

Prisoner survey methodology, results and analyses

HMP Hull

June 2024

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 18 June 2024 the prisoner population at HMP Hull was 954. Using the sampling method described above, questionnaires were distributed to 218 prisoners. We received a total of 190 completed questionnaires, a response rate of 87%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Hull. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Hull 2024 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP Hull in 2024 compared with survey responses from other local prisons inspected since May 2021.
- Survey responses from HMP Hull in 2024 compared with survey responses from other local prisons inspected since November 2023.
- Survey responses from HMP Hull in 2024 compared with survey responses from HMP Hull in 2021.

Comparisons between self-reported sub-populations of prisoners within HMP Hull 2024

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.
- Responses of prisoners aged under 25 compared with those aged 25 and over.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are

indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

D aoing		
1.1	Which wing or houseblock are you currently living on?	
	A wing	` '
	B wing	` ,
	C wing	, ,
	D wing	
	F wing (Wellbeing unit)	
	G wing	` ,
	H wing	` '
	l wing	` ,
	J wing	• •
	K wing	` '
	Segregation	2 (1%)
1.2	How old are you?	
	Under 21	7 (4%)
	21 - 24	17 (9%)
	25 - 29	34 (18%)
	30 - 39	63 (33%)
	40 - 49	40 (21%)
	50 - 59	15 (8%)
	60 - 69	10 (5%)
	70 or over	3 (2%)
4.0	Milest is accountable in amount	
1.3	What is your ethnic group?	454 (040/)
	White - English/Welsh/Scottish/Northern Irish/British	
	White - Irish	
	White - Gypsy or Irish Traveller	
	White - Roma	` '
	White - any other White background	
	Mixed - White and Black Caribbean	
	Mixed - White and Black African	, ,
	Mixed - White and Asian	
	Mixed - any other Mixed ethnic background	2 (1%)
	Asian/Asian British - Indian	1 (1%)
	Asian/Asian British - Pakistani	
	Asian/Asian British - Bangladeshi	
	Asian/Asian British - Chinese	
	Asian - any other Asian background	
	Black/Black British - Caribbean	` '
	Black/Black British - African	` '
	Black - any other Black/African/Caribbean background	• •
	Arab	
	Any other ethnic group	1 (1%)
1.4	How long have you been in this prison?	
	Less than 6 months	118 (64%)
	6 months or more	, ,
4 -	And you assumently consider a contained	
1.5	Are you currently serving a sentence? Yes	75 (40%)
	Yes - on recall	
	No - on remand or awaiting sentence	` ,
	No - immigration detainee	J (270)

1.6	How long is your sentence (not including early			
	Less than 6 months		` ,	
	6 months to less than 1 year		13 (7%))
	1 year to less than 4 years		36 (19%	(o)
	4 years to less than 10 years		22 (12%	(b)
	10 years or more			
	IPP (indeterminate sentence for public protect	ion)	11 (6%))
	Life			
	Not currently serving a sentence			(o)
First da	y in this prison			
2.1	When you arrived at this prison, how long did y	vou spand in r	ocontion?	
4. I	Less than 2 hours			۲)
	2 hours or more		,	,
	Don't remember		•	,
	Don't remember		22 (12%	0)
2.2	When you were searched in reception, was this	done in a res	spectful wa	y?
	Yes		137 (73	%)
	No		31 (16%	(o)
	Don't remember		9 (5%)	
	Was not searched in reception		11 (6%)	1
2.3	Overall, how were you treated in reception?			
	Very well		39 (21%	<u>(</u> ,)
	Quite well			
	Quite badly		•	,
	Very badly		•	,
	Don't remember		, ,	
	Don't formattion		0 (470)	
2.4	When you first arrived here, did you have any o	•		
				Didn't have
		staff helped		
				problem
	Feeling depressed			76 (42%)
	Feeling suicidal			100 (70%)
	Needing protection from other prisoners	10 (7%)	23 (16%)	110 (77%)
2.5	When you first arrived here, were you able to ta	alk to a memb	er of staff i	n private
	about any problems you had?			-
	Yes		•	•
	No			
	Didn't have any problems when I first arrived		36 (20%	(o)
2.6	Did you see someone from health care in recep	otion?		
	Yes		155 (84	%)
	No		`	,
	Don't remember		`	,
			10 (0 /0)	

