



Prisoner survey methodology, results and analyses

HMP Norwich

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. When researchers were unable to obtain verbal consent from prisoners, returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 19 January 2026 the prisoner population at Norwich was 716 at the main site, and 36 at Britannia House. Using the sampling method described above, questionnaires were distributed to 215 prisoners at the main site and 33 at Britannia House (three prisoners were on home leave at the time of the survey). On the main site we received a total of 187 completed questionnaires, a response rate of 87%. At Britannia House we received a total of 14 completed questionnaires, a response rate of 42%.

In the Britannia House survey, the response rate fell below the assumed response rate of 65%. Therefore, the survey results may not represent the views of the surveyed population, this should be considered when interpreting the survey results.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for Norwich. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from Norwich 2026 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from the main site in 2026 compared with survey responses from other local prisons inspected since the introduction of the new questionnaire in November 2023.
- Survey responses from the main site in 2026 compared with survey responses from the main site in 2022.
- Survey responses from Britannia House in 2026 compared with survey responses from other open prisons inspected since the introduction of the new questionnaire in November 2023.
- Survey responses from Britannia House in 2026 compared with survey responses from Britannia House in 2022.

Comparisons between different residential locations within Norwich (main site) 2026

- Responses of prisoners on the category C site (F, G and L wings) compared with those from the rest of the establishment.
- Responses of prisoners on the vulnerable prisoner wings (A4, A5 and M wings) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within Norwich (reception site) 2026

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.
- Responses of prisoners who reported that they were on recall compared to those from other sentenced prisoners.

Comparisons between self-reported sub-populations of prisoners within Norwich (main site) 2026

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged under 25 compared with those aged 25 and over.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they considered themselves to be neurodivergent compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	Which wing or houseblock are you currently living on?	
	A wing.....	58 (15%)
	B wing.....	33 (18%)
	C wing.....	29 (16%)
	F wing.....	19 (10%)
	G wing.....	19 (10%)
	K wing.....	7 (4%)
	L wing.....	4 (2%)
	M wing.....	14 (7%)
	Segregation unit.....	2 (1%)
	Healthcare unit.....	2 (1%)
1.2	How old are you?	
	Under 21.....	12 (6%)
	21 - 24.....	26 (14%)
	25 - 29.....	31 (17%)
	30 - 39.....	55 (30%)
	40 - 49.....	34 (18%)
	50 - 59.....	16 (9%)
	60 - 69.....	7 (4%)
	70 or over.....	5 (3%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British.....	119 (64%)
	White - Irish.....	4 (2%)
	White - Gypsy or Irish Traveller.....	8 (4%)
	White - Roma.....	3 (2%)
	White - any other White background.....	15 (8%)
	Mixed - White and Black Caribbean.....	6 (3%)
	Mixed - White and Black African.....	0 (0%)
	Mixed - White and Asian.....	1 (1%)
	Mixed - any other Mixed ethnic background.....	1 (1%)
	Asian/Asian British - Indian.....	2 (1%)
	Asian/Asian British - Pakistani.....	0 (0%)
	Asian/Asian British - Bangladeshi.....	1 (1%)
	Asian/Asian British - Chinese.....	2 (1%)
	Asian - any other Asian background.....	0 (0%)
	Black/Black British - Caribbean.....	4 (2%)
	Black/Black British - African.....	8 (4%)
	Black - any other Black/African/Caribbean background.....	3 (2%)
	Arab.....	1 (1%)
	Any other ethnic group.....	8 (4%)
1.4	How long have you been in this prison?	
	Less than 6 months.....	120 (65%)
	6 months or more.....	64 (35%)
1.5	Are you currently serving a sentence?	
	Yes.....	66 (36%)
	Yes - on recall.....	32 (18%)
	No - on remand or awaiting sentence.....	83 (46%)
	No - immigration detainee.....	1 (1%)

1.6	How long is your sentence (not including early release)?	
	Less than 6 months	17 (9%)
	6 months to less than 1 year	16 (9%)
	1 year to less than 4 years	34 (19%)
	4 years to less than 10 years.....	14 (8%)
	10 years or more	8 (4%)
	IPP (indeterminate sentence for public protection).....	6 (3%)
	Life	3 (2%)
	Not currently serving a sentence	84 (46%)

First day in this prison

2.1 When you arrived at this prison, how long did you spend in reception?

Less than 2 hours.....	86 (46%)
2 hours or more	75 (40%)
Don't remember.....	25 (13%)

2.2 When you were searched in reception, was this done in a respectful way?

Yes	149 (80%)
No.....	17 (9%)
Don't remember.....	12 (6%)
Was not searched in reception	8 (4%)

2.3 Overall, how were you treated in reception?

Very well.....	44 (24%)
Quite well.....	107 (57%)
Quite badly	22 (12%)
Very badly	6 (3%)
Don't remember.....	8 (4%)

2.4 When you first arrived here, did you have any of these problems?

	Yes, and staff helped	Yes, but staff didn't help	Didn't have this problem
Feeling depressed	35 (20%)	72 (41%)	69 (39%)
Feeling suicidal	18 (13%)	30 (21%)	95 (66%)
Needing protection from other prisoners	11 (8%)	14 (10%)	113 (82%)

2.5 When you first arrived here, were you able to talk to a member of staff in private about any problems you had?

Yes	52 (31%)
No.....	76 (45%)
Didn't have any problems when I first arrived.....	41 (24%)

2.6 Did you see someone from health care in reception?

Yes	158 (85%)
No.....	21 (11%)
Don't remember.....	7 (4%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of these things?

	Yes	No	Don't remember
Nicotine replacement (including vapes)	143 (78%)	32 (17%)	8 (4%)
Toiletries	121 (66%)	57 (31%)	5 (3%)
A shower	27 (15%)	151 (83%)	3 (2%)
A free phone call	55 (30%)	120 (66%)	6 (3%)
Something to eat	151 (83%)	26 (14%)	4 (2%)
The chance to talk to a Listener or Samaritans	32 (18%)	128 (72%)	17 (10%)
Support from another prisoner (e.g. Insider or prisoner rep)	36 (20%)	123 (69%)	18 (10%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	12 (6%)
Quite clean	70 (37%)
Quite dirty	45 (24%)
Very dirty	53 (28%)
Don't remember	7 (4%)

3.3 Did you feel safe on your first night here?

Yes	115 (62%)
No	55 (30%)
Don't remember	16 (9%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	42 (22%)
No	129 (69%)
Don't remember	16 (9%)

