



Prisoner survey methodology,
results and analyses

HMP Manchester

September 2021

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages. However, it was also not possible to conduct interviews with prisoners who had literacy problems or visual impairments.

Survey responses

At the time of the survey on 6 September 2021 the prisoner population at HMP Manchester was 626. Using the sampling method described above, questionnaires were distributed to 208 prisoners. We received a total of 152 completed questionnaires, a response rate of 73%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Manchester. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Manchester 2021 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Summary statistics for HMP Manchester in 2021 are provided.

Comparisons between different residential locations within HMP Manchester 2021

- Responses of prisoners on the category A wing (E wing) compared with those from the rest of the establishment.
- Responses of prisoners on the vulnerable prisoner unit (K wing) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP Manchester 2021

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 25 and under compared with those aged over 25.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners in racial minority groups compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1 What wing or houseblock are you currently living on?

A wing	18 (12%)
B wing	22 (14%)
C wing	18 (12%)
D wing	19 (13%)
E wing	18 (12%)
G wing	19 (13%)
H wing	3 (2%)
I wing	8 (5%)
K wing	17 (11%)
Healthcare wing	6 (4%)
Segregation wing	4 (3%)

1.2 How old are you?

Under 21	4 (3%)
21 - 25	18 (12%)
26 - 29	27 (18%)
30 - 39	60 (40%)
40 - 49	21 (14%)
50 - 59	15 (10%)
60 - 69	4 (3%)
70 or over	0 (0%)

1.3 What is your ethnic group?

White - English/Welsh/Scottish/Northern Irish/British	100 (68%)
White - Irish	3 (2%)
White - Gypsy or Irish Traveller	5 (3%)
White - Roma	1 (1%)
White - any other White background	5 (3%)
Mixed - White and Black Caribbean	5 (3%)
Mixed - White and Black African.....	2 (1%)
Mixed - White and Asian.....	0 (0%)
Mixed - any other Mixed ethnic background	1 (1%)
Asian/Asian British - Indian.....	2 (1%)
Asian/Asian British - Pakistani.....	8 (5%)
Asian/Asian British - Bangladeshi.....	1 (1%)
Asian/Asian British - Chinese	0 (0%)
Asian - any other Asian background.....	0 (0%)
Black/Black British - Caribbean	9 (6%)
Black/Black British - African	0 (0%)
Black - any other Black/African/Caribbean background	2 (1%)
Arab.....	1 (1%)
Any other ethnic group	1 (1%)

1.4 How long have you been in this prison?

Less than 6 months	31 (21%)
6 months or more	117 (79%)

1.5	Are you currently serving a sentence?	
	Yes	131 (90%)
	Yes - on recall	10 (7%)
	No - on remand or awaiting sentence.....	4 (3%)
	No - immigration detainee	1 (1%)

1.6	How long is your sentence?	
	Less than 6 months	1 (1%)
	6 months to less than 1 year	0 (0%)
	1 year to less than 4 years	5 (3%)
	4 years to less than 10 years.....	23 (16%)
	10 years or more	71 (49%)
	IPP (indeterminate sentence for public protection).....	11 (8%)
	Life	29 (20%)
	Not currently serving a sentence	5 (3%)

Arrival and reception

2.1	Were you given helpful information about this prison before you came here?	
	Yes	24 (16%)
	No.....	112 (75%)
	Don't remember.....	13 (9%)

2.2	When you arrived at this prison, how long did you spend in reception?	
	Less than 2 hours	46 (31%)
	2 hours or more	89 (59%)
	Don't remember	15 (10%)

2.3	When you were searched in reception, was this done in a respectful way?	
	Yes	121 (81%)
	No.....	24 (16%)
	Don't remember.....	4 (3%)

2.4	Overall, how were you treated in reception?	
	Very well.....	36 (24%)
	Quite well.....	71 (48%)
	Quite badly	30 (20%)
	Very badly	7 (5%)
	Don't remember.....	3 (2%)

