



Prisoner survey methodology,
results and analyses

HMP Wandsworth

September 2021

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages. However, it was also not possible to conduct interviews with prisoners who had literacy problems or visual impairments.

Survey responses

At the time of the survey on 13th September 2021 the prisoner population at HMP Wandsworth was 1,366. Using the sampling method described above, questionnaires were distributed to 227 prisoners. We received a total of 174 completed questionnaires, a response rate of 77%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Wandsworth. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Wandsworth 2021 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP Wandsworth 2021 compared with survey responses from other local prisons inspected since May 2021.
- Survey responses from HMP Wandsworth 2021 compared with survey responses from HMP Wandsworth 2018.

Comparisons between different residential locations within HMP Wandsworth 2021

- Responses of prisoners on the reverse cohort unit (E wing) compared with those from the rest of the establishment.
- Responses of prisoners on the older residential units (A, B, C, D and E wings) compared with those from the newer residential units (G, H and K wings).

Comparisons between self-reported sub-populations of prisoners within HMP Wandsworth 2021

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 25 and under compared with those aged over 25.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners in racial minority groups compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.

- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	What wing or houseblock are you currently living on?	
	A wing	22 (13%)
	B wing	30 (17%)
	C wing	24 (14%)
	D wing	20 (11%)
	E wing	19 (11%)
	G wing	20 (11%)
	H wing	18 (10%)
	K wing	17 (10%)
	Healthcare wing	1 (1%)
	Segregation wing	3 (2%)
1.2	How old are you?	
	Under 21.....	9 (5%)
	21 - 25	20 (12%)
	26 - 29	27 (16%)
	30 - 39	56 (33%)
	40 - 49	39 (23%)
	50 - 59	16 (9%)
	60 - 69	4 (2%)
	70 or over	1 (1%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British	47 (28%)
	White - Irish	1 (1%)
	White - Gypsy or Irish Traveller	1 (1%)
	White - Roma	7 (4%)
	White - any other White background	44 (26%)
	Mixed - White and Black Caribbean	7 (4%)
	Mixed - White and Black African.....	5 (3%)
	Mixed - White and Asian.....	1 (1%)
	Mixed - any other Mixed ethnic background	7 (4%)
	Asian/Asian British - Indian.....	4 (2%)
	Asian/Asian British - Pakistani.....	4 (2%)
	Asian/Asian British - Bangladeshi.....	1 (1%)
	Asian/Asian British - Chinese	0 (0%)
	Asian - any other Asian background.....	2 (1%)
	Black/Black British - Caribbean	12 (7%)
	Black/Black British - African	13 (8%)
	Black - any other Black/African/Caribbean background	4 (2%)
	Arab.....	2 (1%)
	Any other ethnic group	8 (5%)
1.4	How long have you been in this prison?	
	Less than 6 months	84 (50%)
	6 months or more	85 (50%)
1.5	Are you currently serving a sentence?	
	Yes	54 (32%)
	Yes - on recall	20 (12%)
	No - on remand or awaiting sentence.....	78 (46%)
	No - immigration detainee	18 (11%)

1.6	How long is your sentence?	
	Less than 6 months	5 (3%)
	6 months to less than 1 year	10 (6%)
	1 year to less than 4 years	38 (22%)
	4 years to less than 10 years.....	16 (9%)
	10 years or more	3 (2%)
	IPP (indeterminate sentence for public protection).....	0 (0%)
	Life	2 (1%)
	Not currently serving a sentence	96 (56%)

