 26 (15%)
 No..... 12 (7%)
 Didn't/don't have a drug problem 130 (77%)
- 13.7 Is it easy or difficult to get illicit drugs in this prison?**
 Very easy 11 (6%)
 Quite easy 16 (9%)
 Quite difficult..... 10 (6%)
 Very difficult..... 10 (6%)
 Don't know..... 127 (73%)
- 13.8 Is it easy or difficult to get alcohol in this prison?**
 Very easy 5 (3%)
 Quite easy 6 (3%)
 Quite difficult..... 3 (2%)
 Very difficult..... 17 (10%)
 Don't know..... 144 (82%)

13.9	Is it easy or difficult to get tobacco in this prison?	
	Very easy	5 (3%)
	Quite easy	3 (2%)
	Quite difficult.....	2 (1%)
	Very difficult.....	29 (17%)
	Don't know.....	136 (78%)

Safety

14.1	Have you ever felt unsafe here?	
	Yes	82 (47%)
	No.....	94 (53%)
14.2	Do you feel unsafe now?	
	Yes	34 (20%)
	No.....	137 (80%)

Promoting positive behaviour

15.1	Have you experienced any of the following types of bullying/victimisation from other prisoners here? (Please tick all that apply.)	
	Verbal abuse	73 (42%)
	Threats or intimidation	52 (30%)
	Physical assault.....	24 (14%)
	Sexual harassment.....	7 (4%)
	Sexual assault	4 (2%)
	Theft of canteen or property	23 (13%)
	Other bullying/victimisation.....	49 (28%)
	Not experienced any of these from prisoners here.....	80 (47%)
15.2	If you were being bullied/victimised by other prisoners here, would you report it?	
	Yes	88 (51%)
	No.....	83 (49%)
15.3	Have you experienced any of the following types of bullying/victimisation from staff here? (Please tick all that apply.)	
	Verbal abuse	43 (26%)
	Threats or intimidation	28 (17%)
	Physical assault.....	5 (3%)
	Sexual harassment.....	2 (1%)
	Sexual assault	1 (1%)
	Theft of canteen or property	3 (2%)
	Other bullying/victimisation.....	40 (24%)
	Not experienced any of these from staff here.....	100 (60%)
15.4	If you were being bullied/victimised by staff here, would you report it?	
	Yes	94 (57%)
	No.....	71 (43%)
15.5	If you have reported victimisation by prisoners or staff here, did you feel supported?	
	Yes	28 (26%)
	No.....	78 (74%)

Supporting women to promote positive behaviour

- 16.1 Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?**
- Yes 75 (43%)
 No..... 67 (39%)
 Don't know what the incentives/rewards are 31 (18%)
- 16.2 Do you feel you have been treated fairly in the behaviour management scheme (e.g. incentives) in this prison?**
- Yes 63 (36%)
 No..... 61 (35%)
 Don't know..... 20 (12%)
 Don't know what this is 29 (17%)
- 16.3 Have you been physically restrained by staff in this prison in the last 6 months?**
- Yes 7 (4%)
 No..... 169 (96%)
- 16.4 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?**
- Yes 3 (2%)
 No..... 4 (2%)
 Don't remember..... 0 (0%)
 Not been restrained here in last 6 months..... 169 (96%)
- 16.5 Have you spent one or more nights in the segregation unit in this prison in the last 6 months?**
- Yes 12 (7%)
 No..... 162 (93%)
- 16.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months please answer the questions below:**
- | | Yes | No |
|--|-----------|---------|
| Were you treated well by segregation staff? | 11 (92%) | 1 (8%) |
| Could you shower every day? | 10 (83%) | 2 (17%) |
| Could you go outside for exercise every day? | 12 (100%) | 0 (0%) |
| Could you use the phone every day (if you had credit)? | 10 (83%) | 2 (17%) |

Education, skills and work

- 17.1 Is it easy or difficult to get into the following activities in this prison?**
- | | Easy | Difficult | Don't know | Not available here |
|--------------------------------------|----------|-----------|------------|--------------------|
| Education | 96 (58%) | 41 (25%) | 27 (16%) | 2 (1%) |
| Vocational or skills training | 45 (28%) | 42 (26%) | 69 (43%) | 4 (3%) |
| Prison job | 92 (55%) | 60 (36%) | 13 (8%) | 2 (1%) |
| Voluntary work outside of the prison | 9 (6%) | 30 (19%) | 104 (65%) | 17 (11%) |
| Paid work outside of the prison | 7 (4%) | 35 (22%) | 107 (66%) | 13 (8%) |

17.2 If you have done any of these activities while in this prison, do you think they will help you on release?

	Yes, will help	No, won't help	Not done this
Education	99 (62%)	25 (16%)	35 (22%)
Vocational or skills training	61 (41%)	12 (8%)	75 (51%)
Prison job	83 (52%)	53 (33%)	25 (16%)
Voluntary work outside of the prison	29 (20%)	4 (3%)	115 (78%)
Paid work outside of the prison	27 (18%)	3 (2%)	116 (79%)