3.5 In your first few days here, did you get these things?

	Yes	No	Don't remember
Items from the prison shop/canteen	68 (37%)	110 (60%)	5 (3%)
Access to clean clothing that fitted you	120 (67%)	55 (31%)	5 (3%)
PIN phone credit	85 (47%)	89 (49%)	8 (4%)
Your personal property	69 (39%)	102 (58%)	6 (3%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	72 (40%)
No	74 (41%)
Haven't had an induction	34 (19%)

On the wing

4.1 Are you in a cell on your own?

Yes	97 (53%)
No, I'm in a shared cell or dormitory	85 (47%)

4.2 Is your cell call bell normally answered within 5 minutes?

Yes	28 (16%)
No.....	129 (72%)
Don't know.....	12 (7%)
Don't have a cell call bell	11 (6%)

4.3 Please answer these questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you normally have enough clean clothing that fits you?	118 (64%)	61 (33%)	4 (2%)
Can you have a shower every day if you want one?	152 (84%)	30 (16%)	0 (0%)
Can you get clean bedding every week if you want it?	90 (49%)	70 (38%)	22 (12%)
Can you get cell cleaning materials every week if you want them?	116 (64%)	55 (30%)	11 (6%)
Can you get your stored property promptly, if you need it?	35 (19%)	112 (62%)	34 (19%)

4.4 Is it normally quiet enough on the wing or houseblock for you to relax:

	Yes	No
During the day?	75 (42%)	102 (58%)
At night?	117 (65%)	62 (35%)

4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?

	Very clean	Quite clean	Quite dirty	Very dirty
Landings and stairs	20 (11%)	90 (50%)	47 (26%)	22 (12%)
Association areas	22 (12%)	97 (55%)	41 (23%)	17 (10%)
Servery	45 (25%)	93 (52%)	25 (14%)	16 (9%)
Showers	26 (15%)	64 (36%)	52 (29%)	35 (20%)
Exercise yard	21 (12%)	92 (52%)	48 (27%)	16 (9%)

4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?

Yes	27 (15%)
No.....	38 (21%)
Haven't been on an ACCT in this prison.....	113 (63%)

4.7 How easy or difficult is it for you to speak to a Listener, if you need to?

Very easy	24 (13%)
Quite easy	37 (20%)
Quite difficult.....	19 (10%)
Very difficult.....	23 (13%)
Don't know.....	74 (40%)
There are no Listeners at this prison	7 (4%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	5 (3%)
Quite good.....	63 (35%)
Quite bad.....	58 (32%)
Very bad.....	55 (30%)

5.2	Do you get enough to eat at mealtimes?	
	Always	12 (7%)
	Most of the time	32 (18%)
	Some of the time	74 (41%)
	Never.....	63 (35%)
5.3	Does the shop/canteen sell the things that you need?	
	Yes	116 (64%)
	No.....	57 (32%)
	Don't know.....	7 (4%)
5.4	Can you use catalogues/other providers to buy the things you need?	
	Yes	111 (60%)
	No.....	34 (18%)
	Don't know.....	40 (22%)

Relationships with staff

6.1	Do most staff here treat you with respect?	
	Yes	128 (71%)
	No.....	52 (29%)
6.2	Are there any staff here you could turn to if you had a problem?	
	Yes	120 (67%)
	No.....	59 (33%)
6.3	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	74 (40%)
	No.....	110 (60%)
6.4	How helpful is your named officer (key worker)?	
	Very helpful	31 (17%)
	Quite helpful	47 (26%)
	Not very helpful	30 (17%)
	Not at all helpful.....	21 (12%)
	Don't have a named officer (key worker)	51 (28%)
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	
	Yes, and things sometimes change.....	22 (12%)
	Yes, but things don't change	52 (29%)
	No.....	75 (41%)
	Don't know.....	33 (18%)
6.6	If you want to, can you talk to managers, governors or directors in this prison?	
	Yes	34 (19%)
	No.....	100 (56%)
	Don't know.....	45 (25%)
6.7	If you have shared a problem with a manager, governor or director, did they try to help you?	
	Yes	26 (14%)
	No.....	79 (43%)
	Haven't shared a problem	79 (43%)

Faith

- 7.1 Have you spoken to the Chaplaincy team in this prison?**
 Yes 119 (66%)
 No..... 61 (34%)
- 7.2 Are you able to speak to the Chaplaincy team in private, if you want to?**
 Yes 104 (57%)
 No..... 15 (8%)
 Don't know..... 64 (35%)
- 7.3 What is your religion?**
- | | |
|-----------------------------|----------------------------|
| No religion 60 (33%) | Islam 25 (14%) |
| Christianity 80 (44%) | Sikhism 0 (0%) |
| Buddhism 2 (1%) | Paganism..... 1 (1%) |
| Hinduism 2 (1%) | Rastafarianism..... 2 (1%) |
| Judaism 1 (1%) | Other..... 10 (5%) |
- 7.4 Are you able to go to religious services, if you want to?**
 Yes 94 (52%)
 No..... 17 (9%)
 Don't know..... 9 (5%)
 Not applicable (no religion)..... 60 (33%)
- 7.5 Are your religious beliefs respected here?**
 Yes 74 (41%)
 No..... 25 (14%)
 Don't know..... 20 (11%)
 Not applicable (no religion)..... 60 (34%)

Contact with family and friends

- 8.1 How often have you been able to see your family and friends in the last month:**
- | | Every week | Two or three times | Once | Not at all | Not applicable to me |
|---------------------------|------------|--------------------|----------|------------|----------------------|
| In person (prison visit)? | 23 (13%) | 34 (19%) | 33 (19%) | 49 (28%) | 38 (21%) |
| Using video calling? | 3 (2%) | 7 (5%) | 16 (12%) | 63 (45%) | 50 (36%) |
- 8.2 Do visits usually start and finish on time?**
 Yes 60 (33%)
 No..... 39 (22%)
 Don't know..... 44 (24%)
 Not applicable to me..... 37 (21%)
- 8.3 Are your visitors usually treated respectfully by staff?**
 All of the time..... 44 (25%)
 Most of the time 41 (23%)
 Some of the time 16 (9%)
 Never..... 7 (4%)
 Not applicable to me..... 70 (39%)

8.4 How easy or difficult is it for your family and friends to get here?

Very easy	16 (9%)
Quite easy	42 (23%)
Quite difficult.....	35 (19%)
Very difficult.....	31 (17%)
Don't know.....	13 (7%)
Not applicable to me.....	45 (25%)

8.5 Have staff here encouraged you to keep in touch with your family and friends?

Yes	65 (36%)
No.....	117 (64%)

8.6 Have you had any problems with sending or receiving these things?

	Yes	No
Emails	72 (47%)	81 (53%)
Letters	71 (45%)	88 (55%)
Parcels	75 (52%)	68 (48%)

8.7 Are you able to use a phone every day (if you have credit)?

Yes	163 (93%)
No.....	13 (7%)

Time out of cell

9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?