2.5 When you first arrived here, did you have any of the following problems?

Problems getting phone numbers.....	54 (36%)
Contacting family	43 (29%)
Arranging care for children or other dependants	4 (3%)
Contacting employers.....	4 (3%)
Money worries	18 (12%)
Housing worries.....	7 (5%)
Feeling depressed.....	46 (31%)
Feeling suicidal.....	20 (14%)
Other mental health problems	37 (25%)
Physical health problems.....	19 (13%)
Drug or alcohol problems (e.g. withdrawal)	14 (9%)
Problems getting medication	19 (13%)
Needing protection from other prisoners	15 (10%)
Lost or delayed property.....	45 (30%)
Other problems.....	15 (10%)
Didn't have any problems	27 (18%)

2.6 Did staff help you to deal with these problems when you first arrived?

Yes	40 (28%)
No.....	73 (51%)
Didn't have any problems when I first arrived	29 (20%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of the following things?

Nicotine replacement.....	72 (49%)
Toiletries/other basic items.....	62 (42%)
A shower	33 (22%)
A free phone call	77 (52%)
Something to eat	107 (72%)
The chance to see someone from health care	81 (55%)
The chance to talk to a Listener or Samaritans	16 (11%)
Support from another prisoner (e.g. Insider or buddy).....	13 (9%)
Wasn't offered any of these things	11 (7%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	6 (4%)
Quite clean	38 (26%)
Quite dirty	53 (36%)
Very dirty	50 (34%)
Don't remember	2 (1%)

3.3 Did you feel safe on your first night here?

Yes	101 (68%)
No.....	35 (23%)
Don't remember.....	13 (9%)

3.4 In your first few days here, did you get:

	Yes	No	Don't remember
Access to the prison shop/canteen?	55 (38%)	77 (54%)	11 (8%)
Free PIN phone credit?	69 (48%)	71 (49%)	5 (3%)
Numbers put on your PIN phone within 24 hours?	42 (29%)	96 (67%)	6 (4%)

3.5 Did your induction cover everything you needed to know about this prison?

Yes	50 (35%)
No.....	55 (38%)
Haven't had an induction	38 (27%)

On the wing

4.1 Are you in a cell on your own?

Yes	139 (93%)
No, I'm in a shared cell or dormitory	11 (7%)

4.2 Is your cell call bell normally answered within 5 minutes?

Yes	45 (31%)
No.....	91 (62%)
Don't know.....	10 (7%)
Don't have a cell call bell	0 (0%)

4.3 Please answer the following questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you have enough soap or sanitiser to keep your hands clean?	86 (59%)	53 (36%)	8 (5%)
Do you normally have enough clean, suitable clothes for the week?	118 (83%)	20 (14%)	5 (3%)
Can you shower every day?	81 (56%)	64 (44%)	0 (0%)
Do you have clean sheets every week?	88 (61%)	48 (33%)	8 (6%)
Do you get cell cleaning materials every week?	112 (78%)	31 (22%)	1 (1%)
Is it normally quiet enough for you to relax or sleep at night?	90 (63%)	51 (36%)	2 (1%)
Can you get your stored property promptly, if you need it?	22 (15%)	96 (65%)	29 (20%)

4.4 Normally, how clean or dirty are the communal/shared areas of your wing or houseblock (landings, stairs, wing showers etc.)?

Very clean	22 (15%)
Quite clean	77 (53%)
Quite dirty	27 (19%)
Very dirty	18 (13%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	4 (3%)
Quite good.....	42 (29%)
Quite bad.....	45 (31%)
Very bad	54 (37%)

5.2 Do you get enough to eat at mealtimes?

Always	24 (17%)
Most of the time	30 (21%)
Some of the time	60 (41%)
Never.....	31 (21%)

