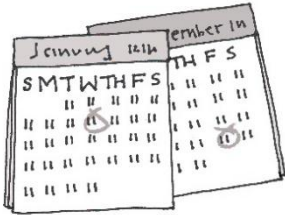
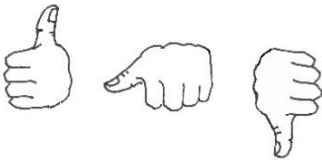




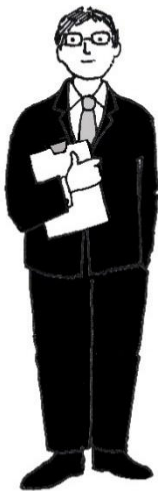
Inspection of HMP & YOI Norwich



Inspectors visited this prison in January 2026.



We wanted to find out if things were better, the same or worse for prisoners since we last visited in 2022.



We did this by:

- looking around the prison
- asking prisoners and staff to fill in a questionnaire
- speaking to prisoners
- speaking to staff and helpers
- reading documents.

What did we find?



Safety: 3 out of 4

- There were too many drugs in the prison.
- There was not enough support for prisoners who might harm themselves.
- Prisoners in the segregation unit could do activities to help their well-being.



Respect: 3 out of 4

- Some prisoners had to share cells which were too small.
- Some parts of the prison were not clean enough and needed repairs.
- Prisoners did not get enough time out of their cells.
- It took too long for prisoners to get replies to simple requests.
- It took too long for prisoners with serious mental illness to be moved to secure hospitals.



Things to do: 2 out of 4

- Education and work did not help prisoners get jobs when they left the jail.
- Not enough prisoners went to education and work.



Getting ready to leave prison: 3 out of 4

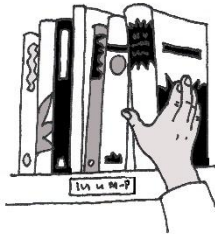
- Too many prisoners left the prison without somewhere to live.
- Prisoners could not get enough visits from their families and friends.
- Prisoners did not get enough help to change their behaviour.

What should the prison do?



We want the governor to read the report we wrote about Norwich and make a plan.

The plan should tell us how they will fix the problems at Norwich and make things better for prisoners.



You can find the report we wrote in the prison library.

What do we want to happen?



We want the prison to do more to stop drugs getting in.



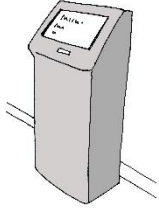
We want the prison to do more to help prisoners who might harm themselves.



We want the prison to be less crowded.



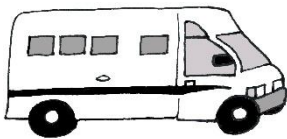
We want the prison to be clean. We want broken things to be fixed.



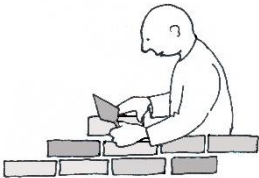
We want prisoners to get replies to simple requests more quickly.



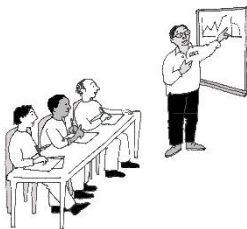
We want prisoners to have more time out of their cells.



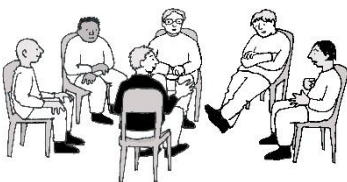
We want prisoners with serious mental health problems to be moved to secure hospitals more quickly.



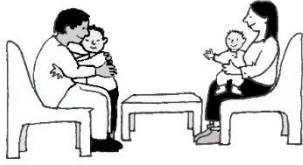
We want work and education to help prisoners get jobs when they are released.



We want more prisoners to go to education.



We want prisoners to get more help to change their behaviour.

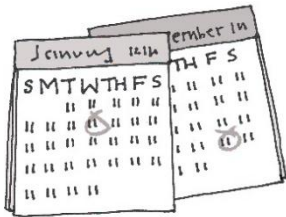


We want prisoners to be able to have visits from family and friends.



We want the prison to do more to help prisoners find somewhere to live before they leave the jail.

What will we do?



We will come back in a few years to check how well the prison is doing. We will write a report to tell people what we find.



If you have any questions, please write to us:

HM Inspectorate of Prisons
3rd floor
10 South Colonnade
Canary Wharf
London
E14 4PU