



Prisoner survey methodology, results and analyses

HMP Kirkham

September 2024

Contents

Prisoner survey methodology 3

Survey responses..... 4

Prisoner survey results and analyses 5

Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 9 September 2024 the prisoner population at HMP Kirkham was 672. Using the sampling method described above, questionnaires were distributed to 224 prisoners. We received a total of 155 completed questionnaires, a response rate of 69%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Kirkham. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Kirkham 2024 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP Kirkham in 2024 compared with survey responses from other open prisons inspected since May 2021.
- Survey responses from HMP Kirkham in 2024 compared with survey responses from other open prisons inspected since November 2023
- Survey responses from HMP Kirkham in 2024 compared with survey responses from HMP Kirkham in 2018.

Comparisons between self-reported sub-populations of prisoners within HMP Kirkham 2024

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are

indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1 Which wing or houseblock are you currently living on?

C unit.....	20 (13%)
D unit.....	30 (19%)
E unit.....	51 (33%)
F unit.....	39 (25%)
I unit.....	15 (10%)

1.2 How old are you?

Under 21.....	0 (0%)
21 - 24.....	3 (2%)
25 - 29.....	26 (17%)
30 - 39.....	54 (35%)
40 - 49.....	42 (27%)
50 - 59.....	18 (12%)
60 - 69.....	11 (7%)
70 or over.....	0 (0%)

1.3 What is your ethnic group?

White - English/Welsh/Scottish/Northern Irish/British.....	123 (80%)
White - Irish.....	1 (1%)
White - Gypsy or Irish Traveller.....	1 (1%)
White - Roma.....	0 (0%)
White - any other White background.....	0 (0%)
Mixed - White and Black Caribbean.....	4 (3%)
Mixed - White and Black African.....	0 (0%)
Mixed - White and Asian.....	2 (1%)
Mixed - any other Mixed ethnic background.....	1 (1%)
Asian/Asian British - Indian.....	2 (1%)
Asian/Asian British - Pakistani.....	13 (8%)
Asian/Asian British - Bangladeshi.....	1 (1%)
Asian/Asian British - Chinese.....	0 (0%)
Asian - any other Asian background.....	1 (1%)
Black/Black British - Caribbean.....	2 (1%)
Black/Black British - African.....	2 (1%)
Black - any other Black/African/Caribbean background.....	0 (0%)
Arab.....	0 (0%)
Any other ethnic group.....	0 (0%)

1.4 How long have you been in this prison?

Less than 6 months.....	49 (32%)
6 months or more.....	106 (68%)

1.5 Are you currently serving a sentence?

Yes.....	148 (98%)
Yes - on recall.....	3 (2%)
No - on remand or awaiting sentence.....	0 (0%)
No - immigration detainee.....	0 (0%)

1.6	How long is your sentence (not including early release)?	
	Less than 6 months	2 (1%)
	6 months to less than 1 year	1 (1%)
	1 year to less than 4 years	32 (21%)
	4 years to less than 10 years.....	79 (52%)
	10 years or more	32 (21%)
	IPP (indeterminate sentence for public protection).....	0 (0%)
	Life	6 (4%)
	Not currently serving a sentence	0 (0%)

First day in this prison

2.1	When you arrived at this prison, how long did you spend in reception?	
	Less than 2 hours	101 (67%)
	2 hours or more	41 (27%)
	Don't remember.....	9 (6%)

2.2	When you were searched in reception, was this done in a respectful way?	
	Yes	96 (63%)
	No.....	9 (6%)
	Don't remember.....	14 (9%)
	Was not searched in reception	33 (22%)

2.3	Overall, how were you treated in reception?	
	Very well.....	55 (36%)
	Quite well.....	77 (51%)
	Quite badly	8 (5%)
	Very badly	5 (3%)
	Don't remember.....	7 (5%)

2.4	When you first arrived here, did you have any of these problems?			
		Yes, and staff helped	Yes, but staff didn't help	Didn't have this problem
	Feeling depressed	2 (1%)	10 (7%)	134 (92%)
	Feeling suicidal	0 (0%)	0 (0%)	135 (100%)
	Needing protection from other prisoners	0 (0%)	0 (0%)	134 (100%)

2.5	When you first arrived here, were you able to talk to a member of staff in private about any problems you had?	
	Yes	24 (16%)
	No.....	28 (19%)
	Didn't have any problems when I first arrived	97 (65%)

2.6	Did you see someone from health care in reception?	
	Yes	118 (79%)
	No.....	24 (16%)
	Don't remember.....	8 (5%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of these things?

