



Prisoner survey methodology,
results and analyses

HMP/YOI Drake Hall

July 2024

Contents

Prisoner survey methodology 3

Survey responses..... 4

Prisoner survey results and analyses 5

Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 22 July 2024 the prisoner population at HMP/YOI Drake Hall was 313. Using the sampling method described above, questionnaires were distributed to 156 prisoners. We received a total of 136 completed questionnaires, a response rate of 87%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP/YOI Drake Hall. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP/YOI Drake Hall 2024 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP/YOI Drake Hall in 2024 compared with survey responses from all other women's trainer prisons inspected since May 2021.
- Survey responses from HMP/YOI Drake Hall in 2024 compared with survey responses from all other women's closed prisons inspected since May 2021.
- Survey responses from HMP/YOI Drake Hall in 2024 compared with survey responses from HMP/YOI Drake Hall in 2020.

Comparisons between different residential locations within HMP/YOI Drake Hall 2024

- Responses of prisoners on the CFO Hamlet unit (Margate and Norwich wing) compared with those from the rest of the establishment.
- Responses of prisoners on the older accommodation (Plymouth and Richmond wing) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP/YOI Drake Hall 2024

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

- Responses of non-heterosexual prisoners compared with heterosexual prisoners.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1 Which wing or houseblock are you currently living on?

Bristol unit.....	6 (4%)
Canterbury unit.....	8 (6%)
Durham unit.....	6 (4%)
Exeter unit	9 (7%)
Folkstone unit.....	9 (7%)
Gloucester unit	8 (6%)
Ipswich unit.....	6 (4%)
Keele unit	5 (4%)
Lancaster unit.....	8 (6%)
Margate unit	10 (7%)
Norwich unit.....	9 (7%)
Oxford unit.....	10 (7%)
Plymouth unit.....	12 (9%)
Richmond unit	17 (13%)
St David's unit	6 (4%)
Open unit	6 (4%)
Segregation unit	1 (1%)

1.2 How old are you?

Under 21.....	3 (2%)
21 - 24	10 (7%)
25 - 29	11 (8%)
30 - 39	48 (35%)
40 - 49	36 (26%)
50 - 59	20 (15%)
60 - 69	8 (6%)
70 or over	0 (0%)

1.3 What is your ethnic group?

White - English/Welsh/Scottish/Northern Irish/British	109 (81%)
White - Irish	1 (1%)
White - Gypsy or Irish Traveller	3 (2%)
White - Roma	0 (0%)
White - any other White background	3 (2%)
Mixed - White and Black Caribbean	2 (1%)
Mixed - White and Black African.....	1 (1%)
Mixed - White and Asian.....	2 (1%)
Mixed - any other Mixed or Multiple background	1 (1%)
Asian/Asian British - Indian.....	2 (1%)
Asian/Asian British - Pakistani.....	6 (4%)
Asian/Asian British - Bangladeshi.....	1 (1%)
Asian/Asian British - Chinese	0 (0%)
Asian - any other Asian background.....	0 (0%)
Black/Black British - Caribbean	2 (1%)
Black/Black British - African	1 (1%)
Black - any other Black/African/Caribbean background	0 (0%)
Arab.....	0 (0%)
Any other ethnic group	1 (1%)

1.4	How long have you been in this prison?	
	Less than 6 months	40 (30%)
	6 months or more	92 (70%)
1.5	Are you currently serving a sentence?	
	Yes	106 (79%)
	Yes - on recall	29 (21%)
	No - on remand or awaiting sentence.....	0 (0%)
	No - immigration detainee	0 (0%)
1.6	How long is your sentence? (not including early release)	
	Less than 6 months	6 (4%)
	6 months to less than 1 year	13 (10%)
	1 year to less than 4 years	40 (30%)
	4 years to less than 10 years.....	53 (39%)
	10 years or more	16 (12%)
	IPP (indeterminate sentence for public protection)	0 (0%)
	Life	7 (5%)
	Not currently serving a sentence	0 (0%)

