



Prisoner survey methodology,
results and analyses

HMP & YOI New Hall

April 2026

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Prisoner survey**Error! Bookmark not defined.**

Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in July 2024 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. When researchers were unable to obtain verbal consent from prisoners, returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 20 April 2026 the prisoner population at New Hall was 319. Using the sampling method described above, questionnaires were distributed to 160 prisoners. We received a total of 123 completed questionnaires, a response rate of 77%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for New Hall. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from New Hall 2024 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from New Hall in 2026 compared with survey responses from other local prisons inspected since the introduction of the new questionnaire in July 2024.
- Survey responses from New Hall in 2026 compared with survey responses from New Hall in 2022.

Comparisons between different residential locations within New Hall 2026

- Responses from prisoners on the therapeutic community (Rivendell wing) are compared with those from the rest of the establishment.
- Responses of prisoners on the incentivised substance free living (ISFL) and drug recovery unit (DRU) (F2 wing) are compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within New Hall 2026

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.
- Responses of prisoners who reported that they were on recall compared with those from other sentenced prisoners.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.

- Responses of prisoners who reported that they considered themselves to be neurodivergent compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.
- Responses of non-heterosexual prisoners compared with heterosexual prisoners.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	Which wing or houseblock are you currently living on?	
	Willow 1 (A)	11 (9%)
	Willow 2 (B)	10 (8%)
	Willow 3 (C)	10 (8%)
	Poplar 1 (E1) (First night centre)	10 (8%)
	Poplar 2 (E2)	28 (23%)
	Oak 1 (F1)	20 (16%)
	Oak 2 (F2) (Incentivised substance free living and drug recovery unit).....	16 (13%)
	Rivendell.....	13 (11%)
	Maple (Mother and baby unit).....	2 (2%)
	Sycamore (Segregation unit).....	2 (2%)
	Holly unit.....	1 (1%)
1.2	How old are you?	
	Under 21.....	4 (3%)
	21 - 24	6 (5%)
	25 - 29	18 (15%)
	30 - 39	45 (37%)
	40 - 49	31 (25%)
	50 - 59	12 (10%)
	60 - 69	6 (5%)
	70 or over	1 (1%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British	96 (78%)
	White - Irish	3 (2%)
	White - Gypsy or Irish Traveller	1 (1%)
	White - Roma	0 (0%)
	White - any other White background	6 (5%)
	Mixed - White and Black Caribbean	6 (5%)
	Mixed - White and Black African.....	1 (1%)
	Mixed - White and Asian.....	1 (1%)
	Mixed - any other Mixed or Multiple background	1 (1%)
	Asian/Asian British - Indian.....	1 (1%)
	Asian/Asian British - Pakistani.....	3 (2%)
	Asian/Asian British - Bangladeshi.....	0 (0%)
	Asian/Asian British - Chinese	0 (0%)
	Asian - any other Asian background.....	1 (1%)
	Black/Black British - Caribbean	2 (2%)
	Black/Black British - African	0 (0%)
	Black - any other Black/African/Caribbean background	0 (0%)
	Arab.....	0 (0%)
	Any other ethnic group	1 (1%)
1.4	How long have you been in this prison?	
	Less than 6 months	58 (49%)
	6 months or more	61 (51%)
1.5	Are you currently serving a sentence?	
	Yes	59 (51%)
	Yes - on recall	25 (22%)
	No - on remand or awaiting sentence.....	32 (28%)

No - immigration detainee	0 (0%)
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1.6 How long is your sentence? (not including early release)

Less than 6 months	17 (15%)
6 months to less than 1 year	7 (6%)
1 year to less than 4 years	20 (17%)
4 years to less than 10 years.....	21 (18%)
10 years or more	9 (8%)
IPP (indeterminate sentence for public protection).....	0 (0%)
Life	11 (9%)
Not currently serving a sentence	32 (27%)

First day in this prison

2.1 When you were searched in reception, was this done in a respectful way?

Yes	102 (86%)
No.....	7 (6%)
Don't remember.....	5 (4%)
Was not searched in reception	5 (4%)

2.2 Overall, how were you treated in reception?

Very well.....	49 (42%)
Quite well.....	56 (47%)
Quite badly	5 (4%)
Very badly	1 (1%)
Don't remember.....	7 (6%)