	Yes	No	Don't remember
Nicotine replacement (including vapes)	103 (69%)	35 (23%)	11 (7%)
Toiletries	93 (63%)	48 (33%)	6 (4%)
A shower	122 (82%)	19 (13%)	7 (5%)
A free phone call	63 (43%)	74 (50%)	10 (7%)
Something to eat	117 (81%)	21 (14%)	7 (5%)
The chance to talk to a Listener or Samaritans	50 (35%)	66 (46%)	26 (18%)
Support from another prisoner (e.g. Insider or prisoner rep)	58 (41%)	59 (41%)	26 (18%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	11 (7%)
Quite clean	64 (42%)
Quite dirty	47 (31%)
Very dirty	29 (19%)
Don't remember	2 (1%)

3.3 Did you feel safe on your first night here?

Yes	143 (93%)
No	8 (5%)
Don't remember	2 (1%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	98 (64%)
No	41 (27%)
Don't remember	14 (9%)

3.5 In your first few days here, did you get these things?

	Yes	No	Don't remember
Items from the prison shop/canteen	128 (85%)	21 (14%)	2 (1%)
Access to clean clothing that fitted you	116 (81%)	19 (13%)	9 (6%)
PIN phone credit	128 (88%)	14 (10%)	3 (2%)
Your personal property	132 (90%)	13 (9%)	1 (1%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	105 (70%)
No	45 (30%)
Haven't had an induction	1 (1%)

On the wing

4.1 Are you in a cell on your own?

Yes	121 (80%)
No, I'm in a shared cell or dormitory	30 (20%)

- 4.2 Is your cell call bell normally answered within 5 minutes?**
- | | |
|-----------------------------------|----------|
| Yes | 29 (19%) |
| No..... | 27 (18%) |
| Don't know..... | 39 (26%) |
| Don't have a cell call bell | 54 (36%) |
- 4.3 Please answer these questions about the wing or houseblock you are currently living on:**
- | | Yes | No | Don't know |
|--|-----------|----------|------------|
| Do you normally have enough clean clothing that fits you? | 133 (88%) | 15 (10%) | 3 (2%) |
| Can you have a shower every day if you want one? | 141 (94%) | 9 (6%) | 0 (0%) |
| Can you get clean bedding every week if you want it? | 128 (85%) | 7 (5%) | 15 (10%) |
| Can you get cell cleaning materials every week if you want them? | 113 (76%) | 24 (16%) | 12 (8%) |
| Can you get your stored property promptly, if you need it? | 51 (35%) | 59 (40%) | 37 (25%) |
- 4.4 Is it normally quiet enough on the wing or houseblock for you to relax:**
- | | Yes | No |
|-----------------|-----------|----------|
| During the day? | 109 (75%) | 37 (25%) |
| At night? | 114 (79%) | 30 (21%) |
- 4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?**
- | | Very clean | Quite clean | Quite dirty | Very dirty |
|---------------------|------------|-------------|-------------|------------|
| Landings and stairs | 40 (28%) | 69 (48%) | 22 (15%) | 14 (10%) |
| Association areas | 37 (25%) | 71 (48%) | 24 (16%) | 15 (10%) |
| Servery | 32 (22%) | 78 (55%) | 20 (14%) | 13 (9%) |
| Showers | 40 (27%) | 59 (40%) | 26 (18%) | 23 (16%) |
| Exercise yard | 46 (35%) | 66 (50%) | 15 (11%) | 6 (5%) |
- 4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?**
- | | |
|---|-----------|
| Yes | 3 (2%) |
| No..... | 18 (12%) |
| Haven't been on an ACCT in this prison..... | 124 (86%) |
- 4.7 How easy or difficult is it for you to speak to a Listener, if you need to?**
- | | |
|---|----------|
| Very easy | 35 (23%) |
| Quite easy | 26 (17%) |
| Quite difficult..... | 6 (4%) |
| Very difficult..... | 2 (1%) |
| Don't know..... | 78 (52%) |
| There are no Listeners at this prison | 3 (2%) |

