

La Moye 2024 Survey Results

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La Moye 2024

Survey responses compared with those from the previous survey

In this table summary statistics from La Moye 2024 are compared with the following HMIP survey data:

- Summary statistics from La Moye in 2017.

Please note that we do not have comparable data for the new questions introduced in November 2023.

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Green shading shows results that are significantly more positive than the comparator

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Orange shading shows significant differences in demographics and background information

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Number of completed questionnaires returned

La Moye 2024

La Moye 2017

133

122

n=number of valid responses to question (La Moye 2024)

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | | |
|---|--|---------------|-----|-----|
| 1.2 | Are you under 21 years of age? | <i>n</i> =132 | 6% | 3% |
| | Are you under 25 years of age? | <i>n</i> =132 | 13% | |
| | Are you 50 years of age or older? | <i>n</i> =132 | 26% | 21% |
| | Are you 70 years of age or older? | <i>n</i> =132 | 5% | 3% |
| 1.3 | Are you from an ethnic group other than white? | <i>n</i> =132 | 18% | 16% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | <i>n</i> =132 | 2% | |
| 1.4 | Have you been in this prison for less than 6 months? | <i>n</i> =132 | 29% | 36% |
| 1.5 | Are you currently serving a sentence? | <i>n</i> =132 | 77% | 76% |
| | Are you on recall? | <i>n</i> =132 | 2% | 0% |
| 1.6 | Is your sentence less than 12 months? | <i>n</i> =130 | 11% | 13% |
| | Are you here under an indeterminate sentence for public protection (IPP prisoner)? | <i>n</i> =130 | 0% | 0% |
| 7.3 | Are you Muslim? | <i>n</i> =126 | 3% | 3% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | <i>n</i> =129 | 36% | 30% |
| 12.3 | Do you have any mental health problems? | <i>n</i> =126 | 47% | 32% |
| 19.1 | Do you have children under the age of 18? | <i>n</i> =128 | 45% | 47% |
| 19.2 | Are you a foreign national? | <i>n</i> =127 | 13% | 26% |

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| | | | La Moye 2024 | La Moye 2017 |
|---|---|--------------|--------------|--------------|
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| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | <i>n=128</i> | 21% | |
| 19.4 | Have you ever been in the armed services (e.g. army, navy, air force)? | <i>n=126</i> | 7% | 13% |
| 19.5 | Is your gender female, non-binary or other? | <i>n=128</i> | 2% | 1% |
| 19.6 | Do you identify as transgender or trans? | <i>n=125</i> | 1% | 2% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | <i>n=129</i> | 3% | 6% |
| ARRIVAL AND RECEPTION | | | | |
| 2.1 | When you arrived at this prison, did you spend less than 2 hours in reception? | <i>n=130</i> | 52% | 75% |
| 2.2 | Were you searched in reception? | <i>n=132</i> | 97% | |
| | <i>For those who were searched:</i> | | | |
| | Was this done in a respectful way? | <i>n=128</i> | 88% | |
| 2.3 | Overall, were you treated very/quite well in reception? | <i>n=132</i> | 91% | 93% |
| 2.4 | When you first arrived, did you have problems with? | | | |
| | Feeling depressed | <i>n=127</i> | 56% | |
| | Feeling suicidal | <i>n=103</i> | 18% | |
| | Needing protection from other prisoners | <i>n=100</i> | 10% | |
| | <i>For those who had the following problems, did staff help you with?</i> | | | |
| | Feeling depressed | <i>n=71</i> | 48% | |
| | Feeling suicidal | <i>n=19</i> | 21% | |
| | Needing protection from other prisoners | <i>n=10</i> | 30% | |
| | <i>For those who had any problems when they first arrived:</i> | | | |
| 2.5 | Were you able to talk to a member of staff in private? | <i>n=86</i> | 65% | |
| 2.6 | Did you see someone from health care in reception? | <i>n=130</i> | 85% | |
| FIRST NIGHT AND INDUCTION | | | | |

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| | | | |
|-------------|--|-----|-----|
| 3.1 | Before you were locked up on your first night here, were you offered? | | |
| | Nicotine replacement (including vapes) <i>n=120</i> | 81% | |
| | Toiletries <i>n=128</i> | 81% | |
| | A shower <i>n=125</i> | 81% | |
| | A free phone call <i>n=129</i> | 53% | |
| | Something to eat <i>n=128</i> | 91% | |
| | The chance to talk to a Listener or Samaritans <i>n=127</i> | 58% | |
| | Support from another prisoner <i>n=125</i> | 49% | |
| 3.2 | On your first night in this prison, was your cell very/quite clean? <i>n=131</i> | 50% | 68% |
| 3.3 | Did you feel safe on your first night here? <i>n=131</i> | 80% | 82% |
| 3.4 | Did you have numbers put on your PIN phone within 24 hours? <i>n=130</i> | 62% | |
| 3.5 | In your first few days here, did you get? | | |
| | Items from the prison shop/canteen <i>n=126</i> | 66% | |
| | Access to clean clothing that fitted you <i>n=126</i> | 79% | |
| | PIN phone credit <i>n=129</i> | 83% | |
| | Your personal property <i>n=126</i> | 52% | |
| 3.6 | Have you had an induction at this prison? <i>n=126</i> | 83% | 91% |
| | For those who have had an induction: | | |
| | Did your induction cover everything you needed to know about this prison? <i>n=105</i> | 55% | 61% |
| ON THE WING | | | |
| 4.1 | Are you in a cell on your own? <i>n=131</i> | 76% | 77% |
| 4.2 | Is your cell call bell normally answered within 5 minutes? <i>n=131</i> | 78% | 81% |

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|------------------|---|-----|-----|
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? <i>n=130</i> | 88% | |
| | Can you have a shower every day if you want one? <i>n=129</i> | 95% | 98% |
| | Can you get clean bedding every week if you want it? <i>n=128</i> | 82% | 86% |
| | Can you get cell cleaning materials every week if you want them? <i>n=128</i> | 89% | 84% |
| | Can you get your stored property promptly, if you need it? <i>n=127</i> | 42% | |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? <i>n=128</i> | 53% | |
| | At night? <i>n=125</i> | 75% | |
| 4.5 | Normally, are these communal areas of your wing or houseblock very/quite clean? | | |
| | Landings and stairs <i>n=130</i> | 78% | |
| | Association areas <i>n=128</i> | 79% | |
| | Servery <i>n=123</i> | 85% | |
| | Showers <i>n=128</i> | 66% | |
| | Exercise yard <i>n=128</i> | 82% | |
| 4.6 | Have you been on an RCA in this prison? <i>n=106</i> | 25% | 10% |
| | For those who have been on an RCA: | | |
| | Did you feel cared for by staff? <i>n=26</i> | 42% | 80% |
| 4.7 | Is it very/quite easy for you to speak to a Listener if you need to? <i>n=129</i> | 84% | 64% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? <i>n=128</i> | 59% | 69% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? <i>n=130</i> | 48% | 71% |

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| 5.3 | Does the shop/canteen sell the things that you need? | <i>n</i> =126 | 35% 77% |
| 5.4 | Can you use catalogues/other providers to buy the things you need? | <i>n</i> =129 | 10% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | <i>n</i> =125 | 84% 87% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | <i>n</i> =125 | 82% 83% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | <i>n</i> =129 | 50% 45% |
| 6.4 | Do you have a personal officer? | <i>n</i> =126 | 96% 94% |
| | <i>For those who have a personal officer:</i> | | |
| | Is your personal officer very/quite helpful? | <i>n</i> =121 | 74% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | <i>n</i> =128 | 68% 50% |
| | If so, do things sometimes change? | <i>n</i> =87 | 30% 59% |
| 6.6 | If you want to, can you talk to managers, governors or directors in this prison? | <i>n</i> =125 | 39% |
| 6.7 | Have you shared a problem with a manager, governor or director? | <i>n</i> =127 | 57% |
| | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | <i>n</i> =73 | 47% |
| FAITH | | | |
| 7.1 | Have you spoken to the Chaplaincy team in this prison? | <i>n</i> =128 | 77% |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | <i>n</i> =127 | 73% |
| 7.3 | Do you have a religion? | <i>n</i> =126 | 59% 72% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to attend religious services, if you want to? | <i>n</i> =74 | 86% 91% |
| 7.5 | Are your religious beliefs respected here? | <i>n</i> =73 | 79% 77% |
| CONTACT WITH FAMILY AND FRIENDS | | | |

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|------------------|--|-----|-----|
| 8.1 | Have you been able to see your family and friends more than once in the last month: | | |
| | In person (prison visit)? <i>n=107</i> | 58% | |
| | Using video calling? <i>n=56</i> | 39% | |
| 8.2 | Do visits usually start and finish on time? <i>n=115</i> | 75% | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? <i>n=102</i> | 78% | |
| 8.4 | Is it very/quite easy for your family and friends to get here? <i>n=114</i> | 49% | |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? <i>n=127</i> | 41% | 53% |
| 8.6 | Have you had any problems with sending or receiving? | | |
| | Emails <i>n=103</i> | 38% | |
| | Letters <i>n=112</i> | 44% | |
| | Parcels <i>n=107</i> | 36% | |
| 8.7 | Are you able to use a phone every day (if you have credit)? <i>n=129</i> | 98% | 98% |
| TIME OUT OF CELL | | | |
| 9.1 | Do you know what the unlock and lock-up times are supposed to be here? <i>n=130</i> | 98% | 98% |
| | For those who know what the unlock and lock-up times are supposed to be: | | |
| | Are these times usually kept to? <i>n=128</i> | 80% | 85% |
| 9.2 | Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays? <i>n=130</i> | 13% | 17% |
| | Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays? <i>n=130</i> | 12% | 7% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? <i>n=123</i> | 15% | 7% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? <i>n=123</i> | 7% | 3% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Complete domestic tasks <i>n=123</i> | 54% | |

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| | Get association | <i>n=127</i> | 78% | |
| | Exercise outside | <i>n=126</i> | 76% | |
| | Go to the gym or play sports | <i>n=127</i> | 33% | |
| 9.4 | At the weekend, are you able to? | | | |
| | Complete domestic tasks | <i>n=121</i> | 88% | |
| | Get association | <i>n=125</i> | 97% | |
| | Exercise outside | <i>n=124</i> | 94% | |
| | Go to the gym or play sports | <i>n=124</i> | 81% | |
| 9.5 | Are you able to visit the library once a week or more? | <i>n=121</i> | 91% | 62% |
| | Are you able to borrow library items kept on the wing once a week or more? | <i>n=113</i> | 79% | |
| | Are you able to get things from the library delivered to the wing once a week or more? | <i>n=109</i> | 37% | |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | <i>n=102</i> | 74% | 67% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | | |
| 10.1 | Is it easy for you to make an application? | <i>n=131</i> | 82% | 87% |
| | <i>For those who have made an application are they usually dealt with:</i> | | | |
| 10.2 | Fairly? | <i>n=116</i> | 55% | 81% |
| | Within 7 days? | <i>n=109</i> | 49% | 81% |
| 10.3 | Is it easy for you to make a complaint? | <i>n=130</i> | 64% | 50% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | | |
| 10.4 | Fairly? | <i>n=71</i> | 34% | 51% |
| | Within 7 days? | <i>n=66</i> | 29% | 65% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | <i>n=86</i> | 37% | 38% |
| 10.6 | Do you know how to contact the following organisations? | | | |

