

Prisoner survey methodology, results and analyses

## **HMP Humber**

November 2023

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### **Prisoner survey methodology**

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

### Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

### Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

### **Survey responses**

At the time of the survey on 27 November 2023 the prisoner population at HMP Humber was 1,012. Using the sampling method described above, questionnaires were distributed to 217 prisoners. We received a total of 179 completed questionnaires, a response rate of 82%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

### Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Humber. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

# Responses from HMP Humber 2023 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a self-completion questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from HMP Humber in 2023 compared with survey responses from category C training prisons inspected since May 2021.
- Survey responses from HMP Humber in 2023 compared with survey responses from HMP Humber in 2017.
- Survey responses from HMP Humber in 2023 compared with scrutiny visit (SV) survey responses from HMP Humber in 2020.

## Comparisons between different residential locations within HMP Humber 2023

- Responses of prisoners from the Hope unit (G wing) compared with those from the rest of the establishment.
- Responses of prisoners from the ready for release unit (D wing) compared with those from the rest of the establishment.
- Responses of prisoners from Zone 1 (A, B, C, D, E, F and G wings) compared with those from Zone 2 (I, J, K, L, M and N wings).

# Comparisons between self-reported sub-populations of prisoners within HMP Humber 2023

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged under 25 compared with those aged 25 and over.
- Responses of prisoners aged 50 and over compared with those aged under
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.

- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

## **Background information**

1.1	What wing or houseblock are you currently living on?	
	A wing	9 (5%)
	B wing	12 (7%)
	C wing	• • •
	D wing	` ,
	E wing	` '
	F wing	` ,
	G wing	` '
	I wing	` ,
	J wing	` '
	K wing	. ,
	L wing	` ,
	M wing	` '
	N wing	` ,
	Segregation unit	
	ocgregation unit	2 (170)
1.2	How old are you?	
1.2	Under 21	1 (1%)
	21 - 24	` '
	25 - 29	, ,
	30 - 39	, ,
		, ,
	40 - 49 50 - 59	, ,
	60 - 69	, ,
	70 or over	` '
	70 or over	0 (076)
12	What is your othnic group?	
1.3	What is your ethnic group? White English/Molsh/Scottish/Northern Irish/British	150 (95%)
1.3	White - English/Welsh/Scottish/Northern Irish/British	
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish	0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller	0 (0%) 7 (4%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma	0 (0%) 7 (4%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish	0 (0%) 7 (4%) 0 (0%) 2 (1%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%)
1.3	White - English/Welsh/Scottish/Northern Irish/British	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 0 (0%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi	0 (0%) 7 (4%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese	0 (0%) 7 (4%) 0 (0%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean	0 (0%) 7 (4%) 2 (1%) 8 (5%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 1 (1%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - Caribbean	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 0 (0%) 1 (1%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 1 (1%) 0 (0%) 0 (0%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 1 (1%) 0 (0%) 0 (0%) 0 (0%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab Any other ethnic group	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 1 (1%) 0 (0%) 0 (0%) 0 (0%)
1.3	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab Any other ethnic group  How long have you been in this prison?	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 1 (1%) 0 (0%) 1 (1%) 1 (1%) 1 (1%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab Any other ethnic group  How long have you been in this prison? Less than 6 months	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 1 (1%) 0 (0%) 1 (1%) 1 (1%) 1 (1%)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish White - Gypsy or Irish Traveller White - Roma White - any other White background Mixed - White and Black Caribbean Mixed - White and Black African Mixed - White and Asian Mixed - any other Mixed ethnic background Asian/Asian British - Indian Asian/Asian British - Pakistani Asian/Asian British - Bangladeshi Asian/Asian British - Chinese Asian - any other Asian background Black/Black British - Caribbean Black/Black British - African Black - any other Black/African/Caribbean background Arab Any other ethnic group  How long have you been in this prison?	0 (0%) 7 (4%) 0 (0%) 2 (1%) 8 (5%) 0 (0%) 1 (1%) 0 (0%) 6 (3%) 1 (1%) 0 (0%) 0 (0%) 0 (0%) 1 (1%) 0 (0%) 1 (1%) 1 (1%) 1 (1%)