2.3 When you first arrived here, did you have any of the following problems?

	Yes, and staff helped	Yes, but staff didn't help	Didn't have this problem
Feeling depressed	46 (43%)	35 (32%)	27 (25%)
Feeling suicidal	16 (20%)	14 (17%)	52 (63%)
Needing protection from other prisoners	5 (7%)	6 (8%)	65 (86%)
Arranging care for children or other dependants	6 (7%)	5 (6%)	70 (86%)

2.4 When you first arrived here, were you able to talk with somebody in private about any problems you had?

Yes	48 (45%)
No.....	42 (40%)
Didn't have any problems when I first arrived	16 (15%)

2.5 Did you see someone from health care in reception?

Yes	100 (87%)
No.....	8 (7%)
Don't remember.....	7 (6%)

First night and induction

3.1	Before you were locked up on your first night here, were you offered any of the following things?	Yes	No	Don't remember
	Nicotine replacement	81 (76%)	20 (19%)	6 (6%)
	Toiletries/other basic items	77 (69%)	31 (28%)	4 (4%)
	A shower	65 (58%)	39 (35%)	8 (7%)
	A free phone call	77 (69%)	29 (26%)	6 (5%)
	Something to eat	98 (86%)	8 (7%)	8 (7%)
	The chance to talk to a Listener or Samaritans	32 (30%)	59 (56%)	15 (14%)
	Support from another prisoner (e.g. Insider or peer supporters)	40 (36%)	60 (55%)	10 (9%)
3.2	On your first night in this prison, how clean or dirty was your cell?			
	Very clean		15 (13%)	
	Quite clean		54 (46%)	
	Quite dirty		30 (26%)	
	Very dirty		13 (11%)	
	Don't remember		5 (4%)	
3.3	Did you feel safe on your first night here?			
	Yes		89 (75%)	
	No		21 (18%)	
	Don't remember		8 (7%)	
3.4	Did you have numbers put on your PIN phone within 24 hours?			
	Yes		36 (31%)	
	No		73 (63%)	
	Don't remember		6 (5%)	
3.5	In your first few days here, did you get these things?	Yes	No	Don't remember
	Items from the prison shop/canteen	51 (45%)	57 (50%)	6 (5%)
	Access to clean clothing that fitted you	82 (70%)	31 (26%)	4 (3%)
	PIN phone credit	50 (45%)	54 (48%)	8 (7%)
	Your personal property	63 (57%)	41 (37%)	6 (5%)
3.6	Did your induction cover everything you needed to know about this prison?			
	Yes		59 (51%)	
	No		43 (37%)	
	Haven't had an induction		13 (11%)	

On the wing

4.1	Are you in a cell on your own?	
	Yes	94 (80%)
	No, I'm in a shared cell or dormitory	23 (20%)

4.2	Is your cell call bell normally answered within 5 minutes?	
	Yes	59 (51%)
	No.....	44 (38%)
	Don't know.....	12 (10%)
	Don't have a cell call bell	0 (0%)

4.3	Please answer the following questions about the wing or houseblock you are currently living on:			
		Yes	No	Don't know
	Do you normally have enough clean clothing that fits you?	82 (70%)	34 (29%)	1 (1%)
	Do you normally have enough underwear that fits you?	82 (71%)	32 (28%)	1 (1%)
	Can you have a shower every day if you want one?	98 (84%)	18 (15%)	1 (1%)
	Can you get clean bedding every week if you want it?	105 (90%)	9 (8%)	3 (3%)
	Can you get cell cleaning materials every week if you want them?	86 (74%)	26 (22%)	5 (4%)
	Can you get your stored property promptly if you need it?	32 (28%)	60 (52%)	23 (20%)

4.4	Is it normally quiet enough on the wing or houseblock for you to relax:			
		Yes	No	Don't know
	During the day?	43 (39%)	66 (59%)	2 (2%)
	At night?	71 (66%)	36 (33%)	1 (1%)