Arrival and reception

2.1	Were you given helpful information about this prison before you came here?	
	Yes	24 (14%)
	No.....	129 (76%)
	Don't remember.....	17 (10%)
2.2	When you arrived at this prison, how long did you spend in reception?	
	Less than 2 hours	46 (27%)
	2 hours or more	116 (67%)
	Don't remember.....	11 (6%)
2.3	When you were searched in reception, was this done in a respectful way?	
	Yes	129 (76%)
	No.....	32 (19%)
	Don't remember.....	9 (5%)
2.4	Overall, how were you treated in reception?	
	Very well.....	25 (15%)
	Quite well.....	103 (60%)
	Quite badly	22 (13%)
	Very badly	17 (10%)
	Don't remember.....	4 (2%)
2.5	When you first arrived here, did you have any of the following problems?	
	Problems getting phone numbers.....	75 (43%)
	Contacting family	78 (45%)
	Arranging care for children or other dependants	2 (1%)
	Contacting employers.....	12 (7%)
	Money worries	40 (23%)
	Housing worries.....	30 (17%)
	Feeling depressed.....	78 (45%)
	Feeling suicidal.....	22 (13%)
	Other mental health problems	51 (29%)
	Physical health problems.....	26 (15%)
	Drug or alcohol problems (e.g. withdrawal)	22 (13%)
	Problems getting medication	33 (19%)
	Needing protection from other prisoners	13 (8%)
	Lost or delayed property.....	28 (16%)
	Other problems.....	28 (16%)
	Didn't have any problems	28 (16%)

2.6	Did staff help you to deal with these problems when you first arrived?	
	Yes	45 (27%)
	No.....	92 (55%)
	Didn't have any problems when I first arrived	29 (17%)

First night and induction

3.1	Before you were locked up on your first night here, were you offered any of the following things?			
	Nicotine replacement.....	89	(52%)	
	Toiletries/other basic items	90	(53%)	
	A shower	32	(19%)	
	A free phone call	65	(38%)	
	Something to eat	120	(70%)	
	The chance to see someone from health care	86	(50%)	
	The chance to talk to a Listener or Samaritans	34	(20%)	
	Support from another prisoner (e.g. Insider or buddy).....	29	(17%)	
	Wasn't offered any of these things	13	(8%)	
3.2	On your first night in this prison, how clean or dirty was your cell?			
	Very clean	8	(5%)	
	Quite clean	36	(21%)	
	Quite dirty	45	(26%)	
	Very dirty	77	(45%)	
	Don't remember.....	5	(3%)	
3.3	Did you feel safe on your first night here?			
	Yes	97	(57%)	
	No.....	65	(38%)	
	Don't remember.....	9	(5%)	
3.4	In your first few days here, did you get:	Yes	No	Don't remember
	Access to the prison shop/canteen?	76 (48%)	74 (47%)	8 (5%)
	Free PIN phone credit?	122 (74%)	40 (24%)	3 (2%)
	Numbers put on your PIN phone within 24 hours?	58 (35%)	94 (57%)	12 (7%)
3.5	Did your induction cover everything you needed to know about this prison?			
	Yes	58	(35%)	
	No.....	79	(47%)	
	Haven't had an induction	30	(18%)	

On the wing

4.1	Are you in a cell on your own?	
	Yes	43 (26%)
	No, I'm in a shared cell or dormitory	125 (74%)
4.2	Is your cell call bell normally answered within 5 minutes?	
	Yes	48 (28%)
	No.....	106 (63%)
	Don't know.....	15 (9%)
	Don't have a cell call bell	0 (0%)

4.3 Please answer the following questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you have enough soap or sanitiser to keep your hands clean?	121 (70%)	48 (28%)	3 (2%)
Do you normally have enough clean, suitable clothes for the week?	76 (45%)	92 (55%)	0 (0%)
Can you shower every day?	70 (41%)	100 (59%)	0 (0%)
Do you have clean sheets every week?	92 (55%)	73 (44%)	1 (1%)
Do you get cell cleaning materials every week?	69 (41%)	94 (55%)	7 (4%)
Is it normally quiet enough for you to relax or sleep at night?	82 (49%)	84 (50%)	2 (1%)
Can you get your stored property promptly, if you need it?	37 (22%)	92 (55%)	38 (23%)

4.4 Normally, how clean or dirty are the communal/shared areas of your wing or houseblock (landings, stairs, wing showers etc.)?