First night and induction

3.1	Before you were locked up on your first night here, were you offered any of these
	things?

	things?			
		Yes	No	Don't
				remember
	Nicotine replacement (including vapes)	163 (88%)	20 (11%)	3 (2%)
	Toiletries	106 (59%)	72 (40%)	3 (2%)
	A shower	53 (29%)	127 (69%)	3 (2%)
	A free phone call	44 (24%)	135 (74%)	
	Something to eat	144 (80%)	33 (18%)	4 (2%)
	The chance to talk to a Listener or Samaritans	43 (24%)	117 (66%)	16 (9%)
	Support from another prisoner (e.g. Insider or prisoner rep)	52 (30%)	114 (65%)	10 (6%)
	prisoner rep			
3.2	On your first night in this prison, how clean or di	rtv was vou	r cell?	
	Very clean			
	Quite clean		` ,)
	Quite dirty		•	,
	Very dirty		,	,
	Don't remember		,	,
3.3	Did you feel safe on your first night here?			
	Yes		119 (639	%)
	No		•	,
	Don't remember		7 (4 ³ %)	,
3.4	Did you have numbers put on your PIN phone wi	thin 24 hour	s?	
	Yes		23 (12%)	
	No		152 (82%)
	Don't remember		11 (6%)	
3.5	In your first few days here, did you get these thin	ıgs?		
		Yes	No	Don't
				remember
	Items from the prison shop/canteen	37 (20%)	147 (79%)	2 (1%)
	Access to clean clothing that fitted you	86 (48%)	91 (51%)	3 (2%)
	PIN phone credit	49 (27%)	129 (70%) 93 (51%)	5 (3%)
	Your personal property	87 (48%)	93 (51%)	3 (2%)
3.6	Did your induction cover everything you needed	to know abo	out this pris	on?
	Yes			
	NI -		00 (400/	\

On the wing

4.1	Are vo	ıı in a	cell on	vour	own?
4. I		u III a	CEII OII	voui	CWIII

Yes	70 (37%)
No, I'm in a shared cell or dormitory	117 (63%)

4.2	ls your cell call bell normally answered v				
	Yes			,	
	No			`	,
	Don't know			\ /	
	Don't have a cell call bell			2 (1%)	
4.3	Please answer these questions about the living on:	e wing o	r housebloc	k you are c	urrently
	_		Yes	No	Don't know
	Do you normally have enough clean clo that fits you?	othing	97 (53%)	82 (45%)	3 (2%)
	Can you have a shower every day if yo one?	u want	157 (85%)	26 (14%)	2 (1%)
	Can you get clean bedding every week want it?	if you	104 (57%)	70 (38%)	10 (5%)
	Can you get cell cleaning materials eventher if you want them?	ry week	129 (71%)	37 (20%)	16 (9%)
	Can you get your stored property prom you need it?	ptly, if	29 (16%)	111 (60%)	44 (24%)
4.4	Is it normally quiet enough on the wing o	r housel	block for yo		No
	During the day?			Yes	No
	During the day?			` ,	81 (46%)
	At night?			119 (67%)	58 (33%)
4.5	Normally, how clean or dirty are these conhouseblock?	ommunal	areas of yo	ur wing or	
	V	ery clean	Quite clean	Quite dirty	Very dirty
			101 (55%)		
			108 (60%)		
			93 (51%) [°]		
	Showers	36 (20%)	79 (̀44%)́	42 (23%)	24 (13%)
			98 (55%)		
4.6	If you have been on an ACCT in this pris			_	
	Yes			•	•
	NoACCT in this price			,	,
	Haven't been on an ACCT in this prisor	1		113 (64	%)
4.7	How easy or difficult is it for you to spea				
	Very easy			,	,
	Quite easy				
	Quite difficult			,	,
	Very difficult			•	,
	Don't know			`	o)
	There are no Listeners at this prison			6 (3%)	
Food a	and canteen				
5.1	What is the quality of food like in this pri	son?			
U. 1	Very good			15 (8%)	
	Quite good			, ,	
	Quite bad			•	,
	Very bad			`	,
	,			\ \	,