4.5	Normally, how clean or dirty are these communal areas of your wing or houseblock?				
		Very clean	Quite clean	Quite dirty	Very dirty
	Landings and stairs	37 (32%)	67 (58%)	8 (7%)	4 (3%)
	Association areas	31 (27%)	64 (57%)	13 (12%)	5 (4%)
	Servery	47 (42%)	55 (49%)	10 (9%)	1 (1%)
	Showers	35 (31%)	41 (36%)	28 (25%)	10 (9%)
	Exercise yard	34 (30%)	43 (38%)	25 (22%)	11 (10%)

Food and canteen

5.1	What is the quality of food like in this prison?	
	Very good	10 (9%)
	Quite good	52 (47%)
	Quite bad.....	39 (35%)
	Very bad	9 (8%)

5.2	Do you get enough to eat at mealtimes?	
	Always	17 (15%)
	Most of the time	29 (25%)
	Some of the time	51 (44%)
	Never.....	18 (16%)

5.3	Does the shop/canteen sell the things that you need?	
	Yes	70 (63%)
	No.....	37 (33%)
	Don't know.....	5 (4%)

5.4	Can you use catalogues/other providers to buy the things you need?	
	Yes	77 (68%)
	No.....	20 (18%)
	Don't know.....	16 (14%)

Safe and healthy relationships

6.1	Are prisoners encouraged to support each other here?	
	Yes	74 (66%)
	No.....	38 (34%)
6.2	How would you rate the support provided to you by other prisoners (e.g. peer supporters)?	
	Very good	26 (23%)
	Quite good.....	54 (48%)
	Quite bad.....	25 (22%)
	Very bad	8 (7%)
6.3	Do most staff here treat you with respect?	
	Yes	88 (78%)
	No.....	25 (22%)
6.4	Are there any staff here you could turn to if you had a problem?	
	Yes	91 (81%)
	No.....	22 (19%)
6.5	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	55 (48%)
	No.....	59 (52%)
6.6	How helpful is your named officer (e.g. key worker or personal officer)?	
	Very helpful	57 (50%)
	Quite helpful	22 (19%)
	Not very helpful	11 (10%)
	Not at all helpful.....	4 (3%)
	Don't have a named officer.....	21 (18%)
6.7	Do you feel that most staff are interested in your personal welfare?	
	Yes	45 (40%)
	No.....	68 (60%)
6.8	Do you feel that most staff understand your personal circumstances?	
	Yes	39 (34%)
	No.....	76 (66%)
6.9	If you have thought about harming yourself while in this prison, did you feel cared for by staff?	
	Yes	23 (20%)
	No.....	37 (32%)
	Haven't thought about harming myself in this prison	57 (49%)

- 6.10 How easy or difficult is it for you to speak to a Listener, if you need to?**
- | | |
|-----------------------------------|----------|
| Very easy | 19 (16%) |
| Quite easy | 20 (17%) |
| Quite difficult..... | 15 (13%) |
| Very difficult..... | 12 (10%) |
| Don't know..... | 50 (42%) |
| No Listeners at this prison | 2 (2%) |
- 6.11 Has your well-being got better or worse since you have been at this prison?**
- | | |
|---------------------|----------|
| Better..... | 42 (36%) |
| Worse..... | 43 (37%) |
| No difference | 31 (27%) |
- 6.12 Is positive well-being promoted in this prison?**
- | | |
|-----------|----------|
| Yes | 62 (58%) |
| No..... | 44 (42%) |
- 6.13 If you are pregnant or have given birth in the last six months, have you been offered any additional support?**
- | | |
|---|-----------|
| Yes | 5 (4%) |
| No..... | 7 (6%) |
| Not pregnant and have not given birth in the last six months .. | 103 (90%) |
- 6.14 Are prisoners here consulted about things like food, canteen, health care or wing issues?**
- | | |
|---------------------------------------|----------|
| Yes, and things sometimes change..... | 25 (22%) |
| Yes, but things don't change | 42 (36%) |
| No..... | 25 (22%) |
| Don't know..... | 24 (21%) |
- 6.15 If you want to, can you talk to managers, governors or directors in this prison?**
- | | |
|-----------------|----------|
| Yes | 37 (32%) |
| No..... | 39 (34%) |
| Don't know..... | 40 (34%) |
- 6.16 If you have shared a problem with a manager, governor or director, did they try to help you?**
- | | |
|--------------------------------|----------|
| Yes | 24 (21%) |
| No..... | 30 (26%) |
| Haven't shared a problem | 62 (53%) |