1.5	Are you currently serving a sentence?	
	Yes	
	Yes - on recall	
	No - on remand or awaiting sentence	0 (0%)
	No - immigration detainee	0 (0%)
1.6	How long is your sentence (not including early r	release)?
	Less than 6 months	
	6 months to less than 1 year	19 (11%)
	1 year to less than 4 years	80 (46%)
	4 years to less than 10 years	39 (22%)
	10 years or more	7 (4%)
	IPP (indeterminate sentence for public protection	on) 11 (6%)
	Life	8 (5%)
	Not currently serving a sentence	0 (0%)
First o	day in this prison	
	•	
2.1	When you arrived at this prison, how long did you Less than 2 hours	
	2 hours or more	,
	Don't remember	` ,
2.2	When you were searched in reception, was this	done in a respectful way?
2.2	Yes	<del>-</del>
	No	,
	Don't remember	,
	Was not searched in reception	,
2.3	Overall, how were you treated in reception?	
2.0	Very well	53 (30%)
	Quite well	,
	Quite badly	
	Very badly	
	Don't remember	
0.4	When you find amined have did you have any of	ith and muchlama?
2.4	When you first arrived here, did you have any of	Yes, and Yes, but staff Didn't have
		•
		taff helped didn't help this problem
		21 (13%) 52 (32%) 92 (56%)
	Feeling suicidal	8 (6%) 13 (10%) 107 (84%)
	Needing protection from other prisoners	4 (3%) 6 (5%) 115 (92%)
2.5	When you first arrived here, were you able to tal	lk to a member of staff in private
	about any problems you had? Yes	10 (31%)
		`
	NoDidn't have any problems when I first arrived	
	Didn't have any problems when i hist anived	44 (20%)

2.6	Did you see someone from health care in rece	-	160 (91	1%)
	No		10 (6̀%	,
	Don't remember		5 (3%)	
First nig	ght and induction			
3.1	Before you were locked up on your first night things?	here, were y	ou offered a	ny of these
	90	Yes	No	Don't
	Nicotine replacement (including vanes)	147 (94%)	23 (13%)	remember
	Nicotine replacement (including vapes) Toiletries	147 (84%)		4 (2%)
		92 (54%)		
	A shower	52 (31%)	111 (66%)	
	A free phone call	37 (22%)		
	Something to eat	145 (85%)	` ,	
	The chance to talk to a Listener or Samaritans	53 (32%)	102 (61%)	13 (8%)
	Support from another prisoner (e.g. Insider or prisoner rep)	39 (23%)	114 (69%)	13 (8%)
0.0	·			
3.2	On your first night in this prison, how clean o			
	Very clean		, ,	
	Quite clean		•	,
	Quite dirty		•	•
	Very dirty		•	,
	Don't remember		0 (0%)	
3.3	Did you feel safe on your first night here?			/>
	Yes		,	,
	No		•	,
	Don't remember		8 (5%)	
3.4	Did you have numbers put on your PIN phone			0/ )
			`	,
	No		`	,
	Don't remember		10 (6%	o)
3.5	In your first few days here, did you get these t	_	N.I.	D 11
		Yes	No	Don't remember
	Items from the prison shop/canteen	44 (25%)	128 (73%)	4 (2%)
	Access to clean clothing that fitted you	76 (44%)	91 (53%)	
	PIN phone credit	103 (59%)	, ,	` '
	Your personal property	139 (80%)	` ,	` '
3.6	Did your induction cover everything you need	led to know:	about this nr	ison?
0.0	Yes		_	
	No		,	,
	Haven't had an induction		`	,
	riaven i nau an muuchon		15 (9%	7)