First day in this prison

2.1	When you were searched in reception, was this done in a respectful way?			
	Yes	114	(85%)	
	No.....	6	(4%)	
	Don't remember.....	5	(4%)	
	Was not searched in reception	9	(7%)	
2.2	Overall, how were you treated in reception?			
	Very well.....	49	(37%)	
	Quite well.....	71	(53%)	
	Quite badly	10	(8%)	
	Very badly	2	(2%)	
	Don't remember.....	1	(1%)	
2.3	When you first arrived here, did you have any of the following problems?			
		Yes, and staff helped	Yes, but staff didn't help	Didn't have this problem
	Feeling depressed	30 (24%)	57 (45%)	39 (31%)
	Feeling suicidal	11 (11%)	14 (14%)	74 (75%)
	Needing protection from other prisoners	3 (3%)	14 (15%)	79 (82%)
	Arranging care for children or other dependants	2 (2%)	10 (11%)	82 (87%)
2.4	When you first arrived here, were you able to talk with somebody in private about any problems you had?			
	Yes	52	(42%)	
	No.....	53	(42%)	
	Didn't have any problems when I first arrived	20	(16%)	
2.5	Did you see someone from health care in reception?			
	Yes	119	(91%)	
	No.....	8	(6%)	
	Don't remember.....	4	(3%)	

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of the following things?

	Yes	No	Don't remember
Nicotine replacement	74 (62%)	36 (30%)	9 (8%)
Toiletries/other basic items	82 (65%)	41 (33%)	3 (2%)
A shower	104 (82%)	22 (17%)	1 (1%)
A free phone call	58 (45%)	67 (52%)	3 (2%)
Something to eat	111 (87%)	15 (12%)	2 (2%)
The chance to talk to a Listener or Samaritans	29 (23%)	84 (67%)	12 (10%)
Support from another prisoner (e.g. Insider or peer supporters)	63 (49%)	58 (45%)	7 (5%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	42 (32%)
Quite clean	58 (44%)
Quite dirty	20 (15%)
Very dirty	11 (8%)
Don't remember.....	2 (2%)

3.3 Did you feel safe on your first night here?

Yes	104 (78%)
No.....	21 (16%)
Don't remember.....	8 (6%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	59 (45%)
No.....	60 (45%)
Don't remember.....	13 (10%)

3.5 In your first few days here, did you get these things?

	Yes	No	Don't remember
Items from the prison shop/canteen	104 (78%)	24 (18%)	5 (4%)
Access to clean clothing that fitted you	93 (72%)	34 (26%)	2 (2%)
PIN phone credit	93 (70%)	36 (27%)	3 (2%)
Your personal property	112 (85%)	18 (14%)	2 (2%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	72 (55%)
No.....	51 (39%)
Haven't had an induction	9 (7%)

On the wing

4.1 Are you in a cell on your own?

Yes	91 (68%)
No, I'm in a shared cell or dormitory	43 (32%)

4.2	Is your cell call bell normally answered within 5 minutes?	
	Yes	41 (31%)
	No.....	82 (62%)
	Don't know.....	9 (7%)
	Don't have a cell call bell	0 (0%)

4.3 Please answer the following questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you normally have enough clean clothing that fits you?	107 (80%)	26 (20%)	0 (0%)
Do you normally have enough underwear that fits you?	96 (72%)	37 (28%)	0 (0%)
Can you have a shower every day if you want one?	134 (100%)	0 (0%)	0 (0%)
Can you get clean bedding every week if you want it?	98 (74%)	29 (22%)	5 (4%)
Can you get cell cleaning materials every week if you want them?	93 (70%)	37 (28%)	2 (2%)
Can you get your stored property promptly if you need it?	26 (19%)	90 (67%)	18 (13%)

4.4 Is it normally quiet enough on the wing or houseblock for you to relax:

	Yes	No	Don't know
During the day?	73 (57%)	51 (40%)	5 (4%)
At night?	87 (67%)	40 (31%)	3 (2%)

4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?