Food and canteen

- 5.1 What is the quality of food like in this prison?**
- | | |
|-----------------|----------|
| Very good | 7 (5%) |
| Quite good..... | 38 (25%) |
| Quite bad..... | 57 (38%) |
| Very bad | 48 (32%) |

- 5.2 Do you get enough to eat at mealtimes?**
- | | |
|------------------------|----------|
| Always | 18 (12%) |
| Most of the time | 35 (23%) |
| Some of the time | 60 (39%) |
| Never | 40 (26%) |
- 5.3 Does the shop/canteen sell the things that you need?**
- | | |
|------------------|----------|
| Yes | 95 (63%) |
| No | 52 (35%) |
| Don't know | 3 (2%) |
- 5.4 Can you use catalogues/other providers to buy the things you need?**
- | | |
|------------------|-----------|
| Yes | 101 (67%) |
| No | 18 (12%) |
| Don't know | 31 (21%) |

Relationships with staff

- 6.1 Do most staff here treat you with respect?**
- | | |
|-----------|----------|
| Yes | 82 (56%) |
| No | 65 (44%) |
- 6.2 Are there any staff here you could turn to if you had a problem?**
- | | |
|-----------|----------|
| Yes | 90 (62%) |
| No | 55 (38%) |
- 6.3 In the last week, has any member of staff talked to you about how you are getting on?**
- | | |
|-----------|-----------|
| Yes | 32 (21%) |
| No | 121 (79%) |
- 6.4 How helpful is your named officer (key worker)?**
- | | |
|---|----------|
| Very helpful | 14 (9%) |
| Quite helpful | 12 (8%) |
| Not very helpful | 10 (7%) |
| Not at all helpful | 13 (9%) |
| Don't have a named officer (key worker) | 99 (67%) |
- 6.5 Are prisoners here consulted about things like food, canteen or wing issues?**
- | | |
|--|----------|
| Yes, and things sometimes change | 15 (10%) |
| Yes, but things don't change | 36 (24%) |
| No | 66 (43%) |
| Don't know | 35 (23%) |
- 6.6 If you want to, can you talk to managers, governors or directors in this prison?**
- | | |
|------------------|----------|
| Yes | 51 (33%) |
| No | 42 (27%) |
| Don't know | 61 (40%) |
- 6.7 If you have shared a problem with a manager, governor or director, did they try to help you?**
- | | |
|--------------------------------|----------|
| Yes | 27 (18%) |
| No | 31 (20%) |
| Haven't shared a problem | 94 (62%) |

Faith

- 7.1 Have you spoken to the Chaplaincy team in this prison?**
 Yes 109 (71%)
 No..... 45 (29%)
- 7.2 Are you able to speak to the Chaplaincy team in private, if you want to?**
 Yes 122 (80%)
 No..... 0 (0%)
 Don't know..... 31 (20%)
- 7.3 What is your religion?**
 No religion 53 (34%) Islam 19 (12%)
 Christianity 74 (48%) Sikhism 0 (0%)
 Buddhism 3 (2%) Paganism..... 2 (1%)
 Hinduism 0 (0%) Rastafarianism..... 0 (0%)
 Judaism 1 (1%) Other..... 2 (1%)
- 7.4 Are you able to go to religious services, if you want to?**
 Yes 88 (57%)
 No..... 1 (1%)
 Don't know..... 12 (8%)
 Not applicable (no religion)..... 53 (34%)
- 7.5 Are your religious beliefs respected here?**
 Yes 63 (42%)
 No..... 15 (10%)
 Don't know..... 19 (13%)
 Not applicable (no religion)..... 53 (35%)