Yes		87	(49%)	
No, I'm in a shared cell or dormitory				
Is your cell call bell normally answered w				
Yes			` '	
No			` '	
Don't know			` '	
Don't have a cell call bell		0 (0	J%)	
Please answer these questions about the living on:				
	Yes			
Do you normally have enough clean clothing that fits you?	123 (70%	%) 46 (26°)	%) 7 (4	4%)
Can you have a shower every day if you want one?	169 (96%	%) 7 (4%	0 ((	0%)
Can you get clean bedding every week i you want it?	f 135 (78%	6) 25 (14 <sup>9</sup>	%) 14 (	(8%)
Can you get cell cleaning materials ever week if you want them?	y 161 (91%	%) 12 (7%	6) 3 (2	2%)
Can you get your stored property promp if you need it?	tly, 35 (20%	93 (53%	%) 46 (2	26%)
Is it normally quiet enough on the wing or	houseblock f	or you to re	elax:	
		Yes	No	
During the day?		•	65 (39%)	•
At night?		120 (71%	50 (29%)	<b>%</b> )
Normally, how clean or dirty are these con				
<u> </u>	an Quite clea			_
	%) 111 (65%			2%)
Association areas 35 (20)	%) 115 (66%	6) 19 (119	70) 4 (Z	2%)
	%) 99 (58%			
	%) 77 (45%		,	12%) (7%)
Exercise yard 28 (16)	%) 102 (60%	o) 29 (179	%) 12 (	(1%)
If you have been on an ACCT in this priso	=			
Yes			(14%)	
			` '	
NoHaven't been on an ACCT in this prison.			` '	
How easy or difficult is it for you to speak  Very easy		_		
Quite easy			` ,	
Quite difficult			` ,	
Very difficult			` '	
Don't know				

### Food and canteen

5.1	What is the quality of food like in this prison?	
	Very good	7 (4%)
	Quite good	` ,
	Quite bad	,
	Very bad	` ,
		( - /
5.2	Do you get enough to eat at mealtimes?	
	Always	
	Most of the time	47 (27%)
	Some of the time	67 (39%)
	Never	53 (30%)
E 2	Door the abouteous cell the things that you need?	
5.3	Does the shop/canteen sell the things that you need?	116 (690/)
	Yes	,
	No	, ,
	Don't know	6 (4%)
5.4	Can you use catalogues/other providers to buy the things y	ou need?
	Yes	
	No	` '
	Don't know	` '
Relatio	nships with staff	
6.1	Do most staff have treat you with respect?	
0.1	Do most staff here treat you with respect?	440 (670/)
	Yes	, ,
	No	50 (33%)
6.2	Are there any staff here you could turn to if you had a prob	lem?
·	Yes	
	No	, ,
		(0 ) ( )
6.3	In the last week, has any member of staff talked to you abo	ut how you are getting
	on?	
	Yes	,
	No	111 (64%)
0.4	The Heal of The Control of the Contr	
6.4	How helpful is your named officer (key worker)?	40 (070()
	Very helpful	, ,
	Quite helpful	` ,
	Not very helpful	
	Not at all helpful	
	Don't have a named officer (key worker)	24 (14%)
6.5	Are prisoners here consulted about things like food, cantee	an or wing issues?
0.0	Yes, and things sometimes change	
	Yes, but things don't change	` ,
	No	
	Don't know	
	Don't Know	02 (10/0)

6.6	If you want to, can you talk to managers, governors or directors in this prison?						
	Yes				40 (23%	o)	
	No				77 (45%	)	
	Don't know				54 (32%	)	
6.7	If you have shared a problen help you?	n with a m	anager, gov	ernor or di	rector, did	they try to	
	Yes				34 (20%	)	
	No				49 (28%	)	
	Haven't shared a problem				91 (52%	)	
Faith							
7.1	Have you spoken to the Cha		_				
	Yes				•	,	
	No				46 (26%	)	
7.2	Are you able to speak to the	Chaplain	cy team in pi	rivate, if yo	u want to?		
	Yes				111 (63 <sup>0</sup>	%)	
	No				10 (6%)		
	Don't know				56 (32%	)	
7.3	What is your religion?						
7.0	No religion	78 (45%)	Islam		15 (9%)		
	Christianity	` ,			, ,		
	Buddhism				• •		
	Hinduism	` '			, ,		
	Judaism	, ,			, ,		
	Judaisiii	1 (170)	Ou lei		3 (3 /0)		
7.4	Are you able to go to religiou				00 (400/	<b>\</b>	
	Yes				`	)	
	No						
	Don't know					`	
	Not applicable (no religion	)			78 (45%	)	
7.5	Are your religious beliefs res	spected he	ere?				
	Yes				64 (37%	)	
	No				10 (6%)		
	Don't know				21 (12%	)	
	Not applicable (no religion	)			78 (45%	)	
Conta	ct with family and friends						
8.1	How often have you been ab	le to see v	our family a	nd friende	in the last	month:	
<b>U.</b> 1			k Two or	Once	Not at all	Not	
	'	_vory vvoc	three times	01100	Not at all	applicable	
			ance unies			to me	
	In person (prison visit)?	15 (9%)	32 (18%)	38 (22%)	49 (28%)		
	Using video calling?	8 (6%)	10 (7%)	, ,	, ,	• •	
	Using video calling:	0 (0 /0)	10 (1 /0)	1 (3/0)	JU (4170)	J <del>+</del> (+0 /0)	