Very clean	26 (16%)
Quite clean	73 (44%)
Quite dirty	40 (24%)
Very dirty	27 (16%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	10 (6%)
Quite good	80 (48%)
Quite bad	45 (27%)
Very bad	33 (20%)

5.2 Do you get enough to eat at mealtimes?

Always	25 (14%)
Most of the time	43 (25%)
Some of the time	71 (41%)
Never	34 (20%)

5.3 Does the shop/canteen sell the things that you need?

Yes	100 (58%)
No	70 (41%)
Don't know	2 (1%)

Relationships with staff

6.1 Do most staff here treat you with respect?

Yes	104 (62%)
No	65 (38%)

6.2 Are there any staff here you could turn to if you had a problem?

Yes	100 (61%)
No	64 (39%)

- 6.3 In the last week, has any member of staff talked to you about how you are getting on?**
- Yes 50 (30%)
 No..... 117 (70%)
- 6.4 How helpful is your named officer (key worker)?**
- Very helpful 12 (7%)
 Quite helpful 24 (14%)
 Not very helpful 20 (12%)
 Not at all helpful..... 21 (13%)
 Don't have a named officer (key worker) 89 (54%)
- 6.5 Do you feel that you are treated as an individual in this prison?**
- Yes 63 (39%)
 No..... 98 (61%)
- 6.6 Are prisoners here consulted about things like food, canteen, health care or wing issues?**
- Yes, and things sometimes change..... 23 (14%)
 Yes, but things don't change 40 (24%)
 No..... 74 (45%)
 Don't know..... 28 (17%)
- 6.7 If you wanted to, can you talk to managers, governors or directors in this prison?**
- Yes 38 (23%)
 No..... 83 (50%)
 Don't know..... 44 (27%)
- 6.8 If you have shared a problem with a manager, governor or director, did they try to help you?**
- Yes 35 (22%)
 No..... 57 (35%)
 Haven't shared a problem 69 (43%)

Faith

- 7.1 What is your religion?**
- No religion 25 (15%)
 Christianity (including Church of England, Catholic, Protestant and all other Christian denominations) 91 (55%)
 Buddhism 1 (1%)
 Hinduism 1 (1%)
 Judaism 1 (1%)
 Islam..... 31 (19%)
 Sikhism..... 3 (2%)
 Other 12 (7%)
- 7.2 Are your religious beliefs respected here?**
- Yes 74 (45%)
 No..... 29 (17%)
 Don't know..... 38 (23%)
 Not applicable (no religion)..... 25 (15%)

- 7.3 Are you able to speak to a chaplain of your faith in private, if you want to?**
 Yes 61 (37%)
 No..... 29 (17%)
 Don't know..... 51 (31%)
 Not applicable (no religion)..... 25 (15%)
- 7.4 Are you able to attend religious services, if you want to?**
 Yes 25 (15%)
 No..... 78 (47%)
 Don't know..... 37 (22%)
 Not applicable (no religion)..... 25 (15%)

Contact with family and friends

- 8.1 How often have you been able to see your family and friends in the last month:**
- | | Every week | Two or three times | Once | Not at all |
|---------------------------|------------|--------------------|----------|------------|
| In person (prison visit)? | 5 (3%) | 26 (17%) | 33 (22%) | 85 (57%) |
| Using video calling? | 0 (0%) | 22 (17%) | 20 (15%) | 91 (68%) |
- 8.2 Do visits usually start and finish on time?**
 Yes 51 (31%)
 No..... 42 (26%)
 Don't know..... 70 (43%)
- 8.3 Are your visitors usually treated respectfully by staff?**
 Yes 56 (34%)
 No..... 27 (16%)
 Don't know..... 81 (49%)
- 8.4 How easy or difficult is it for your family and friends to get here?**
 Very easy 7 (4%)
 Quite easy 32 (20%)
 Quite difficult..... 37 (23%)
 Very difficult..... 43 (26%)
 Don't know..... 44 (27%)
- 8.5 Have staff here encouraged you to keep in touch with your family/friends?**
 Yes 28 (17%)
 No..... 134 (83%)
- 8.6 Have you had any problems with sending or receiving:**
- | | Yes | No |
|----------|----------|----------|
| Emails? | 48 (37%) | 83 (63%) |
| Letters? | 60 (41%) | 88 (59%) |
| Parcels? | 66 (50%) | 66 (50%) |
- 8.7 Are you able to use a phone every day (if you have credit)?**
 Yes 157 (94%)
 No..... 10 (6%)