Contact with family and friends

- 8.1 How often have you been able to see your family and friends in the last month:**
- | | Every week | Two or three times | Once | Not at all | Not applicable to me |
|---------------------------|------------|--------------------|----------|------------|----------------------|
| In person (prison visit)? | 45 (31%) | 22 (15%) | 25 (17%) | 23 (16%) | 32 (22%) |
| Using video calling? | 0 (0%) | 1 (1%) | 3 (3%) | 39 (39%) | 56 (57%) |
- 8.2 Do visits usually start and finish on time?**
 Yes 97 (63%)
 No..... 12 (8%)
 Don't know..... 28 (18%)
 Not applicable to me..... 16 (10%)
- 8.3 Are your visitors usually treated respectfully by staff?**
 All of the time..... 46 (30%)
 Most of the time 48 (32%)
 Some of the time 15 (10%)
 Never..... 2 (1%)
 Not applicable to me..... 40 (26%)

- 8.4 How easy or difficult is it for your family and friends to get here?**
- | | |
|---------------------------|----------|
| Very easy | 23 (15%) |
| Quite easy | 51 (33%) |
| Quite difficult..... | 30 (20%) |
| Very difficult..... | 22 (14%) |
| Don't know..... | 5 (3%) |
| Not applicable to me..... | 22 (14%) |
- 8.5 Have staff here encouraged you to keep in touch with your family and friends?**
- | | |
|-----------|-----------|
| Yes | 38 (25%) |
| No..... | 113 (75%) |
- 8.6 Have you had any problems with sending or receiving these things?**
- | | | |
|---------|----------|-----------|
| | Yes | No |
| Emails | 16 (12%) | 121 (88%) |
| Letters | 16 (12%) | 122 (88%) |
| Parcels | 15 (11%) | 120 (89%) |
- 8.7 Are you able to use a phone every day (if you have credit)?**
- | | |
|-----------|-----------|
| Yes | 144 (95%) |
| No..... | 7 (5%) |

Time out of cell

- 9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?**
- | | |
|--|-----------|
| Yes, and these times are usually kept to | 129 (87%) |
| Yes, but these times are not usually kept to | 18 (12%) |
| No..... | 2 (1%) |
- 9.2 How long do you usually spend out of your cell each day?**
- | | | | | | |
|--------------------|-------------------|-----------|------------|------------------|------------|
| | Less than 2 hours | 2-6 hours | 6-10 hours | 10 hours or more | Don't know |
| Monday - Fridays | 3 (2%) | 25 (17%) | 46 (31%) | 64 (43%) | 12 (8%) |
| Saturday - Sundays | 8 (6%) | 33 (24%) | 45 (32%) | 44 (31%) | 10 (7%) |
- 9.3 How many times in a normal week are you able to do these things?**
- | | | | | | |
|------------------------------|---------|----------|----------|-------------|--------------------|
| | None | 1 or 2 | 3-5 | More than 5 | Not available here |
| Complete domestic tasks | 8 (6%) | 20 (14%) | 16 (11%) | 93 (66%) | 4 (3%) |
| Get association | 3 (2%) | 4 (3%) | 14 (10%) | 114 (80%) | 7 (5%) |
| Exercise outside | 2 (1%) | 8 (6%) | 15 (10%) | 118 (81%) | 2 (1%) |
| Go to the gym or play sports | 10 (7%) | 82 (59%) | 37 (27%) | 9 (6%) | 1 (1%) |
- 9.4 At the weekend, are you able to do these things?**
- | | | |
|------------------------------|-----------|----------|
| | Yes | No |
| Complete domestic tasks | 125 (87%) | 18 (13%) |
| Get association | 132 (96%) | 5 (4%) |
| Exercise outside | 141 (97%) | 4 (3%) |
| Go to the gym or play sports | 73 (52%) | 67 (48%) |