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| | Minister of Justice & Home Affairs | <i>n=125</i> | 22% | |
| | The Independent Prison Monitoring Board (IPMB) | <i>n=127</i> | 50% | |
| | <i>For those who need it, is it easy to?</i> | | | |
| 10.7 | Communicate with your solicitor or legal representative | <i>n=113</i> | 65% | 73% |
| | Attend legal visits | <i>n=114</i> | 67% | 82% |
| 10.8 | Have staff here ever opened letters from your solicitor or legal representative when you were not present? | <i>n=128</i> | 71% | |
| | <i>For those who have had legal letters opened when they were not present:</i> | | | |
| | Were you told why? | <i>n=91</i> | 34% | |
| HEALTH CARE | | | | |
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | | |
| | Your medication | <i>n=106</i> | 55% | |
| | Your outside medical appointments | <i>n=91</i> | 60% | |
| | Your agreed social care package | <i>n=59</i> | 53% | |
| 11.2 | Is it very/quite easy to see? | | | |
| | Doctor | <i>n=128</i> | 46% | 69% |
| | Nurse | <i>n=128</i> | 63% | 82% |
| | Dentist | <i>n=128</i> | 22% | 23% |
| | Pharmacist | <i>n=127</i> | 37% | |
| | Mental health worker | <i>n=128</i> | 18% | 31% |
| | Substance misuse worker | <i>n=125</i> | 14% | |
| 11.3 | Do you think the quality of the health service is very/quite good from? | | | |
| | Doctor | <i>n=129</i> | 57% | 69% |
| | Nurse | <i>n=128</i> | 64% | 74% |

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| | Dentist | n=127 | 49% | 44% |
| | Pharmacist | n=128 | 39% | |
| | Mental health worker | n=127 | 18% | 35% |
| | Substance misuse worker | n=123 | 13% | |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | n=130 | 48% | 71% |
| | For those who are due to be released in the next month: | | | |
| 11.5 | Are you confident there are adequate plans to continue your health care? | n=18 | 33% | |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | n=126 | 48% | |
| OTHER SUPPORT NEEDS | | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | n=129 | 36% | 30% |
| | For those who have a disability: | | | |
| 12.2 | Are you getting the support you need in this prison? | n=44 | 30% | 42% |
| 12.3 | Do you have any mental health problems? | n=126 | 47% | 32% |
| | For those who have any mental health problems: | | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | n=59 | 32% | |
| 12.5 | Has your mental health got better since arriving at this prison? | n=121 | 11% | |
| ALCOHOL AND DRUGS | | | | |
| 13.1 | Do you have a drug or alcohol problem? | n=129 | 26% | |
| | For those who have a drug or alcohol problem: | | | |
| 13.2 | Have you told staff about your drug or alcohol problem? | n=31 | 84% | |
| | For those who have told staff: | | | |
| | Have you received help to manage it? | n=26 | 50% | |

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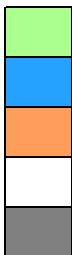
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| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? <i>n=128</i> | 9% | |
| | For those who have developed a drug or alcohol problem in this prison: | | |
| | Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)? <i>n=11</i> | 18% | |
| | For those who have a drug or alcohol problem and are due to be released in the next month: | | |
| 13.4 | Do you know who to contact for support for your drug or alcohol problem when you leave this prison? <i>n=6</i> | 100% | |
| 13.5 | In this prison, is it easy/very easy to get? | | |
| | Illicit drugs <i>n=130</i> | 16% | 14% |
| | Alcohol <i>n=129</i> | 6% | 3% |
| | Medication not prescribed to you <i>n=129</i> | 19% | |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? <i>n=131</i> | 35% | 30% |
| 14.2 | Do you feel unsafe now? <i>n=130</i> | 16% | 10% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? <i>n=127</i> | 41% | |
| | Staff? <i>n=121</i> | 42% | |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? <i>n=128</i> | 29% | |
| 14.5 | Have you experienced the following bullying/victimisation by other prisoners: | | |
| | Verbal abuse? <i>n=128</i> | 20% | |
| | Threats or intimidation? <i>n=128</i> | 19% | |
| | Physical assault? <i>n=128</i> | 11% | |
| | Sexual assault? <i>n=128</i> | 1% | |
| | Theft of canteen or property? <i>n=128</i> | 5% | |
| | Other bullying/victimisation? <i>n=128</i> | 7% | |

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| La Moye 2024 | La Moye 2017 |
|--------------|--------------|
| 133 | 122 |

Number of completed questionnaires returned

n=number of valid responses to question (La Moye 2024)

| | | | | |
|------|---|--------------|-----|--|
| 14.4 | Have you been bullied/victimised in this prison by staff? | <i>n=125</i> | 29% | |
| 14.5 | Have you experienced the following bullying/victimisation by staff: | | | |
| | Verbal abuse? | <i>n=125</i> | 18% | |
| | Threats or intimidation? | <i>n=125</i> | 14% | |
| | Physical assault? | <i>n=125</i> | 3% | |
| | Sexual assault? | <i>n=125</i> | 3% | |
| | Theft of canteen or property? | <i>n=125</i> | 6% | |
| | Other bullying/victimisation? | <i>n=125</i> | 16% | |

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| BEHAVIOUR MANAGEMENT | | | |
|----------------------------|---|-----|-----|
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? <i>n=129</i> | 23% | |
| | Deal with bad behaviour fairly? <i>n=127</i> | 19% | |
| 15.2 | Are there opportunities and rewards to motivate people in this prison? <i>n=129</i> | 22% | |
| | <i>For those who know that there are opportunities and rewards are:</i> | | |
| 15.3 | Do the opportunities and rewards in this prison motivate you to behave well? <i>n=28</i> | 82% | |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? <i>n=123</i> | 31% | |
| 15.5 | Have you been restrained by staff in this prison in the last 6 months? <i>n=128</i> | 21% | 4% |
| | <i>For those who have been restrained in the last 6 months:</i> | | |
| | Did anyone come and talk to you about it afterwards? <i>n=27</i> | 19% | 40% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? <i>n=126</i> | 21% | |
| | <i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i> | | |
| | Were you treated well by segregation staff? <i>n=26</i> | 65% | 86% |
| | Could you shower every day? <i>n=26</i> | 54% | 67% |
| | Could you go outside for exercise every day? <i>n=26</i> | 58% | 50% |
| | Could you use the phone every day (if you had credit)? <i>n=26</i> | 58% | 83% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | Have you needed support with reading needs in this prison? <i>n=130</i> | 39% | |
| | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? <i>n=51</i> | 57% | |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? <i>n=130</i> | 26% | |
| | <i>For those who have learning difficulties:</i> | | |

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| | | | | |
|----------------------------|--|--------------|-----|-----|
| 16.3 | Have you received help and support from education staff for your learning difficulties? | <i>n=33</i> | 21% | |
| 16.4 | In this prison, have you done the following activities? | | | |
| | Education | <i>n=122</i> | 59% | 79% |
| | Vocational or skills training | <i>n=117</i> | 54% | 74% |
| | Prison job | <i>n=120</i> | 88% | 83% |
| | Work outside of the prison | <i>n=117</i> | 31% | |
| | <i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i> | | | |
| | Education | <i>n=72</i> | 51% | 65% |
| | Vocational or skills training | <i>n=63</i> | 57% | 68% |
| | Prison job | <i>n=106</i> | 48% | 54% |
| | Work outside of the prison | <i>n=36</i> | 64% | |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | <i>n=95</i> | 28% | |
| 16.6 | Do wing staff encourage you to go to education, training or work? | <i>n=114</i> | 52% | 59% |
| SENTENCE PLAN | | | | |
| 17.1 | Do you have a sentence plan? | <i>n=97</i> | 58% | |
| | <i>For those who have a sentence plan:</i> | | | |
| 17.2 | Do you know what your objectives or targets are? | <i>n=55</i> | 71% | |
| | <i>For those who know what their objectives or targets are:</i> | | | |
| | Do you understand what you need to do to achieve your objectives or targets? | <i>n=39</i> | 95% | |
| | Are any staff here supporting you to achieve the objectives or targets? | <i>n=37</i> | 62% | |
| | Have you been involved in setting the objectives or targets? | <i>n=39</i> | 69% | |
| RETURNING TO THE COMMUNITY | | | | |
| 18.1 | Do you expect to be released in the next 3 months? | <i>n=130</i> | 16% | 27% |

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| For those who expect to be released in the next 3 months: | | | |
|---|---|--------------|---------|
| 18.2 | Is this prison very/quite near to your home area or the address you will be released to? | <i>n=20</i> | 65% 38% |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | <i>n=20</i> | 70% 33% |
| 18.4 | Do you need help to sort out the following for when you are released? | | |
| | Finding accommodation | <i>n=18</i> | 56% 56% |
| | Getting employment | <i>n=20</i> | 65% 58% |
| | Sorting out benefits | <i>n=19</i> | 53% 59% |
| | Finances and debt | <i>n=17</i> | 35% 65% |
| | Opening a bank account | <i>n=20</i> | 45% |
| | Getting photo ID | <i>n=19</i> | 58% |
| 18.4 | Are you getting help to sort out the following for when you are released, if you need it? | | |
| | Finding accommodation | <i>n=10</i> | 60% 33% |
| | Getting employment | <i>n=13</i> | 54% 28% |
| | Sorting out benefits | <i>n=10</i> | 70% 37% |
| | Finances and debt | <i>n=6</i> | 50% 25% |
| | Opening a bank account | <i>n=9</i> | 67% |
| | Getting photo ID | <i>n=11</i> | 27% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | <i>n=123</i> | 43% 56% |

La Moye 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who were on remand or awaiting sentence are compared with those of sentenced prisoners.

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| Remand or awaiting sentence prisoners | Sentenced prisoners |
|---------------------------------------|---------------------|
| 30 | 101 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|--|-----|-----|
| 1.2 | Are you under 21 years of age? | 10% | 5% |
| | Are you under 25 years of age? | 20% | 11% |
| | Are you 50 years of age or older? | 20% | 28% |
| | Are you 70 years of age or older? | 3% | 6% |
| 1.3 | Are you from an ethnic group other than white? | 23% | 16% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 3% | 2% |
| 1.4 | Have you been in this prison for less than 6 months? | 66% | 18% |
| 1.5 | Are you currently serving a sentence? | | |
| | Are you on recall? | | 3% |
| 1.6 | Is your sentence less than 12 months? | | 14% |
| | Are you here under an indeterminate sentence for public protection (IPP prisoner)? | | 0% |
| 7.3 | Are you Muslim? | 4% | 3% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 27% | 39% |

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| | | | |
|------------------------------|---|------|-----|
| 12.3 | Do you have any mental health problems? | 57% | 45% |
| 19.1 | Do you have children under the age of 18? | 45% | 45% |
| 19.2 | Are you a foreign national? | 10% | 14% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 14% | 23% |
| 19.4 | Have you ever been in the armed services (e.g. army, navy, air force)? | 7% | 7% |
| 19.5 | Is your gender female, non-binary or other? | 3% | 1% |
| 19.6 | Do you identify as transgender or trans? | 0% | 1% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 3% | 3% |
| ARRIVAL AND RECEPTION | | | |
| 2.1 | When you arrived at this prison, did you spend less than 2 hours in reception? | 48% | 52% |
| 2.2 | Were you searched in reception? | 100% | 96% |
| | <i>For those who were searched:</i> | | |
| | Was this done in a respectful way? | 90% | 88% |
| 2.3 | Overall, were you treated very/quite well in reception? | 93% | 90% |
| 2.4 | When you first arrived, did you have problems with? | | |
| | Feeling depressed | 63% | 55% |
| | Feeling suicidal | 24% | 17% |
| | Needing protection from other prisoners | 25% | 5% |
| | <i>For those who had the following problems, did staff help you with?</i> | | |