5.3	Does the shop/canteen sell the things that you need?	
	Yes	77 (54%)
	No.....	64 (45%)
	Don't know.....	2 (1%)

Relationships with staff

6.1	Do most staff here treat you with respect?	
	Yes	94 (68%)
	No.....	45 (32%)
6.2	Are there any staff here you could turn to if you had a problem?	
	Yes	103 (71%)
	No.....	43 (29%)
6.3	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	41 (28%)
	No.....	106 (72%)
6.4	How helpful is your named officer (key worker)?	
	Very helpful	18 (12%)
	Quite helpful	30 (21%)
	Not very helpful	17 (12%)
	Not at all helpful.....	29 (20%)
	Don't have a named officer (key worker)	51 (35%)
6.5	Do you feel that you are treated as an individual in this prison?	
	Yes	60 (43%)
	No.....	78 (57%)
6.6	Are prisoners here consulted about things like food, canteen, health care or wing issues?	
	Yes, and things sometimes change.....	18 (12%)
	Yes, but things don't change	38 (26%)
	No.....	61 (41%)
	Don't know.....	30 (20%)
6.7	If you wanted to, can you talk to managers, governors or directors in this prison?	
	Yes	26 (18%)
	No.....	79 (56%)
	Don't know.....	36 (26%)
6.8	If you have shared a problem with a manager, governor or director, did they try to help you?	
	Yes	25 (17%)
	No.....	54 (38%)
	Haven't shared a problem	64 (45%)

Faith

7.1 What is your religion?

No religion	34 (23%)
Christianity (including Church of England, Catholic, Protestant and all other Christian denominations)	86 (58%)
Buddhism	0 (0%)
Hinduism	0 (0%)
Judaism	0 (0%)
Islam	21 (14%)
Sikhism	1 (1%)
Other	6 (4%)

7.2 Are your religious beliefs respected here?

Yes	73 (50%)
No	24 (17%)
Don't know	14 (10%)
Not applicable (no religion)	34 (23%)

7.3 Are you able to speak to a chaplain of your faith in private, if you want to?

Yes	90 (62%)
No	8 (5%)
Don't know	14 (10%)
Not applicable (no religion)	34 (23%)

7.4 Are you able to attend religious services, if you want to?

Yes	89 (60%)
No	16 (11%)
Don't know	9 (6%)
Not applicable (no religion)	34 (23%)

Contact with family and friends

8.1 How often have you been able to see your family and friends in the last month:

	Every week	Two or three times	Once	Not at all
In person (prison visit)?	2 (1%)	4 (3%)	61 (45%)	69 (51%)
Using video calling?	2 (2%)	4 (4%)	29 (27%)	73 (68%)

8.2 Do visits usually start and finish on time?

Yes	60 (41%)
No	29 (20%)
Don't know	59 (40%)

8.3 Are your visitors usually treated respectfully by staff?

Yes	51 (34%)
No	18 (12%)
Don't know	79 (53%)

8.4 How easy or difficult is it for your family and friends to get here?

Very easy	19 (13%)
Quite easy	46 (32%)
Quite difficult	28 (19%)
Very difficult	39 (27%)
Don't know	14 (10%)

8.5 Have staff here encouraged you to keep in touch with your family/friends?

Yes	33 (23%)
No.....	113 (77%)

8.6 Have you had any problems with sending or receiving:

	Yes	No
Emails?	44 (39%)	68 (61%)
Letters?	81 (61%)	52 (39%)
Parcels?	63 (55%)	52 (45%)

8.7 Are you able to use a phone every day (if you have credit)?

Yes	141 (97%)
No.....	5 (3%)

Time out of cell

9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?

Yes, and these times are usually kept to	49 (34%)
Yes, but these times are not usually kept to	62 (43%)
No.....	34 (23%)

9.2 How long do you usually spend out of your cell on a typical weekday (including time spent at education, work etc.)?

Less than 2 hours	94 (64%)
2 to 6 hours	39 (26%)
6 to 10 hours	9 (6%)
10 hours or more	5 (3%)
Don't know.....	1 (1%)

9.3 How long do you usually spend out of your cell on a typical Saturday or Sunday?

Less than 2 hours	122 (84%)
2 to 6 hours	16 (11%)
6 to 10 hours	7 (5%)
10 hours or more	0 (0%)
Don't know.....	1 (1%)

9.4 How many days in a typical week do you have time to do domestics (shower, clean cell, use the wing phones etc.)?

None.....	5 (3%)
1 or 2	14 (10%)
3 to 5	55 (38%)
More than 5	63 (44%)
Don't know.....	6 (4%)