	Very clean	Quite clean	Quite dirty	Very dirty
Landings and stairs	45 (35%)	61 (47%)	20 (15%)	4 (3%)
Association areas	46 (35%)	60 (45%)	21 (16%)	6 (5%)
Servery	45 (35%)	55 (43%)	21 (17%)	6 (5%)
Showers	40 (31%)	53 (41%)	31 (24%)	6 (5%)
Exercise yard	40 (31%)	68 (52%)	18 (14%)	4 (3%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	34 (26%)
Quite good.....	49 (37%)
Quite bad.....	32 (24%)
Very bad	16 (12%)

5.2 Do you get enough to eat at mealtimes?

Always.....	40 (30%)
Most of the time	39 (29%)
Some of the time	39 (29%)
Never.....	15 (11%)

5.3 Does the shop/canteen sell the things that you need?

Yes	88 (67%)
No.....	42 (32%)
Don't know.....	2 (2%)

5.4	Can you use catalogues/other providers to buy the things you need?	
	Yes	110 (82%)
	No.....	16 (12%)
	Don't know.....	8 (6%)

Safe and healthy relationships

6.1	Are prisoners encouraged to support each other here?	
	Yes	82 (63%)
	No.....	48 (37%)
6.2	How would you rate the support provided to you by other prisoners (e.g. peer supporters)?	
	Very good	33 (26%)
	Quite good.....	63 (50%)
	Quite bad.....	26 (20%)
	Very bad	5 (4%)
6.3	Do most staff here treat you with respect?	
	Yes	80 (63%)
	No.....	47 (37%)
6.4	Are there any staff here you could turn to if you had a problem?	
	Yes	92 (72%)
	No.....	36 (28%)
6.5	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	46 (35%)
	No.....	86 (65%)
6.6	How helpful is your named officer (e.g. key worker or personal officer)?	
	Very helpful	35 (27%)
	Quite helpful	38 (29%)
	Not very helpful	29 (22%)
	Not at all helpful.....	14 (11%)
	Don't have a named officer.....	14 (11%)
6.7	Do you feel that most staff are interested in your personal welfare?	
	Yes	49 (38%)
	No.....	79 (62%)
6.8	Do you feel that most staff understand your personal circumstances?	
	Yes	31 (24%)
	No.....	96 (76%)
6.9	If you have thought about harming yourself while in this prison, did you feel cared for by staff?	
	Yes	18 (14%)
	No.....	47 (36%)
	Haven't thought about harming myself in this prison	64 (50%)

6.10	How easy or difficult is it for you to speak to a Listener, if you need to?	
	Very easy	17 (13%)
	Quite easy	20 (15%)
	Quite difficult.....	8 (6%)
	Very difficult.....	14 (11%)
	Don't know.....	65 (50%)
	No Listeners at this prison	6 (5%)
6.11	Has your well-being got better or worse since you have been at this prison?	
	Better.....	37 (28%)
	Worse.....	58 (44%)
	No difference	36 (27%)
6.12	Is positive well-being promoted in this prison?	
	Yes	51 (40%)
	No.....	75 (60%)
6.13	If you are pregnant or have given birth in the last six months, have you been offered any additional support?	
	Yes	2 (2%)
	No.....	11 (9%)
	Not pregnant and have not given birth in the last six months ...	116 (90%)
6.14	Are prisoners here consulted about things like food, canteen, health care or wing issues?	
	Yes, and things sometimes change.....	26 (20%)
	Yes, but things don't change	49 (37%)
	No.....	32 (24%)
	Don't know.....	24 (18%)
6.15	If you want to, can you talk to managers, governors or directors in this prison?	
	Yes	47 (36%)
	No.....	57 (44%)
	Don't know.....	25 (19%)
6.16	If you have shared a problem with a manager, governor or director, did they try to help you?	
	Yes	35 (27%)
	No.....	49 (38%)
	Haven't shared a problem	44 (34%)

Faith

7.1	Have you spoken to the chaplaincy team in this prison?	
	Yes	103 (78%)
	No.....	29 (22%)
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	
	Yes	104 (79%)
	No.....	3 (2%)
	Don't know.....	24 (18%)