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| | | | |
|----------------------------------|---|-----|-----|
| | Feeling depressed | 41% | 50% |
| | Feeling suicidal | 17% | 23% |
| | Needing protection from other prisoners | 33% | 25% |
| | <i>For those who had any problems when they first arrived:</i> | | |
| 2.5 | Were you able to talk to a member of staff in private? | 74% | 63% |
| 2.6 | Did you see someone from health care in reception? | 93% | 82% |
| FIRST NIGHT AND INDUCTION | | | |
| 3.1 | Before you were locked up on your first night here, were you offered? | | |
| | Nicotine replacement (including vapes) | 73% | 84% |
| | Toiletries | 83% | 80% |
| | A shower | 83% | 80% |
| | A free phone call | 52% | 54% |
| | Something to eat | 97% | 89% |
| | The chance to talk to a Listener or Samaritans | 74% | 54% |
| | Support from another prisoner | 66% | 43% |
| 3.2 | On your first night in this prison, was your cell very/quite clean? | 57% | 47% |
| 3.3 | Did you feel safe on your first night here? | 80% | 80% |
| 3.4 | Did you have numbers put on your PIN phone within 24 hours? | 62% | 62% |
| 3.5 | In your first few days here, did you get? | | |

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| | | | |
|--------------------|---|-----|-----|
| | Items from the prison shop/canteen | 71% | 64% |
| | Access to clean clothing that fitted you | 90% | 76% |
| | PIN phone credit | 87% | 82% |
| | Your personal property | 56% | 51% |
| 3.6 | Have you had an induction at this prison? | 97% | 79% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 50% | 57% |
| ON THE WING | | | |
| 4.1 | Are you in a cell on your own? | 43% | 86% |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 83% | 76% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 80% | 90% |
| | Can you have a shower every day if you want one? | 83% | 99% |
| | Can you get clean bedding every week if you want it? | 66% | 87% |
| | Can you get cell cleaning materials every week if you want them? | 79% | 92% |
| | Can you get your stored property promptly, if you need it? | 34% | 43% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 63% | 50% |
| | At night? | 76% | 76% |

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| | | | |
|---------------------------------|---|-----|-----|
| 4.5 | Normally, are these communal areas of your wing or houseblock very/quite clean? | | |
| | Landings and stairs | 87% | 74% |
| | Association areas | 90% | 75% |
| | Servery | 86% | 84% |
| | Showers | 79% | 62% |
| | Exercise yard | 93% | 79% |
| 4.6 | Have you been on an RCA in this prison? | 28% | 24% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 29% | 47% |
| 4.7 | Is it very/quite easy for you to speak to a Listener if you need to? | 80% | 86% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 53% | 60% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 60% | 44% |
| 5.3 | Does the shop/canteen sell the things that you need? | 43% | 32% |
| 5.4 | Can you use catalogues/other providers to buy the things you need? | 10% | 9% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 83% | 84% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 82% | 82% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 59% | 46% |

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| | | | |
|--|---|-----|-----|
| 6.4 | Do you have a personal officer? | 93% | 97% |
| | <i>For those who have a personal officer:</i> | | |
| | Is your personal officer very/quite helpful? | 74% | 74% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 52% | 74% |
| | If so, do things sometimes change? | 20% | 32% |
| 6.6 | If you want to, can you talk to managers, governors or directors in this prison? | 30% | 43% |
| 6.7 | Have you shared a problem with a manager, governor or director? | 45% | 63% |
| | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 38% | 48% |
| FAITH | | | |
| 7.1 | Have you spoken to the Chaplaincy team in this prison? | 83% | 76% |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 59% | 78% |
| 7.3 | Do you have a religion? | 57% | 59% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to attend religious services, if you want to? | 75% | 89% |
| 7.5 | Are your religious beliefs respected here? | 67% | 82% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.1 | Have you been able to see your family and friends more than once in the last month: | | |
| | In person (prison visit)? | 68% | 56% |
| | Using video calling? | 43% | 38% |

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| | | | |
|-------------------------|---|------|------|
| 8.2 | Do visits usually start and finish on time? | 79% | 73% |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 76% | 79% |
| 8.4 | Is it very/quite easy for your family and friends to get here? | 50% | 49% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 44% | 40% |
| 8.6 | Have you had any problems with sending or receiving? | | |
| | Emails | 46% | 36% |
| | Letters | 62% | 40% |
| | Parcels | 41% | 36% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 100% | 98% |
| TIME OUT OF CELL | | | |
| 9.1 | Do you know what the unlock and lock-up times are supposed to be here? | 93% | 100% |
| | <i>For those who know what the unlock and lock-up times are supposed to be:</i> | | |
| | Are these times usually kept to? | 78% | 81% |
| 9.2 | Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays? | 7% | 14% |
| | Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays? | 10% | 12% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 21% | 13% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 11% | 5% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Complete domestic tasks | 52% | 55% |

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| | | | |
|--|--|------|-----|
| | Get association | 75% | 80% |
| | Exercise outside | 79% | 76% |
| | Go to the gym or play sports | 22% | 36% |
| 9.4 | At the weekend, are you able to? | | |
| | Complete domestic tasks | 89% | 88% |
| | Get association | 100% | 97% |
| | Exercise outside | 93% | 96% |
| | Go to the gym or play sports | 85% | 81% |
| 9.5 | Are you able to visit the library once a week or more? | 92% | 91% |
| | Are you able to borrow library items kept on the wing once a week or more? | 85% | 77% |
| | Are you able to get things from the library delivered to the wing once a week or more? | 45% | 34% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 67% | 76% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 87% | 81% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 60% | 53% |
| | Within 7 days? | 46% | 50% |
| 10.3 | Is it easy for you to make a complaint? | 55% | 68% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |

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| | | | |
|--------------------|--|-----|-----|
| 10.4 | Fairly? | 29% | 34% |
| | Within 7 days? | 31% | 29% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 29% | 40% |
| 10.6 | Do you know how to contact the following organisations? | | |
| | Minister of Justice & Home Affairs | 7% | 26% |
| | The Independent Prison Monitoring Board (IPMB) | 32% | 56% |
| | <i>For those who need it, is it easy to?</i> | | |
| 10.7 | Communicate with your solicitor or legal representative | 52% | 69% |
| | Attend legal visits | 50% | 73% |
| 10.8 | Have staff here ever opened letters from your solicitor or legal representative when you were not present? | 64% | 72% |
| | <i>For those who have had legal letters opened when they were not present:</i> | | |
| | Were you told why? | 28% | 37% |
| HEALTH CARE | | | |
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 57% | 54% |
| | Your outside medical appointments | 83% | 54% |
| | Your agreed social care package | 64% | 50% |
| 11.2 | Is it very/quite easy to see? | | |
| | Doctor | 48% | 46% |

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| Remand or awaiting sentence prisoners | Sentenced prisoners |
|---------------------------------------|---------------------|
| 30 | 101 |

| | | | |
|----------------------------|---|-----|-----|
| | Nurse | 61% | 63% |
| | Dentist | 11% | 26% |
| | Pharmacist | 43% | 35% |
| | Mental health worker | 25% | 17% |
| | Substance misuse worker | 19% | 14% |
| 11.3 | Do you think the quality of the health service is very/quite good from? | | |
| | Doctor | 48% | 60% |
| | Nurse | 54% | 67% |
| | Dentist | 39% | 53% |
| | Pharmacist | 39% | 39% |
| | Mental health worker | 25% | 16% |
| | Substance misuse worker | 11% | 14% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 52% | 47% |
| | <i>For those who are due to be released in the next month:</i> | | |
| 11.5 | Are you confident there are adequate plans to continue your health care? | 0% | 38% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 50% | 48% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 27% | 39% |
| | <i>For those who have a disability:</i> | | |

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| Remand or awaiting sentence prisoners | Sentenced prisoners |
|---------------------------------------|---------------------|
| 30 | 101 |

| | | | |
|---|---|-----|-----|
| 12.2 | Are you getting the support you need in this prison? | 13% | 33% |
| 12.3 | Do you have any mental health problems? | 57% | 45% |
| <i>For those who have any mental health problems:</i> | | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 29% | 33% |
| 12.5 | Has your mental health got better since arriving at this prison? | 7% | 12% |
| ALCOHOL AND DRUGS | | | |
| 13.1 | Do you have a drug or alcohol problem? | 28% | 26% |
| <i>For those who have a drug or alcohol problem:</i> | | | |
| 13.2 | Have you told staff about your drug or alcohol problem? | 88% | 83% |
| <i>For those who have told staff:</i> | | | |
| | Have you received help to manage it? | 57% | 47% |

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|---------------------------------------|---------------------|
| 30 | 101 |

| | | | |
|---------------|---|-----|------|
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 7% | 9% |
| | <i>For those who have developed a drug or alcohol problem in this prison:</i> | | |
| | Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)? | 0% | 22% |
| | <i>For those who have a drug or alcohol problem and are due to be released in the next month:</i> | | |
| 13.4 | Do you know who to contact for support for your drug or alcohol problem when you leave this prison? | | 100% |
| 13.5 | In this prison, is it easy/very easy to get? | | |
| | Illicit drugs | 0% | 20% |
| | Alcohol | 0% | 7% |
| | Medication not prescribed to you | 7% | 22% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 33% | 35% |
| 14.2 | Do you feel unsafe now? | 10% | 17% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 34% | 43% |
| | Staff? | 30% | 46% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 34% | 27% |
| 14.5 | Have you experienced the following bullying/victimisation by other prisoners: | | |
| | Verbal abuse? | 21% | 20% |
| | Threats or intimidation? | 14% | 20% |

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| Remand or awaiting sentence prisoners | Sentenced prisoners |
|---------------------------------------|---------------------|
| 30 | 101 |

| | | | |
|------|---|-----|-----|
| | Physical assault? | 14% | 9% |
| | Sexual assault? | 0% | 1% |
| | Theft of canteen or property? | 7% | 4% |
| | Other bullying/victimisation? | 7% | 6% |
| 14.4 | Have you been bullied/victimised in this prison by staff? | 21% | 31% |
| 14.5 | Have you experienced the following bullying/victimisation by staff: | | |
| | Verbal abuse? | 21% | 17% |
| | Threats or intimidation? | 4% | 18% |
| | Physical assault? | 0% | 4% |
| | Sexual assault? | 0% | 4% |
| | Theft of canteen or property? | 0% | 8% |
| | Other bullying/victimisation? | 14% | 17% |

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|---------------------------------------|---------------------|
| 30 | 101 |

| BEHAVIOUR MANAGEMENT | | | |
|----------------------------|---|-----|-----|
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 21% | 24% |
| | Deal with bad behaviour fairly? | 21% | 19% |
| 15.2 | Are there opportunities and rewards to motivate people in this prison? | 14% | 24% |
| | <i>For those who know that there are opportunities and rewards are:</i> | | |
| 15.3 | Do the opportunities and rewards in this prison motivate you to behave well? | 75% | 83% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 38% | 29% |
| 15.5 | Have you been restrained by staff in this prison in the last 6 months? | 18% | 22% |
| | <i>For those who have been restrained in the last 6 months:</i> | | |
| | Did anyone come and talk to you about it afterwards? | 20% | 18% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 19% | 20% |
| | <i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i> | | |
| | Were you treated well by segregation staff? | 80% | 60% |
| | Could you shower every day? | 20% | 60% |
| | Could you go outside for exercise every day? | 20% | 65% |
| | Could you use the phone every day (if you had credit)? | 20% | 65% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | Have you needed support with reading needs in this prison? | 43% | 39% |

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|---------------------------------------|---------------------|
| 30 | 101 |

| | | | |
|----------------------|--|-----|-----|
| | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 67% | 54% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 36% | 24% |
| | <i>For those who have learning difficulties:</i> | | |
| 16.3 | Have you received help and support from education staff for your learning difficulties? | 10% | 26% |
| 16.4 | In this prison, have you done the following activities? | | |
| | Education | 41% | 65% |
| | Vocational or skills training | 42% | 58% |
| | Prison job | 78% | 91% |
| | Work outside of the prison | 31% | 30% |
| | <i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i> | | |
| | Education | 45% | 52% |
| | Vocational or skills training | 55% | 58% |
| | Prison job | 38% | 50% |
| | Work outside of the prison | 63% | 63% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 17% | 32% |
| 16.6 | Do wing staff encourage you to go to education, training or work? | 54% | 51% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | | 57% |

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| Remand or awaiting sentence prisoners | Sentenced prisoners |
|---------------------------------------|---------------------|
| 30 | 101 |

| | | | |
|-----------------------------------|---|------|-----|
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | | 72% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Do you understand what you need to do to achieve your objectives or targets? | | 95% |
| | Are any staff here supporting you to achieve the objectives or targets? | | 62% |
| | Have you been involved in setting the objectives or targets? | | 69% |
| RETURNING TO THE COMMUNITY | | | |
| 18.1 | Do you expect to be released in the next 3 months? | 7% | 19% |
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.2 | Is this prison very/quite near to your home area or the address you will be released to? | 50% | 67% |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 0% | 74% |
| 18.4 | Do you need help to sort out the following for when you are released? | | |
| | Finding accommodation | | 56% |
| | Getting employment | 100% | 63% |
| | Sorting out benefits | 100% | 50% |
| | Finances and debt | 0% | 38% |
| | Opening a bank account | 0% | 47% |
| | Getting photo ID | | 58% |
| 18.4 | Are you getting help to sort out the following for when you are released, if you need it? | | |
| | Finding accommodation | | 60% |

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| | | | |
|--|---|-----|-----|
| | Getting employment | 0% | 58% |
| | Sorting out benefits | 0% | 78% |
| | Finances and debt | | 50% |
| | Opening a bank account | | 67% |
| | Getting photo ID | | 27% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 64% | 38% |

La Moye 2024

Comparison of survey responses from different residential locations

In this table responses from the wing housing vulnerable prisoners (J wing) are compared with those from K and L wings.