	-	
5.2	Do you get enough to eat at mealtimes?	40 (50()
	Always	` ,
	Most of the time	,
	Some of the time	· /
	Never	61 (33%)
5.3	Does the shop/canteen sell the things that you need?	
5.5	Yes	107 (58%)
	No	` '
	Don't know	, ,
	Don't Milow	11 (070)
5.4	Can you use catalogues/other providers to buy the things yo	ou need?
	Yes	
	No	32 (17%)
	Don't know	` ,
		,
Relatio	nships with staff	
6.1	Do most staff here treat you with respect?	444 (000()
	Yes	, ,
	No	68 (37%)
6.2	Are there any stoff here you could turn to if you had a proble	.m?
0.2	Are there any staff here you could turn to if you had a proble Yes	
	No	'
	INO	33 (3170)
6.3	In the last week, has any member of staff talked to you about on?	t how you are getting
	Yes	76 (41%)
	No	109 (59%)
		, ,
6.4	How helpful is your named officer (key worker)?	
	Very helpful	47 (26%)
	Quite helpful	, ,
	Not very helpful	, ,
	Not at all helpful	
	Don't have a named officer (key worker)	41 (22%)
C F	And purioding the properties of the contribution of the food courtes.	i i
6.5	Are prisoners here consulted about things like food, canteen	
	Yes, and things sometimes change	
	Yes, but things don't change	` ,
	No Don't know	, ,
	Don't know	31 (17 70)
6.6	If you want to, can you talk to managers, governors or direc	_
		, ,
	No Don't know	` ,
	Don't Kilow	02 (00 /0)
6.7	If you have shared a problem with a manager, governor or dhelp you?	irector, did they try to
	Yes	32 (18%)
	No	` '
	Haven't shared a problem	,
	·	` '

7.1	Have you spoken to the Chaplaincy team in this prison? Yes No	. ` /
7.2	Are you able to speak to the Chaplaincy team in private, if yo	u want to?
	Yes	97 (54%)
	No	,
	Don't know	65 (36%)
7.3	What is your religion?	
	No religion 79 (43%) Islam	12 (7%)
	Christianity 66 (36%) Sikhism	0 (0%)
	Buddhism 3 (2%) Paganism	•
	Hinduism 0 (0%) Rastafarianism	
	Judaism1 (1%) Other	
7.4	Are you able to go to religious services, if you want to?	
	Yes	` ,
	No	` '
	Don't know	` ,
	Not applicable (no religion)	79 (44%)
7.5	Are your religious beliefs respected here?	
	Yes	` '
	No	` '
	Don't know	,
	Not applicable (no religion)	79 (44%)
Contact	t with family and friends	
8.1	How often have you been able to see your family and friends	in the last month:
	Every week Two or Once three times	Not at all Not applicable to me
	In person (prison visit)? 11 (6%) 30 (17%) 29 (17%)	68 (40%) 34 (20%)
	Using video calling? 3 (2%) 8 (6%) 8 (6%)	
8.2	Do visits usually start and finish on time?	
	Yes	26 (14%)
	No	75 (42%)
	Don't know	47 (26%)
	Not applicable to me	32 (18%)
8.3	Are your visitors usually treated respectfully by staff?	
	All of the time	• •
	Most of the time	34 (20%)
	Some of the time	26 (15%)
	Never	11 (6%)
	Not applicable to me	77 (44%)