7.3	What is your religion?			
	No religion	30 (24%)	Islam	12 (10%)
	Christianity	64 (51%)	Sikhism	2 (2%)
	Buddhism	5 (4%)	Paganism.....	7 (6%)
	Hinduism	0 (0%)	Rastafarianism.....	0 (0%)
	Judaism.....	0 (0%)	Other.....	6 (5%)

7.4	Are you able to attend religious services, if you want to?	
	Yes	78 (63%)
	No.....	9 (7%)
	Don't know.....	7 (6%)
	Not applicable (no religion).....	30 (24%)

7.5	Are your religious beliefs respected here?	
	Yes	66 (53%)
	No.....	14 (11%)
	Don't know.....	14 (11%)
	Not applicable (no religion).....	30 (24%)

Relationships with children, family members and significant others

8.1	Have staff here encouraged you to keep in touch with your family/friends?	
	Yes	56 (44%)
	No.....	71 (56%)

8.2	How often have you been able to see your family and friends <u>in the last month</u>:					
		Every week	Two or three times	Once	Not at all	Not applicable to me
	In person (prison visit)?	15 (12%)	18 (15%)	21 (17%)	52 (42%)	18 (15%)
	Using video calling?	7 (7%)	16 (16%)	12 (12%)	53 (51%)	15 (15%)

8.3	Do visits usually start and finish on time?	
	Yes	42 (32%)
	No.....	43 (33%)
	Don't know.....	21 (16%)
	Not applicable to me.....	24 (18%)

8.4	Are your visitors usually treated respectfully by staff?	
	All of the time.....	31 (24%)
	Most of the time.....	24 (19%)
	Some of the time	23 (18%)
	Never.....	8 (6%)
	Not applicable to me.....	43 (33%)

8.5	How easy or difficult is it for your family and friends to get here?	
	Very easy	6 (5%)
	Quite easy	23 (18%)
	Quite difficult.....	26 (20%)
	Very difficult.....	52 (40%)
	Don't know.....	3 (2%)
	Not applicable to me.....	20 (15%)

8.6	Have you had any problems with sending or receiving these things?		
		Yes	No
	Emails	59 (53%)	53 (47%)
	Letters	76 (63%)	45 (37%)
	Parcels	47 (44%)	59 (56%)
8.7	Are you able to use a phone every day (if you have credit)?		
	Yes	127 (98%)	
	No.....	2 (2%)	

Time out of cell

9.1	Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?					
	Yes, and these times are usually kept to	82 (67%)				
	Yes, but these times are not usually kept to	25 (20%)				
	No.....	15 (12%)				
9.2	How long do you usually spend out of your cell each day?					
		Less than 2 hours	2-6 hours	6-10 hours	10 hours or more	Don't know
	Mondays - Fridays	23 (19%)	23 (19%)	25 (20%)	41 (33%)	11 (9%)
	Saturday - Sundays	43 (38%)	14 (12%)	8 (7%)	36 (32%)	12 (11%)
9.3	How many times in a normal week are you able to do these things?					
		None	1 or 2	3-5	More than 5	Not available here
	Complete domestic tasks	7 (6%)	31 (27%)	11 (10%)	66 (57%)	0 (0%)
	Get association	8 (7%)	29 (24%)	20 (17%)	63 (53%)	0 (0%)
	Exercise outside	13 (10%)	32 (26%)	27 (22%)	51 (41%)	1 (1%)
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	30 (26%)	41 (36%)	24 (21%)	18 (16%)	1 (1%)
9.4	At the weekend, are you able to do these things?					
				Yes	No	
	Complete domestic tasks			107 (89%)	13 (11%)	
	Get association			101 (83%)	20 (17%)	
	Exercise outside			92 (79%)	24 (21%)	
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)			60 (49%)	62 (51%)	
9.5	How many times in a normal week are you able to do these things?					
		Never	Less than once a week	About once a week	Twice a week or more	
	Visit the library	16 (13%)	40 (32%)	67 (54%)	1 (1%)	
	Borrow library items kept on the wing	46 (40%)	21 (18%)	41 (36%)	6 (5%)	
	Get things from the library delivered to the wing	82 (73%)	11 (10%)	19 (17%)	1 (1%)	