17.3 Do staff encourage you to attend education, training or work?

Yes	104 (62%)
No.....	61 (36%)
Not applicable (e.g. if you are retired, sick or on remand)	4 (2%)

Planning and progression

18.1 How would you describe your opportunities to progress in this prison?

Very good	30 (18%)
Quite good.....	69 (41%)
Quite bad.....	43 (26%)
Very bad.....	25 (15%)

18.2 Do you have a custody plan? (This may be called a sentence plan or resettlement plan.)

Yes	125 (75%)
No.....	42 (25%)

18.3 Do you understand what you need to do to achieve the objectives or targets in your custody plan?

Yes	91 (76%)
No.....	12 (10%)
Don't know what my objectives or targets are	17 (14%)

18.4 Are staff here supporting you to achieve your objectives or targets?

Yes	60 (52%)
No.....	38 (33%)
Don't know what my objectives or targets are	17 (15%)

18.5 If you have done any of the following things in this prison, did they help you to achieve your objectives or targets?

	Yes, this helped	No, this didn't help	Not done/don't know
Offending behaviour programmes	33 (31%)	12 (11%)	63 (58%)
Other programmes	47 (42%)	11 (10%)	54 (48%)
One to one work (e.g. with an offender manager or psychologist)	49 (45%)	14 (13%)	45 (42%)
Being on a specialist unit	6 (6%)	3 (3%)	95 (91%)
ROTL - day or overnight release	8 (7%)	1 (1%)	100 (92%)

Preparation for release

- 19.1 Do you expect to be released in the next 3 months?**
- Yes 38 (22%)
 No..... 122 (69%)
 Don't know..... 16 (9%)
- 19.2 How close is this prison to your home area or intended release address?**
- Very near..... 0 (0%)
 Quite near..... 19 (50%)
 Quite far..... 11 (29%)
 Very far..... 8 (21%)
- 19.3 Is anybody helping you to prepare for your release (e.g. a home probation officer, responsible officer, case worker)?**
- Yes 19 (51%)
 No..... 18 (49%)
- 19.4 Are you getting help to sort out the following things for when you are released?**
- | | Yes, I'm
getting help
with this | No, but I
need help
with this | No, and I don't
need help with
this |
|---|---------------------------------------|-------------------------------------|---|
| Finding accommodation | 13 (36%) | 12 (33%) | 11 (31%) |
| Getting employment | 4 (13%) | 20 (63%) | 8 (25%) |
| Setting up education or training | 2 (6%) | 15 (48%) | 14 (45%) |
| Arranging benefits | 8 (24%) | 16 (48%) | 9 (27%) |
| Sorting out finances | 7 (21%) | 15 (44%) | 12 (35%) |
| Support for drug or alcohol
problems | 7 (23%) | 2 (6%) | 22 (71%) |
| Physical/mental health support | 11 (34%) | 10 (31%) | 11 (34%) |
| Previous or ongoing trauma (for
example domestic violence) | 5 (17%) | 12 (40%) | 13 (43%) |
| Social care support | 4 (14%) | 5 (18%) | 19 (68%) |
| Getting back in touch with family or
friends | 4 (12%) | 3 (9%) | 26 (79%) |
| Child custody arrangements | 1 (3%) | 4 (13%) | 26 (84%) |

More about you

- 20.1 Do you have children under the age of 18?**
- Yes 81 (47%)
 No..... 93 (53%)
- 20.2 Are you a UK/British citizen?**
- Yes 158 (91%)
 No..... 15 (9%)
- 20.3 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?**
- Yes 53 (31%)
 No..... 120 (69%)

20.4	Have you ever been in the armed services (e.g. army, navy, air force)?	
	Yes	2 (1%)
	No.....	172 (99%)
20.5	What is your gender?	
	Female	171 (99%)
	Male	0 (0%)
	Non-binary.....	1 (1%)
	Other	1 (1%)
20.6	How would you describe your sexual orientation?	
	Straight/heterosexual	125 (74%)
	Gay/lesbian/homosexual	12 (7%)
	Bisexual.....	29 (17%)
	Other	3 (2%)
20.7	Do you identify as transgender or transsexual?	
	Yes	2 (1%)
	No.....	167 (99%)

Final questions about this prison

21.1	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, emotional and social well-being)?	
	All the time.....	19 (11%)
	Most of the time	48 (28%)
	Some of the time	85 (49%)
	Never.....	20 (12%)
21.2	Do you think your experiences in this prison have made you more or less likely to offend in the future?	
	More likely to offend	8 (5%)
	Less likely to offend.....	114 (67%)
	Made no difference.....	47 (28%)