	How easy or difficult is it for Very easy	_	_	_		
	Quite easy				` ,)
	Quite difficult				,	•
	Very difficult				` `	,
	Don't know				` '	,
	Not applicable to me				` ,	١
	посаррновые со те				31 (1070))
8.5	Have staff here encouraged Yes	-		-	-	
	No					
					`	,
8.6	Have you had any problems	with sendi	ng or receiv	ing these	things? Yes	No
	Emails				82 (53%)	72 (47%)
	Letters				97 (59%)	68 (41%)
	Parcels				77 (53%)	69 (47%)
8.7	Are you able to use a phone	every day	(if you have	credit)?		
	Yes				148 (83%	6)
	No				31 (17%))
Time or	it of cell					
9.1	Do you know what the unloc check times if you are in an Yes, and these times are	open priso	n)?	• •		•
	Yes, but these times are r					
	No	-	•			
					• . (. • , • ,	,
9.2	How long do you usually spe					
					40.1	,
		_ess than 2			10 hours or	Don't know
	۱ ،	ess than 2 hours	2-6 hours	6-10 hours	more	
	Monday - Fridays	ess than 2 hours 112 (62%)	2-6 hours 46 (25%)	6-10 hours 12 (7%)	more 3 (2%)	8 (4%)
	۱ ،	ess than 2 hours	2-6 hours 46 (25%)	6-10 hours 12 (7%)	more	
9.3	Monday - Fridays	Less than 2 hours 112 (62%) 133 (75%)	2-6 hours 46 (25%) 34 (19%)	6-10 hours 12 (7%) 2 (1%)	more 3 (2%) 1 (1%)	8 (4%)
9.3	Monday - Fridays Saturday - Sundays	Less than 2 hours 112 (62%) 133 (75%)	2-6 hours 46 (25%) 34 (19%)	6-10 hours 12 (7%) 2 (1%)	more 3 (2%) 1 (1%)	8 (4%)
9.3	Monday - Fridays Saturday - Sundays	Less than 2 hours 112 (62%) 133 (75%)	2-6 hours 46 (25%) 34 (19%) you able to	6-10 hours 12 (7%) 2 (1%) do these th	more 3 (2%) 1 (1%) nings?	8 (4%) 8 (4%) Not available
9.3	Monday - Fridays Saturday - Sundays How many times in a normal	Less than 2 hours 112 (62%) 133 (75%) I week are y	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2	6-10 hours 12 (7%) 2 (1%) do these the sethe s	more 3 (2%) 1 (1%) nings? More than 5	8 (4%) 8 (4%) Not available here
9.3	Monday - Fridays Saturday - Sundays How many times in a norma Complete domestic tasks	Less than 2 hours 112 (62%) 133 (75%) I week are y None	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5	more 3 (2%) 1 (1%) nings? More than 5 55 (34%)	8 (4%) 8 (4%) Not available here 2 (1%)
9.3	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%)
9.3	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%)
9.3	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%)
9.3	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside Go to the gym or play	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%) 28 (16%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%) 106 (62%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%) 8 (5%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%) 2 (1%)
	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside Go to the gym or play sports At the weekend, are you able	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%) 28 (16%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%) 106 (62%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%) 8 (5%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%) 2 (1%)
	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside Go to the gym or play sports	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%) 28 (16%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%) 106 (62%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%) 8 (5%) Yes 111 (68%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%) 2 (1%) No 52 (32%)
	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside Go to the gym or play sports At the weekend, are you able	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%) 28 (16%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%) 106 (62%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%) 8 (5%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%) 2 (1%) No 52 (32%)
	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside Go to the gym or play sports At the weekend, are you able Complete domestic tasks	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%) 28 (16%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%) 106 (62%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%) 8 (5%) Yes 111 (68%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%) 2 (1%) No 52 (32%) 20 (12%)
	Monday - Fridays Saturday - Sundays How many times in a normal Complete domestic tasks Get association Exercise outside Go to the gym or play sports At the weekend, are you able Complete domestic tasks Get association	Less than 2 hours 112 (62%) 133 (75%) I week are y None 24 (15%) 6 (4%) 11 (6%) 28 (16%)	2-6 hours 46 (25%) 34 (19%) you able to 1 or 2 54 (33%) 29 (17%) 44 (26%) 106 (62%)	6-10 hours 12 (7%) 2 (1%) do these th 3-5 29 (18%) 35 (21%) 39 (23%)	more 3 (2%) 1 (1%) nings? More than 5 55 (34%) 96 (57%) 78 (45%) 8 (5%) Yes 111 (68%) 150 (88%)	8 (4%) 8 (4%) Not available here 2 (1%) 1 (1%) 0 (0%) 2 (1%) No 52 (32%) 20 (12%) 31 (18%)