8.2	Do visits usually start and finish on time?	
	Yes	29 (17%)
	No	76 (43%)
	Don't know	` ,
	Not applicable to me	33 (19%)
8.3	Are your visitors usually treated respectfully by staff?	
0.3	Are your visitors usually treated respectfully by staff?  All of the time	29 (16%)
	Most of the time	` ,
	Some of the time	,
	Never	,
	Not applicable to me	,
	Not applicable to me	01 (3370)
8.4	How easy or difficult is it for your family and friends to get	here?
	Very easy	13 (7%)
	Quite easy	32 (18%)
	Quite difficult	36 (20%)
	Very difficult	48 (27%)
	Don't know	9 (5%)
	Not applicable to me	38 (22%)
8.5	Have staff here encouraged you to keep in touch with your	family and friends?
0.5	Yes	
	No	
8.6	Have you had any problems with sending or receiving thes	se things?
		Yes No
	Emails	73 (46%) 85 (54%)
	Letters	86 (52%) 78 (48%)
	Parcels	59 (40%) 89 (60%)
8.7		33 (1373) 33 (3373)
	Are you able to use a phone every day (if you have credit)?	, , , , ,
0.7	Are you able to use a phone every day (if you have credit)?	?
0.7	Yes	? 162 (94%)
0.1		? 162 (94%)
Time ou	YesNo	? 162 (94%)
Time ou	Yes No t of cell	? 162 (94%) 10 (6%)
	Yes  No  t of cell  Do you know what the unlock and lock-up times are suppo	? 162 (94%) 10 (6%)
Time ou	Yes No  t of cell  Do you know what the unlock and lock-up times are supporcheck times if you are in an open prison)?	9 162 (94%) 10 (6%) esed to be here (or roll
Time ou	Yes No  t of cell  Do you know what the unlock and lock-up times are supported times if you are in an open prison)?  Yes, and these times are usually kept to	esed to be here (or roll 83 (47%)
Time ou	Yes	esed to be here (or roll
Time ou	Yes No  t of cell  Do you know what the unlock and lock-up times are supported times if you are in an open prison)?  Yes, and these times are usually kept to	esed to be here (or roll
Time ou	Yes	esed to be here (or roll
Time ou	Yes	esed to be here (or roll
Time ou	Yes	esed to be here (or roll
Time ou	Yes	2 162 (94%) 10 (6%) 2 sed to be here (or roll 1 83 (47%) 1 79 (45%) 1 14 (8%) 1 10 hours or Don't know 1 10 more
Time ou	Yes	2 162 (94%) 10 (6%)  2 2 3 47%) 10 45%) 10 45%) 11 4 (8%)  2 3 47% 2 45% 3 10 hours or Don't know more 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

9.3	How many times in a norma	l week are y None	you able to 1 or 2	do these t 3-5	<b>hings?</b> More than 5	Not available here
	Complete domestic tasks	15 (9%)	49 (29%)	27 (16%)	71 (43%)	
	Get association Exercise outside Go to the gym or play sports	7 (4%) 8 (5%) 33 (20%)	` '	32 (19%) 31 (18%) 46 (28%)	` '	) 1 (1%)
9.4	At the weekend, are you able	e to do thes	se things?			
	Complete domestic tasks Get association Exercise outside Go to the gym or play sp				161 (95%) 161 (94%)	No 27 (16%) 9 (5%) 10 (6%) 49 (30%)
9.5	How many times in a norma	l week are v	vou able to	do these t	hinas?	
	••••••••••••••••••••••••••••••••••••••		Never		About once a week	e Twice a week or more
	Visit the library Borrow library items kept wing	t on the	11 (6%) 56 (35%)	39 (23%)	118 (69%) 67 (42%)	4 (2%)
	Get things from the librar to the wing	y delivered	96 (60%)	21 (13%)	37 (23%)	5 (3%)
9.6	Does the library have a wide	_	_		_	
	Yes				`	,
	No Don't use the library				`	,
Applica	ations, complaints and legal ri	ghts				
10.1	Is it easy for you to make an	application	n?			
	Yes				•	•
	No Don't know				`	6)
40.2	If you have made any applie	ationa hara	oro thou	uouolly dog	.le veith	
10.2	If you have made any applic	auons nere	e, are triey	Yes	No	Not made any applications
	Fairly?			75 (46%)	75 (46%)	• •
	Within 7 days?			43 (28%)	` ,	` '
10.3	Is it easy for you to make a	-			440 /05	0/ )
	Yes No				•	,
	Don't know				`	,
	Don't Know				20 (147	٠,