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|--|-----|-----|
| 1.2 | Are you under 21 years of age? | 2% | 9% |
| | Are you under 25 years of age? | 8% | 16% |
| | Are you 50 years of age or older? | 34% | 19% |
| | Are you 70 years of age or older? | 8% | 4% |
| 1.3 | Are you from an ethnic group other than white? | 22% | 18% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 4% | 1% |
| 1.4 | Have you been in this prison for less than 6 months? | 20% | 36% |
| 1.5 | Are you currently serving a sentence? | 70% | 78% |
| | Are you on recall? | 2% | 3% |
| 1.6 | Is your sentence less than 12 months? | 4% | 14% |
| | Are you here under an indeterminate sentence for public protection (IPP prisoner)? | 0% | 0% |
| 7.3 | Are you Muslim? | 0% | 6% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 38% | 30% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|------------------------------|---|------|-----|
| 12.3 | Do you have any mental health problems? | 40% | 49% |
| 19.1 | Do you have children under the age of 18? | 45% | 42% |
| 19.2 | Are you a foreign national? | 21% | 10% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 18% | 22% |
| 19.4 | Have you ever been in the armed services (e.g. army, navy, air force)? | 6% | 7% |
| 19.5 | Is your gender female, non-binary or other? | 4% | 0% |
| 19.6 | Do you identify as transgender or trans? | 0% | 0% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 4% | 1% |
| ARRIVAL AND RECEPTION | | | |
| 2.1 | When you arrived at this prison, did you spend less than 2 hours in reception? | 56% | 51% |
| 2.2 | Were you searched in reception? | 100% | 95% |
| | <i>For those who were searched:</i> | | |
| | Was this done in a respectful way? | 90% | 87% |
| 2.3 | Overall, were you treated very/quite well in reception? | 94% | 88% |
| 2.4 | When you first arrived, did you have problems with? | | |
| | Feeling depressed | 60% | 51% |
| | Feeling suicidal | 21% | 15% |
| | Needing protection from other prisoners | 17% | 2% |
| | <i>For those who had the following problems, did staff help you with?</i> | | |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|----------------------------------|---|-----|-----|
| | Feeling depressed | 50% | 46% |
| | Feeling suicidal | 25% | 22% |
| | Needing protection from other prisoners | 33% | 0% |
| | <i>For those who had any problems when they first arrived:</i> | | |
| 2.5 | Were you able to talk to a member of staff in private? | 68% | 62% |
| 2.6 | Did you see someone from health care in reception? | 86% | 83% |
| FIRST NIGHT AND INDUCTION | | | |
| 3.1 | Before you were locked up on your first night here, were you offered? | | |
| | Nicotine replacement (including vapes) | 79% | 83% |
| | Toiletries | 83% | 79% |
| | A shower | 83% | 80% |
| | A free phone call | 63% | 47% |
| | Something to eat | 96% | 86% |
| | The chance to talk to a Listener or Samaritans | 70% | 50% |
| | Support from another prisoner | 49% | 50% |
| 3.2 | On your first night in this prison, was your cell very/quite clean? | 60% | 44% |
| 3.3 | Did you feel safe on your first night here? | 74% | 85% |
| 3.4 | Did you have numbers put on your PIN phone within 24 hours? | 66% | 58% |
| 3.5 | In your first few days here, did you get? | | |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|--------------------|---|-----|-----|
| | Items from the prison shop/canteen | 65% | 65% |
| | Access to clean clothing that fitted you | 79% | 79% |
| | PIN phone credit | 88% | 79% |
| | Your personal property | 58% | 47% |
| 3.6 | Have you had an induction at this prison? | 82% | 86% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 54% | 54% |
| ON THE WING | | | |
| 4.1 | Are you in a cell on your own? | 41% | 97% |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 80% | 75% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 82% | 92% |
| | Can you have a shower every day if you want one? | 90% | 99% |
| | Can you get clean bedding every week if you want it? | 78% | 83% |
| | Can you get cell cleaning materials every week if you want them? | 82% | 93% |
| | Can you get your stored property promptly, if you need it? | 50% | 37% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 57% | 52% |
| | At night? | 69% | 84% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|---------------------------------|---|-----|-----|
| 4.5 | Normally, are these communal areas of your wing or houseblock very/quite clean? | | |
| | Landings and stairs | 78% | 77% |
| | Association areas | 82% | 76% |
| | Servery | 87% | 83% |
| | Showers | 74% | 60% |
| | Exercise yard | 92% | 76% |
| 4.6 | Have you been on an RCA in this prison? | 27% | 20% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 45% | 42% |
| 4.7 | Is it very/quite easy for you to speak to a Listener if you need to? | 88% | 82% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 51% | 61% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 49% | 46% |
| 5.3 | Does the shop/canteen sell the things that you need? | 31% | 36% |
| 5.4 | Can you use catalogues/other providers to buy the things you need? | 10% | 8% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 82% | 87% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 85% | 80% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 44% | 49% |

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|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|--|---|-----|-----|
| 6.4 | Do you have a personal officer? | 98% | 94% |
| | <i>For those who have a personal officer:</i> | | |
| | Is your personal officer very/quite helpful? | 80% | 72% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 65% | 69% |
| | If so, do things sometimes change? | 34% | 29% |
| 6.6 | If you want to, can you talk to managers, governors or directors in this prison? | 33% | 42% |
| 6.7 | Have you shared a problem with a manager, governor or director? | 56% | 58% |
| | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 46% | 45% |
| FAITH | | | |
| 7.1 | Have you spoken to the Chaplaincy team in this prison? | 78% | 76% |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 80% | 65% |
| 7.3 | Do you have a religion? | 64% | 54% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to attend religious services, if you want to? | 94% | 84% |
| 7.5 | Are your religious beliefs respected here? | 71% | 84% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.1 | Have you been able to see your family and friends more than once in the last month: | | |
| | In person (prison visit)? | 66% | 52% |
| | Using video calling? | 43% | 32% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|-------------------------|---|------|-----|
| 8.2 | Do visits usually start and finish on time? | 71% | 77% |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 78% | 80% |
| 8.4 | Is it very/quite easy for your family and friends to get here? | 58% | 42% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 47% | 35% |
| 8.6 | Have you had any problems with sending or receiving? | | |
| | Emails | 28% | 47% |
| | Letters | 37% | 49% |
| | Parcels | 29% | 42% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 100% | 97% |
| TIME OUT OF CELL | | | |
| 9.1 | Do you know what the unlock and lock-up times are supposed to be here? | 98% | 99% |
| | <i>For those who know what the unlock and lock-up times are supposed to be:</i> | | |
| | Are these times usually kept to? | 73% | 87% |
| 9.2 | Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays? | 8% | 15% |
| | Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays? | 6% | 13% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 17% | 12% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 4% | 6% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Complete domestic tasks | 55% | 56% |

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|--|---|
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* less than 1% probability that the difference is due to chance

| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|--|--|-----|------|
| | Get association | 79% | 78% |
| | Exercise outside | 72% | 77% |
| | Go to the gym or play sports | 44% | 23% |
| 9.4 | At the weekend, are you able to? | | |
| | Complete domestic tasks | 91% | 88% |
| | Get association | 96% | 100% |
| | Exercise outside | 93% | 96% |
| | Go to the gym or play sports | 87% | 80% |
| 9.5 | Are you able to visit the library once a week or more? | 91% | 94% |
| | Are you able to borrow library items kept on the wing once a week or more? | 81% | 75% |
| | Are you able to get things from the library delivered to the wing once a week or more? | 39% | 35% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 79% | 71% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 86% | 82% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 67% | 49% |
| | Within 7 days? | 53% | 45% |
| 10.3 | Is it easy for you to make a complaint? | 57% | 69% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|--------------------|--|-----|-----|
| 10.4 | Fairly? | 38% | 36% |
| | Within 7 days? | 39% | 26% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 39% | 34% |
| 10.6 | Do you know how to contact the following organisations? | | |
| | Minister of Justice & Home Affairs | 20% | 21% |
| | The Independent Prison Monitoring Board (IPMB) | 46% | 49% |
| | <i>For those who need it, is it easy to?</i> | | |
| 10.7 | Communicate with your solicitor or legal representative | 78% | 53% |
| | Attend legal visits | 70% | 63% |
| 10.8 | Have staff here ever opened letters from your solicitor or legal representative when you were not present? | 82% | 61% |
| | <i>For those who have had legal letters opened when they were not present:</i> | | |
| | Were you told why? | 39% | 33% |
| HEALTH CARE | | | |
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 64% | 46% |
| | Your outside medical appointments | 61% | 60% |
| | Your agreed social care package | 54% | 48% |
| 11.2 | Is it very/quite easy to see? | | |
| | Doctor | 53% | 42% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|----------------------------|---|-----|-----|
| | Nurse | 70% | 60% |
| | Dentist | 18% | 27% |
| | Pharmacist | 34% | 41% |
| | Mental health worker | 16% | 20% |
| | Substance misuse worker | 14% | 16% |
| 11.3 | Do you think the quality of the health service is very/quite good from? | | |
| | Doctor | 64% | 54% |
| | Nurse | 66% | 64% |
| | Dentist | 56% | 43% |
| | Pharmacist | 46% | 36% |
| | Mental health worker | 20% | 16% |
| | Substance misuse worker | 15% | 13% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 55% | 41% |
| | <i>For those who are due to be released in the next month:</i> | | |
| 11.5 | Are you confident there are adequate plans to continue your health care? | 20% | 38% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 51% | 49% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 38% | 30% |
| | <i>For those who have a disability:</i> | | |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|---|---|------|-----|
| 12.2 | Are you getting the support you need in this prison? | 39% | 20% |
| 12.3 | Do you have any mental health problems? | 40% | 49% |
| <i>For those who have any mental health problems:</i> | | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 32% | 32% |
| 12.5 | Has your mental health got better since arriving at this prison? | 17% | 7% |
| ALCOHOL AND DRUGS | | | |
| 13.1 | Do you have a drug or alcohol problem? | 20% | 25% |
| <i>For those who have a drug or alcohol problem:</i> | | | |
| 13.2 | Have you told staff about your drug or alcohol problem? | 100% | 71% |
| <i>For those who have told staff:</i> | | | |
| | Have you received help to manage it? | 50% | 42% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|---------------|---|-----|------|
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 6% | 8% |
| | <i>For those who have developed a drug or alcohol problem in this prison:</i> | | |
| | Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)? | 0% | 17% |
| | <i>For those who have a drug or alcohol problem and are due to be released in the next month:</i> | | |
| 13.4 | Do you know who to contact for support for your drug or alcohol problem when you leave this prison? | | 100% |
| 13.5 | In this prison, is it easy/very easy to get? | | |
| | Illicit drugs | 20% | 11% |
| | Alcohol | 2% | 8% |
| | Medication not prescribed to you | 27% | 11% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 49% | 22% |
| 14.2 | Do you feel unsafe now? | 22% | 11% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 57% | 29% |
| | Staff? | 47% | 37% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 51% | 10% |
| 14.5 | Have you experienced the following bullying/victimisation by other prisoners: | | |
| | Verbal abuse? | 39% | 4% |
| | Threats or intimidation? | 35% | 4% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|------|---|-----|-----|
| | Physical assault? | 24% | 1% |
| | Sexual assault? | 0% | 0% |
| | Theft of canteen or property? | 8% | 3% |
| | Other bullying/victimisation? | 12% | 1% |
| 14.4 | Have you been bullied/victimised in this prison by staff? | 30% | 23% |
| 14.5 | Have you experienced the following bullying/victimisation by staff: | | |
| | Verbal abuse? | 26% | 11% |
| | Threats or intimidation? | 13% | 11% |
| | Physical assault? | 0% | 1% |
| | Sexual assault? | 0% | 3% |
| | Theft of canteen or property? | 4% | 6% |
| | Other bullying/victimisation? | 15% | 13% |