9.5 How many days in a typical week do you get association, if you want it?

None.....	40 (28%)
1 or 2	8 (6%)
3 to 5	38 (26%)
More than 5	48 (33%)
Don't know.....	10 (7%)

9.6 How many days in a typical week could you go outside for exercise, if you wanted to?

None.....	3 (2%)
1 or 2	4 (3%)
3 to 5	43 (29%)
More than 5	93 (63%)
Don't know.....	4 (3%)

9.7 Typically, how often do you go to the gym or play sports?

Twice a week or more	24 (17%)
About once a week.....	85 (62%)
Less than once a week.....	9 (7%)
Never.....	20 (14%)

9.8 Typically, how often are you able to:

	Twice a week or more	About once a week	Less than once a week	Never
Visit the library	3 (2%)	23 (17%)	24 (18%)	85 (63%)
Have library materials delivered to you	1 (1%)	23 (20%)	27 (23%)	65 (56%)

9.9 Does the library have a wide enough range of materials to meet your needs?

Yes	33 (32%)
No.....	22 (21%)
Don't use the library.....	49 (47%)

Applications, complaints and legal rights

10.1 Is it easy for you to make an application?

Yes	94 (64%)
No.....	40 (27%)
Don't know.....	12 (8%)

10.2 If you have made any applications here, please answer the questions below:

	Yes	No	Not made any applications
Are applications usually dealt with fairly?	62 (45%)	65 (47%)	10 (7%)
Are applications usually dealt with within 7 days?	47 (36%)	73 (56%)	10 (8%)

10.3 Is it easy for you to make a complaint?

Yes	84 (60%)
No.....	42 (30%)
Don't know.....	15 (11%)

10.4 If you have made any complaints here, please answer the questions below:

	Yes	No	Not made any complaints
Are complaints usually dealt with fairly?	25 (19%)	72 (55%)	35 (27%)
Are complaints usually dealt with within 7 days?	28 (22%)	66 (51%)	35 (27%)

- 10.5 Have you ever been prevented from making a complaint here when you wanted to?**
- | | |
|--------------------------------------|----------|
| Yes | 42 (30%) |
| No..... | 66 (47%) |
| Not wanted to make a complaint | 32 (23%) |
- 10.6 In this prison, is it easy or difficult for you to...**
- | | Easy | Difficult | Don't know | Don't need this |
|--|----------|-----------|------------|-----------------|
| Communicate with your solicitor or legal representative? | 72 (51%) | 23 (16%) | 26 (18%) | 21 (15%) |
| Attend legal visits? | 58 (44%) | 17 (13%) | 35 (27%) | 22 (17%) |
- 10.7 Have staff here ever opened letters from your solicitor or legal representative when you were not present?**
- | | |
|--------------------------------|----------|
| Yes | 93 (65%) |
| No..... | 36 (25%) |
| Not had any legal letters..... | 15 (10%) |

Health care

- 11.1 If there are currently restrictions in place due to the COVID-19 pandemic:**
- | | Yes | No | Not applicable |
|--|----------|----------|----------------|
| Do you know what the restrictions are here? | 72 (53%) | 61 (45%) | 3 (2%) |
| Have the reasons for the restrictions been explained to you? | 44 (32%) | 29 (21%) | 64 (47%) |
| Do you agree the restrictions are necessary? | 37 (27%) | 35 (26%) | 64 (47%) |
| Do you feel you have been kept safe from the virus? | 58 (43%) | 72 (53%) | 5 (4%) |
- 11.2 How easy or difficult is it to see the following people?**
- | | Very easy | Quite easy | Quite difficult | Very difficult | Don't know |
|-------------------------|-----------|------------|-----------------|----------------|------------|
| Doctor | 19 (13%) | 51 (35%) | 43 (30%) | 25 (17%) | 7 (5%) |
| Nurse | 29 (21%) | 73 (52%) | 22 (16%) | 9 (6%) | 7 (5%) |
| Dentist | 13 (9%) | 40 (29%) | 38 (27%) | 37 (26%) | 12 (9%) |
| Pharmacist | 22 (16%) | 51 (36%) | 26 (19%) | 15 (11%) | 26 (19%) |
| Mental health worker | 16 (11%) | 34 (24%) | 27 (19%) | 30 (21%) | 33 (24%) |
| Substance misuse worker | 23 (17%) | 32 (24%) | 17 (13%) | 7 (5%) | 56 (41%) |
- 11.3 What do you think of the quality of the health service from the following people?**
- | | Very good | Quite good | Quite bad | Very bad | Don't know |
|-------------------------|-----------|------------|-----------|----------|------------|
| Doctor | 27 (19%) | 54 (38%) | 30 (21%) | 23 (16%) | 9 (6%) |
| Nurse | 33 (24%) | 65 (48%) | 19 (14%) | 9 (7%) | 10 (7%) |
| Dentist | 35 (25%) | 41 (30%) | 17 (12%) | 15 (11%) | 30 (22%) |
| Pharmacist | 21 (15%) | 55 (40%) | 16 (12%) | 9 (7%) | 35 (26%) |
| Mental health worker | 21 (15%) | 40 (29%) | 15 (11%) | 21 (15%) | 40 (29%) |
| Substance misuse worker | 24 (18%) | 36 (27%) | 7 (5%) | 8 (6%) | 59 (44%) |