Faith

- 7.1 Have you spoken to the chaplaincy team in this prison?**
- | | |
|-----------|----------|
| Yes | 88 (78%) |
| No..... | 25 (22%) |
- 7.2 Are you able to speak to the chaplaincy team in private, if you want to?**
- | | |
|-----------------|----------|
| Yes | 78 (70%) |
| No..... | 6 (5%) |
| Don't know..... | 28 (25%) |

- 7.3 What is your religion?**
- | | | | |
|--------------------|----------|---------------------|--------|
| No religion | 38 (34%) | Islam | 9 (8%) |
| Christianity | 57 (50%) | Sikhism | 0 (0%) |
| Buddhism | 0 (0%) | Paganism..... | 3 (3%) |
| Hinduism | 0 (0%) | Rastafarianism..... | 1 (1%) |
| Judaism..... | 0 (0%) | Other..... | 5 (4%) |
- 7.4 Are you able to attend religious services, if you want to?**
- | | |
|-----------------------------------|----------|
| Yes | 59 (53%) |
| No..... | 9 (8%) |
| Don't know..... | 6 (5%) |
| Not applicable (no religion)..... | 38 (34%) |
- 7.5 Are your religious beliefs respected here?**
- | | |
|-----------------------------------|----------|
| Yes | 47 (43%) |
| No..... | 7 (6%) |
| Don't know..... | 17 (16%) |
| Not applicable (no religion)..... | 38 (35%) |

Relationships with children, family members and significant others

- 8.1 Have staff here encouraged you to keep in touch with your family/friends?**
- | | |
|-----------|----------|
| Yes | 72 (64%) |
| No..... | 40 (36%) |
- 8.2 How often have you been able to see your family and friends in the last month:**
- | | Every week | Two or
three times | Once | Not at all | Not
applicable
to me |
|---------------------------|------------|-----------------------|----------|------------|----------------------------|
| In person (prison visit)? | 10 (9%) | 20 (18%) | 14 (13%) | 39 (36%) | 26 (24%) |
| Using video calling? | 1 (1%) | 3 (3%) | 7 (8%) | 49 (57%) | 26 (30%) |
- 8.3 Do visits usually start and finish on time?**
- | | |
|---------------------------|----------|
| Yes | 23 (21%) |
| No..... | 36 (32%) |
| Don't know..... | 30 (27%) |
| Not applicable to me..... | 23 (21%) |
- 8.4 Are your visitors usually treated respectfully by staff?**
- | | |
|---------------------------|----------|
| All of the time..... | 17 (15%) |
| Most of the time | 27 (25%) |
| Some of the time | 11 (10%) |
| Never..... | 7 (6%) |
| Not applicable to me..... | 48 (44%) |
- 8.5 How easy or difficult is it for your family and friends to get here?**
- | | |
|---------------------------|----------|
| Very easy | 9 (8%) |
| Quite easy | 20 (19%) |
| Quite difficult..... | 22 (20%) |
| Very difficult..... | 26 (24%) |
| Don't know..... | 5 (5%) |
| Not applicable to me..... | 26 (24%) |

8.6	Have you had any problems with sending or receiving these things?		
		Yes	No
	Emails	32 (34%)	63 (66%)
	Letters	33 (33%)	68 (67%)
	Parcels	28 (30%)	65 (70%)

8.7	Are you able to use a phone every day (if you have credit)?	
	Yes	106 (95%)
	No.....	5 (5%)

Time out of cell

9.1	Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?	
	Yes, and these times are usually kept to.....	61 (54%)
	Yes, but these times are not usually kept to.....	44 (39%)
	No.....	9 (8%)

9.2	How long do you usually spend out of your cell each day?				
		Less than 2 hours	2-6 hours	6-10 hours	10 hours or more
	Mondays - Fridays	25 (23%)	34 (32%)	26 (24%)	9 (8%)
	Saturday - Sundays	29 (29%)	50 (50%)	6 (6%)	5 (5%)
					13 (12%)
					11 (11%)