0 F	How many times in a narreal week are r	rou oble 4-	do thass 41	ningo?	
9.5	How many times in a normal week are y	ou able to Never	Less than	nings? About	Twice a
		INEVE			
			once a	once a week	week or
	Visit the library	22 (400/)			more
	Visit the library		47 (28%)		` ,
	Borrow library items kept on the wing	` ,	` '	, ,	` ,
	Get things from the library delivered to the wing	96 (60%)	29 (18%)	32 (20%)	4 (2%)
9.6	Does the library have a wide enough ra	_		_	
	Yes			`	,
	No			`	,
	Don't use the library			54 (32%	o)
Applic	ations, complaints and legal rights				
10.1	Is it easy for you to make an application	າ?			
	Yes			116 (67	%)
	No			47 (27%	5)
	Don't know			`	,
10.2	If you have made any applications here	, are they ι	usually dea	lt with:	
			Yes	No	Not made
					any
					applications
	Fairly?		68 (44%)	70 (46%)	
	Within 7 days?		45 (27%)	105 (64%)	15 (9%)
10.3	Is it easy for you to make a complaint?				
	Yes			81 (45%	b)
	No				
	Don't know			43 (24%	b)
10.4	If you have made any complaints here,	are they us	•		
			Yes	No	Not made any
					complaints
	Fairly?		20 (12%)	72 (43%)	75 (45%)
	Within 7 days?		, ,	, ,	75 (44%)
10.5	Have you ever been prevented from ma to?	king a con	nplaint here	when you	wanted
	Yes			46 (26%	5)
	No			```	
	Not wanted or needed to make a com				
10.6	Do you know how to contact these orga	anisations?	?		
			Yes	No	Don't know
					who they
					are
	Independent Prisoner Complaint Inves	stigations	54 (31%)	76 (43%)	
	Independent Monitoring Board (IMB)		72 (42%)	, ,	` ,
			(/ 0 /	(-: /0)	(/ - /

10.7	In this prison, is it easy or	difficult for	you to do th	ese things	?	
			Easy	Difficult	Don't know	Don't need this
	Communicate with your legal representative	solicitor or	60 (34%)	71 (40%)	34 (19%)	12 (7%)
	Attend legal visits		71 (42%)	45 (26%)	44 (26%)	11 (6%)
10.8 If staff here have ever opened letters from your solicitor or legal rewhen you were not present, were you told why?						entative
	Yes				27 (16%	·)
	No					
	Not had any legal letters	s opened			58 (34%	b)
Health o	care					
11.1	Since arriving in this priso	n have you	had any dela	ays getting	these thin	gs?
				Yes	No	Not
				/		applicable
	Your medication			97 (54%)	` ,	` '
	Your outside medical ap	•		58 (34%) 43 (25%)	54 (31%)	
	Your agreed social care	раскаде		43 (23%)	56 (33%)	71 (42%)
11.2	How easy or difficult is it to	o see these	people?			
		Very easy	Quite easy	Quite	Very	Don't know
		4.4.400()	44 (2224)	difficult	difficult	20 (400()
	Doctor	14 (8%)	41 (23%)	50 (28%)	, ,	` '
	Nurse	21 (12%)	64 (36%)	40 (22%)	, ,	` ,
	Dentist Dharmagist	10 (6%)		38 (22%)		
	Pharmacist Mental health worker	19 (11%)		33 (19%)	, ,	, ,
	Substance misuse	8 (5%) 18 (10%)	• •	34 (19%) 13 (8%)	60 (34%) 25 (14%)	` '
	worker	10 (10%)	45 (20%)	13 (070)	23 (1470)	72 (42%)
44.6	M	114 641				•
11.3	What do you think of the q	-				
	Doctor	20 (11%)	•	34 (19%)	•	Don't know 50 (28%)
	Nurse	32 (18%)	, ,	20 (11%)	, ,	` ,
	Dentist	16 (9%)	` '	19 (11%)	, ,	` '
	Pharmacist	16 (9%)		21 (12%)	, ,	` '
	Mental health worker	` '	41 (23%)	21 (12%)	, ,	` '
	Substance misuse	17 (10%)	, ,	12 (7%)	, ,	` '
	worker	(,	(=0,75)	.= (,	((0))	(1070)
11.4	What do you think of the o	verall qualit	v of the hea	Ith service:	s here?	
-	Very good		-			
	Quite good				, ,	
	Quite bad				`	,
	Very bad				42 (24%	<u>,</u>
	Don't know				24 (14%	·)