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| Vulnerable prisoners wing (J wing) | K and L wing |
|------------------------------------|--------------|
| 51 | 74 |

| BEHAVIOUR MANAGEMENT | | | |
|----------------------------|---|-----|-----|
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 27% | 21% |
| | Deal with bad behaviour fairly? | 19% | 18% |
| 15.2 | Are there opportunities and rewards to motivate people in this prison? | 24% | 20% |
| | <i>For those who know that there are opportunities and rewards are:</i> | | |
| 15.3 | Do the opportunities and rewards in this prison motivate you to behave well? | 92% | 71% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 37% | 27% |
| 15.5 | Have you been restrained by staff in this prison in the last 6 months? | 18% | 22% |
| | <i>For those who have been restrained in the last 6 months:</i> | | |
| | Did anyone come and talk to you about it afterwards? | 22% | 19% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 6% | 28% |
| | <i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i> | | |
| | Were you treated well by segregation staff? | 67% | 75% |
| | Could you shower every day? | 33% | 60% |
| | Could you go outside for exercise every day? | 33% | 70% |
| | Could you use the phone every day (if you had credit)? | 33% | 60% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | Have you needed support with reading needs in this prison? | 42% | 38% |

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|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|----------------------|--|-----|-----|
| | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 57% | 59% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 14% | 29% |
| | <i>For those who have learning difficulties:</i> | | |
| 16.3 | Have you received help and support from education staff for your learning difficulties? | 29% | 20% |
| 16.4 | In this prison, have you done the following activities? | | |
| | Education | 68% | 54% |
| | Vocational or skills training | 68% | 44% |
| | Prison job | 95% | 83% |
| | Work outside of the prison | 39% | 25% |
| | <i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i> | | |
| | Education | 57% | 47% |
| | Vocational or skills training | 68% | 47% |
| | Prison job | 60% | 39% |
| | Work outside of the prison | 88% | 35% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 41% | 19% |
| 16.6 | Do wing staff encourage you to go to education, training or work? | 58% | 48% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 68% | 51% |

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| 51 | 74 |

| | | | |
|-----------------------------------|---|------|-----|
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 65% | 74% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Do you understand what you need to do to achieve your objectives or targets? | 100% | 95% |
| | Are any staff here supporting you to achieve the objectives or targets? | 67% | 56% |
| | Have you been involved in setting the objectives or targets? | 67% | 70% |
| RETURNING TO THE COMMUNITY | | | |
| 18.1 | Do you expect to be released in the next 3 months? | 12% | 14% |
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.2 | Is this prison very/quite near to your home area or the address you will be released to? | 50% | 67% |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 60% | 70% |
| 18.4 | Do you need help to sort out the following for when you are released? | | |
| | Finding accommodation | 25% | 56% |
| | Getting employment | 40% | 70% |
| | Sorting out benefits | 40% | 44% |
| | Finances and debt | 0% | 25% |
| | Opening a bank account | 20% | 50% |
| | Getting photo ID | 25% | 60% |
| 18.4 | Are you getting help to sort out the following for when you are released, if you need it? | | |
| | Finding accommodation | 0% | 80% |

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|------------------------------------|--------------|
| 51 | 74 |

| | | | |
|--|---|------|-----|
| | Getting employment | 0% | 71% |
| | Sorting out benefits | 50% | 75% |
| | Finances and debt | | 0% |
| | Opening a bank account | 100% | 40% |
| | Getting photo ID | 0% | 17% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 48% | 41% |

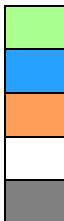
La Moye 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are under 25 are compared to those who are 25 and over.

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

| Under 25 | 25 and over |
|----------|-------------|
| 17 | 115 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|-----|-----|
| 1.2 | Are you under 21 years of age? | 47% | |
| | Are you 70 years of age or older? | | 6% |
| 1.3 | Are you from an ethnic group other than white? | 12% | 19% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 0% | 3% |
| 7.3 | Are you Muslim? | 6% | 3% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 38% | 36% |
| 12.3 | Do you have any mental health problems? | 63% | 45% |
| 19.2 | Are you a foreign national? | 0% | 15% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 53% | 17% |
| 19.5 | Is your gender female, non-binary or other? | 0% | 2% |
| 19.6 | Do you identify as transgender or trans? | 0% | 1% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 0% | 4% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 80% | 89% |
| 2.3 | Overall, were you treated very/quite well in reception? | 82% | 92% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 50% | 57% |
| | Feeling suicidal | 17% | 19% |
| | Needing protection from other prisoners | 15% | 9% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 25% | 51% |
| | Feeling suicidal | 0% | 24% |
| | Needing protection from other prisoners | 50% | 25% |
| 2.5 | Were you able to talk to a member of staff in private? | 42% | 69% |

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| | | |
|---|----------|-------------|
| | Under 25 | 25 and over |
| Number of completed questionnaires returned | 17 | 115 |

| | | | |
|----------------------------------|---|-----|-----|
| FIRST NIGHT AND INDUCTION | | | |
| 3.3 | Did you feel safe on your first night here? | 88% | 79% |
| 3.6 | Have you had an induction at this prison? | 75% | 85% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 42% | 57% |
| ON THE WING | | | |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 71% | 79% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 82% | 88% |
| | Can you have access to a shower every day? | 94% | 96% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 56% | 53% |
| | At night? | 81% | 75% |
| 4.6 | Have you been on an RCA in this prison? | 8% | 27% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 0% | 44% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 44% | 61% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 38% | 50% |
| 5.3 | Does the shop/canteen sell the things that you need? | 47% | 34% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 71% | 85% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 63% | 85% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 56% | 48% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 75% | 68% |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 31% | 41% |
| 6.7 | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 20% | 49% |

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Number of completed questionnaires returned

| Under 25 | 25 and over |
|----------|-------------|
| 17 | 115 |

| FAITH | | | |
|---|---|------|-----|
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 63% | 75% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to go to religious services, if you want to? | 64% | 90% |
| 7.5 | Are your religious beliefs respected here? | 64% | 82% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 67% | 80% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 43% | 41% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 100% | 98% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 0% | 14% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 13% | 11% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 6% | 16% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 6% | 7% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 88% | 75% |
| | Go to the gym or play sports | 44% | 32% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 70% | 75% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 88% | 82% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 46% | 56% |
| 10.3 | Is it easy for you to make a complaint? | 50% | 66% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |
| 10.4 | Fairly? | 20% | 36% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 25% | 40% |

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| | | |
|--|-----------|-------------|
| | Under 25 | 25 and over |
| Number of completed questionnaires returned | 17 | 115 |

| HEALTH CARE | | | |
|---------------------|---|-----|-----|
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 45% | 55% |
| | Your outside medical appointments | 67% | 59% |
| | Your agreed social care package | 40% | 54% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 31% | 49% |
| | Nurse | 38% | 66% |
| | Dentist | 13% | 23% |
| | Pharmacist | 19% | 39% |
| | Mental health worker | 19% | 18% |
| | Substance misuse worker | 13% | 15% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 38% | 50% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 40% | 50% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 38% | 36% |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 17% | 32% |
| 12.3 | Do you have any mental health problems? | 63% | 45% |
| | <i>For those who have any mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 50% | 29% |
| 12.5 | Has your mental health got better since arriving at this prison? | 0% | 12% |
| ALCOHOL AND DRUGS | | | |
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 20% | 7% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

| Under 25 | 25 and over |
|----------|-------------|
| 17 | 115 |

| SAFETY | | | |
|----------------------------|---|------|-----|
| 14.1 | Have you ever felt unsafe here? | 31% | 35% |
| 14.2 | Do you feel unsafe now? | 19% | 15% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 13% | 45% |
| | Staff? | 29% | 43% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 13% | 31% |
| | Have you been bullied/victimised in this prison by staff? | 31% | 28% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 12% | 25% |
| | Deal with bad behaviour fairly? | 18% | 19% |
| | <i>For those who know that there are opportunities and rewards:</i> | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | 100% | 81% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 13% | 34% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 33% | 20% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 31% | 19% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 60% | 57% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 38% | 25% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 22% | 29% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 82% | 54% |
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 44% | 78% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 75% | 61% |
| RETURNING TO THE COMMUNITY | | | |
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 100% | 68% |

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

** less than 1% probability that the difference is due to chance*

Number of completed questionnaires returned

| Under 25 | 25 and over |
|----------|-------------|
| 17 | 115 |

| FINAL QUESTIONS ABOUT THIS PRISON | | | |
|-----------------------------------|---|-----|-----|
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 53% | 42% |

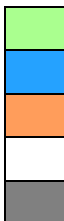
La Moye 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are 50 and over are compared to those who are under 50.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

| 50 and over | Under 50 |
|-------------|----------|
| 34 | 98 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|-----|-----|
| 1.2 | Are you under 25 years of age? | | 17% |
| | Are you 70 years of age or older? | 21% | |
| 1.3 | Are you from an ethnic group other than white? | 15% | 19% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 3% | 2% |
| 7.3 | Are you Muslim? | 0% | 4% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 53% | 30% |
| 12.3 | Do you have any mental health problems? | 28% | 54% |
| 19.2 | Are you a foreign national? | 9% | 15% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 24% | 20% |
| 19.5 | Is your gender female, non-binary or other? | 3% | 1% |
| 19.6 | Do you identify as transgender or trans? | 3% | 0% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 6% | 2% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 88% | 88% |
| 2.3 | Overall, were you treated very/quite well in reception? | 97% | 89% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 55% | 56% |
| | Feeling suicidal | 17% | 19% |
| | Needing protection from other prisoners | 8% | 11% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 41% | 50% |
| | Feeling suicidal | 0% | 27% |
| | Needing protection from other prisoners | 0% | 38% |
| 2.5 | Were you able to talk to a member of staff in private? | 74% | 62% |
| FIRST NIGHT AND INDUCTION | | | |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
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| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | |
|---|-------------|----------|
| | 50 and over | Under 50 |
| Number of completed questionnaires returned | 34 | 98 |

| | | | |
|-------------------------|---|-----|-----|
| 3.3 | Did you feel safe on your first night here? | 76% | 81% |
| 3.6 | Have you had an induction at this prison? | 75% | 86% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 58% | 54% |
| ON THE WING | | | |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 76% | 78% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 94% | 85% |
| | Can you have access to a shower every day? | 97% | 95% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 44% | 57% |
| | At night? | 61% | 81% |
| 4.6 | Have you been on an RCA in this prison? | 27% | 24% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 63% | 33% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 61% | 59% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 59% | 44% |
| 5.3 | Does the shop/canteen sell the things that you need? | 24% | 40% |