Yes, and these times are usually kept to	106 (59%)
Yes, but these times are not usually kept to	65 (36%)
No.....	9 (5%)

9.2 How long do you usually spend out of your cell each day?

	Less than 2 hours	2-6 hours	6-10 hours	10 hours or more	Don't know
Monday - Fridays	62 (34%)	84 (45%)	23 (12%)	9 (5%)	7 (4%)
Saturday - Sundays	77 (46%)	66 (39%)	16 (10%)	1 (1%)	8 (5%)

9.3 How many times in a normal week are you able to do these things?

	None	1 or 2	3-5	More than 5	Not available here
Complete domestic tasks	32 (19%)	45 (26%)	32 (19%)	60 (35%)	3 (2%)
Get association	15 (9%)	26 (15%)	31 (18%)	93 (55%)	4 (2%)
Exercise outside	15 (8%)	26 (15%)	32 (18%)	103 (58%)	1 (1%)
Go to the gym or play sports	35 (20%)	101 (58%)	28 (16%)	5 (3%)	6 (3%)

9.4 At the weekend, are you able to do these things?

	Yes	No
Complete domestic tasks	122 (71%)	51 (29%)
Get association	147 (86%)	24 (14%)
Exercise outside	156 (88%)	21 (12%)
Go to the gym or play sports	89 (52%)	81 (48%)

9.5	How many times in a normal week are you able to do these things?				
		Never	Less than once a week	About once a week	Twice a week or more
	Visit the library	21 (12%)	45 (26%)	99 (57%)	9 (5%)
	Borrow library items kept on the wing	64 (38%)	26 (15%)	59 (35%)	19 (11%)
	Get things from the library delivered to the wing	95 (58%)	25 (15%)	40 (24%)	5 (3%)

9.6	Does the library have a wide enough range of materials to meet your needs?	
	Yes	64 (36%)
	No.....	62 (35%)
	Don't use the library.....	50 (28%)

Applications, complaints and legal rights

10.1	Is it easy for you to make an application?	
	Yes	121 (66%)
	No.....	51 (28%)
	Don't know.....	12 (7%)

10.2	If you have made any applications here, are they usually dealt with:			
		Yes	No	Not made any applications
	Fairly?	80 (48%)	75 (45%)	13 (8%)
	Within 7 days?	64 (38%)	93 (55%)	13 (8%)

10.3	Is it easy for you to make a complaint?	
	Yes	93 (52%)
	No.....	51 (28%)
	Don't know.....	36 (20%)

10.4	If you have made any complaints here, are they usually dealt with:			
		Yes	No	Not made any complaints
	Fairly?	20 (12%)	75 (44%)	74 (44%)
	Within 7 days?	23 (13%)	74 (43%)	74 (43%)

10.5	Have you ever been prevented from making a complaint here when you wanted to?	
	Yes	39 (22%)
	No.....	78 (45%)
	Not wanted or needed to make a complaint	58 (33%)

10.6	Do you know how to contact these organisations?			
		Yes	No	Don't know who they are
	Independent Prisoner Complaint Investigations	50 (28%)	88 (49%)	41 (23%)
	Independent Monitoring Board (IMB)	69 (39%)	72 (41%)	34 (19%)

10.7 In this prison, is it easy or difficult for you to do these things?

	Easy	Difficult	Don't know	Don't need this
Communicate with your solicitor or legal representative	89 (49%)	56 (31%)	24 (13%)	12 (7%)
Attend legal visits	94 (52%)	39 (22%)	30 (17%)	17 (9%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	30 (17%)
No.....	96 (54%)
Not had any legal letters opened.....	52 (29%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	86 (49%)	61 (34%)	30 (17%)
Your outside medical appointments	64 (36%)	58 (33%)	56 (31%)
Your agreed social care package	54 (31%)	59 (33%)	64 (36%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	17 (9%)	51 (28%)	49 (27%)	47 (26%)	20 (11%)
Nurse	28 (15%)	81 (44%)	34 (19%)	25 (14%)	15 (8%)
Dentist	6 (3%)	11 (6%)	22 (12%)	105 (57%)	39 (21%)
Pharmacist	25 (14%)	57 (31%)	29 (16%)	37 (20%)	34 (19%)
Mental health worker	12 (7%)	34 (19%)	31 (17%)	58 (32%)	47 (26%)
Substance misuse worker	16 (9%)	41 (23%)	25 (14%)	32 (18%)	68 (37%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	24 (14%)	58 (33%)	22 (13%)	39 (22%)	33 (19%)
Nurse	41 (23%)	64 (36%)	27 (15%)	25 (14%)	23 (13%)
Dentist	6 (3%)	19 (11%)	15 (8%)	53 (30%)	85 (48%)
Pharmacist	26 (15%)	47 (27%)	26 (15%)	24 (14%)	53 (30%)
Mental health worker	21 (12%)	30 (17%)	23 (13%)	39 (22%)	65 (37%)
Substance misuse worker	17 (10%)	29 (17%)	18 (10%)	28 (16%)	83 (47%)

11.4 What do you think of the overall quality of the health services here?

Very good	12 (7%)
Quite good.....	65 (36%)
Quite bad.....	41 (23%)
Very bad.....	49 (27%)
Don't know.....	13 (7%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes	22 (12%)
No.....	13 (7%)
Don't know.....	17 (9%)
Not due to be released in the next month/no health care needs.....	129 (71%)

11.6 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being)?

All the time.....	10 (6%)
Most of the time.....	43 (25%)
Some of the time	72 (42%)
Never.....	48 (28%)

Other support needs

12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?

Yes	99 (55%)
No.....	82 (45%)

12.2 If you have a disability, are you getting the support you need in this prison?

Yes	29 (17%)
No.....	63 (36%)
Don't have a disability.....	82 (47%)

12.3 Do you have any mental health problems?

Yes	115 (65%)
No.....	63 (35%)

12.4 Have you been helped with your mental health problems in this prison?

Yes	37 (21%)
No.....	74 (43%)
Don't have a mental health problem.....	63 (36%)

12.5 Has your mental health got better or worse since arriving at this prison?

Better.....	23 (13%)
Worse.....	101 (59%)
No difference.....	48 (28%)

12.6 Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?