11.5	If you are due to be released in the next month, are you confide	ent there are
	adequate plans to continue your health care?	10 (00)
	Yes	10 (6%)
	No	13 (7%)
	Don't know	13 (7%)
	Not due to be released in the next month/no healthcare needs	144 (80%)
11.6	Are you able to lead a healthy lifestyle here (in relation to your dietary needs, emotional and social well-being)?	
	All the time	` ,
	Most of the time	,
	Some of the time	` '
	Never	. 53 (30%)
Other s	support needs	
12.1	Do you consider yourself to have a disability (long-term physic	al, mental or
	learning needs that affect your day-to-day life)?	
	Yes	. 107 (59%)
	No	73 (41%)
12.2	If you have a disability, are you getting the support you need in	n this prison?
	Yes	_
	No	` '
	Don't have a disability	` ,
		. 10 (1070)
12.3	Do you have any mental health problems?	
	Yes	,
	No	. 49 (28%)
12.4	Have you been helped with your mental health problems in this	s prison?
	Yes	. 30 (17%)
	No	. 93 (54%)
	Don't have a mental health problem	. 49 (28%)
12.5	Has your mental health got better or worse since arriving at thi	s prison?
	Better	11 (6%)
	Worse	106 (60%)
	No difference	59 (34%)
Alcoho	l and drugs	
13.1	Do you have a drug or alcohol problem?	
10.1	Yes	57 (31%)
	No	` '
	140	124 (09 /0)
13.2	If you have told staff about your drug or alcohol problem, have to manage it?	you received help
	Yes	33 (18%)
	No	, ,
	Have not told staff	
	Don't have a drug or alcohol problem	
	Don't have a drug of alcohol problem	127 (03/0)

13.3	If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it? Yes						
	No Have not developed a d)	
13.4	If you are due to be releas support with your drug or Yes	alcohol prob	lem when y	ou leave th	nis prison? 11 (6%) 4 (2%) 124 (68%)	
	Not being released in th				. 43 (24%)		
13.5	In this prison, is it easy or	_	et these thi Quite easy	ngs? Quite difficult	Very difficult	Don't know	
	Illicit drugs Alcohol Medication not prescribed to you	17 (10%)	18 (10%) 10 (6%) 21 (12%)	19 (11%)	7 (4%) 25 (15%) 8 (5%)	85 (49%) 99 (58%) 82 (49%)	
Safety							
14.1	Have you ever felt unsafe Yes No				`	,	
14.2	Do you feel unsafe now? Yes No				`	,	
14.3	Would you report it if you	were being b					
	Other prisoners? Staff?				86 (51%)	Don't know 27 (16%) 31 (19%)	
14.4	Have you been bullied/vic	timised in thi	s prison by	:			
	Other prisoners? Staff?					No 104 (59%) 106 (62%)	
14.5	If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience? (Tick all that apply.)						
	did you experience: (176k	all triat apply.	,		By prisoners	By staff	
	Verbal abuse Threats or intimidation Physical assault Sexual assault Theft of canteen or property				53 (30%) 50 (29%) 28 (16%) 7 (4%) 39 (22%)	37 (22%) 18 (10%) 3 (2%) 13 (8%)	
	Other bullying/victimisa	uon			34 (19%)	26 (15%)	