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

| | |
|----|-------------|
| 34 | 50 and over |
| 98 | Under 50 |

Number of completed questionnaires returned

| RELATIONSHIPS WITH STAFF | | | |
|---------------------------------|---|------|-----|
| 6.1 | Do most staff here treat you with respect? | 88% | 82% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 91% | 79% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 59% | 46% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 71% | 68% |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 35% | 41% |
| 6.7 | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 40% | 49% |
| FAITH | | | |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 74% | 73% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to go to religious services, if you want to? | 86% | 87% |
| 7.5 | Are your religious beliefs respected here? | 90% | 75% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 81% | 77% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 36% | 43% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 100% | 98% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 12% | 13% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 12% | 12% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 29% | 10% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 3% | 8% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 81% | 76% |
| | Go to the gym or play sports | 13% | 40% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 81% | 71% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | |
|---|-------------|----------|
| | 50 and over | Under 50 |
| Number of completed questionnaires returned | 34 | 98 |

| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
|---|---|-----|-----|
| 10.1 | Is it easy for you to make an application? | 82% | 82% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 55% | 55% |
| 10.3 | Is it easy for you to make a complaint? | 56% | 67% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |
| 10.4 | Fairly? | 44% | 31% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 32% | 40% |
| HEALTH CARE | | | |
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 50% | 56% |
| | Your outside medical appointments | 46% | 66% |
| | Your agreed social care package | 64% | 49% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 44% | 47% |
| | Nurse | 70% | 60% |
| | Dentist | 27% | 20% |
| | Pharmacist | 45% | 33% |
| | Mental health worker | 9% | 21% |
| | Substance misuse worker | 3% | 18% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 65% | 42% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 55% | 47% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 53% | 30% |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 59% | 11% |
| 12.3 | Do you have any mental health problems? | 28% | 54% |
| | <i>For those who have any mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 56% | 28% |
| 12.5 | Has your mental health got better since arriving at this prison? | 7% | 12% |



Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

| | | |
|---|----|-------------|
| d | 34 | 50 and over |
| | 98 | Under 50 |

Number of completed questionnaires returned

| | | | |
|-----------------------------------|---|------|-----|
| ALCOHOL AND DRUGS | | | |
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 3% | 11% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 38% | 33% |
| 14.2 | Do you feel unsafe now? | 15% | 16% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 64% | 32% |
| | Staff? | 53% | 38% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 36% | 26% |
| | Have you been bullied/victimised in this prison by staff? | 28% | 29% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 36% | 19% |
| | Deal with bad behaviour fairly? | 19% | 19% |
| | <i>For those who know that there are opportunities and rewards:</i> | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | 100% | 72% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 42% | 27% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 27% | 19% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 9% | 25% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 75% | 51% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 21% | 28% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 41% | 25% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 48% | 61% |
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 62% | 76% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 57% | 63% |

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| | |
|--|---|
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| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

| | |
|-------------|----------|
| 50 and over | Under 50 |
| 34 | 98 |

| RETURNING TO THE COMMUNITY | | | |
|-----------------------------------|---|-----|-----|
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 67% | 71% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 47% | 42% |

La Moye 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of all other ethnic groups combined are compared with those of white prisoners.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | All other ethnic groups combined | White prisoners |
|--|----------------------------------|-----------------|
| Number of completed questionnaires returned | 24 | 108 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|------|-----|
| 1.2 | Are you under 25 years of age? | 8% | 14% |
| | Are you 50 years of age or older? | 21% | 27% |
| 1.3 | Are you from an ethnic group other than white? | | |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | | 3% |
| 7.3 | Are you Muslim? | 14% | 1% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 30% | 37% |
| 12.3 | Do you have any mental health problems? | 30% | 51% |
| 19.2 | Are you a foreign national? | 35% | 9% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 13% | 23% |
| 19.5 | Is your gender female, non-binary or other? | 4% | 1% |
| 19.6 | Do you identify as transgender or trans? | 0% | 1% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 5% | 3% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 100% | 86% |
| 2.3 | Overall, were you treated very/quite well in reception? | 96% | 90% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 65% | 54% |
| | Feeling suicidal | 17% | 19% |
| | Needing protection from other prisoners | 13% | 10% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 47% | 48% |
| | Feeling suicidal | 33% | 19% |
| | Needing protection from other prisoners | 100% | 13% |
| 2.5 | Were you able to talk to a member of staff in private? | 59% | 67% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
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| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |
| | <i>* less than 1% probability that the difference is due to chance</i> |

| | All other ethnic groups combined | White prisoners |
|---|----------------------------------|-----------------|
| Number of completed questionnaires returned | 24 | 108 |

| FIRST NIGHT AND INDUCTION | | | |
|---------------------------|---|------|-----|
| 3.3 | Did you feel safe on your first night here? | 78% | 81% |
| 3.6 | Have you had an induction at this prison? | 82% | 84% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 61% | 54% |
| ON THE WING | | | |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 83% | 77% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 87% | 88% |
| | Can you have access to a shower every day? | 95% | 95% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 48% | 55% |
| | At night? | 75% | 76% |
| 4.6 | Have you been on an RCA in this prison? | 12% | 27% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 100% | 38% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 68% | 57% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 39% | 50% |
| 5.3 | Does the shop/canteen sell the things that you need? | 36% | 35% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 83% | 84% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 87% | 81% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 52% | 49% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 74% | 67% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
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| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | All other ethnic groups combined | White prisoners |
|---|---|----------------------------------|-----------------|
| Number of completed questionnaires returned | | 24 | 108 |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 48% | 38% |
| 6.7 | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 33% | 49% |
| FAITH | | | |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 61% | 76% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to go to religious services, if you want to? | 89% | 86% |
| 7.5 | Are your religious beliefs respected here? | 71% | 82% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 83% | 77% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 45% | 40% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 96% | 99% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 4% | 14% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 4% | 13% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 5% | 17% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 0% | 8% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 57% | 81% |
| | Go to the gym or play sports | 33% | 33% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 71% | 75% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 74% | 84% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 68% | 52% |
| 10.3 | Is it easy for you to make a complaint? | 70% | 63% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |
| | * less than 1% probability that the difference is due to chance |

| | All other ethnic groups combined | White prisoners |
|---|----------------------------------|-----------------|
| Number of completed questionnaires returned | 24 | 108 |

| | | | |
|----------------------------|---|-----|-----|
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |
| 10.4 | Fairly? | 54% | 29% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 40% | 37% |
| HEALTH CARE | | | |
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 53% | 55% |
| | Your outside medical appointments | 50% | 62% |
| | Your agreed social care package | 67% | 50% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 52% | 45% |
| | Nurse | 64% | 62% |
| | Dentist | 18% | 23% |
| | Pharmacist | 50% | 34% |
| | Mental health worker | 27% | 16% |
| | Substance misuse worker | 14% | 15% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 43% | 49% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 36% | 51% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 30% | 37% |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 57% | 24% |
| 12.3 | Do you have any mental health problems? | 30% | 51% |
| | <i>For those who have any mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 57% | 29% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | All other ethnic groups combined | White prisoners |
|---|---|----------------------------------|-----------------|
| Number of completed questionnaires returned | | 24 | 108 |
| 12.5 | Has your mental health got better since arriving at this prison? | 14% | 10% |
| ALCOHOL AND DRUGS | | | |
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 0% | 11% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 39% | 34% |
| 14.2 | Do you feel unsafe now? | 22% | 14% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 39% | 41% |
| | Staff? | 32% | 44% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 30% | 28% |
| | Have you been bullied/victimised in this prison by staff? | 27% | 29% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 32% | 22% |
| | Deal with bad behaviour fairly? | 26% | 17% |
| | <i>For those who know that there are opportunities and rewards:</i> | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | 33% | 88% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 36% | 30% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 22% | 21% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 15% | 22% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 58% | 56% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 26% | 26% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 37% | 27% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 43% | 60% |
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 83% | 71% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 20% | 69% |
| RETURNING TO THE COMMUNITY | | | |

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

** less than 1% probability that the difference is due to chance*

Number of completed questionnaires returned

| All other ethnic groups combined | White prisoners |
|----------------------------------|-----------------|
| 24 | 108 |

| | | | |
|--|---|-----|-----|
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 33% | 76% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 45% | 43% |

La Moye 2024
Comparison of survey responses between sub-populations of prisoners

In this table responses of foreign national prisoners are compared with those of UK / British national prisoners.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

| Foreign national | UK / British national |
|------------------|-----------------------|
| 17 | 110 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|------|-----|
| 1.2 | Are you under 25 years of age? | 0% | 14% |
| | Are you 50 years of age or older? | 18% | 27% |
| 1.3 | Are you from an ethnic group other than white? | 47% | 14% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 12% | 1% |
| 7.3 | Are you Muslim? | 0% | 4% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 12% | 40% |
| 12.3 | Do you have any mental health problems? | 18% | 51% |
| 19.2 | Are you a foreign national? | | |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 6% | 24% |
| 19.5 | Is your gender female, non-binary or other? | 6% | 1% |
| 19.6 | Do you identify as transgender or trans? | 0% | 1% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 13% | 2% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 88% | 89% |
| 2.3 | Overall, were you treated very/quite well in reception? | 88% | 93% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 88% | 51% |
| | Feeling suicidal | 50% | 14% |
| | Needing protection from other prisoners | 14% | 9% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 64% | 45% |
| | Feeling suicidal | 40% | 15% |
| | Needing protection from other prisoners | 100% | 25% |
| 2.5 | Were you able to talk to a member of staff in private? | 67% | 67% |
| FIRST NIGHT AND INDUCTION | | | |
| 3.3 | Did you feel safe on your first night here? | 59% | 84% |
| 3.6 | Have you had an induction at this prison? | 88% | 82% |
| | For those who have had an induction: | | |
| | Did your induction cover everything you needed to know about this prison? | 67% | 54% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Foreign national | UK / British national |
|---|------------------|-----------------------|
| Number of completed questionnaires returned | 17 | 110 |

| ON THE WING | | | |
|--------------------------|---|-----|-----|
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 71% | 79% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 82% | 89% |
| | Can you have access to a shower every day? | 94% | 96% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 67% | 51% |
| | At night? | 71% | 77% |
| 4.6 | Have you been on an RCA in this prison? | 57% | 19% |
| | For those who have been on an RCA: | | |
| | Did you feel cared for by staff? | 75% | 29% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 65% | 58% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 47% | 48% |
| 5.3 | Does the shop/canteen sell the things that you need? | 41% | 35% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 88% | 84% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 94% | 82% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 59% | 48% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 75% | 67% |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 41% | 40% |
| 6.7 | For those who have shared a problem with a manager, governor or director: | | |
| | Did they try to help you? | 60% | 45% |

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

| | Foreign national | UK / British national |
|---|------------------|-----------------------|
| Number of completed questionnaires returned | 17 | 110 |

| FAITH | | | |
|---|---|------|-----|
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 56% | 75% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to go to religious services, if you want to? | 100% | 86% |
| 7.5 | Are your religious beliefs respected here? | 75% | 81% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 93% | 76% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 40% | 43% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 100% | 98% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 6% | 13% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 0% | 14% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 14% | 13% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 0% | 8% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 43% | 81% |
| | Go to the gym or play sports | 27% | 34% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 91% | 72% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 71% | 84% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 60% | 54% |
| 10.3 | Is it easy for you to make a complaint? | 71% | 65% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |
| 10.4 | Fairly? | 50% | 33% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 50% | 36% |