Time out of cell

- 9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?**
- | | |
|--|----------|
| Yes, and these times are usually kept to | 39 (24%) |
| Yes, but these times are not usually kept to | 62 (39%) |
| No..... | 59 (37%) |
- 9.2 How long do you usually spend out of your cell on a typical weekday (including time spent at education, work etc.)?**
- | | |
|-------------------------|-----------|
| Less than 2 hours | 123 (74%) |
| 2 to 6 hours | 30 (18%) |
| 6 to 10 hours | 6 (4%) |
| 10 hours or more | 3 (2%) |
| Don't know..... | 5 (3%) |
- 9.3 How long do you usually spend out of your cell on a typical Saturday or Sunday?**
- | | |
|-------------------------|-----------|
| Less than 2 hours | 153 (91%) |
| 2 to 6 hours | 11 (7%) |
| 6 to 10 hours | 0 (0%) |
| 10 hours or more | 3 (2%) |
| Don't know..... | 2 (1%) |
- 9.4 How many days in a typical week do you have time to do domestics (shower, clean cell, use the wing phones etc.)?**
- | | |
|-------------------|----------|
| None..... | 10 (6%) |
| 1 or 2 | 30 (18%) |
| 3 to 5 | 87 (53%) |
| More than 5 | 36 (22%) |
| Don't know..... | 2 (1%) |
- 9.5 How many days in a typical week do you get association, if you want it?**
- | | |
|-------------------|----------|
| None..... | 20 (12%) |
| 1 or 2 | 24 (15%) |
| 3 to 5 | 64 (39%) |
| More than 5 | 33 (20%) |
| Don't know..... | 23 (14%) |
- 9.6 How many days in a typical week could you go outside for exercise, if you wanted to?**
- | | |
|-------------------|-----------|
| None..... | 13 (8%) |
| 1 or 2 | 122 (74%) |
| 3 to 5 | 22 (13%) |
| More than 5 | 6 (4%) |
| Don't know..... | 2 (1%) |
- 9.7 Typically, how often do you go to the gym or play sports?**
- | | |
|----------------------------|----------|
| Twice a week or more | 4 (2%) |
| About once a week..... | 10 (6%) |
| Less than once a week..... | 58 (36%) |
| Never..... | 91 (56%) |

9.8	Typically, how often are you able to:	Twice a week or more	About once a week	Less than once a week	Never
	Visit the library	7 (5%)	6 (4%)	8 (5%)	132 (86%)
	Have library materials delivered to you	8 (5%)	23 (15%)	41 (26%)	83 (54%)

9.9	Does the library have a wide enough range of materials to meet your needs?	
	Yes	24 (17%)
	No.....	45 (31%)
	Don't use the library.....	75 (52%)

Applications, complaints and legal rights

10.1	Is it easy for you to make an application?	
	Yes	97 (58%)
	No.....	49 (30%)
	Don't know.....	20 (12%)

10.2	If you have made any applications here, please answer the questions below:	Yes	No	Not made any applications
	Are applications usually dealt with fairly?	55 (35%)	69 (44%)	32 (21%)
	Are applications usually dealt with within 7 days?	54 (36%)	62 (42%)	32 (22%)

10.3	Is it easy for you to make a complaint?	
	Yes	84 (52%)
	No.....	42 (26%)
	Don't know.....	36 (22%)

10.4	If you have made any complaints here, please answer the questions below:	Yes	No	Not made any complaints
	Are complaints usually dealt with fairly?	25 (16%)	65 (41%)	68 (43%)
	Are complaints usually dealt with within 7 days?	19 (13%)	64 (42%)	68 (45%)

10.5	Have you ever been prevented from making a complaint here when you wanted to?	
	Yes	33 (21%)
	No.....	81 (51%)
	Not wanted to make a complaint	44 (28%)

10.6	In this prison, is it easy or difficult for you to...	Easy	Difficult	Don't know	Don't need this
	Communicate with your solicitor or legal representative?	83 (53%)	57 (36%)	14 (9%)	4 (3%)
	Attend legal visits?	67 (46%)	55 (37%)	21 (14%)	4 (3%)

10.7 Have staff here ever opened letters from your solicitor or legal representative when you were not present?

Yes	76 (46%)
No.....	80 (48%)
Not had any legal letters.....	9 (5%)

Health care

11.1 If there are currently restrictions in place due to the COVID-19 pandemic:

	Yes	No	Not applicable
Do you know what the restrictions are here?	82 (52%)	69 (44%)	7 (4%)
Have the reasons for the restrictions been explained to you?	55 (35%)	25 (16%)	76 (49%)
Do you agree the restrictions are necessary?	43 (28%)	37 (24%)	76 (49%)
Do you feel you have been kept safe from the virus?	61 (40%)	77 (51%)	13 (9%)

