

Stakeholder survey 2024
Inspection survey results: Staff group responses

In the following tables summary statistics from the stakeholder survey 2024 are broken down by stakeholder position.

Q1.2 What do you use HMI Prisons' resources for?							
	Information	Advocacy and Engagement	Improving operational practice	Improving or informing policy	I don't use HMI Prisons' resources	Other	Total respondents
All Stakeholders	64	13	45	30	10	5	96

Q2.1 HMI Prisons works in the interest of prisoners / detainees and is independent of the prison service and Home Office.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	28%	51%	12%	3%	6%	97
I work in the prison service (operational or management)	25%	55%	16%	2%	2%	44
I work in the prison service (MoJ or HMPPS HQ)	4%	58%	8%	8%	21%	24
I work in the prison service (other)	43%	43%	14%	0%	0%	14
I work in immigration detention (Home Office HQ)	100%	0%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	57%	29%	14%	0%	0%	7
Other	50%	50%	0%	0%	0%	6

Q2.2 HMI Prisons recognises and encourages positive change and improvement in organisations and individuals.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	18%	46%	20%	8%	8%	97
I work in the prison service (operational or management)	14%	55%	20%	9%	2%	44
I work in the prison service (MoJ or HMPPS HQ)	8%	29%	25%	13%	25%	24
I work in the prison service (other)	21%	43%	21%	7%	7%	14
I work in immigration detention (Home Office HQ)	0%	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	43%	57%	0%	0%	0%	7
Other	33%	50%	17%	0%	0%	6

Q2.3 HMI Prisons helps prisons and other places of detention to improve outcomes for prisoners / detainees.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	14%	44%	26%	6%	9%	97
I work in the prison service (operational or management)	16%	52%	25%	5%	2%	44
I work in the prison service (MoJ or HMPPS HQ)	4%	21%	29%	17%	29%	24
I work in the prison service (other)	14%	57%	29%	0%	0%	14
I work in immigration detention (Home Office HQ)	0%	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	29%	43%	14%	0%	14%	7
Other	17%	50%	33%	0%	0%	6

Q2.4 HMI Prisons works effectively with other organisations and individuals to raise issues affecting outcomes for prisoners / detainees.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	18%	45%	17%	3%	18%	96
I work in the prison service (operational or management)	16%	52%	18%	0%	14%	44
I work in the prison service (MoJ or HMPPS HQ)	17%	17%	21%	13%	33%	24
I work in the prison service (other)	8%	77%	8%	0%	8%	13
I work in immigration detention (Home Office HQ)	0%	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	29%	43%	14%	0%	14%	7
Other	33%	33%	17%	0%	17%	6

Q2.6a HMI Prisons' inspection reports: The reports are sufficiently detailed.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	28%	55%	4%	4%	9%	97
I work in the prison service (operational or management)	36%	50%	5%	2%	7%	44
I work in the prison service (MoJ or HMPPS HQ)	8%	54%	4%	13%	21%	24
I work in the prison service (other)	7%	79%	7%	0%	7%	14
I work in immigration detention (Home Office HQ)	0%	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	57%	43%	0%	0%	0%	7
Other	50%	50%	0%	0%	0%	6

Q2.6b HMI Prisons' inspection reports: The structure is easy to follow.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	20%	65%	6%	1%	8%	96
I work in the prison service (operational or management)	21%	67%	7%	0%	5%	43
I work in the prison service (MoJ or HMPPS HQ)	4%	63%	8%	4%	21%	24
I work in the prison service (other)	7%	79%	7%	0%	7%	14
I work in immigration detention (Home Office HQ)	0%	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	57%	43%	0%	0%	0%	7
Other	50%	50%	0%	0%	0%	6

Q2.6b HMI Prisons' inspection reports: The design makes the reports easy to read.						
Stakeholder position	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Total
All Stakeholders	20%	62%	7%	2%	8%	95
I work in the prison service (operational or management)	19%	70%	5%	2%	5%	43
I work in the prison service (MoJ or HMPPS HQ)	9%	52%	17%	4%	17%	23
I work in the prison service (other)	7%	79%	7%	0%	7%	14
I work in immigration detention (Home Office HQ)	0%	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	0%	1