11.4	What do you think of the overall quality of the health services here?	
	Very good	22 (15%)
	Quite good	65 (44%)
	Quite bad	32 (22%)
	Very bad	18 (12%)
	Don't know	10 (7%)
11.5	Do you have any mental health problems?	
	Yes	82 (57%)
	No	61 (43%)
11.6	Has your mental health got better or worse since arriving at this prison?	
	Better	17 (12%)
	Worse	72 (51%)
	No difference	51 (36%)
11.7	Have you been helped with your mental health in this prison?	
	Yes	37 (26%)
	No	64 (45%)
	Haven't needed any help with mental health	41 (29%)

Other support needs

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	
	Yes	63 (43%)
	No	83 (57%)
12.2	If you have a disability, are you getting the support you need?	
	Yes	12 (9%)
	No	41 (30%)
	Don't have a disability	83 (61%)
12.3	Have you been on an ACCT (Assessment, Care in Custody and Teamwork) in this prison?	
	Yes	33 (23%)
	No	113 (77%)
12.4	If you have been on an ACCT (Assessment, Care in Custody and Teamwork) in this prison, did you feel cared for by staff?	
	Yes	15 (10%)
	No	15 (10%)
	Haven't been on an ACCT in this prison	113 (79%)
12.5	How easy or difficult is it for you to speak to a Listener, if you need to?	
	Very easy	23 (16%)
	Quite easy	28 (19%)
	Quite difficult	13 (9%)
	Very difficult	16 (11%)
	Don't know	56 (39%)
	No Listeners at this prison	9 (6%)

Alcohol and drugs

- 13.1 Did you have an alcohol problem when you came into this prison?**
Yes 21 (14%)
No..... 125 (86%)
- 13.2 Have you been helped with your alcohol problem in this prison?**
Yes 9 (6%)
No..... 11 (8%)
Didn't/don't have an alcohol problem..... 125 (86%)
- 13.3 Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?**
Yes 39 (27%)
No..... 106 (73%)
- 13.4 Have you developed a problem with illicit drugs since you have been in this prison?**
Yes 28 (20%)
No..... 115 (80%)
- 13.5 Have you developed a problem with taking medication not prescribed to you since you have been in this prison?**
Yes 11 (8%)
No..... 134 (92%)
- 13.6 Have you been helped with your drug problem in this prison (including illicit drugs and medication not prescribed to you)?**
Yes 27 (19%)
No..... 17 (12%)
Didn't/don't have a drug problem..... 95 (68%)
- 13.7 Is it easy or difficult to get illicit drugs in this prison?**
Very easy 23 (16%)
Quite easy 25 (17%)
Quite difficult..... 12 (8%)
Very difficult..... 11 (8%)
Don't know..... 73 (51%)
- 13.8 Is it easy or difficult to get alcohol in this prison?**
Very easy 16 (11%)
Quite easy 16 (11%)
Quite difficult..... 16 (11%)
Very difficult..... 16 (11%)
Don't know..... 80 (56%)
- 13.9 Is it easy or difficult to get tobacco in this prison?**
Very easy 12 (8%)
Quite easy 10 (7%)
Quite difficult..... 20 (14%)
Very difficult..... 16 (11%)
Don't know..... 86 (60%)