9.5	How many times in a normal week are you able to do these things?	Never	Less than once a week	About once a week	Twice a week or more
	Visit the library	4 (3%)	7 (5%)	17 (12%)	115 (80%)
	Borrow library items kept on the wing	31 (22%)	6 (4%)	17 (12%)	84 (61%)
	Get things from the library delivered to the wing	72 (54%)	4 (3%)	12 (9%)	45 (34%)

9.6	Does the library have a wide enough range of materials to meet your needs?	
	Yes	95 (64%)
	No.....	22 (15%)
	Don't use the library.....	31 (21%)

Applications, complaints and legal rights

10.1	Is it easy for you to make an application?	
	Yes	113 (76%)
	No.....	14 (9%)
	Don't know.....	21 (14%)

10.2	If you have made any applications here, are they usually dealt with:	Yes	No	Not made any applications
	Fairly?	73 (55%)	31 (23%)	29 (22%)
	Within 7 days?	65 (49%)	39 (29%)	29 (22%)

10.3	Is it easy for you to make a complaint?	
	Yes	82 (57%)
	No.....	18 (12%)
	Don't know.....	45 (31%)

10.4	If you have made any complaints here, are they usually dealt with:	Yes	No	Not made any complaints
	Fairly?	26 (19%)	31 (22%)	82 (59%)
	Within 7 days?	21 (16%)	31 (23%)	82 (61%)

10.5	Have you ever been prevented from making a complaint here when you wanted to?	
	Yes	18 (13%)
	No.....	57 (41%)
	Not wanted or needed to make a complaint	64 (46%)

10.6	Do you know how to contact these organisations?	Yes	No	Don't know who they are
	Independent Prisoner Complaint Investigations	48 (34%)	69 (49%)	23 (16%)
	Independent Monitoring Board (IMB)	59 (42%)	62 (44%)	19 (14%)

10.7	In this prison, is it easy or difficult for you to do these things?	Easy	Difficult	Don't know	Don't need this
	Communicate with your solicitor or legal representative	68 (49%)	14 (10%)	31 (22%)	27 (19%)
	Attend legal visits	45 (33%)	8 (6%)	49 (36%)	34 (25%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	16 (11%)
No.....	41 (29%)
Not had any legal letters opened.....	86 (60%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	50 (35%)	55 (38%)	38 (27%)
Your outside medical appointments	35 (25%)	58 (41%)	48 (34%)
Your agreed social care package	13 (9%)	43 (31%)	82 (59%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	14 (10%)	45 (31%)	49 (34%)	27 (18%)	11 (8%)
Nurse	23 (16%)	66 (46%)	33 (23%)	12 (8%)	11 (8%)
Dentist	4 (3%)	13 (9%)	29 (20%)	69 (48%)	29 (20%)
Pharmacist	17 (12%)	40 (28%)	28 (20%)	18 (13%)	39 (27%)
Mental health worker	7 (5%)	24 (17%)	17 (12%)	21 (15%)	73 (51%)
Substance misuse worker	34 (24%)	26 (18%)	7 (5%)	5 (3%)	71 (50%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	23 (16%)	57 (40%)	18 (13%)	17 (12%)	29 (20%)
Nurse	25 (17%)	62 (43%)	21 (15%)	12 (8%)	24 (17%)
Dentist	13 (9%)	26 (18%)	16 (11%)	21 (15%)	66 (46%)
Pharmacist	16 (11%)	46 (33%)	21 (15%)	13 (9%)	44 (31%)
Mental health worker	12 (8%)	25 (18%)	11 (8%)	10 (7%)	84 (59%)
Substance misuse worker	19 (13%)	24 (17%)	9 (6%)	3 (2%)	86 (61%)