9.6 Does the library have a wide enough range of materials to meet your needs?

Yes	58 (48%)
No.....	40 (33%)
Don't use the library.....	23 (19%)

Applications, complaints and legal rights**10.1 Is it easy for you to make an application?**

Yes	98 (77%)
No.....	23 (18%)
Don't know.....	7 (5%)

10.2 If you have made any applications here, are they usually dealt with:

	Yes	No	Not made any applications
Fairly?	45 (41%)	60 (54%)	6 (5%)
Within 7 days?	36 (30%)	77 (65%)	6 (5%)

10.3 Is it easy for you to make a complaint?

Yes	87 (73%)
No.....	18 (15%)
Don't know.....	15 (13%)

10.4 If you have made any complaints here, are they usually dealt with:

	Yes	No	Not made any complaints
Fairly?	32 (27%)	46 (39%)	40 (34%)
Within 7 days?	22 (18%)	57 (48%)	40 (34%)

10.5 Have you ever been prevented from making a complaint here when you wanted to?

Yes	30 (24%)
No.....	66 (53%)
Not wanted to make a complaint	28 (23%)

10.6 Do you know how to contact these organisations?

	Yes	No	Don't know who they are
Independent Prisoner Complaint Investigations	47 (39%)	63 (52%)	12 (10%)
Independent Monitoring Board (IMB)	73 (60%)	41 (34%)	7 (6%)

10.7 In this prison, is it easy or difficult for you to do these things?

	Easy	Difficult	Don't know	Don't need this
Communicate with your solicitor or legal representative?	52 (41%)	34 (27%)	12 (10%)	28 (22%)
Attend legal visits?	45 (36%)	23 (19%)	24 (19%)	32 (26%)
Communicate with social services?	18 (15%)	26 (21%)	21 (17%)	59 (48%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	33 (27%)
No.....	52 (43%)
Not had any legal letters.....	36 (30%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	93 (76%)	20 (16%)	9 (7%)
Your outside medical appointments	68 (56%)	26 (21%)	28 (23%)
Your agreed social care package	40 (34%)	25 (21%)	53 (45%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	5 (4%)	13 (11%)	44 (36%)	53 (43%)	7 (6%)
Nurse	5 (4%)	23 (19%)	48 (39%)	38 (31%)	8 (7%)
Dentist	3 (2%)	9 (7%)	29 (24%)	65 (53%)	16 (13%)
Pharmacist	12 (10%)	26 (22%)	29 (24%)	38 (32%)	14 (12%)
Mental health worker	9 (8%)	19 (16%)	28 (24%)	42 (35%)	21 (18%)
Substance misuse worker	9 (8%)	26 (22%)	22 (19%)	24 (20%)	37 (31%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	12 (10%)	39 (31%)	33 (26%)	34 (27%)	8 (6%)
Nurse	9 (8%)	34 (29%)	37 (31%)	32 (27%)	6 (5%)
Dentist	12 (10%)	25 (21%)	21 (18%)	31 (26%)	29 (25%)
Pharmacist	11 (10%)	25 (22%)	31 (27%)	32 (28%)	16 (14%)
Mental health worker	12 (10%)	24 (20%)	25 (21%)	27 (23%)	31 (26%)
Substance misuse worker	12 (11%)	25 (22%)	14 (12%)	17 (15%)	46 (40%)

11.4 What do you think of the overall quality of the health services here?

Very good	6 (5%)
Quite good.....	18 (15%)
Quite bad.....	34 (28%)
Very bad	60 (50%)
Don't know.....	3 (2%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes	15 (12%)
No.....	16 (13%)
Don't know.....	6 (5%)
Not due to be released in the next month/no health care needs	86 (70%)

Other support needs

- 12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?**
 Yes 74 (60%)
 No..... 49 (40%)
- 12.2 If you have a disability, are you getting the support you need in this prison?**
 Yes 15 (13%)
 No..... 49 (43%)
 Don't have a disability..... 49 (43%)
- 12.3 Do you have any mental health problems?**
 Yes 85 (70%)
 No..... 37 (30%)
- 12.4 Have you been helped with your mental health problems in this prison?**
 Yes 34 (28%)
 No..... 50 (41%)
 Don't have a mental health problem 37 (31%)