10.4 If you have made any complaints here, are they usually dealt with:						
			_	Yes	No	Not made
						any
	Fairly?			40 (24%)	60 (41%)	complaints
	Within 7 days?			24 (15%)		• •
	······································			_ : (:0/0)	10 (1070)	00 (0. 70)
10.5	Have you ever been prever		_	-	_	
	Yes				`	,
	No Not wanted or needed to					
	Not wanted of needed to	make a com	piairit		00 (207	,
10.6	Do you know how to conta	ct these orga	anisations'			
				Yes	No	Don't know
						who they
	Independent Prisoner Co	omplaint Inve	stigations	77 (44%)	77 (44%)	are 20 (11%)
	Independent Monitoring	•	ouganono	87 (52%)		
		, ,		,	,	,
10.7	In this prison, is it easy or	difficult for y				
			Easy	Difficult	Don't know	Don't need
	Communicate with your	solicitor or	70 (40%)	52 (30%)	34 (20%)	this 18 (10%)
	legal representative		70 (1070)	02 (0070)	01 (2070)	10 (1070)
	Attend legal visits	71 (42%)	40 (24%)	38 (22%)	20 (12%)	
40.0	16 - ( - 66 )			. 1		1-1
10.8	If staff here have ever oper when you were not present			olicitor or le	gai represo	entative
	Yes	-	_		26 (15%	5)
	No				`	,
	Not had any legal letters	opened			69 (40%	<b>b</b> )
Health o	aro					
i leaitii t	,ai e					
11.1	Since arriving in this prison	n have you h	ad any del	lays getting	these thin	gs?
				Yes	No	Not
	Vaur madiaatian			00 (500/)	EO (240/)	applicable
	Your medication Your outside medical ap	nointments		90 (52%) 55 (34%)	59 (34%) 55 (34%)	` ,
	Your agreed social care	•		51 (31%)	, ,	` ,
	roar agrood oodar daro	paonago		01 (0170)	11 (2070)	00 (1070)
11.2	How easy or difficult is it to	see these p	eople?			
		Very easy	Quite easy		Very	Don't know
	D 1	40 (00()	44 (040/)	difficult	difficult	00 (400()
	Doctor Nurse	16 (9%) 24 (14%)	41 (24%)	, ,	42 (24%)	23 (13%)
	Dentist	10 (6%)	58 (34%) 19 (11%)	, ,	25 (15%) 70 (41%)	22 (13%) 30 (17%)
	Pharmacist	15 (9%)	37 (22%)	, ,	43 (26%)	` '
	Mental health worker	14 (8%)	35 (21%)		52 (31%)	
	Substance misuse	19 (11%)	51 (31%)	,	24 (14%)	53 (32%)
	worker	. ( )	(/	()	()	()