Safety

- 14.1 Have you ever felt unsafe here?**
Yes 78 (53%)
No..... 68 (47%)
- 14.2 Do you feel unsafe now?**
Yes 36 (25%)
No..... 107 (75%)
- 14.3 Have you experienced any of the following types of bullying/victimisation from other prisoners here? (Please tick all that apply.)**
Verbal abuse 40 (29%)
Threats or intimidation 42 (31%)
Physical assault..... 26 (19%)
Sexual assault 4 (3%)
Theft of canteen or property 32 (24%)
Other bullying/victimisation 25 (18%)
Not experienced any of these from prisoners here 71 (52%)
- 14.4 If you were being bullied/victimised by other prisoners here, would you report it?**
Yes 34 (24%)
No..... 107 (76%)
- 14.5 Have you experienced any of the following types of bullying/victimisation from staff here? (Please tick all that apply.)**
Verbal abuse 54 (40%)
Threats or intimidation 44 (32%)
Physical assault..... 25 (18%)
Sexual assault 4 (3%)
Theft of canteen or property 18 (13%)
Other bullying/victimisation 36 (26%)
Not experienced any of these from staff here 63 (46%)
- 14.6 If you were being bullied/victimised by staff here, would you report it?**
Yes 55 (39%)
No..... 85 (61%)

Behaviour management

- 15.1 Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?**
Yes 52 (36%)
No..... 67 (46%)
Don't know what the incentives/rewards are 26 (18%)
- 15.2 Do you feel you have been treated fairly in the behaviour management scheme (e.g. incentives) in this prison?**
Yes 51 (35%)
No..... 51 (35%)
Don't know 22 (15%)
Don't know what this is 22 (15%)

- 15.3 Have you been physically restrained by staff in this prison in the last 6 months?**
Yes 20 (14%)
No..... 124 (86%)
- 15.4 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?**
Yes 3 (2%)
No..... 17 (12%)
Don't remember..... 1 (1%)
Not been restrained here in last 6 months..... 124 (86%)
- 15.5 Have you spent one or more nights in the segregation unit in this prison in the last 6 months?**
Yes 18 (12%)
No..... 129 (88%)
- 15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months please answer the questions below:**
- | | Yes | No |
|--|----------|----------|
| Were you treated well by segregation staff? | 5 (33%) | 10 (67%) |
| Could you shower every day? | 6 (40%) | 9 (60%) |
| Could you go outside for exercise every day? | 10 (71%) | 4 (29%) |
| Could you use the phone every day (if you had credit)? | 6 (40%) | 9 (60%) |

Education, skills and work

- 16.1 Is it easy or difficult to get into the following activities in this prison?**
- | | Easy | Difficult | Don't know | Not available here |
|--------------------------------------|----------|-----------|------------|--------------------|
| Education | 54 (38%) | 52 (37%) | 28 (20%) | 8 (6%) |
| Vocational or skills training | 14 (11%) | 56 (43%) | 44 (34%) | 17 (13%) |
| Prison job | 21 (15%) | 95 (69%) | 19 (14%) | 2 (1%) |
| Voluntary work outside of the prison | 0 (0%) | 29 (22%) | 35 (27%) | 66 (51%) |
| Paid work outside of the prison | 0 (0%) | 28 (21%) | 34 (26%) | 70 (53%) |
- 16.2 If you have done any of these activities while in this prison, do you think they will help you on release?**
- | | Yes, will help | No, won't help | Not done this |
|--------------------------------------|----------------|----------------|---------------|
| Education | 66 (47%) | 27 (19%) | 46 (33%) |
| Vocational or skills training | 37 (28%) | 18 (14%) | 76 (58%) |
| Prison job | 44 (33%) | 42 (32%) | 47 (35%) |
| Voluntary work outside of the prison | 20 (16%) | 8 (6%) | 98 (78%) |
| Paid work outside of the prison | 20 (16%) | 8 (6%) | 98 (78%) |
- 16.3 Do staff encourage you to attend education, training or work?**
Yes 33 (23%)
No..... 100 (70%)
Not applicable (e.g. if you are retired, sick or on remand) 10 (7%)