11.2 How easy or difficult is it to see the following people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	15 (9%)	29 (18%)	47 (28%)	62 (38%)	12 (7%)
Nurse	15 (9%)	45 (28%)	45 (28%)	43 (27%)	13 (8%)
Dentist	5 (3%)	19 (12%)	33 (21%)	79 (51%)	20 (13%)
Pharmacist	15 (10%)	52 (34%)	34 (22%)	35 (23%)	19 (12%)
Mental health worker	5 (3%)	18 (11%)	22 (14%)	53 (34%)	60 (38%)
Substance misuse worker	10 (7%)	18 (12%)	19 (13%)	27 (18%)	78 (51%)

11.3 What do you think of the quality of the health service from the following people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	21 (13%)	51 (32%)	19 (12%)	37 (23%)	33 (20%)
Nurse	26 (16%)	63 (40%)	18 (11%)	25 (16%)	26 (16%)
Dentist	20 (13%)	34 (21%)	16 (10%)	31 (19%)	59 (37%)
Pharmacist	27 (18%)	54 (35%)	17 (11%)	22 (14%)	34 (22%)
Mental health worker	11 (7%)	23 (15%)	8 (5%)	25 (16%)	90 (57%)
Substance misuse worker	13 (9%)	20 (13%)	9 (6%)	10 (7%)	99 (66%)

11.4 What do you think of the overall quality of the health services here?

Very good.....	15 (9%)
Quite good.....	45 (28%)
Quite bad.....	40 (25%)
Very bad.....	40 (25%)
Don't know.....	22 (14%)

11.5 Do you have any mental health problems?

Yes	75 (47%)
No.....	84 (53%)

11.6 Has your mental health got better or worse since arriving at this prison?

Better.....	6 (4%)
Worse.....	91 (59%)
No difference.....	57 (37%)

11.7	Have you been helped with your mental health in this prison?	
	Yes	24 (15%)
	No.....	74 (47%)
	Haven't needed any help with mental health	60 (38%)

Other support needs

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	
	Yes	54 (34%)
	No.....	106 (66%)
12.2	If you have a disability, are you getting the support you need?	
	Yes	8 (5%)
	No.....	37 (25%)
	Don't have a disability.....	106 (70%)
12.3	Have you been on an ACCT (Assessment, Care in Custody and Teamwork) in this prison?	
	Yes	27 (17%)
	No.....	134 (83%)
12.4	If you have been on an ACCT (Assessment, Care in Custody and Teamwork) in this prison, did you feel cared for by staff?	
	Yes	15 (9%)
	No.....	10 (6%)
	Haven't been on an ACCT in this prison.....	134 (84%)
12.5	How easy or difficult is it for you to speak to a Listener, if you need to?	
	Very easy	29 (18%)
	Quite easy	36 (23%)
	Quite difficult.....	23 (14%)
	Very difficult.....	11 (7%)
	Don't know.....	52 (33%)
	No Listeners at this prison	8 (5%)

Alcohol and drugs

13.1	Did you have an alcohol problem when you came into this prison?	
	Yes	27 (16%)
	No.....	137 (84%)
13.2	Have you been helped with your alcohol problem in this prison?	
	Yes	12 (7%)
	No.....	13 (8%)
	Didn't/don't have an alcohol problem.....	137 (85%)
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	
	Yes	44 (27%)
	No.....	120 (73%)

13.4	Have you developed a problem with illicit drugs since you have been in this prison?	
	Yes	14 (9%)
	No.....	149 (91%)
13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison?	
	Yes	17 (10%)
	No.....	147 (90%)
13.6	Have you been helped with your drug problem in this prison (including illicit drugs and medication not prescribed to you)?	
	Yes	21 (14%)
	No.....	20 (13%)
	Didn't/don't have a drug problem.....	112 (73%)
13.7	Is it easy or difficult to get illicit drugs in this prison?	
	Very easy	26 (16%)
	Quite easy	16 (10%)
	Quite difficult.....	12 (7%)
	Very difficult.....	9 (6%)
	Don't know.....	100 (61%)
13.8	Is it easy or difficult to get alcohol in this prison?	
	Very easy	23 (14%)
	Quite easy	17 (10%)
	Quite difficult.....	9 (6%)
	Very difficult.....	6 (4%)
	Don't know.....	108 (66%)
13.9	Is it easy or difficult to get tobacco in this prison?	
	Very easy	16 (10%)
	Quite easy	16 (10%)
	Quite difficult.....	12 (7%)
	Very difficult.....	21 (13%)
	Don't know.....	99 (60%)