Alcohol and drugs

- 13.1 Do you have a drug or alcohol problem?**
 Yes 45 (37%)
 No..... 78 (63%)
- 13.2 If you have told staff about your drug or alcohol problem, have you received help to manage it?**
 Yes 25 (20%)
 No..... 16 (13%)
 Have not told staff 4 (3%)
 Don't have a drug or alcohol problem..... 78 (63%)
- 13.3 If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?**
 Yes 6 (5%)
 No..... 9 (7%)
 Have not developed a drug or alcohol problem in this prison... 107 (88%)
- 13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?**
 Yes 10 (8%)
 No..... 3 (2%)
 Don't have a drug or alcohol problem..... 78 (63%)
 Not being released in the next month..... 33 (27%)
- 13.5 In this prison, is it easy or difficult to get these things?**
- | | Very easy | Quite easy | Quite difficult | Very difficult | Don't know |
|----------------------------------|-----------|------------|-----------------|----------------|------------|
| Illicit drugs | 9 (8%) | 10 (8%) | 13 (11%) | 28 (23%) | 60 (50%) |
| Alcohol | 3 (3%) | 7 (6%) | 10 (8%) | 38 (32%) | 60 (51%) |
| Medication not prescribed to you | 25 (20%) | 12 (10%) | 8 (7%) | 20 (16%) | 57 (47%) |

Safety

14.1 Have you ever felt unsafe here?

Yes 51 (41%)
No..... 74 (59%)

14.2 Do you feel unsafe now?

Yes 20 (17%)
No..... 100 (83%)

Promoting positive behaviour

15.1 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	59 (48%)	44 (36%)	19 (16%)
Staff?	68 (56%)	33 (27%)	20 (17%)

15.2 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	48 (39%)	76 (61%)
Staff?	32 (27%)	87 (73%)

15.3 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience? (Tick all that apply.)

	By prisoners	By staff
Verbal abuse	38 (31%)	21 (18%)
Threats or intimidation	35 (28%)	10 (8%)
Physical assault	15 (12%)	4 (3%)
Sexual harassment	4 (3%)	5 (4%)
Sexual assault	4 (3%)	4 (3%)
Theft of canteen or property	22 (18%)	4 (3%)
Other bullying/victimisation	27 (22%)	15 (13%)

15.4 If you have reported victimisation by prisoners or staff here, did you feel supported?

Yes 14 (22%)
No..... 50 (78%)

15.5 Does this prison:

	Yes	No	Don't know
Reward good behaviour fairly?	29 (24%)	76 (63%)	15 (13%)
Deal with bad behaviour fairly?	22 (18%)	74 (62%)	23 (19%)

15.6 Are there opportunities and rewards to motivate people in this prison?

Yes 23 (19%)
No..... 75 (61%)
Don't know..... 25 (20%)

15.7 Do these opportunities and rewards motivate you to behave well?

Yes 21 (44%)
No..... 2 (4%)
Do not know what opportunities and rewards there are 25 (52%)

15.8	Do you think the culture in this prison encourages prisoners to behave well?			
	Yes	21	(17%)	
	No.....	68	(56%)	
	Don't know.....	32	(26%)	
15.9	If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?			
	Yes	3	(2%)	
	No.....	15	(12%)	
	Don't remember.....	3	(2%)	
	Not been restrained here in the last 6 months.....	100	(83%)	
15.10	If you have spent one or more nights in the segregation unit in this prison in the last 6 months:			
		Yes	No	Not been in segregation
	Were you treated well by segregation staff?	27 (23%)	4 (3%)	89 (74%)
	Could you shower every day?	26 (22%)	2 (2%)	89 (76%)
	Could you go outside for exercise every day?	21 (18%)	7 (6%)	89 (76%)
	Could you use the phone every day (if you had credit)?	25 (21%)	4 (3%)	89 (75%)