Yes	87 (51%)
No.....	85 (49%)

12.7 If you do consider yourself to be neurodivergent, are you getting the support you need in this prison?

Yes	13 (8%)
No.....	68 (41%)
Don't consider myself to be neurodivergent	85 (51%)

Alcohol and drugs

13.1	Do you have a drug or alcohol problem?					
	Yes	58	(32%)			
	No.....	122	(68%)			
13.2	If you have told staff about your drug or alcohol problem, have you received help to manage it?					
	Yes	26	(15%)			
	No.....	25	(14%)			
	Have not told staff	5	(3%)			
	Don't have a drug or alcohol problem.....	122	(69%)			
13.3	If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?					
	Yes	5	(3%)			
	No.....	25	(14%)			
	Have not developed a drug or alcohol problem in this prison...	149	(83%)			
13.4	If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?					
	Yes	12	(7%)			
	No.....	5	(3%)			
	Don't have a drug or alcohol problem.....	122	(69%)			
	Not being released in the next month.....	39	(22%)			
13.5	In this prison, is it easy or difficult to get these things?					
		Very easy	Quite easy	Quite difficult	Very difficult	Don't know
	Illicit drugs	48 (28%)	27 (16%)	15 (9%)	12 (7%)	72 (41%)
	Alcohol	27 (16%)	20 (12%)	22 (13%)	20 (12%)	84 (49%)
	Medication not prescribed to you	47 (27%)	33 (19%)	11 (6%)	9 (5%)	74 (43%)

Safety

14.1	Have you ever felt unsafe here?			
	Yes	96	(54%)	
	No.....	82	(46%)	
14.2	Do you feel unsafe now?			
	Yes	43	(25%)	
	No.....	131	(75%)	
14.3	Would you report it if you were being bullied/victimised in this prison by:			
		Yes	No	Don't know
	Other prisoners?	65 (37%)	83 (48%)	26 (15%)
	Staff?	68 (40%)	80 (47%)	22 (13%)
14.4	Have you been bullied/victimised in this prison by:			
		Yes	No	
	Other prisoners?	61 (35%)	115 (65%)	
	Staff?	51 (30%)	120 (70%)	

14.5 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience? (Tick all that apply.)

	By prisoners	By staff
Verbal abuse	41 (23%)	42 (25%)
Threats or intimidation	35 (20%)	28 (16%)
Physical assault	26 (15%)	11 (6%)
Sexual assault	6 (3%)	4 (2%)
Theft of canteen or property	39 (22%)	17 (10%)
Other bullying/victimisation	27 (15%)	32 (19%)

Behaviour management

15.1 Does this prison:

	Yes	No	Don't know
Reward good behaviour fairly?	37 (21%)	98 (55%)	43 (24%)
Deal with bad behaviour fairly?	34 (19%)	97 (54%)	47 (26%)

15.2 Are there opportunities and rewards to motivate people in this prison?

Yes	35 (20%)
No.....	105 (59%)
Don't know.....	37 (21%)

15.3 Do these opportunities and rewards motivate you to behave well?

Yes	31 (44%)
No.....	3 (4%)
Do not know what opportunities and rewards there are	37 (52%)

15.4 Do you think the culture in this prison encourages prisoners to behave well?

Yes	29 (16%)
No.....	110 (62%)
Don't know.....	38 (21%)

15.5 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?

Yes	12 (7%)
No.....	32 (18%)
Don't remember.....	4 (2%)
Not been restrained here in the last 6 months.....	130 (73%)

15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months:

	Yes	No	Not been in segregation
Were you treated well by segregation staff?	11 (7%)	14 (8%)	143 (85%)
Could you shower every day?	11 (7%)	15 (9%)	143 (85%)
Could you go outside for exercise every day?	11 (7%)	14 (8%)	143 (85%)
Could you use the phone every day (if you had credit)?	14 (8%)	12 (7%)	143 (85%)

Education, skills and work

16.1 Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?

Yes	39 (22%)
No.....	49 (28%)
Not needed support with reading needs.....	90 (51%)

16.2 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will help	No, won't help	Not done this
Education	55 (34%)	51 (31%)	58 (35%)
Vocational or skills training	41 (25%)	44 (27%)	77 (48%)
Prison job	54 (32%)	67 (40%)	47 (28%)
Work outside of the prison	33 (21%)	37 (23%)	90 (56%)

16.3 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	41 (24%)
No.....	89 (52%)
Not applicable.....	42 (24%)

16.4 Do wing staff encourage you to go to education, training or work?

Yes	68 (38%)
No.....	80 (45%)
Not applicable.....	31 (17%)

Sentence plan

17.1 Do you have a sentence plan?

Yes.....	34 (20%)
No	54 (31%)
Not sentenced.....	84 (49%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	24 (73%)	0 (0%)	9 (27%)
Are any staff here supporting you to achieve the objectives or targets?	12 (36%)	12 (36%)	9 (27%)
Have you been involved in setting the objectives or targets?	15 (45%)	9 (27%)	9 (27%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	59 (34%)
No.....	67 (39%)
Don't know.....	47 (27%)

18.2	How close is this prison to your home area or the address you will be released to?			
	Very near.....	12	(21%)	
	Quite near.....	18	(32%)	
	Quite far.....	13	(23%)	
	Very far.....	13	(23%)	
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?			
	Yes.....	28	(50%)	
	No.....	28	(50%)	
18.4	Are you getting help to sort out these things for when you are released?			
		Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
	Finding accommodation	11 (19%)	30 (53%)	16 (28%)
	Getting employment	8 (15%)	24 (44%)	23 (42%)
	Sorting out benefits	13 (23%)	26 (46%)	18 (32%)
	Finances and debt	5 (9%)	23 (43%)	26 (48%)
	Opening a bank account	8 (14%)	12 (21%)	36 (64%)
	Getting photo ID	8 (14%)	23 (41%)	25 (45%)

More about you

19.1	Do you have children under the age of 18?		
	Yes.....	79	(45%)
	No.....	98	(55%)
19.2	Are you a UK/British citizen?		
	Yes.....	152	(86%)
	No.....	25	(14%)
19.3	Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?		
	Yes.....	53	(30%)
	No.....	125	(70%)
19.4	Have you ever been in the armed services (the army, navy or air force)?		
	Yes.....	12	(7%)
	No.....	164	(93%)
19.5	What is your gender?		
	Male.....	174	(99%)
	Female.....	0	(0%)
	Non-binary.....	0	(0%)
	Other.....	2	(1%)
19.6	Do you identify as transgender or trans?		
	Yes.....	2	(1%)
	No.....	172	(99%)