Safety

14.1	Have you ever felt unsafe here?	
	Yes	87 (53%)
	No.....	76 (47%)
14.2	Do you feel unsafe now?	
	Yes	35 (22%)
	No.....	122 (78%)

- 14.3 Have you experienced any of the following types of bullying/victimisation from other prisoners here? (Please tick all that apply.)**
- | | |
|---|----------|
| Verbal abuse | 41 (25%) |
| Threats or intimidation | 34 (21%) |
| Physical assault..... | 30 (19%) |
| Sexual assault..... | 6 (4%) |
| Theft of canteen or property | 36 (22%) |
| Other bullying/victimisation..... | 17 (10%) |
| Not experienced any of these from prisoners here..... | 91 (56%) |
- 14.4 If you were being bullied/victimised by other prisoners here, would you report it?**
- | | |
|-----------|----------|
| Yes | 65 (42%) |
| No..... | 89 (58%) |
- 14.5 Have you experienced any of the following types of bullying/victimisation from staff here? (Please tick all that apply.)**
- | | |
|---|----------|
| Verbal abuse | 49 (31%) |
| Threats or intimidation | 33 (21%) |
| Physical assault..... | 21 (13%) |
| Sexual assault..... | 6 (4%) |
| Theft of canteen or property | 15 (9%) |
| Other bullying/victimisation..... | 27 (17%) |
| Not experienced any of these from staff here..... | 89 (56%) |
- 14.6 If you were being bullied/victimised by staff here, would you report it?**
- | | |
|-----------|----------|
| Yes | 72 (47%) |
| No..... | 80 (53%) |

Behaviour management

- 15.1 Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?**
- | | |
|--|----------|
| Yes | 57 (36%) |
| No..... | 54 (34%) |
| Don't know what the incentives/rewards are | 47 (30%) |
- 15.2 Do you feel you have been treated fairly in the behaviour management scheme (e.g. incentives) in this prison?**
- | | |
|-------------------------------|----------|
| Yes | 40 (25%) |
| No..... | 57 (35%) |
| Don't know..... | 27 (17%) |
| Don't know what this is | 38 (23%) |
- 15.3 Have you been physically restrained by staff in this prison in the last 6 months?**
- | | |
|-----------|-----------|
| Yes | 27 (16%) |
| No..... | 137 (84%) |
- 15.4 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?**
- | | |
|--|-----------|
| Yes | 2 (1%) |
| No..... | 21 (13%) |
| Don't remember..... | 3 (2%) |
| Not been restrained here in last 6 months..... | 137 (84%) |

15.5 Have you spent one or more nights in the segregation unit in this prison in the last 6 months?

Yes 18 (11%)
No 143 (89%)

15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months please answer the questions below:

	Yes	No
Were you treated well by segregation staff?	8 (44%)	10 (56%)
Could you shower every day?	9 (53%)	8 (47%)
Could you go outside for exercise every day?	9 (53%)	8 (47%)
Could you use the phone every day (if you had credit)?	10 (59%)	7 (41%)

Education, skills and work

16.1 Is it easy or difficult to get into the following activities in this prison?

	Easy	Difficult	Don't know	Not available here
Education	45 (29%)	61 (39%)	36 (23%)	15 (10%)
Vocational or skills training	21 (14%)	65 (42%)	51 (33%)	16 (10%)
Prison job	29 (19%)	89 (58%)	29 (19%)	6 (4%)
Voluntary work outside of the prison	5 (3%)	41 (27%)	54 (36%)	51 (34%)
Paid work outside of the prison	6 (4%)	41 (26%)	53 (34%)	55 (35%)