11.3	What do you think of the qu	-				
	D - et	Very good	_		•	Don't know
	Doctor	25 (15%)	36 (21%)	, ,	40 (23%)	` ,
	Nurse	31 (18%)	54 (32%)	` ,	, ,	, ,
	Dentist	20 (12%)	30 (18%)	,	, ,	60 (35%)
	Pharmacist	20 (12%)	45 (27%)	,	, ,	` ,
	Mental health worker	24 (14%)	35 (21%)	` '	` '	` '
	Substance misuse worker	27 (16%)	41 (25%)	16 (10%)	20 (12%)	62 (37%)
	worker					
11.4	What do you think of the o					
	Very good				` `	,
	Quite good				•	
	Quite bad				` `	•
	Very bad				` `	•
	Don't know				21 (12%)	)
11.5	If you are due to be release			e you confi	dent there a	are
	adequate plans to continue	-			40 (400)	
	Yes				` '	
	No				` `	)
	Don't know				\ /	<i>(</i> )
	Not due to be released in	n the next mo	ntn/no neal	incare need	s 111 (69%	(o)
11.6	Are you able to lead a heal			ation to you	ır physical,	mental,
	dietary needs, emotional a				OF (4.40/)	
	All the time				` `	,
	Most of the time				` `	•
	Some of the time				` '	
	Never				23 (13%)	)
Other s	upport needs					
12.1	Do you consider yourself to	o have a disa	ability (long	ı-term phys	ical, menta	l or
	learning needs that affect y				·	
	Yes				94 (54%)	)
	No				79 (46%)	)
12.2	If you have a disability, are	you getting	the suppor	t you need	in this pris	on?
	Yes				36 (22%)	)
	No				49 (30%)	)
	Don't have a disability				79 (48%)	)
12.3	Do you have any mental he	alth problem	ıs?			
·- <del>-</del>	Yes	_			118 (68%	6)
	No				`	,
					55 (5270)	,
12.4	Have you been helped with	•	•		•	
	Yes				` '	
	No					
	Don't have a mental hea	Ith problem			55 (32%)	)

12.5	Has your mental health got Better Worse No difference				27 (16% 72 (42%	%) %)
Alcohol	and drugs				,	,
13.1	Do you have a drug or alco	hol problem	1?			
	Yes				62 (36%	6)
	No				111 (64	%)
13.2	If you have told staff about to manage it?	_	_		-	-
	Yes				`	,
	No Have not told staff				- \	0)
	Don't have a drug or alco				. ,	%)
13.3	If you have developed a dremedication not prescribed Yes No Have not developed a dremedication not prescribed	to you), hav	e you recei	ved help to I	manage it 10 (6%) 17 (10%) 145 (84	i? ) %) %)
13.4	If you are due to be release support with your drug or a Yes	alcohol prob	lem when y	ou leave thi	s prison? 17 (10% 8 (5%) 111 (65	%) %)
13.5	In this prison, is it easy or	difficult to g	et these thi	ngs?		
			Quite easy	Quite	Very	Don't know
	Illicit drugs	60 (26%)	30 (18%)	difficult	difficult	50 (240/)
	Alcohol	60 (36%) 31 (19%)		16 (9%) 27 (16%)	5 (3%) 11 (7%)	58 (34%) 66 (40%)
	Medication not	48 (30%)	, ,	` ,	10 (6%)	62 (38%)
	prescribed to you					
Safety						
44.4						
14.1	Have you ever felt unsafe h				66 (39%	6)
	No				•	
14.2	Do you feel unsafe now?					
<del>-</del>	Yes				31 (18%	6)
	No				139 (82	%)

14.3	Would you report it if you were being bullied/victimised in this prison by:  Yes No Don't know			
	Other prisoners? Staff?	39 (24%)	103 (63%) 84 (52%)	22 (13%)
14.4	Have you been bullied/victimised in this prison by:	:		
	Other prisoners? Staff?		Yes 42 (25%) 58 (36%)	No 125 (75%) 105 (64%)
14.5	If yes, which of these types of bullying/victimisation did you experience?	on from oth	ner prisone	rs or staff
	ara yea experience.		Ву	By staff
	Verbal abuse Threats or intimidation Physical assault Sexual assault Theft of canteen or property Other bullying/victimisation		prisoners 25 (15%) 26 (16%) 16 (10%) 6 (4%) 22 (13%) 14 (8%)	14 (9%) 5 (3%)
Behavio	our management			
15.1	Does this prison:			
13.1	Does this prison.	Yes	No	Don't know
	Reward good behaviour fairly?  Deal with bad behaviour fairly?	45 (26%) 48 (29%)	• •	28 (16%) 36 (22%)
15.2	Are there opportunities and rewards to motivate po	eople in th	is prison?	
	Yes		•	,
	No Don't know		`	,
	Don't Miow		10 (2070	· )
15.3	Do these opportunities and rewards motivate you			\
	Yes No		`	,
	Do not know what opportunities and rewards there			
15.4	Do you think the culture in this prison encourages	-		
	No		`	,
	Don't know		`	,
15.5	If you have been restrained by staff in this prison i come and talk to you about it afterwards?	n the last (	6 months, c	lid anyone
	Yes		` ,	
	No		`	)
	Don't remember		, ,	
	Not been restrained here in the last 6 months		123 (73	%)