9.3	How many times in a normal week are you able to do these things?					
		None	1 or 2	3-5	More than 5	Not available here
	Complete domestic tasks	9 (9%)	25 (24%)	25 (24%)	44 (42%)	2 (2%)
	Get association	11 (11%)	20 (19%)	15 (15%)	55 (53%)	2 (2%)
	Exercise outside	6 (6%)	17 (16%)	4 (4%)	76 (73%)	1 (1%)
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	16 (16%)	52 (52%)	13 (13%)	18 (18%)	1 (1%)

9.4	At the weekend, are you able to do these things?		
		Yes	No
	Complete domestic tasks	85 (80%)	21 (20%)
	Get association	87 (82%)	19 (18%)
	Exercise outside	100 (90%)	11 (10%)
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	68 (64%)	39 (36%)

9.5	How many times in a normal week are you able to do these things?				
		Never	Less than once a week	About once a week	Twice a week or more
	Visit the library	16 (15%)	36 (33%)	54 (49%)	4 (4%)
	Borrow library items kept on the wing	24 (23%)	20 (19%)	34 (33%)	26 (25%)
	Get things from the library delivered to the wing	68 (68%)	11 (11%)	18 (18%)	3 (3%)

9.6 Does the library have a wide enough range of materials to meet your needs?

Yes	49 (45%)
No.....	44 (40%)
Don't use the library.....	17 (15%)

Applications, complaints and legal rights

10.1 Is it easy for you to make an application?

Yes	83 (73%)
No.....	17 (15%)
Don't know.....	14 (12%)

10.2 If you have made any applications here, are they usually dealt with:

	Yes	No	Not made any applications
Fairly?	60 (58%)	25 (24%)	18 (17%)
Within 7 days?	49 (50%)	31 (32%)	18 (18%)

10.3 Is it easy for you to make a complaint?

Yes	62 (54%)
No.....	23 (20%)
Don't know.....	30 (26%)

10.4 If you have made any complaints here, are they usually dealt with:

	Yes	No	Not made any complaints
Fairly?	24 (22%)	39 (36%)	46 (42%)
Within 7 days?	22 (22%)	32 (32%)	46 (46%)

10.5 Have you ever been prevented from making a complaint here when you wanted to?

Yes	25 (22%)
No.....	57 (50%)
Not wanted to make a complaint	32 (28%)

10.6 Do you know how to contact these organisations?

	Yes	No	Don't know who they are
Independent Prisoner Complaint Investigations	32 (29%)	50 (45%)	29 (26%)
Independent Monitoring Board (IMB)	41 (39%)	40 (38%)	24 (23%)

10.7 In this prison, is it easy or difficult for you to do these things?

	Easy	Difficult	Don't know	Don't need this
Communicate with your solicitor or legal representative?	52 (46%)	25 (22%)	25 (22%)	12 (11%)
Attend legal visits?	56 (52%)	10 (9%)	28 (26%)	14 (13%)
Communicate with social services?	20 (19%)	16 (15%)	26 (24%)	45 (42%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	25 (23%)
No.....	53 (48%)
Not had any legal letters.....	33 (30%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	73 (65%)	25 (22%)	14 (13%)
Your outside medical appointments	40 (38%)	24 (23%)	41 (39%)
Your agreed social care package	20 (20%)	17 (17%)	65 (64%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	8 (7%)	19 (17%)	40 (36%)	42 (38%)	3 (3%)
Nurse	11 (10%)	38 (35%)	39 (36%)	15 (14%)	6 (6%)
Dentist	5 (5%)	4 (4%)	31 (29%)	54 (50%)	14 (13%)
Pharmacist	9 (8%)	22 (21%)	32 (30%)	24 (23%)	19 (18%)
Mental health worker	10 (10%)	35 (33%)	27 (26%)	17 (16%)	16 (15%)
Substance misuse worker	20 (19%)	31 (30%)	16 (15%)	12 (11%)	26 (25%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	18 (17%)	39 (36%)	25 (23%)	12 (11%)	13 (12%)
Nurse	20 (19%)	43 (40%)	24 (22%)	11 (10%)	9 (8%)
Dentist	14 (13%)	25 (23%)	19 (18%)	18 (17%)	32 (30%)
Pharmacist	17 (16%)	28 (26%)	22 (20%)	15 (14%)	26 (24%)
Mental health worker	24 (22%)	33 (31%)	21 (20%)	8 (7%)	21 (20%)
Substance misuse worker	25 (24%)	30 (28%)	10 (9%)	8 (8%)	33 (31%)

