

HMI Prisons Stakeholder Survey 2024

Section 1 – You

Q1.1 Which of the following best describes your position as a stakeholder?

I am or have been a prisoner / detainee	0 (0%)
I am a family member or friend of a prisoner / detainee	0 (0%)
I work in the prison service (operational or management)	45 (46%)
I work in the prison service (MoJ or HMPPS HQ)	24 (24%)
I work in the prison service (other)	14 (14%)
I work in immigration detention (operational or management)	0 (0%)
I work in immigration detention (Home Office)	1 (1%)
I work in immigration detention (other)	1 (1%)
I am a parliamentarian	0 (0%)
I work or volunteer for another monitoring body / ombudsman / third sector organisation	7 (7%)
I am a journalist	0 (0%)
Other	6 (6%)

Q1.2 What do you use HMI Prisons' resources for?

Information	64 (67%)
Advocacy and engagement	13 (14%)
Improving operational practice	45 (47%)
Improving or informing policy	30 (31%)
I don't use HMI Prisons' resources	10 (10%)
Other	5 (5%)

Section 2 – Your views on HMI Prisons' work

Q2.1 HMI Prisons works in the interest of prisoners / detainees and is independent of the prison service and Home Office. How much do you agree or disagree with this statement?

Strongly agree	27 (28%)
Agree	49 (51%)
Disagree	12 (12%)
Strongly disagree	3 (3%)
Don't know	6 (6%)

Q2.2 HMI Prisons recognises and encourages positive change and improvement in organisations and individuals. How much do you agree or disagree with this statement?

Strongly agree	17 (18%)
Agree	45 (46%)
Disagree	19 (20%)
Strongly disagree	8 (8%)
Don't know	8 (8%)

Q2.3 HMI Prisons helps prisons and other places of detention to improve outcomes for prisoners / detainees. How much do you agree or disagree with this statement?

Strongly agree	14 (14%)
Agree	43 (44%)
Disagree	25 (26%)
Strongly disagree	6 (6%)
Don't know	9 (9%)

Q2.4 HMI Prisons works effectively with other organisations and individuals to raise issues affecting outcomes for prisoners / detainees. How much do you agree or disagree with this statement?

Strongly agree.....	17 (18%)
Agree	43 (45%)
Disagree	16 (17%)
Strongly disagree.....	3 (3%)
Don't know	17 (18%)

Q2.6 Please tell us whether you agree or disagree with the following statements about HMI Prisons' inspection reports:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
The reports are sufficiently detailed	27 (28%)	53 (55%)	4 (4%)	4 (4%)	9 (9%)
The structure is easy to follow	19 (20%)	62 (65%)	6 (6%)	1 (1%)	8 (8%)
The design makes the reports easy to read	19 (20%)	59 (62%)	7 (7%)	2 (2%)	8 (8%)

Q2.9 In the last 12 months, have you looked at notable positive practice on our LinkedIn and X / Twitter page?

Yes, and I found it useful	20 (21%)
Yes, but I didn't find it useful	5 (5%)
No	70 (74%)

Section 3– Your interaction with HMI Prisons

Q3.1 If you have contacted HMI Prisons over the last month, what method(s) did you use? (Please tick all that apply.)

I have not contacted HMI Prisons in the last 12 months	61 (66%)
Email.....	27 (29%)
Via the HMI Prisons website	6 (6%)
LinkedIn	1 (1%)
X / Twitter.....	1 (1%)
Other	4 (4%)

Q3.2 How do you keep updated with HMI Prisons' work? (Please tick all that apply.)

I do not keep updated with HMI Prisons' work	19 (20%)
Emails from HMI Prisons	34 (35%)
HMI Prisons' website	42 (43%)
LinkedIn	11 (11%)
X / Twitter.....	13 (13%)
Television or radio.....	12 (12%)
Print or online media	16 (16%)
Other	11 (11%)

Q3.3 HMI Prisons launched a new website in May 2024. Have you visited the new website?

Yes.....	51 (53%)
No	46 (47%)

Q3.4 Please tell us whether you agree or disagree with the following statements about HMI Prisons' new website:

	Agree	Disagree	Don't know
It is easier to find what I need on the new site.	43 (84%)	4 (8%)	4 (8%)
The new site is more visually appealing.	44 (88%)	1 (2%)	5 (10%)
The new site is more accessible.	42 (84%)	4 (8%)	4 (8%)
It is easier to get information on inspection findings on the new site.	40 (82%)	4 (8%)	5 (10%)
There is more information about HMI Prisons' work and what it thinks about current issues.	39 (78%)	2 (4%)	9 (18%)

Q3.6 If you have visited HMI Prisons' website in the last 12 months, for what reason(s) did you visit it? (Please tick all that apply.)

I have not visited HMI Prisons' website in the last 12 months.....	34 (37%)
To access an HMI Prisons report.....	53 (58%)
To find out about HMI Prisons' inspection methodology, including the Expectations	23 (25%)
To read a press release by HMI Prisons.....	20 (22%)
To look for examples of notable positive practice	19 (21%)
To find out how to contact somebody at HMI Prisons.....	1 (1%)
To search for job vacancies at HMI Prisons.....	8 (9%)
To make a complaint about HMI Prisons	0 (0%)
To look for HMI Prisons' responses to consultations (e.g. Parliamentary Select Committee inquiries)	3 (3%)
To find out more in general about prisons and/or immigration detention	2 (2%)
Other	1 (1%)

Q3.7 How useful do you find HMI Prisons' posts on X / Twitter?

Very useful.....	5 (5%)
Quite useful.....	12 (13%)
Not very useful	2 (2%)
Not at all useful	5 (5%)
I don't read HMI Prisons' posts on X / Twitter	71 (75%)