19.7 How would you describe your sexual orientation?

Straight/heterosexual	171 (96%)
Gay/lesbian/homosexual	2 (1%)
Bisexual.....	3 (2%)
Other	3 (2%)

Final questions about this prison

20.1 Do you think your experiences in this prison have made you more or less likely to offend in the future?

More likely to offend	15 (9%)
Less likely to offend.....	90 (51%)
Made no difference.....	71 (40%)

Background information

1.1	Which wing or houseblock are you currently living on?	
	Britannia House	14 (100%)
1.2	How old are you?	
	Under 21.....	0 (0%)
	21 - 24	0 (0%)
	25 - 29.....	1 (7%)
	30 - 39	3 (21%)
	40 - 49	6 (43%)
	50 - 59	2 (14%)
	60 - 69	1 (7%)
	70 or over	1 (7%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British	10 (71%)
	White - Irish	0 (0%)
	White - Gypsy or Irish Traveller	1 (7%)
	White - Roma	0 (0%)
	White - any other White background	2 (14%)
	Mixed - White and Black Caribbean	1 (7%)
	Mixed - White and Black African.....	0 (0%)
	Mixed - White and Asian.....	0 (0%)
	Mixed - any other Mixed ethnic background	0 (0%)
	Asian/Asian British - Indian.....	0 (0%)
	Asian/Asian British - Pakistani.....	0 (0%)
	Asian/Asian British - Bangladeshi.....	0 (0%)
	Asian/Asian British - Chinese	0 (0%)
	Asian - any other Asian background.....	0 (0%)
	Black/Black British - Caribbean	0 (0%)
	Black/Black British - African	0 (0%)
	Black - any other Black/African/Caribbean background	0 (0%)
	Arab.....	0 (0%)
	Any other ethnic group	0 (0%)
1.4	How long have you been in this prison?	
	Less than 6 months	5 (36%)
	6 months or more	9 (64%)
1.5	Are you currently serving a sentence?	
	Yes	14 (100%)
	Yes - on recall	0 (0%)
	No - on remand or awaiting sentence.....	0 (0%)
	No - immigration detainee	0 (0%)
1.6	How long is your sentence (not including early release)?	
	Less than 6 months	0 (0%)
	6 months to less than 1 year	0 (0%)
	1 year to less than 4 years	3 (21%)
	4 years to less than 10 years.....	4 (29%)
	10 years or more	4 (29%)
	IPP (indeterminate sentence for public protection).....	0 (0%)
	Life	3 (21%)
	Not currently serving a sentence	0 (0%)

First day in this prison

- 2.1 When you arrived at this prison, how long did you spend in reception?**
- | | |
|------------------------|---------|
| Less than 2 hours..... | 7 (50%) |
| 2 hours or more | 7 (50%) |
| Don't remember..... | 0 (0%) |
- 2.2 When you were searched in reception, was this done in a respectful way?**
- | | |
|-------------------------------------|----------|
| Yes | 13 (93%) |
| No..... | 1 (7%) |
| Don't remember..... | 0 (0%) |
| Was not searched in reception | 0 (0%) |
- 2.3 Overall, how were you treated in reception?**
- | | |
|---------------------|---------|
| Very well..... | 5 (36%) |
| Quite well..... | 8 (57%) |
| Quite badly | 1 (7%) |
| Very badly | 0 (0%) |
| Don't remember..... | 0 (0%) |
- 2.4 When you first arrived here, did you have any of these problems?**
- | | Yes, and staff helped | Yes, but staff didn't help | Didn't have this problem |
|---|-----------------------|----------------------------|--------------------------|
| Feeling depressed | 0 (0%) | 2 (14%) | 12 (86%) |
| Feeling suicidal | 0 (0%) | 0 (0%) | 13 (100%) |
| Needing protection from other prisoners | 0 (0%) | 0 (0%) | 13 (100%) |
- 2.5 When you first arrived here, were you able to talk to a member of staff in private about any problems you had?**
- | | |
|--|----------|
| Yes | 0 (0%) |
| No..... | 2 (14%) |
| Didn't have any problems when I first arrived..... | 12 (86%) |
- 2.6 Did you see someone from health care in reception?**
- | | |
|---------------------|----------|
| Yes | 11 (79%) |
| No..... | 2 (14%) |
| Don't remember..... | 1 (7%) |

First night and induction

- 3.1 Before you were locked up on your first night here, were you offered any of these things?**
- | | Yes | No | Don't remember |
|--|----------|----------|----------------|
| Nicotine replacement (including vapes) | 6 (43%) | 7 (50%) | 1 (7%) |
| Toiletries | 7 (50%) | 6 (43%) | 1 (7%) |
| A shower | 4 (29%) | 10 (71%) | 0 (0%) |
| A free phone call | 3 (21%) | 11 (79%) | 0 (0%) |
| Something to eat | 12 (86%) | 2 (14%) | 0 (0%) |
| The chance to talk to a Listener or Samaritans | 3 (21%) | 9 (64%) | 2 (14%) |
| Support from another prisoner (e.g. Insider or prisoner rep) | 2 (14%) | 9 (64%) | 3 (21%) |

- 3.2 On your first night in this prison, how clean or dirty was your cell?**
- | | |
|----------------------|---------|
| Very clean | 0 (0%) |
| Quite clean | 4 (29%) |
| Quite dirty | 3 (21%) |
| Very dirty | 7 (50%) |
| Don't remember | 0 (0%) |
- 3.3 Did you feel safe on your first night here?**
- | | |
|----------------------|----------|
| Yes | 11 (79%) |
| No | 3 (21%) |
| Don't remember | 0 (0%) |
- 3.4 Did you have numbers put on your PIN phone within 24 hours?**
- | | |
|----------------------|---------|
| Yes | 3 (21%) |
| No | 9 (64%) |
| Don't remember | 2 (14%) |
- 3.5 In your first few days here, did you get these things?**
- | | Yes | No | Don't remember |
|--|----------|---------|----------------|
| Items from the prison shop/canteen | 4 (31%) | 9 (69%) | 0 (0%) |
| Access to clean clothing that fitted you | 10 (77%) | 3 (23%) | 0 (0%) |
| PIN phone credit | 4 (29%) | 9 (64%) | 1 (7%) |
| Your personal property | 10 (71%) | 4 (29%) | 0 (0%) |
- 3.6 Did your induction cover everything you needed to know about this prison?**
- | | |
|--------------------------------|---------|
| Yes | 7 (54%) |
| No | 4 (31%) |
| Haven't had an induction | 2 (15%) |