11.4 What do you think of the overall quality of the health services here?

Very good	16 (11%)
Quite good.....	61 (42%)
Quite bad.....	31 (21%)
Very bad.....	27 (18%)
Don't know.....	11 (8%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes	32 (22%)
No.....	19 (13%)
Don't know.....	24 (16%)
Not due to be released in the next month/no healthcare needs ..	71 (49%)

11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being)?	
	All the time.....	24 (16%)
	Most of the time	49 (34%)
	Some of the time	52 (36%)
	Never.....	21 (14%)

Other support needs

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	
	Yes	43 (30%)
	No.....	102 (70%)
12.2	If you have a disability, are you getting the support you need in this prison?	
	Yes	12 (9%)
	No.....	24 (17%)
	Don't have a disability.....	102 (74%)
12.3	Do you have any mental health problems?	
	Yes	41 (28%)
	No.....	103 (72%)
12.4	Have you been helped with your mental health problems in this prison?	
	Yes	14 (10%)
	No.....	26 (18%)
	Don't have a mental health problem	103 (72%)
12.5	Has your mental health got better or worse since arriving at this prison?	
	Better.....	21 (16%)
	Worse	30 (23%)
	No difference	81 (61%)

Alcohol and drugs

13.1	Do you have a drug or alcohol problem?	
	Yes	15 (10%)
	No.....	132 (90%)
13.2	If you have told staff about your drug or alcohol problem, have you received help to manage it?	
	Yes	11 (7%)
	No.....	2 (1%)
	Have not told staff	2 (1%)
	Don't have a drug or alcohol problem.....	132 (90%)
13.3	If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?	
	Yes	3 (2%)
	No.....	3 (2%)
	Have not developed a drug or alcohol problem in this prison...	141 (96%)

13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?

Yes 7 (5%)
 No 1 (1%)
 Don't have a drug or alcohol problem 132 (90%)
 Not being released in the next month 7 (5%)

13.5 In this prison, is it easy or difficult to get these things?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Illicit drugs	43 (31%)	14 (10%)	2 (1%)	7 (5%)	74 (53%)
Alcohol	20 (14%)	13 (9%)	7 (5%)	14 (10%)	84 (61%)
Medication not prescribed to you	39 (28%)	19 (13%)	1 (1%)	7 (5%)	75 (53%)

Safety

14.1 Have you ever felt unsafe here?

Yes 15 (10%)
 No 135 (90%)

14.2 Do you feel unsafe now?

Yes 3 (2%)
 No 144 (98%)

14.3 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	35 (26%)	74 (54%)	28 (20%)
Staff?	46 (33%)	66 (47%)	27 (19%)

14.4 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	13 (9%)	131 (91%)
Staff?	24 (17%)	118 (83%)

14.5 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience? (Tick all that apply.)

	By prisoners	By staff
Verbal abuse	8 (6%)	14 (10%)
Threats or intimidation	6 (4%)	17 (12%)
Physical assault	3 (2%)	5 (4%)
Sexual assault	3 (2%)	3 (2%)
Theft of canteen or property	3 (2%)	7 (5%)
Other bullying/victimisation	4 (3%)	12 (8%)

Behaviour management

15.1 Does this prison:

	Yes	No	Don't know
Reward good behaviour fairly?	23 (16%)	75 (52%)	46 (32%)
Deal with bad behaviour fairly?	28 (20%)	45 (32%)	68 (48%)

- 15.2 Are there opportunities and rewards to motivate people in this prison?**
 Yes 30 (21%)
 No..... 82 (57%)
 Don't know..... 32 (22%)
- 15.3 Do these opportunities and rewards motivate you to behave well?**
 Yes 27 (44%)
 No..... 3 (5%)
 Do not know what opportunities and rewards there are 32 (52%)
- 15.4 Do you think the culture in this prison encourages prisoners to behave well?**
 Yes 37 (26%)
 No..... 57 (40%)
 Don't know..... 48 (34%)
- 15.5 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?**
 Yes 1 (1%)
 No..... 13 (9%)
 Don't remember..... 0 (0%)
 Not been restrained here in the last 6 months..... 129 (90%)
- 15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months:**
- | | Yes | No | Not been in segregation |
|--|--------|--------|-------------------------|
| Were you treated well by segregation staff? | 2 (1%) | 7 (5%) | 125 (93%) |
| Could you shower every day? | 2 (2%) | 5 (4%) | 125 (95%) |
| Could you go outside for exercise every day? | 2 (2%) | 5 (4%) | 125 (95%) |
| Could you use the phone every day (if you had credit)? | 2 (2%) | 5 (4%) | 125 (95%) |