I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	57%	29%	0%	0%	14%	7
Other	50%	50%	0%	0%	0%	6

Q3.4 New HM Prisons' website: It is easier to find what I need on the new website					
Stakeholder position	Agree	Disagree	Don't know	Not applicable	Total
All Stakeholders	44%	4%	4%	47%	97
I work in the prison service (operational or management)	55%	0%	7%	39%	44
I work in the prison service (MoJ or HMPPS HQ)	21%	8%	4%	67%	24
I work in the prison service (other)	29%	7%	0%	64%	14
I work in immigration detention (Home Office HQ)	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	71%	0%	0%	29%	7
Other	50%	17%	0%	33%	6

Q3.4 New HM Prisons' website: The new website is more visually appealing					
Stakeholder position	Agree	Disagree	Don't know	Not applicable	Total
All Stakeholders	46%	1%	5%	48%	96
I work in the prison service (operational or management)	52%	2%	7%	39%	44
I work in the prison service (MoJ or HMPPS HQ)	25%	0%	8%	67%	24
I work in the prison service (other)	36%	0%	0%	64%	14
I work in immigration detention (Home Office HQ)	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	67%	0%	0%	33%	6
Other	67%	0%	0%	33%	6

Q3.4 New HM Prisons' website: The new website is more accessible					
Stakeholder position	Agree	Disagree	Don't know	Not applicable	Total
All Stakeholders	44%	4%	4%	48%	96
I work in the prison service (operational or management)	55%	0%	7%	39%	44
I work in the prison service (MoJ or HMPPS HQ)	21%	8%	4%	67%	24
I work in the prison service (other)	29%	7%	0%	64%	14
I work in immigration detention (Home Office HQ)	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	67%	0%	0%	33%	6
Other	50%	17%	0%	33%	6

Q3.4 New HM Prisons' website: It is easier to get information on inspection findings on the new website					
Stakeholder position	Agree	Disagree	Don't know	Not applicable	Total
All Stakeholders	42%	4%	5%	48%	95
I work in the prison service (operational or management)	53%	0%	7%	40%	43
I work in the prison service (MoJ or HMPPS HQ)	17%	8%	8%	67%	24
I work in the prison service (other)	29%	7%	0%	64%	14

I work in immigration detention (Home Office HQ)	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	67%	0%	0%	33%	6
Other	50%	17%	0%	33%	6

Q3.4 New HM Prisons' website: There is more information about HMI Prisons' work and what it thinks about current issues

Stakeholder position	Agree	Disagree	Don't know	Not applicable	Total
All Stakeholders	41%	2%	9%	48%	96
I work in the prison service (operational or management)	43%	2%	16%	39%	44
I work in the prison service (MoJ or HMPPS HQ)	25%	4%	4%	67%	24
I work in the prison service (other)	29%	0%	7%	64%	14
I work in immigration detention (Home Office HQ)	100%	0%	0%	0%	1
I work in immigration detention (other)	100%	0%	0%	0%	1
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	67%	0%	0%	33%	6
Other	67%	0%	0%	33%	6

Q3.5 How useful do you find HMI Prisons' tweets?

Stakeholder position	Very useful	Quite useful	Not very useful	Not at all useful	I don't read HMI Prisons' tweets	Total
All Stakeholders	5%	13%	2%	5%	75%	95%
I work in the prison service (operational or management)	7%	14%	5%	7%	68%	44%
I work in the prison service (MoJ or HMPPS HQ)	0%	8%	0%	8%	83%	24%
I work in the prison service (other)	0%	15%	0%	0%	85%	13%
I work in immigration detention (Home Office HQ)	0%	0%	0%	0%	100%	1%
I work in immigration detention (other)	100%	0%	0%	0%	0%	1%
I work or volunteer for another monitoring body/ ombudsman/ third sector organisation	14%	29%	0%	0%	57%	7%
Other	0%	0%	0%	0%	100%	5%