On the wing

- 4.1 Are you in a cell on your own?**
- | | |
|---|---------|
| Yes | 5 (36%) |
| No, I'm in a shared cell or dormitory | 9 (64%) |
- 4.2 Is your cell call bell normally answered within 5 minutes?**
- | | |
|-----------------------------------|---------|
| Yes | 0 (0%) |
| No | 4 (31%) |
| Don't know | 0 (0%) |
| Don't have a cell call bell | 9 (69%) |

4.3 Please answer these questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you normally have enough clean clothing that fits you?	13 (100%)	0 (0%)	0 (0%)
Can you have a shower every day if you want one?	11 (79%)	3 (21%)	0 (0%)
Can you get clean bedding every week if you want it?	11 (85%)	2 (15%)	0 (0%)
Can you get cell cleaning materials every week if you want them?	11 (85%)	2 (15%)	0 (0%)
Can you get your stored property promptly, if you need it?	2 (15%)	10 (77%)	1 (8%)

4.4 Is it normally quiet enough on the wing or houseblock for you to relax:

	Yes	No
During the day?	10 (71%)	4 (29%)
At night?	11 (79%)	3 (21%)

4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?

	Very clean	Quite clean	Quite dirty	Very dirty
Landings and stairs	1 (7%)	8 (57%)	3 (21%)	2 (14%)
Association areas	1 (7%)	8 (57%)	3 (21%)	2 (14%)
Servery	2 (14%)	4 (29%)	7 (50%)	1 (7%)
Showers	2 (14%)	6 (43%)	3 (21%)	3 (21%)
Exercise yard	1 (7%)	8 (57%)	4 (29%)	1 (7%)

4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?

Yes	0 (0%)
No.....	1 (8%)
Haven't been on an ACCT in this prison.....	12 (92%)

4.7 How easy or difficult is it for you to speak to a Listener, if you need to?

Very easy	0 (0%)
Quite easy	2 (14%)
Quite difficult.....	0 (0%)
Very difficult.....	0 (0%)
Don't know.....	9 (64%)
There are no Listeners at this prison	3 (21%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good.....	0 (0%)
Quite good.....	4 (29%)
Quite bad.....	4 (29%)
Very bad.....	6 (43%)

5.2	Do you get enough to eat at mealtimes?	
	Always	1 (7%)
	Most of the time	7 (50%)
	Some of the time	3 (21%)
	Never.....	3 (21%)
5.3	Does the shop/canteen sell the things that you need?	
	Yes	9 (64%)
	No.....	4 (29%)
	Don't know.....	1 (7%)
5.4	Can you use catalogues/other providers to buy the things you need?	
	Yes	10 (71%)
	No.....	1 (7%)
	Don't know.....	3 (21%)

Relationships with staff

6.1	Do most staff here treat you with respect?	
	Yes	10 (71%)
	No.....	4 (29%)
6.2	Are there any staff here you could turn to if you had a problem?	
	Yes	13 (93%)
	No.....	1 (7%)
6.3	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	4 (29%)
	No.....	10 (71%)
6.4	How helpful is your named officer (key worker)?	
	Very helpful	3 (21%)
	Quite helpful	1 (7%)
	Not very helpful	2 (14%)
	Not at all helpful.....	1 (7%)
	Don't have a named officer (key worker)	7 (50%)
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	
	Yes, and things sometimes change.....	1 (7%)
	Yes, but things don't change	4 (29%)
	No.....	6 (43%)
	Don't know.....	3 (21%)
6.6	If you want to, can you talk to managers, governors or directors in this prison?	
	Yes	6 (43%)
	No.....	3 (21%)
	Don't know.....	5 (36%)
6.7	If you have shared a problem with a manager, governor or director, did they try to help you?	
	Yes	2 (14%)
	No.....	7 (50%)
	Haven't shared a problem	5 (36%)

Faith

- 7.1 Have you spoken to the Chaplaincy team in this prison?**
 Yes 11 (79%)
 No..... 3 (21%)
- 7.2 Are you able to speak to the Chaplaincy team in private, if you want to?**
 Yes 5 (36%)
 No..... 1 (7%)
 Don't know..... 8 (57%)
- 7.3 What is your religion?**
 No religion 8 (57%) Islam 1 (7%)
 Christianity 4 (29%) Sikhism 0 (0%)
 Buddhism 1 (7%) Paganism..... 0 (0%)
 Hinduism 0 (0%) Rastafarianism..... 0 (0%)
 Judaism..... 0 (0%) Other..... 0 (0%)
- 7.4 Are you able to go to religious services, if you want to?**
 Yes 5 (36%)
 No..... 1 (7%)
 Don't know..... 0 (0%)
 Not applicable (no religion)..... 8 (57%)
- 7.5 Are your religious beliefs respected here?**
 Yes 3 (21%)
 No..... 2 (14%)
 Don't know..... 1 (7%)
 Not applicable (no religion)..... 8 (57%)

Contact with family and friends

- 8.1 How often have you been able to see your family and friends in the last month:**
- | | Every week | Two or three times | Once | Not at all | Not applicable to me |
|---------------------------|------------|--------------------|---------|------------|----------------------|
| In person (prison visit)? | 4 (29%) | 4 (29%) | 3 (21%) | 2 (14%) | 1 (7%) |
| Using video calling? | 1 (10%) | 0 (0%) | 0 (0%) | 5 (50%) | 4 (40%) |
- 8.2 Do visits usually start and finish on time?**
 Yes 9 (64%)
 No..... 1 (7%)
 Don't know..... 2 (14%)
 Not applicable to me..... 2 (14%)
- 8.3 Are your visitors usually treated respectfully by staff?**
 All of the time..... 8 (57%)
 Most of the time 3 (21%)
 Some of the time 0 (0%)
 Never..... 0 (0%)
 Not applicable to me..... 3 (21%)

8.4 How easy or difficult is it for your family and friends to get here?

Very easy	2 (14%)
Quite easy	4 (29%)
Quite difficult.....	4 (29%)
Very difficult.....	3 (21%)
Don't know.....	0 (0%)
Not applicable to me.....	1 (7%)

8.5 Have staff here encouraged you to keep in touch with your family and friends?

Yes	5 (36%)
No.....	9 (64%)

8.6 Have you had any problems with sending or receiving these things?

	Yes	No
Emails	5 (36%)	9 (64%)
Letters	6 (43%)	8 (57%)
Parcels	7 (54%)	6 (46%)

8.7 Are you able to use a phone every day (if you have credit)?

Yes	13 (93%)
No.....	1 (7%)

Time out of cell

9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?