16.2 If you have done any of these activities while in this prison, do you think they will help you on release?

	Yes, will help	No, won't help	Not done this
Education	66 (43%)	23 (15%)	63 (41%)
Vocational or skills training	59 (40%)	17 (11%)	72 (49%)
Prison job	53 (35%)	35 (23%)	65 (42%)
Voluntary work outside of the prison	35 (24%)	14 (10%)	97 (66%)
Paid work outside of the prison	42 (28%)	11 (7%)	97 (65%)

16.3 Do staff encourage you to attend education, training or work?

Yes 32 (20%)
No 108 (68%)
Not applicable (e.g. if you are retired, sick or on remand) 18 (11%)

Planning and progression

17.1 Do you have a custody plan? (This may be called a sentence plan or resettlement plan.)

Yes 23 (14%)
No 137 (86%)

17.2 Do you understand what you need to do to achieve the objectives or targets in your custody plan?

Yes 14 (70%)
No 3 (15%)
Don't know what my objectives or targets are 3 (15%)

- 17.3 Are staff here supporting you to achieve your objectives or targets?**
- | | |
|--|----------|
| Yes | 1 (6%) |
| No..... | 13 (76%) |
| Don't know what my objectives or targets are | 3 (18%) |

- 17.4 If you have done any of the following things in this prison, did they help you to achieve your objectives or targets?**

	Yes, this helped	No, this didn't help	Not done/ don't know
Offending behaviour programmes	4 (21%)	2 (11%)	13 (68%)
Other programmes	3 (17%)	2 (11%)	13 (72%)
One-to-one work (e.g. with an Offender Manager or psychologist)	3 (16%)	1 (5%)	15 (79%)
Been on a specialist unit	2 (11%)	1 (6%)	15 (83%)
ROTL - day or overnight release	1 (5%)	1 (5%)	17 (89%)

Preparation for release

- 18.1 Do you expect to be released in the next 3 months?**

Yes	48 (30%)
No.....	64 (40%)
Don't know.....	49 (30%)

- 18.2 How close is this prison to your home area or intended release address?**

Very near.....	6 (13%)
Quite near.....	15 (31%)
Quite far.....	20 (42%)
Very far.....	7 (15%)

- 18.3 Is anybody helping you to prepare for your release (e.g. a home probation officer, responsible officer, case worker)?**

Yes	24 (50%)
No.....	24 (50%)

- 18.4 Are you getting help to sort out the following things for when you are released?**

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	11 (24%)	20 (44%)	14 (31%)
Getting employment	11 (24%)	17 (38%)	17 (38%)
Setting up education or training	5 (12%)	17 (41%)	19 (46%)
Arranging benefits	11 (26%)	19 (44%)	13 (30%)
Sorting out finances	11 (26%)	15 (35%)	17 (40%)
Support for drug or alcohol problems	10 (23%)	7 (16%)	26 (60%)
Physical/mental health support	9 (21%)	11 (26%)	22 (52%)
Social care support	10 (24%)	14 (34%)	17 (41%)
Getting back in touch with family or friends	10 (23%)	7 (16%)	27 (61%)

More about you

- 19.1 Do you have children under the age of 18?**
Yes 76 (46%)
No..... 90 (54%)
- 19.2 Are you a UK/British citizen?**
Yes 99 (60%)
No..... 66 (40%)
- 19.3 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?**
Yes 32 (20%)
No..... 129 (80%)
- 19.4 Have you ever been in the armed services (e.g. army, navy, air force)?**
Yes 10 (6%)
No..... 154 (94%)
- 19.5 What is your gender?**
Male 164 (99%)
Female 0 (0%)
Non-binary 0 (0%)
Other 2 (1%)
- 19.6 How would you describe your sexual orientation?**
Straight/heterosexual 155 (95%)
Gay/lesbian/homosexual 1 (1%)
Bisexual..... 4 (2%)
Other 3 (2%)
- 19.7 Do you identify as transgender or transsexual?**
Yes 1 (1%)
No..... 155 (99%)

Final questions about this prison

- 20.1 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, emotional and social well-being)?**
All the time..... 15 (9%)
Most of the time 37 (23%)
Some of the time 56 (35%)
Never..... 54 (33%)
- 20.2 Do you think your experiences in this prison have made you more or less likely to offend in the future?**
More likely to offend 15 (10%)
Less likely to offend..... 79 (50%)
Made no difference..... 63 (40%)