



HM Prison &
Probation Service

HMYOI Parc

A response to the HMIP inspection: 9 March to 19 March 2026

HMIP report published: 16 June 2026

Submitted: 9 July 2026



Introduction

HM Inspectorate of Prisons (HMIP) and HM Inspectorate of Probation (HMIP) for England and Wales are independent inspectorates which provide scrutiny of the conditions for, and treatment of prisoners and offenders.

They report their findings for prisons, young offender institutions, and effectiveness of the work of probation, and youth offending services across England and Wales to Ministry of Justice (MoJ) and His Majesty's Prison and Probation Service (HMPPS).

In response to the report HMPPS / MoJ are required to draft a robust and timely action plan to address the priority and key concerns.

Action plans provide specific steps and actions to address these concerns, that are clear, outcome focussed, measurable, achievable, with clear accountability and appropriate timescales for completion.

Action plans are sent to the respective HMIP and published on the GOV.UK website. Progress will be monitored regularly through local, regional, and national governance structures.

Priority concerns and actions

No.	Concerns	Response: Action taken / Planned	Responsible owner	Target date
1	The delivery of health services for children was undermined by limited levels of incident reporting, inconsistent record keeping and a handover process that was not sufficiently robust.	Cwm Taf Morgannwg University Health Board (the health provider) and the Head of Healthcare (HoH) will improve the delivery of health services by:	See below:	See below:
	As above	Conducting a full review of current incident reporting processes to ensure all reportable incidents are documented.	Health Provider	Complete
	As above	On completion of the review, an updated process will be formally embedded through the Health Boards governance structures, ensuring compliance with NHS Wales incident reporting guidelines.	Health Provider/ Director	July 2026
	As above	Ongoing monitoring of reporting levels will be undertaken at monthly Prison Healthcare Operational governance meeting and via the quarterly Health Partnership Board meeting structure, attended by the Director/Deputy and the HMPPS controller, to ensure sustained improvement.	Health Provider/ Director	July 2026
	As above	Record keeping standards will be improved by monitoring documentation standards on a monthly basis through the NHS Wales Audit	Health Provider	August 2026

No.	Concerns	Response: Action taken / Planned	Responsible owner	Target date
		Management and Tracking (AMaT) system, including the timely completion of CHAT (comprehensive health assessment tool) assessments and the standards of care plans. Identified areas for improvement and learning will be fed back to the nursing team at the prison.		
	As above	The HoH will review the handover process, then implement a revised handover document to ensure a more structured, consistent, and comprehensive transfer of clinical information that all staff can understand, especially staff providing emergency cover from the adult prison.	Health Provider	Complete
	As above	The HoH will implement a standing agenda item at the Prison Healthcare Operational governance meeting, to quality assure revised handover processes. Any necessary improvements or changes will be implemented following this to ensure that all relevant information is consistently communicated at each shift handover.	Health Provider/ Director	September 2026
2	The vocational offer within the curriculum was not sufficiently broad.	Novus Gower (the learning and skills provider) and HMYOI Parc will improve the available vocational offer for children by:	See below:	See below:
	As above	Launching a new barbering workshop that will deliver VTCT (Vocational Training Charitable Trust - an awarding organisation offering vocational and technical qualifications) supported barbering and grooming qualifications from Entry Level 3 through to Level 2.	Education Provider/ Director	August 2026

No.	Concerns	Response: Action taken / Planned	Responsible owner	Target date
	As above	Re-opening the catering classroom by October 2026 to provide VTCT-accredited catering, food hygiene and hospitality qualifications from Entry Level 3 to Level 2.	Education Provider/ Director	October 2026
	As above	Additional vocational training is being developed with Bridgend College; including a package of construction, first aid, traffic management qualifications and CSCS (Construction Skills Certification Scheme) card certification. These courses will run as stand-alone courses throughout the year offering children who are being released into the South Wales area access to ongoing education support, apprenticeship opportunities and careers guidance from organisations close to their home addresses.	Education Provider/ Director	September 2026
	As above	The available vocational offer will be monitored and tracked at the weekly Education Skills and Work (ESW), monthly Quality Improvement Group (QIG) and the monthly Learning and Skills Partnership Board meetings.	Education Provider/ Director	Complete
3	Professional development in education did not focus consistently on developing instructors' teaching methods for learners with specific learning needs.	Novus Gower and HMYOI Parc will improve the professional development of teachers and instructors by:	See below:	See below:
	As above	Implementing a comprehensive programme of professional training for all teachers and instructors. Focussing on pedagogical techniques to support the teaching of Additional Learning Needs at	Education Provider	Complete

No.	Concerns	Response: Action taken / Planned	Responsible owner	Target date
		HMYOI Parc, in particular supporting learners with ASD (autism spectrum disorder), ADHD (attention deficit hyperactivity disorder), dyslexia and those with SEMH (Social, Emotional and Mental Health) difficulties.		
	As above	Reviewing the Quality Calendar to support a robust and consistent evaluation of teaching, using teaching observations and learning walks that will identify areas for improvement and Continuous Professional Development (CPD) for staff, including appropriate feedback to improve the quality of teaching.	Education Provider	July 2026
	As above	Improving the quality monitoring (lesson observations, learning walks and work checks) and learning for all staff, with Novus Gower leaders ensuring all teachers and instructors receive high quality developmental feedback on their teaching that is incorporated into their personal CPD plan quarterly, to improve the quality of delivery.	Education Provider	July 2026
	As above	The G4S Head of ESW, Industries manager and the Novus Gower Learning and Skills Manager will complete monthly quality assurance checks of education delivery as part of the quality calendar and quality cycle.	Education Provider/ Director	July 2026
	As above	Quality assurance and targets for improvement will be documented, monitored, and tracked at the QIG and Learning and Skills Partnership Board meetings.	Education Provider/ Director	Complete
4	Public protection monitoring arrangements were not	The Head of Security will improve public protection monitoring arrangements by:	See below:	See below:

No.	Concerns	Response: Action taken / Planned	Responsible owner	Target date
	sufficiently robust. Staff responsible for monitoring had not received training on identifying child-specific safeguarding issues.			
	As above	Ensuring all staff responsible for communication monitoring complete child specific safeguarding training, delivered by HMYOI Parc's Safeguarding Team as part of their training programme, recorded on the Security Training Tracker. The training will help improve staff's understanding of child specific language to improve their ability to identify concerns.	Director	July 2026
	As above	Implementing weekly quality assurance checks to ensure only trained staff are allocated monitoring tasks, and that identified concerns are being recorded. The checks will also review the timeliness of monitoring calls, as well as messages sent through in cell tablets.	Director	September 2026