Yes, and these times are usually kept to	13 (93%)
Yes, but these times are not usually kept to	1 (7%)
No.....	0 (0%)

9.2 How long do you usually spend out of your cell each day?

	Less than 2 hours	2-6 hours	6-10 hours	10 hours or more	Don't know
Monday - Fridays	0 (0%)	2 (14%)	1 (7%)	11 (79%)	0 (0%)
Saturday - Sundays	1 (7%)	3 (21%)	1 (7%)	9 (64%)	0 (0%)

9.3 How many times in a normal week are you able to do these things?

	None	1 or 2	3-5	More than 5	Not available here
Complete domestic tasks	0 (0%)	1 (8%)	0 (0%)	11 (85%)	1 (8%)
Get association	0 (0%)	1 (8%)	0 (0%)	11 (85%)	1 (8%)
Exercise outside	0 (0%)	1 (8%)	1 (8%)	11 (85%)	0 (0%)
Go to the gym or play sports	2 (14%)	0 (0%)	1 (7%)	10 (71%)	1 (7%)

9.4 At the weekend, are you able to do these things?

	Yes	No
Complete domestic tasks	13 (100%)	0 (0%)
Get association	13 (100%)	0 (0%)
Exercise outside	13 (93%)	1 (7%)
Go to the gym or play sports	11 (85%)	2 (15%)

9.5 How many times in a normal week are you able to do these things?

	Never	Less than once a week	About once a week	Twice a week or more
Visit the library	1 (7%)	1 (7%)	2 (14%)	10 (71%)
Borrow library items kept on the wing	2 (22%)	0 (0%)	2 (22%)	5 (56%)
Get things from the library delivered to the wing	4 (44%)	1 (11%)	1 (11%)	3 (33%)

9.6 Does the library have a wide enough range of materials to meet your needs?

Yes	6 (55%)
No.....	0 (0%)
Don't use the library.....	5 (45%)

Applications, complaints and legal rights

10.1 Is it easy for you to make an application?

Yes	10 (71%)
No.....	4 (29%)
Don't know.....	0 (0%)

10.2 If you have made any applications here, are they usually dealt with:

	Yes	No	Not made any applications
Fairly?	5 (38%)	6 (46%)	2 (15%)
Within 7 days?	4 (31%)	7 (54%)	2 (15%)

10.3 Is it easy for you to make a complaint?

Yes	6 (43%)
No.....	4 (29%)
Don't know.....	4 (29%)

10.4 If you have made any complaints here, are they usually dealt with:

	Yes	No	Not made any complaints
Fairly?	1 (8%)	5 (38%)	7 (54%)
Within 7 days?	2 (14%)	5 (36%)	7 (50%)

10.5 Have you ever been prevented from making a complaint here when you wanted to?

Yes	2 (14%)
No.....	6 (43%)
Not wanted or needed to make a complaint	6 (43%)

10.6 Do you know how to contact these organisations?

	Yes	No	Don't know who they are
Independent Prisoner Complaint Investigations	5 (36%)	6 (43%)	3 (21%)
Independent Monitoring Board (IMB)	7 (50%)	4 (29%)	3 (21%)

10.7 In this prison, is it easy or difficult for you to do these things?

	Easy	Difficult	Don't know	Don't need this
Communicate with your solicitor or legal representative	7 (50%)	2 (14%)	2 (14%)	3 (21%)
Attend legal visits	5 (36%)	2 (14%)	4 (29%)	3 (21%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	2 (14%)
No.....	6 (43%)
Not had any legal letters opened.....	6 (43%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	6 (46%)	3 (23%)	4 (31%)
Your outside medical appointments	5 (42%)	2 (17%)	5 (42%)
Your agreed social care package	2 (15%)	3 (23%)	8 (62%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	3 (23%)	8 (62%)	2 (15%)	0 (0%)	0 (0%)
Nurse	2 (15%)	6 (46%)	3 (23%)	0 (0%)	2 (15%)
Dentist	3 (23%)	2 (15%)	2 (15%)	4 (31%)	2 (15%)
Pharmacist	3 (23%)	7 (54%)	3 (23%)	0 (0%)	0 (0%)
Mental health worker	1 (8%)	2 (15%)	2 (15%)	1 (8%)	7 (54%)
Substance misuse worker	1 (8%)	1 (8%)	4 (31%)	0 (0%)	7 (54%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	5 (42%)	5 (42%)	1 (8%)	0 (0%)	1 (8%)
Nurse	4 (33%)	5 (42%)	1 (8%)	0 (0%)	2 (17%)
Dentist	2 (17%)	4 (33%)	0 (0%)	2 (17%)	4 (33%)
Pharmacist	2 (17%)	7 (58%)	1 (8%)	0 (0%)	2 (17%)
Mental health worker	1 (8%)	1 (8%)	1 (8%)	1 (8%)	8 (67%)
Substance misuse worker	0 (0%)	2 (18%)	0 (0%)	0 (0%)	9 (82%)

- 11.4 What do you think of the overall quality of the health services here?**
- | | |
|-----------------|---------|
| Very good..... | 3 (27%) |
| Quite good..... | 5 (45%) |
| Quite bad..... | 2 (18%) |
| Very bad..... | 0 (0%) |
| Don't know..... | 1 (9%) |
- 11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?**
- | | |
|--|-----------|
| Yes..... | 0 (0%) |
| No..... | 0 (0%) |
| Don't know..... | 0 (0%) |
| Not due to be released in the next month/no health care needs..... | 14 (100%) |
- 11.6 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being)?**
- | | |
|-----------------------|---------|
| All the time..... | 3 (21%) |
| Most of the time..... | 3 (21%) |
| Some of the time..... | 6 (43%) |
| Never..... | 2 (14%) |

Other support needs

- 12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?**
- | | |
|----------|---------|
| Yes..... | 6 (43%) |
| No..... | 8 (57%) |
- 12.2 If you have a disability, are you getting the support you need in this prison?**
- | | |
|------------------------------|---------|
| Yes..... | 0 (0%) |
| No..... | 5 (38%) |
| Don't have a disability..... | 8 (62%) |
- 12.3 Do you have any mental health problems?**
- | | |
|----------|---------|
| Yes..... | 6 (43%) |
| No..... | 8 (57%) |
- 12.4 Have you been helped with your mental health problems in this prison?**
- | | |
|---|---------|
| Yes..... | 2 (14%) |
| No..... | 4 (29%) |
| Don't have a mental health problem..... | 8 (57%) |
- 12.5 Has your mental health got better or worse since arriving at this prison?**
- | | |
|--------------------|---------|
| Better..... | 3 (25%) |
| Worse..... | 3 (25%) |
| No difference..... | 6 (50%) |
- 12.6 Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?**
- | | |
|----------|---------|
| Yes..... | 7 (50%) |
| No..... | 7 (50%) |

12.7 If you do consider yourself to be neurodivergent, are you getting the support you need in this prison?

Yes 1 (7%)
 No..... 6 (43%)
 Don't consider myself to be neurodivergent 7 (50%)

Alcohol and drugs

13.1 Do you have a drug or alcohol problem?

Yes 1 (7%)
 No..... 13 (93%)

13.2 If you have told staff about your drug or alcohol problem, have you received help to manage it?

Yes 1 (7%)
 No..... 0 (0%)
 Have not told staff 0 (0%)
 Don't have a drug or alcohol problem..... 13 (93%)

13.3 If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?

Yes 0 (0%)
 No..... 0 (0%)
 Have not developed a drug or alcohol problem in this prison.. 14 (100%)

13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?