15.1	Daga thia muiaam							
	Does this prison:	Yes	No I	Don't know				
	Reward good behaviour fairly?	34 (20%)	93 (53%)	47 (27%)				
	Deal with bad behaviour fairly?		78 (45%)					
15.2	Are there opportunities and rewards to motivate p	-	-					
	Yes		` ,					
	No		` ,					
	Don't know		51 (29%)					
15.3	Do these opportunities and rewards motivate you to behave well?							
	Yes		,					
	No Do not know what opportunities and rewards ther							
	Do not know what opportunities and rewards the	e ale	31 (00 /0)					
15.4	Do you think the culture in this prison encourages	-						
	Yes No		,					
	Don't know		` ,					
	DOIT CKNOW		00 (0470)					
15.5	If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?							
	Yes		. 6 (3%)					
	No		\ , , , , ,					
	Don't remember		, ,					
	Not been restrained here in the last 6 months			b)				
	If you have spent one or more nights in the segregation unit in this prison in the							
15.6	If you have spent one or more nights in the segre	gation unit i	n this priso	n in the				
15.6	If you have spent one or more nights in the segreglast 6 months:	_	-					
15.6		gation unit i Yes	n this priso No	Not been ir				
15.6	last 6 months:	Yes	No	Not been ir segregation				
15.6		Yes	No 15 (9%)	Not been in segregation 138 (82%)				
15.6	last 6 months: Were you treated well by segregation staff?	Yes 15 (9%)	No 15 (9%) 15 (9%)	Not been in segregation 138 (82%) 138 (82%)				
15.6	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had	Yes 15 (9%) 15 (9%)	No 15 (9%) 15 (9%) 16 (10%)	Not been in segregation 138 (82%) 138 (82%) 138 (83%)				
15.6	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day?	Yes 15 (9%) 15 (9%) 13 (8%)	No 15 (9%) 15 (9%) 16 (10%)	Not been ir segregatior 138 (82%) 138 (82%) 138 (83%)				
	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had	Yes 15 (9%) 15 (9%) 13 (8%)	No 15 (9%) 15 (9%) 16 (10%)	Not been in segregation 138 (82%) 138 (82%) 138 (83%)				
	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)?	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%)	No 15 (9%) 15 (9%) 16 (10%) 17 (10%)	Not been in segregation 138 (82%) 138 (82%) 138 (82%)				
Educat	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)? tion, skills and work Have you been supported with reading needs in the education or wing staff, peer support or anyone e	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%) nis prison (tilse)?	No 15 (9%) 15 (9%) 16 (10%) 17 (10%)	Not been in segregation 138 (82%) 138 (82%) 138 (83%) 138 (82%)				
Educat	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)? tion, skills and work Have you been supported with reading needs in the education or wing staff, peer support or anyone e	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%) nis prison (t	No 15 (9%) 15 (9%) 16 (10%) 17 (10%) this could in	Not been ir segregation 138 (82%) 138 (82%) 138 (83%) 138 (82%)				
Educat	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)? tion, skills and work Have you been supported with reading needs in the education or wing staff, peer support or anyone e	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%) nis prison (tilse)?	No 15 (9%) 15 (9%) 16 (10%) 17 (10%) chis could in 37 (21%) 38 (22%)	Not been ir segregatior 138 (82%) 138 (82%) 138 (83%) 138 (82%)				
Educat	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)? tion, skills and work Have you been supported with reading needs in the education or wing staff, peer support or anyone en yes No	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%) nis prison (t	No 15 (9%) 15 (9%) 16 (10%) 17 (10%) chis could in 37 (21%) 38 (22%) 100 (57%)	Not been ir segregation 138 (82%) 138 (82%) 138 (83%) 138 (82%)				
Educat	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)? tion, skills and work Have you been supported with reading needs in the education or wing staff, peer support or anyone eyes	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%) nis prison (t	No 15 (9%) 15 (9%) 16 (10%) 17 (10%) chis could in 37 (21%) 38 (22%) 100 (57%)	Not been ir segregation 138 (82%) 138 (82%) 138 (83%) 138 (82%)				
Educat	Were you treated well by segregation staff? Could you shower every day? Could you go outside for exercise every day? Could you use the phone every day (if you had credit)? tion, skills and work Have you been supported with reading needs in the education or wing staff, peer support or anyone e Yes	Yes 15 (9%) 15 (9%) 13 (8%) 13 (8%) nis prison (tale)? any other cale	No 15 (9%) 15 (9%) 16 (10%) 17 (10%) chis could in 37 (21%) 38 (22%) 100 (57%) conditions the	Not been ir segregation 138 (82%) 13				