Shading is used to indicate statistical significance*, as follows:

| | |
|---|---|
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| | Grey shading indicates that we have no valid data for this question |
| * less than 1% probability that the difference is due to chance | |

| | | |
|---|------------------|-----------------------|
| | Foreign national | UK / British national |
| Number of completed questionnaires returned | 17 | 110 |

| HEALTH CARE | | | |
|---------------------|---|-----|-----|
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 53% | 54% |
| | Your outside medical appointments | 70% | 59% |
| | Your agreed social care package | 45% | 57% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 41% | 48% |
| | Nurse | 69% | 63% |
| | Dentist | 6% | 25% |
| | Pharmacist | 50% | 34% |
| | Mental health worker | 19% | 19% |
| | Substance misuse worker | 25% | 13% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 35% | 49% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 50% | 49% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 12% | 40% |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 50% | 27% |
| 12.3 | Do you have any mental health problems? | 18% | 51% |
| | <i>For those who have any mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 0% | 34% |
| 12.5 | Has your mental health got better since arriving at this prison? | 19% | 9% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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* less than 1% probability that the difference is due to chance

| | | |
|---|------------------|-----------------------|
| | Foreign national | UK / British national |
| Number of completed questionnaires returned | 17 | 110 |

| | | | |
|--|---|------|-----|
| ALCOHOL AND DRUGS | | | |
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 6% | 8% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 53% | 30% |
| 14.2 | Do you feel unsafe now? | 24% | 12% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 47% | 40% |
| | Staff? | 38% | 42% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 41% | 26% |
| | Have you been bullied/victimised in this prison by staff? | 38% | 26% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 25% | 24% |
| | Deal with bad behaviour fairly? | 35% | 17% |
| | <i>For those who know that there are opportunities and rewards:</i> | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | | 81% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 35% | 31% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 24% | 20% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 0% | 22% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 64% | 54% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 6% | 29% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 47% | 25% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 50% | 58% |
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 100% | 72% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 67% | 61% |
| RETURNING TO THE COMMUNITY | | | |
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 50% | 73% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 47% | 44% |

La Moye 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had a disability are compared with those who did not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Have a disability | Do not have a disability |
|---|-------------------|--------------------------|
| Number of completed questionnaires returned | 46 | 83 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|-----|-----|
| 1.2 | Are you under 25 years of age? | 13% | 12% |
| | Are you 50 years of age or older? | 39% | 20% |
| 1.3 | Are you from an ethnic group other than white? | 15% | 20% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 4% | 1% |
| 7.3 | Are you Muslim? | 2% | 4% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs)? | | |
| 12.3 | Do you have any mental health problems? | 60% | 39% |
| 19.2 | Are you a foreign national? | 4% | 19% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 44% | 8% |
| 19.5 | Is your gender female, non-binary or other? | 2% | 1% |
| 19.6 | Do you identify as transgender or trans? | 2% | 0% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 4% | 2% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 89% | 87% |
| 2.3 | Overall, were you treated very/quite well in reception? | 93% | 90% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 64% | 53% |
| | Feeling suicidal | 21% | 18% |
| | Needing protection from other prisoners | 15% | 8% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 31% | 59% |
| | Feeling suicidal | 14% | 25% |
| | Needing protection from other prisoners | 20% | 40% |
| 2.5 | Were you able to talk to a member of staff in private? | 53% | 77% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

** less than 1% probability that the difference is due to chance*

| | Have a disability | Do not have a disability |
|---|-------------------|--------------------------|
| Number of completed questionnaires returned | 46 | 83 |

| FIRST NIGHT AND INDUCTION | | | |
|---------------------------|---|-----|-----|
| 3.3 | Did you feel safe on your first night here? | 74% | 83% |
| 3.6 | Have you had an induction at this prison? | 80% | 87% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 39% | 64% |
| ON THE WING | | | |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 80% | 78% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 85% | 90% |
| | Can you have access to a shower every day? | 93% | 96% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 40% | 60% |
| | At night? | 68% | 80% |
| 4.6 | Have you been on an RCA in this prison? | 24% | 23% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 33% | 47% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 57% | 60% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 37% | 54% |
| 5.3 | Does the shop/canteen sell the things that you need? | 23% | 43% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 72% | 90% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 73% | 89% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 40% | 56% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 71% | 65% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | Have a disability | Do not have a disability |
|--|---|-------------------|--------------------------|
| Number of completed questionnaires returned | | 46 | 83 |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 36% | 40% |
| 6.7 | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 37% | 54% |
| FAITH | | | |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 75% | 72% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to go to religious services, if you want to? | 81% | 90% |
| 7.5 | Are your religious beliefs respected here? | 81% | 80% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/ most of the time? | 67% | 84% |
| 8.5 | Have staff here encouraged you to keep in touch with your family/friends? | 41% | 42% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 98% | 99% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 13% | 13% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 17% | 9% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 14% | 16% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 10% | 5% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 80% | 74% |
| | Go to the gym or play sports | 32% | 32% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 70% | 77% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 83% | 83% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 38% | 65% |
| 10.3 | Is it easy for you to make a complaint? | 65% | 63% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
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| | Grey shading indicates that we have no valid data for this question |
| | * less than 1% probability that the difference is due to chance |

| | Have a disability | Do not have a disability |
|---|-------------------|--------------------------|
| Number of completed questionnaires returned | 46 | 83 |

| | | | |
|----------------------------|---|-----|-----|
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |
| 10.4 | Fairly? | 26% | 41% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 39% | 35% |
| HEALTH CARE | | | |
| 11.1 | Since arriving in this prison, have you experienced any delays accessing?: | | |
| | Your medication | 64% | 47% |
| | Your outside medical appointments | 66% | 55% |
| | Your agreed social care package | 67% | 36% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 34% | 52% |
| | Nurse | 60% | 64% |
| | Dentist | 22% | 22% |
| | Pharmacist | 36% | 38% |
| | Mental health worker | 11% | 21% |
| | Substance misuse worker | 14% | 15% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 46% | 49% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 35% | 57% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs)? | | |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 30% | |
| 12.3 | Do you have any mental health problems? | 60% | 39% |
| | <i>For those who have needed help with their mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 23% | 41% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | Have a disability | Do not have a disability |
|---|---|-------------------|--------------------------|
| Number of completed questionnaires returned | | 46 | 83 |
| 12.5 | Has your mental health got better since arriving at this prison? | 9% | 12% |
| ALCOHOL AND DRUGS | | | |
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 18% | 4% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 41% | 33% |
| 14.2 | Do you feel unsafe now? | 27% | 11% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 36% | 44% |
| | Staff? | 36% | 46% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 40% | 23% |
| | Have you been bullied/victimised in this prison by staff? | 43% | 20% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 36% | 17% |
| | Deal with bad behaviour fairly? | 25% | 16% |
| <i>For those who know that there are opportunities and rewards:</i> | | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | 100% | 75% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 34% | 30% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 30% | 16% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 25% | 18% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 52% | 65% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 52% | 10% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 23% | 33% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 61% | 55% |
| <i>For those who have a sentence plan:</i> | | | |
| 17.2 | Do you know what your objectives or targets are? | 70% | 73% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 53% | 71% |
| RETURNING TO THE COMMUNITY | | | |

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

** less than 1% probability that the difference is due to chance*

Number of completed questionnaires returned

| Have a disability | Do not have a disability |
|-------------------|--------------------------|
| 46 | 83 |

| | | | |
|--|---|-----|-----|
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 82% | 56% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 37% | 48% |

La Moye 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had mental health problems are compared with those who did not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Have mental health problems | Do not have mental health problems |
|---|-----------------------------|------------------------------------|
| Number of completed questionnaires returned | 59 | 67 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|-----|-----|
| 1.2 | Are you under 25 years of age? | 17% | 9% |
| | Are you 50 years of age or older? | 15% | 35% |
| 1.3 | Are you from an ethnic group other than white? | 12% | 24% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 0% | 5% |
| 7.3 | Are you Muslim? | 2% | 3% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 45% | 25% |
| 12.3 | Do you have any mental health problems? | | |
| 19.2 | Are you a foreign national? | 5% | 22% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | 25% | 15% |
| 19.5 | Is your gender female, non-binary or other? | 0% | 3% |
| 19.6 | Do you identify as transgender or trans? | 0% | 2% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 0% | 6% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 84% | 92% |
| 2.3 | Overall, were you treated very/quite well in reception? | 88% | 94% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 63% | 51% |
| | Feeling suicidal | 25% | 12% |
| | Needing protection from other prisoners | 17% | 4% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 36% | 59% |
| | Feeling suicidal | 8% | 33% |
| | Needing protection from other prisoners | 25% | 50% |
| 2.5 | Were you able to talk to a member of staff in private? | 57% | 75% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

** less than 1% probability that the difference is due to chance*

| | Have mental health problems | Do not have mental health problems |
|--|-----------------------------|------------------------------------|
| Number of completed questionnaires returned | 59 | 67 |

| FIRST NIGHT AND INDUCTION | | | |
|----------------------------------|---|-----|-----|
| 3.3 | Did you feel safe on your first night here? | 73% | 85% |
| 3.6 | Have you had an induction at this prison? | 79% | 90% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 47% | 60% |
| ON THE WING | | | |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 78% | 77% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 83% | 92% |
| | Can you have access to a shower every day? | 93% | 97% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 47% | 58% |
| | At night? | 72% | 77% |
| 4.6 | Have you been on an RCA in this prison? | 29% | 21% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 8% | 75% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 54% | 60% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 41% | 53% |
| 5.3 | Does the shop/canteen sell the things that you need? | 29% | 43% |
| RELATIONSHIPS WITH STAFF | | | |
| 6.1 | Do most staff here treat you with respect? | 81% | 86% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 72% | 92% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 43% | 56% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 72% | 63% |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 35% | 42% |
| 6.7 | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 31% | 57% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
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| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | | Have mental health problems | Do not have mental health problems |
|--|---|-----------------------------|------------------------------------|
| Number of completed questionnaires returned | | 59 | 67 |
| FAITH | | | |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 77% | 68% |
| <i>For those who have a religion:</i> | | | |
| 7.4 | Are you able to go to religious services, if you want to? | 82% | 92% |
| 7.5 | Are your religious beliefs respected here? | 76% | 86% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 71% | 85% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 34% | 47% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 100% | 97% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 15% | 11% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 15% | 8% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 17% | 14% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 6% | 8% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 84% | 68% |
| | Go to the gym or play sports | 36% | 30% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 70% | 74% |
| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
| 10.1 | Is it easy for you to make an application? | 83% | 81% |
| <i>For those who have made an application are they usually dealt with:</i> | | | |
| 10.2 | Fairly? | 40% | 66% |
| 10.3 | Is it easy for you to make a complaint? | 58% | 67% |
| <i>For those who have made a complaint are they usually dealt with:</i> | | | |
| 10.4 | Fairly? | 23% | 45% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 44% | 34% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Have mental health problems | Do not have mental health problems |
|---|-----------------------------|------------------------------------|
| Number of completed questionnaires returned | 59 | 67 |

| HEALTH CARE | | | |
|---------------------|---|-----|-----|
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 65% | 43% |
| | Your outside medical appointments | 72% | 49% |
| | Your agreed social care package | 60% | 43% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 47% | 44% |
| | Nurse | 57% | 65% |
| | Dentist | 21% | 23% |
| | Pharmacist | 33% | 40% |
| | Mental health worker | 22% | 14% |
| | Substance misuse worker | 14% | 14% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 41% | 53% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 40% | 55% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 45% | 25% |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 20% | 44% |
| 12.3 | Do you have any mental health problems? | | |
| | <i>For those who have any mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 32% | |
| 12.5 | Has your mental health got better since arriving at this prison? | 9% | 13% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
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* less than 1% probability that the difference is due to chance

| | | Have mental health problems | Do not have mental health problems |
|--|---|-----------------------------|------------------------------------|
| | Number of completed questionnaires returned | 59 | 67 |

| ALCOHOL AND DRUGS | | | |
|----------------------------|---|-----|-----|
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 14% | 5% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 47% | 25% |
| 14.2 | Do you feel unsafe now? | 21% | 13% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 33% | 48% |
| | Staff? | 38% | 48% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 34% | 25% |
| | Have you been bullied/victimised in this prison by staff? | 37% | 22% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 16% | 31% |
| | Deal with bad behaviour fairly? | 14% | 24% |
| | <i>For those who know that there are opportunities and rewards:</i> | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | 75% | 88% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 26% | 37% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 26% | 15% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 30% | 9% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 43% | 68% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 41% | 12% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 14% | 44% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 64% | 55% |
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 70% | 73% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 50% | 74% |