Yes 0 (0%)
 No..... 0 (0%)
 Don't have a drug or alcohol problem..... 13 (93%)
 Not being released in the next month..... 1 (7%)

13.5 In this prison, is it easy or difficult to get these things?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Illicit drugs	2 (15%)	3 (23%)	0 (0%)	0 (0%)	8 (62%)
Alcohol	2 (15%)	2 (15%)	0 (0%)	1 (8%)	8 (62%)
Medication not prescribed to you	2 (15%)	3 (23%)	0 (0%)	0 (0%)	8 (62%)

Safety

14.1 Have you ever felt unsafe here?

Yes 5 (36%)
 No..... 9 (64%)

14.2 Do you feel unsafe now?

Yes 1 (7%)
 No..... 13 (93%)

14.3 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	1 (7%)	10 (71%)	3 (21%)
Staff?	3 (21%)	7 (50%)	4 (29%)

14.4 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	3 (21%)	11 (79%)
Staff?	2 (14%)	12 (86%)

14.5 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience? (Tick all that apply.)

	By prisoners	By staff
Verbal abuse	2 (14%)	2 (14%)
Threats or intimidation	2 (14%)	1 (7%)
Physical assault	0 (0%)	0 (0%)
Sexual assault	0 (0%)	0 (0%)
Theft of canteen or property	1 (7%)	0 (0%)
Other bullying/victimisation	1 (7%)	2 (14%)

Behaviour management

15.1 Does this prison:

	Yes	No	Don't know
Reward good behaviour fairly?	4 (29%)	10 (71%)	0 (0%)
Deal with bad behaviour fairly?	4 (29%)	10 (71%)	0 (0%)

15.2 Are there opportunities and rewards to motivate people in this prison?

Yes	5 (36%)
No.....	9 (64%)
Don't know.....	0 (0%)

15.3 Do these opportunities and rewards motivate you to behave well?

Yes	5 (100%)
No.....	0 (0%)
Do not know what opportunities and rewards there are	0 (0%)

15.4 Do you think the culture in this prison encourages prisoners to behave well?

Yes	5 (36%)
No.....	9 (64%)
Don't know.....	0 (0%)

15.5 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?

Yes	0 (0%)
No.....	0 (0%)
Don't remember.....	0 (0%)
Not been restrained here in the last 6 months.....	14 (100%)

15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months:

	Yes	No	Not been in segregation
Were you treated well by segregation staff?	0 (0%)	0 (0%)	14 (100%)
Could you shower every day?	0 (0%)	0 (0%)	14 (100%)
Could you go outside for exercise every day?	0 (0%)	0 (0%)	14 (100%)
Could you use the phone every day (if you had credit)?	0 (0%)	0 (0%)	14 (100%)

Education, skills and work

16.1 Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?

Yes	2 (15%)
No.....	1 (8%)
Not needed support with reading needs.....	10 (77%)

16.2 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will help	No, won't help	Not done this
Education	5 (45%)	3 (27%)	3 (27%)
Vocational or skills training	4 (36%)	1 (9%)	6 (55%)
Prison job	5 (45%)	4 (36%)	2 (18%)
Work outside of the prison	6 (55%)	1 (9%)	4 (36%)

16.3 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	6 (46%)
No.....	5 (38%)
Not applicable.....	2 (15%)

16.4 Do wing staff encourage you to go to education, training or work?

Yes	7 (54%)
No.....	4 (31%)
Not applicable.....	2 (15%)

Sentence plan

17.1 Do you have a sentence plan?

Yes.....	13 (93%)
No	1 (7%)
Not sentenced.....	0 (0%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	9 (75%)	1 (8%)	2 (17%)
Are any staff here supporting you to achieve the objectives or targets?	4 (33%)	6 (50%)	2 (17%)
Have you been involved in setting the objectives or targets?	6 (50%)	4 (33%)	2 (17%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	1 (7%)
No.....	11 (79%)
Don't know.....	2 (14%)

18.2 How close is this prison to your home area or the address you will be released to?

Very near.....	0 (0%)
Quite near.....	0 (0%)
Quite far.....	0 (0%)
Very far.....	1 (100%)

18.3 Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?

Yes	1 (100%)
No.....	0 (0%)

18.4 Are you getting help to sort out these things for when you are released?

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	1 (100%)	0 (0%)	0 (0%)
Getting employment	0 (0%)	0 (0%)	1 (100%)
Sorting out benefits	0 (0%)	0 (0%)	1 (100%)
Finances and debt	0 (0%)	0 (0%)	1 (100%)
Opening a bank account	0 (0%)	0 (0%)	1 (100%)
Getting photo ID	0 (0%)	0 (0%)	1 (100%)

More about you

19.1 Do you have children under the age of 18?

Yes	9 (64%)
No.....	5 (36%)

19.2 Are you a UK/British citizen?

Yes	14 (100%)
No.....	0 (0%)

19.3	Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	
	Yes	3 (21%)
	No.....	11 (79%)
19.4	Have you ever been in the armed services (the army, navy or air force)?	
	Yes	3 (21%)
	No.....	11 (79%)
19.5	What is your gender?	
	Male	14 (100%)
	Female	0 (0%)
	Non-binary.....	0 (0%)
	Other	0 (0%)
19.6	Do you identify as transgender or trans?	
	Yes	0 (0%)
	No.....	14 (100%)
19.7	How would you describe your sexual orientation?	
	Straight/heterosexual	14 (100%)
	Gay/lesbian/homosexual	0 (0%)
	Bisexual.....	0 (0%)
	Other	0 (0%)

Final questions about this prison

20.1	Do you think your experiences in this prison have made you more or less likely to offend in the future?	
	More likely to offend	1 (7%)
	Less likely to offend.....	8 (57%)
	Made no difference.....	5 (36%)