Education, skills and work

16.1	Have you been supported with reading needs in this prison (by education or wing staff, peer support or anyone else)?			
	Yes	28	(23%)	
	No.....	18	(15%)	
	Not needed support with reading needs.....	76	(62%)	
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect your learning)?			
	Yes	35	(28%)	
	No.....	88	(72%)	
16.3	Have you received help and support from education staff for your learning difficulties?			
	Yes	21	(18%)	
	No.....	11	(9%)	
	Do not have learning difficulties.....	88	(73%)	
16.4	If you have done any of these activities in this prison, do you think they will help you when you are released?			
		Yes, will help	No, won't help	Not done this
	Education	67 (57%)	28 (24%)	23 (19%)
	Vocational or skills training	41 (38%)	25 (23%)	42 (39%)
	Prison job	68 (58%)	41 (35%)	8 (7%)
	Work outside of the prison	31 (30%)	17 (16%)	56 (54%)

16.5 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes 40 (34%)
 No..... 51 (43%)
 Not applicable 27 (23%)

16.6 Do wing staff encourage you to go to education, training or work?

Yes 62 (51%)
 No..... 44 (36%)
 Not applicable..... 16 (13%)

Sentence plan

17.1 How would you describe your opportunities to progress in this prison?

Very good 21 (18%)
 Quite good..... 40 (33%)
 Quite bad..... 38 (32%)
 Very bad 21 (18%)

17.2 Do you have a sentence plan?

Yes 76 (62%)
 No..... 46 (38%)
 Not sentenced 0 (0%)

17.3 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	54 (74%)	7 (10%)	12 (16%)
Are any staff here supporting you to achieve the objectives or targets?	36 (50%)	24 (33%)	12 (17%)
Have you been involved in setting the objectives or targets?	37 (51%)	24 (33%)	12 (16%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes 51 (41%)
 No..... 52 (42%)
 Don't know..... 20 (16%)

18.2 How close is this prison to your home area or intended release address?

Very near 2 (4%)
 Quite near..... 8 (16%)
 Quite far..... 19 (37%)
 Very far..... 22 (43%)

18.3 Is anybody helping you to prepare for your release (people like Prison or Community Offender Managers)?

Yes 34 (67%)
 No..... 17 (33%)

18.4 Are you getting help to sort out these things for when you are released?

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	12 (24%)	21 (43%)	16 (33%)
Getting employment	11 (22%)	20 (40%)	19 (38%)
Sorting out benefits	15 (32%)	23 (49%)	9 (19%)
Finances and debt	6 (13%)	24 (50%)	18 (38%)
Opening a bank account	13 (27%)	13 (27%)	22 (46%)
Getting a photo ID	10 (20%)	23 (47%)	16 (33%)
Previous or ongoing trauma (e.g. domestic violence)	10 (21%)	17 (35%)	21 (44%)
Social care support	5 (11%)	15 (32%)	27 (57%)
Getting back in touch with family or friends	10 (20%)	14 (29%)	25 (51%)
Child custody arrangements	4 (9%)	9 (19%)	34 (72%)

More about you**19.1 Do you have children under the age of 18?**

Yes	61 (50%)
No.....	62 (50%)

19.2 Are you a UK/British citizen?

Yes	120 (98%)
No.....	3 (2%)

19.3 Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?

Yes	39 (31%)
No.....	86 (69%)

19.4 Have you ever been in the armed services (e.g. army, navy, air force)?

Yes	1 (1%)
No.....	124 (99%)

19.5 What is your gender?

Female	125 (100%)
Male	0 (0%)
Non-binary.....	0 (0%)
Other	0 (0%)

19.6 Do you identify as transgender or trans?

Yes	0 (0%)
No.....	125 (100%)

19.7 How would you describe your sexual orientation?

Straight/heterosexual	95 (74%)
Gay/lesbian/homosexual	12 (9%)
Bisexual.....	19 (15%)
Other	2 (2%)

Final questions about this prison

20.1 Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being)?

All the time.....	12 (10%)
Most of the time	36 (29%)
Some of the time	46 (37%)
Never.....	29 (24%)

20.2 Do you think your experiences in this prison have made you more or less likely to offend in the future?

More likely to offend	7 (6%)
Less likely to offend.....	80 (66%)
Made no difference.....	35 (29%)