Planning and progression

17.1 Do you have a custody plan? (This may be called a sentence plan or resettlement plan.)

Yes 68 (50%)
 No..... 69 (50%)

17.2 Do you understand what you need to do to achieve the objectives or targets in your custody plan?

Yes 43 (64%)
 No..... 11 (16%)
 Don't know what my objectives or targets are 13 (19%)

17.3 Are staff here supporting you to achieve your objectives or targets?

Yes 17 (25%)
 No..... 37 (55%)
 Don't know what my objectives or targets are 13 (19%)

17.4 If you have done any of the following things in this prison, did they help you to achieve your objectives or targets?

	Yes, this helped	No, this didn't help	Not done/ don't know
Offending behaviour programmes	13 (20%)	7 (11%)	44 (69%)
Other programmes	11 (19%)	6 (10%)	41 (71%)
One-to-one work (e.g. with an Offender Manager or psychologist)	11 (17%)	6 (10%)	46 (73%)
Been on a specialist unit	4 (7%)	5 (8%)	52 (85%)
ROTL - day or overnight release	2 (3%)	3 (5%)	56 (92%)

Preparation for release

18.1 Do you expect to be released in the next 3 months?

Yes 10 (7%)
 No..... 122 (85%)
 Don't know..... 12 (8%)

18.2 How close is this prison to your home area or intended release address?

Very near..... 2 (20%)
 Quite near..... 3 (30%)
 Quite far..... 3 (30%)
 Very far..... 2 (20%)

18.3 Is anybody helping you to prepare for your release (e.g. a home probation officer, responsible officer, case worker)?

Yes 6 (60%)
 No..... 4 (40%)

18.4	Are you getting help to sort out the following things for when you are released?	Yes, I'm getting	No, but I need	No, and I don't
		help with this	help with this	need help with this
	Finding accommodation	3 (38%)	2 (25%)	3 (38%)
	Getting employment	0 (0%)	3 (38%)	5 (63%)
	Setting up education or training	0 (0%)	2 (29%)	5 (71%)
	Arranging benefits	1 (13%)	4 (50%)	3 (38%)
	Sorting out finances	1 (13%)	3 (38%)	4 (50%)
	Support for drug or alcohol problems	2 (25%)	2 (25%)	4 (50%)
	Physical/mental health support	1 (13%)	4 (50%)	3 (38%)
	Social care support	0 (0%)	3 (43%)	4 (57%)
	Getting back in touch with family or friends	1 (13%)	1 (13%)	6 (75%)

More about you

19.1	Do you have children under the age of 18?		
	Yes	71 (50%)	
	No.....	72 (50%)	
19.2	Are you a UK/British citizen?		
	Yes	134 (92%)	
	No.....	12 (8%)	
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?		
	Yes	50 (34%)	
	No.....	95 (66%)	
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?		
	Yes	5 (4%)	
	No.....	137 (96%)	
19.5	What is your gender?		
	Male	144 (99%)	
	Female	1 (1%)	
	Non-binary.....	0 (0%)	
	Other	0 (0%)	
19.6	How would you describe your sexual orientation?		
	Straight/heterosexual	137 (96%)	
	Gay/lesbian/homosexual	1 (1%)	
	Bisexual.....	2 (1%)	
	Other	2 (1%)	
19.7	Do you identify as transgender or transsexual?		
	Yes	1 (1%)	
	No.....	133 (99%)	

Final questions about this prison

- 20.1 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, emotional and social well-being)?**
- | | |
|------------------------|----------|
| All the time..... | 21 (15%) |
| Most of the time..... | 34 (24%) |
| Some of the time | 55 (38%) |
| Never..... | 33 (23%) |
- 20.2 Do you think your experiences in this prison have made you more or less likely to offend in the future?**
- | | |
|-----------------------------|----------|
| More likely to offend | 14 (10%) |
| Less likely to offend..... | 65 (47%) |
| Made no difference..... | 58 (42%) |