15.6	If you have spent one or more nights in the segregation unit in this prison in the last 6 months:			
		Yes	No	Not been in segregation
	Were you treated well by segregation staff?	11 (7%)	13 (8%)	138 (85%)
	Could you shower every day?	13 (8%)		` ,
	Could you go outside for exercise every day?	15 (9%)	9 (6%)	
	Could you use the phone every day (if you had	14 (9%)	9 (6%)	138 (86%)
	credit)?	,	, ,	,
Educati	on, skills and work			
16.1	Have you been supported with reading needs in teducation or wing staff, peer support or anyone e	else)?		
	Yes		`	,
	No		`	,
	Not needed support with reading needs		88 (529	<b>%</b> )
16.2	Do you have any learning difficulties (dyslexia or your learning)?	any other c	onditions	that affect
	Yes		62 (369	<b>%</b> )
	No		• .	,
			`	,
16.3	Have you received help and support from educati difficulties?		-	· ·
	Yes		•	,
	No		`	,
	Do not have learning difficulties		109 (64	<b>1</b> %)
16.4	If you have done any of these activities in this pri you when you are released?	son, do yoເ	ı think the	y will help
		Yes, will	No, won't	Not done
		help	help	this
	Education	55 (35%)	45 (28%)	) 58 (37%)
	Vocational or skills training			) 58 (37%)
	Prison job	51 (32%)	62 (39%)	44 (28%)
	Work outside of the prison	34 (22%)	34 (22%)	87 (56%)
16.5	Has the prison allocated you to the education, tra when you are released?	ining or wo	rk that wil	l help you
	Yes		48 (289	%)
	No		87 (519	%)
	Not applicable		34 (209	%)
16.6	Do wing staff encourage you to go to education, t			
	Yes		`	,
	No		`	,
	Not applicable		26 (169	%)

Se	nten	ce p	lan

17.1	Do you have a sentence plan?	
------	------------------------------	--

Yes	83 (51%)
No	79 (49%)
Not sentenced	

### 17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know
			my
			objectives
			or targets
Do you understand what you need to do to	65 (82%)	6 (8%)	8 (10%)
achieve the objectives or targets?			
Are any staff here supporting you to achieve	42 (56%)	25 (33%)	8 (11%)
the objectives or targets?			
Have you been involved in setting the	38 (51%)	29 (39%)	8 (11%)
objectives or targets?			

#### Returning to the community

### 18.1 Do you expect to be released in the next 3 months?

Yes	57	(35%)
No	87	(53%)
Don't know	21	(13%)

### 18.2 How close is this prison to your home area or the address you will be released to?

Very near	5 (9%)
Quite near	22 (39%)
Quite far	• •
Very far	13 (23%)

## 18.3 Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?

Yes	30 (54%)	)
No	26 (46%)	)

### 18.4 Are you getting help to sort out these things for when you are released?

	Yes, I'm	No, but I	No, and I
	getting help	need help	don't need
	with this	with this	help with
			this
Finding accommodation	16 (33%)	18 (37%)	15 (31%)
Getting employment	16 (31%)	12 (24%)	23 (45%)
Sorting out benefits	23 (43%)	21 (40%)	9 (17%)
Finances and debt	12 (24%)	19 (38%)	19 (38%)
Opening a bank account	19 (37%)	11 (22%)	21 (41%)
Getting photo ID	16 (31%)	19 (37%)	16 (31%)

More al	oout you	
19.1	Do you have children under the age of 18? Yes No	` '
19.2	Are you a UK/British citizen? Yes No	\ /
19.3	Have you ever been in local authority care (have you lived with a children's home, or had a social worker, while you were under Yes	er 18 years old)?
19.4	Have you ever been in the armed services (the army, navy or a Yes	8 (5%)
19.5	What is your gender?  Male Female Non-binary Other	2 (1%) 2 (1%)
19.6	Do you identify as transgender or trans? Yes No	` ,
19.7	How would you describe your sexual orientation? Straight/heterosexual Gay/lesbian/homosexual Bisexual Other	. 1 (1%) . 0 (0%)
Final qu	uestions about this prison	
20.1	Do you think your experiences in this prison have made you m offend in the future?  More likely to offend	21 (13%) 77 (46%)