Shading is used to indicate statistical significance*, as follows:



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Blue shading shows results that are significantly more negative than the comparator

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Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

| Have mental health problems | Do not have mental health problems |
|-----------------------------|------------------------------------|
| 59 | 67 |

| RETURNING TO THE COMMUNITY | | | |
|--|---|-----|-----|
| <i>For those who expect to be released in the next 3 months:</i> | | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 79% | 50% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 43% | 47% |

La Moya 2024

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who have been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while under 18 years old) are compared with those who have not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Been in local authority care | Not been in local authority care |
|--|------------------------------|----------------------------------|
| Number of completed questionnaires returned | 27 | 101 |

| DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION | | | |
|---|---|-----|-----|
| 1.2 | Are you under 25 years of age? | 30% | 7% |
| | Are you 50 years of age or older? | 30% | 25% |
| 1.3 | Are you from an ethnic group other than white? | 11% | 20% |
| | Are you from a white Gypsy or Irish Traveller or Roma ethnic group? | 4% | 2% |
| 7.3 | Are you Muslim? | 4% | 3% |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 77% | 25% |
| 12.3 | Do you have any mental health problems? | 58% | 43% |
| 19.2 | Are you a foreign national? | 4% | 16% |
| 19.3 | Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)? | | |
| 19.5 | Is your gender female, non-binary or other? | 4% | 1% |
| 19.6 | Do you identify as transgender or trans? | 4% | 0% |
| 19.7 | Are you homosexual, bisexual or other sexual orientation? | 7% | 2% |
| ARRIVAL AND RECEPTION | | | |
| 2.2 | When you were searched in reception, was this done in a respectful way? | 77% | 92% |
| 2.3 | Overall, were you treated very/quite well in reception? | 89% | 93% |
| 2.4 | When you first arrived, did you have problems with?: | | |
| | Feeling depressed | 59% | 55% |
| | Feeling suicidal | 23% | 16% |
| | Needing protection from other prisoners | 5% | 11% |
| | For those who had the following problems, did staff help you with?: | | |
| | Feeling depressed | 19% | 58% |
| | Feeling suicidal | 20% | 23% |
| | Needing protection from other prisoners | 0% | 38% |
| 2.5 | Were you able to talk to a member of staff in private? | 38% | 77% |
| FIRST NIGHT AND INDUCTION | | | |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
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| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Been in local authority care | Not been in local authority care |
|---|------------------------------|----------------------------------|
| Number of completed questionnaires returned | 27 | 101 |

| | | | |
|-------------------------|---|-----|-----|
| 3.3 | Did you feel safe on your first night here? | 74% | 82% |
| 3.6 | Have you had an induction at this prison? | 84% | 83% |
| | <i>For those who have had an induction:</i> | | |
| | Did your induction cover everything you needed to know about this prison? | 38% | 60% |
| ON THE WING | | | |
| 4.2 | Is your cell call bell normally answered within 5 minutes? | 70% | 80% |
| 4.3 | On the wing or houseblock you are currently living on: | | |
| | Do you normally have enough clean clothing that fits you? | 78% | 91% |
| | Can you have access to a shower every day? | 96% | 96% |
| 4.4 | Is it normally quiet enough on the wing or houseblock for you to relax: | | |
| | During the day? | 52% | 54% |
| | At night? | 71% | 78% |
| 4.6 | Have you been on an RCA in this prison? | 27% | 23% |
| | <i>For those who have been on an RCA:</i> | | |
| | Did you feel cared for by staff? | 0% | 58% |
| FOOD AND CANTEEN | | | |
| 5.1 | Is the quality of the food in this prison very/quite good? | 50% | 61% |
| 5.2 | Do you get enough to eat at mealtimes always/most of the time? | 35% | 52% |
| 5.3 | Does the shop/canteen sell the things that you need? | 16% | 40% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

** less than 1% probability that the difference is due to chance*

| | Been in local authority care | Not been in local authority care |
|--|------------------------------|----------------------------------|
| Number of completed questionnaires returned | 27 | 101 |

| RELATIONSHIPS WITH STAFF | | | |
|---------------------------------|---|-----|-----|
| 6.1 | Do most staff here treat you with respect? | 67% | 89% |
| 6.2 | Are there any staff here you could turn to if you had a problem? | 67% | 88% |
| 6.3 | In the last week, has any member of staff talked to you about how you are getting on? | 44% | 50% |
| 6.5 | Are prisoners here consulted about things like food, canteen or wing issues? | 88% | 64% |
| 6.6 | If you wanted to, can you talk to managers, governors or directors in this prison? | 35% | 42% |
| 6.7 | <i>For those who have shared a problem with a manager, governor or director:</i> | | |
| | Did they try to help you? | 27% | 54% |
| FAITH | | | |
| 7.2 | Are you able to speak to the Chaplaincy team in private, if you want to? | 76% | 72% |
| | <i>For those who have a religion:</i> | | |
| 7.4 | Are you able to go to religious services, if you want to? | 81% | 91% |
| 7.5 | Are your religious beliefs respected here? | 81% | 80% |
| CONTACT WITH FAMILY AND FRIENDS | | | |
| 8.3 | Are your visitors usually treated respectfully by staff all/most of the time? | 71% | 80% |
| 8.5 | Have staff here encouraged you to keep in touch with your family and friends? | 32% | 44% |
| 8.7 | Are you able to use a phone every day (if you have credit)? | 96% | 99% |
| TIME OUT OF CELL | | | |
| 9.2 | Do you usually spend less than 2 hours out of your cell on Monday - Fridays? | 16% | 11% |
| | Do you usually spend 10 hours or more out of your cell on Monday - Fridays? | 16% | 11% |
| | Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays? | 13% | 14% |
| | Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays? | 4% | 7% |
| 9.3 | Are you able to do the following more than 5 days in a normal week? | | |
| | Exercise outside | 88% | 74% |
| | Go to the gym or play sports | 36% | 33% |
| 9.6 | Does the library have a wide enough range of materials to meet your needs? | 68% | 76% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
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| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

| Been in local authority care | Not been in local authority care |
|------------------------------|----------------------------------|
| 27 | 101 |

| APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS | | | |
|---|---|-----|-----|
| 10.1 | Is it easy for you to make an application? | 73% | 85% |
| | <i>For those who have made an application are they usually dealt with:</i> | | |
| 10.2 | Fairly? | 29% | 62% |
| 10.3 | Is it easy for you to make a complaint? | 65% | 66% |
| | <i>For those who have made a complaint are they usually dealt with:</i> | | |
| 10.4 | Fairly? | 25% | 39% |
| 10.5 | Have you ever been prevented from making a complaint here when you wanted to? | 45% | 35% |
| HEALTH CARE | | | |
| 11.1 | Since arriving in this prison have you experienced any delays getting these things? | | |
| | Your medication | 63% | 51% |
| | Your outside medical appointments | 70% | 56% |
| | Your agreed social care package | 65% | 49% |
| 11.2 | Is it very/quite easy to see?: | | |
| | Doctor | 36% | 51% |
| | Nurse | 62% | 64% |
| | Dentist | 19% | 23% |
| | Pharmacist | 27% | 39% |
| | Mental health worker | 4% | 22% |
| | Substance misuse worker | 20% | 14% |
| 11.4 | Do you think the overall quality of the health services here is very/quite good? | 42% | 49% |
| 11.6 | Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time? | 28% | 55% |
| OTHER SUPPORT NEEDS | | | |
| 12.1 | Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)? | 77% | 25% |
| | <i>For those who have a disability:</i> | | |
| 12.2 | Are you getting the support you need? | 25% | 30% |
| 12.3 | Do you have any mental health problems? | 58% | 43% |
| | <i>For those who have any mental health problems:</i> | | |
| 12.4 | Have you been helped with your mental health problems in this prison? | 7% | 40% |
| 12.5 | Has your mental health got better since arriving at this prison? | 4% | 13% |

Shading is used to indicate statistical significance*, as follows:

| | |
|--|---|
| | Green shading shows results that are significantly more positive than the comparator |
| | Blue shading shows results that are significantly more negative than the comparator |
| | Orange shading shows significant differences in demographics and background information |
| | No shading means that differences are not significant and may have occurred by chance |
| | Grey shading indicates that we have no valid data for this question |

* less than 1% probability that the difference is due to chance

| | Been in local authority care | Not been in local authority care |
|---|------------------------------|----------------------------------|
| Number of completed questionnaires returned | 27 | 101 |

| | | | |
|-----------------------------------|---|------|-----|
| ALCOHOL AND DRUGS | | | |
| 13.3 | Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)? | 12% | 6% |
| SAFETY | | | |
| 14.1 | Have you ever felt unsafe here? | 42% | 31% |
| 14.2 | Do you feel unsafe now? | 24% | 11% |
| 14.3 | Would you report it if you were being bullied/victimised in this prison by: | | |
| | Other prisoners? | 36% | 42% |
| | Staff? | 45% | 41% |
| 14.4 | Have you been bullied/victimised in this prison by other prisoners? | 32% | 27% |
| | Have you been bullied/victimised in this prison by staff? | 48% | 22% |
| BEHAVIOUR MANAGEMENT | | | |
| 15.1 | Does this prison: | | |
| | Reward good behaviour fairly? | 19% | 25% |
| | Deal with bad behaviour fairly? | 8% | 22% |
| | <i>For those who know that there are opportunities and rewards:</i> | | |
| 15.3 | Do the opportunities and rewards motivate you to behave well? | 100% | 78% |
| 15.4 | Do you think the culture in this prison encourages prisoners to behave well? | 25% | 33% |
| 15.5 | Have you been physically restrained by staff in this prison in the last 6 months? | 44% | 14% |
| 15.6 | Have you spent one or more nights in the segregation unit in this prison in the last 6 months? | 42% | 13% |
| EDUCATION, SKILLS AND WORK | | | |
| 16.1 | <i>For those who have needed support:</i> | | |
| | Have you been supported (this could include education or wing staff, peer support or anyone else)? | 36% | 64% |
| 16.2 | Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)? | 44% | 21% |
| 16.5 | Has the prison allocated you to the education, training or work that will help you when you are released? | 14% | 33% |
| SENTENCE PLAN | | | |
| 17.1 | Do you have a sentence plan? | 57% | 58% |
| | <i>For those who have a sentence plan:</i> | | |
| 17.2 | Do you know what your objectives or targets are? | 62% | 78% |
| | <i>For those who know what their objectives or targets are:</i> | | |
| | Are any staff here supporting you to achieve the objectives or targets? | 43% | 67% |

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| | | | |
|--|---|-----|-----|
| RETURNING TO THE COMMUNITY | | | |
| | <i>For those who expect to be released in the next 3 months:</i> | | |
| 18.3 | Is anybody helping you to get ready for your release (people like Probation officers or sentence planning staff)? | 50% | 73% |
| FINAL QUESTIONS ABOUT THIS PRISON | | | |
| 20.1 | Do you think your experiences in this prison have made you less likely to offend in the future? | 20% | 50% |