Education, skills and work

- 16.1 Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?**
 Yes 41 (29%)
 No..... 13 (9%)
 Not needed support with reading needs..... 89 (62%)
- 16.2 Do you have any learning difficulties (dyslexia or any other conditions that affect your learning)?**
 Yes 22 (15%)
 No..... 121 (85%)
- 16.3 Have you received help and support from education staff for your learning difficulties?**
 Yes 17 (12%)
 No..... 5 (3%)
 Do not have learning difficulties 121 (85%)

16.4 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will help	No, won't help	Not done this
Education	64 (48%)	34 (26%)	35 (26%)
Vocational or skills training	60 (46%)	20 (15%)	51 (39%)
Prison job	48 (36%)	62 (47%)	23 (17%)
Work outside of the prison	53 (40%)	9 (7%)	70 (53%)

16.5 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	47 (34%)
No.....	65 (47%)
Not applicable.....	27 (19%)

16.6 Do wing staff encourage you to go to education, training or work?

Yes	54 (38%)
No.....	50 (35%)
Not applicable.....	40 (28%)

Sentence plan

17.1 Do you have a sentence plan?

Yes.....	101 (72%)
No	40 (28%)
Not sentenced.....	0 (0%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	87 (91%)	1 (1%)	8 (8%)
Are any staff here supporting you to achieve the objectives or targets?	43 (45%)	44 (46%)	8 (8%)
Have you been involved in setting the objectives or targets?	56 (60%)	29 (31%)	8 (9%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	88 (62%)
No.....	51 (36%)
Don't know.....	4 (3%)

18.2 How close is this prison to your home area or the address you will be released to?

Very near.....	9 (11%)
Quite near.....	29 (35%)
Quite far.....	35 (42%)
Very far.....	11 (13%)

18.3 Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?

Yes	54 (66%)
No.....	28 (34%)

18.4	Are you getting help to sort out these things for when you are released?	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
	Finding accommodation	15 (18%)	21 (25%)	47 (57%)
	Getting employment	15 (18%)	27 (33%)	40 (49%)
	Sorting out benefits	26 (32%)	25 (30%)	31 (38%)
	Finances and debt	12 (15%)	21 (27%)	45 (58%)
	Opening a bank account	30 (37%)	12 (15%)	40 (49%)
	Getting photo ID	23 (28%)	13 (16%)	46 (56%)

More about you

19.1	Do you have children under the age of 18?	
	Yes	82 (57%)
	No	61 (43%)
19.2	Are you a UK/British citizen?	
	Yes	142 (99%)
	No	1 (1%)
19.3	Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	
	Yes	12 (8%)
	No	131 (92%)
19.4	Have you ever been in the armed services (the army, navy or air force)?	
	Yes	8 (6%)
	No	135 (94%)
19.5	What is your gender?	
	Male	143 (100%)
	Female	0 (0%)
	Non-binary	0 (0%)
	Other	0 (0%)
19.6	Do you identify as transgender or trans?	
	Yes	1 (1%)
	No	141 (99%)
19.7	How would you describe your sexual orientation?	
	Straight/heterosexual	142 (99%)
	Gay/lesbian/homosexual	0 (0%)
	Bisexual	1 (1%)
	Other	1 (1%)

Final questions about this prison

20.1	Do you think your experiences in this prison have made you more or less likely to offend in the future?	
	More likely to offend	5 (3%)
	Less likely to offend	77 (53%)
	Made no difference	64 (44%)