Behaviour management

	Have you received help and support from education staff for your learning difficulties?						
	Yes						
	No		•	•			
	Do not have learning difficulties			,			
16.4	If you have done any of these activities in this pris	son, do you	ı think they	will help			
	you when you are released:	Yes, will help	No, won't help				
	Education	58 (35%)	•	79 (47%)			
	Vocational or skills training	40 (24%)	• •	99 (60%)			
	Prison job	51 (30%)	` ,	75 (44%)			
	Work outside of the prison	24 (14%)	, ,	120 (72%)			
16.5	Has the prison allocated you to the education, trai when you are released?	ning or wo	rk that will	help you			
	Yes		37 (22%	6)			
	No		•	,			
	Not applicable		•	,			
16.6	Do wing staff encourage you to go to education, to	raining or v	vork?				
10.0	Yes			6)			
	No		`	,			
	Not applicable		`	,			
Senter	nce plan						
17.1	Do you have a sentence plan?						
Yes			35 (20%	(a)			
	I 63		No				
			•	,			
			59 (34%	(o)			
17 2	No Not sentenced		59 (34% 80 (46%	(o)			
17.2	No		59 (34% 80 (46%	(o)			
17.2	No Not sentenced	· sentence	59 (̀34% 80 (46% plan:	Don't know my objectives			
17.2	No Not sentenced Please answer the following questions about your Do you understand what you need to do to	· sentence	59 (̀34% 80 (46% plan:	oʻ) oʻ) Don't know my			
17.2	No	sentence Yes	59 (34% 80 (46% plan: No 0 (0%)	Don't know my objectives or targets 12 (34%)			
17.2	No Not sentenced Please answer the following questions about your Do you understand what you need to do to achieve the objectives or targets?	r sentence Yes 23 (66%) 16 (46%)	59 (34% 80 (46% plan: No 0 (0%) 7 (20%)	Don't know my objectives or targets 12 (34%)			
	Not sentenced Please answer the following questions about your Do you understand what you need to do to achieve the objectives or targets? Are any staff here supporting you to achieve the objectives or targets? Have you been involved in setting the objectives or targets?	r sentence Yes 23 (66%) 16 (46%)	59 (34% 80 (46% plan: No 0 (0%) 7 (20%)	Don't know my objectives or targets 12 (34%)			
Return	Not sentenced Please answer the following questions about your Do you understand what you need to do to achieve the objectives or targets? Are any staff here supporting you to achieve the objectives or targets? Have you been involved in setting the objectives or targets?	23 (66%) 16 (46%) 17 (49%)	59 (34% 80 (46% plan: No 0 (0%) 7 (20%)	Don't know my objectives or targets 12 (34%)			
	No sentenced	**sentence Yes** 23 (66%) 16 (46%) 17 (49%)	59 (34% 80 (46% plan: No 0 (0%) 7 (20%) 6 (17%)	Don't know my objectives or targets 12 (34%) 12 (34%)			
Return	No sentenced Please answer the following questions about your Do you understand what you need to do to achieve the objectives or targets? Are any staff here supporting you to achieve the objectives or targets? Have you been involved in setting the objectives or targets? ning to the community Do you expect to be released in the next 3 months Yes	23 (66%) 16 (46%) 17 (49%)	59 (34% 80 (46% plan: No 0 (0%) 7 (20%) 6 (17%) 43 (24%)	Don't know my objectives or targets 12 (34%) 12 (34%) 12 (34%)			
Return	No sentenced	23 (66%) 16 (46%) 17 (49%)	59 (34% 80 (46% plan: No 0 (0%) 7 (20%) 6 (17%) 43 (24% 81 (45%)	Don't know my objectives or targets 12 (34%) 12 (34%)			

18.2	How close is this prison to your home area of	or the address vo	ou will be re	eleased to?
. 5.2	Very near	=		
	Quite near		,	
	Quite far		•	,
	Very far		•	,
18.3	le anyhody holning you to get ready for your	rologeo (noonlo	lika Drisan	or
10.5	Is anybody helping you to get ready for your Community Offender Managers)? Yes			
	No		`	,
18.4	Are you getting help to sort out these things	for when you ar	e released'	?
	7 no you gotting no.p to cont out mose timingo	Yes, I'm		No, and I
		getting help	•	don't need
		with this	with this	help with this
	Finding accommodation	8 (22%)	16 (44%)	
	Getting employment	5 (14%)	16 (44%)	15 (42%)
	Sorting out benefits	12 (32%)	, ,	` ,
	Finances and debt	10 (29%)	, ,	12 (34%)
	Opening a bank account	7 (19%)	, ,	17 (47%)
	Getting photo ID	9 (23%)	19 (49%)	11 (28%)
		J (2070)	10 (1 0 /0)	11 (2070)
More al	bout you			
19.1	Do you have children under the age of 18?			
	Yes		73 (41%	o)
	No		105 (59	%)
19.2	Are you a UK/British citizen?			
	Yes		166 (92	%)
	No		45 (00)	,
19.3	Have you ever been in local authority care (h	nave vou lived wi	th foster n	aronte or in
13.5	a children's home, or had a social worker, w	hile you were un	der 18 yeaı	s old)?
	Yes		`	,
	No		128 (71)	%)
19.4	Have you ever been in the armed services (the	he army, navy or	air force)?	•
	Yes			
	No		167 (94	%)
19.5	What is your gender?			
	Male		180 (99	%)
	Female		`	-
	Non-binary		0 (0%)	
	Other		` ,	
19.6	Do you identify as transgender or trans?			
	Yes		1 (1%)	
	No		` ,	%)
	110		172 (00	,··)

19.7	How would you describe your sexual orientation?				
	Straight/heterosexual	161 (92%)			
	Gay/lesbian/homosexual				
	Bisexual	• •			
	Other	5 (3%)			

Final questions about this prison

20.1 Do you think your experiences in this prison have made you more or less likely to offend in the future?

More likely to offend	17 (10	1%)
Less likely to offend	92 (52	2%)
Made no difference	67 (38	3%)