11.4 What do you think of the overall quality of the health services here?

Very good	9 (8%)
Quite good.....	40 (36%)
Quite bad.....	26 (24%)
Very bad.....	30 (27%)
Don't know.....	5 (5%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes	13 (12%)
No.....	10 (9%)
Don't know.....	12 (11%)
Not due to be released in the next month/no health care needs	74 (68%)

Other support needs

- 12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?**
Yes 66 (61%)
No..... 43 (39%)
- 12.2 If you have a disability, are you getting the support you need in this prison?**
Yes 18 (18%)
No..... 41 (40%)
Don't have a disability..... 43 (42%)
- 12.3 Do you have any mental health problems?**
Yes 91 (83%)
No..... 19 (17%)
- 12.4 Have you been helped with your mental health problems in this prison?**
Yes 47 (44%)
No..... 42 (39%)
Don't have a mental health problem 19 (18%)
- 12.5 Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?**
Yes 45 (42%)
No..... 63 (58%)
- 12.6 If you do consider yourself to be neurodivergent, are you getting the support you need in this prison?**
Yes 13 (12%)
No..... 32 (30%)
Don't consider myself to be neurodivergent 63 (58%)

Alcohol and drugs

- 13.1 Do you have a drug or alcohol problem?**
Yes 60 (53%)
No..... 53 (47%)
- 13.2 If you have told staff about your drug or alcohol problem, have you received help to manage it?**
Yes 48 (43%)
No..... 10 (9%)
Have not told staff 1 (1%)
Don't have a drug or alcohol problem..... 53 (47%)
- 13.3 If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?**
Yes 13 (12%)
No..... 14 (12%)
Have not developed a drug or alcohol problem in this prison.... 86 (76%)

13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?

Yes	19 (17%)
No.....	5 (4%)
Don't have a drug or alcohol problem.....	53 (47%)
Not being released in the next month.....	35 (31%)

13.5 In this prison, is it easy or difficult to get these things?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Illicit drugs	23 (20%)	17 (15%)	7 (6%)	14 (12%)	52 (46%)
Alcohol	4 (4%)	3 (3%)	13 (12%)	26 (24%)	64 (58%)
Medication not prescribed to you	32 (29%)	13 (12%)	10 (9%)	9 (8%)	48 (43%)

Safety

14.1 Have you ever felt unsafe here?

Yes	57 (50%)
No.....	56 (50%)

14.2 Do you feel unsafe now?

Yes	25 (23%)
No.....	84 (77%)

Promoting positive behaviour

15.1 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	57 (52%)	39 (36%)	13 (12%)
Staff?	54 (51%)	38 (36%)	13 (12%)

15.2 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	49 (44%)	63 (56%)
Staff?	40 (37%)	68 (63%)

15.3 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience?

	By prisoners	By staff
Verbal abuse	36 (32%)	30 (28%)
Threats or intimidation	35 (31%)	18 (17%)
Physical assault	14 (13%)	8 (7%)
Sexual harassment	6 (5%)	5 (5%)
Sexual assault	2 (2%)	4 (4%)
Theft of canteen or property	20 (18%)	9 (8%)
Other bullying/victimisation	26 (23%)	11 (10%)

15.4 If you have reported victimisation by prisoners or staff here, did you feel supported?

Yes	12 (20%)
No.....	49 (80%)

15.5	Does this prison:			
		Yes	No	Don't know
	Reward good behaviour fairly?	34 (32%)	57 (53%)	16 (15%)
	Deal with bad behaviour fairly?	31 (30%)	49 (48%)	22 (22%)
15.6	Are there opportunities and rewards to motivate people in this prison?			
	Yes	25 (23%)		
	No.....	61 (55%)		
	Don't know.....	24 (22%)		
15.7	Do these opportunities and rewards motivate you to behave well?			
	Yes	19 (39%)		
	No.....	6 (12%)		
	Do not know what opportunities and rewards there are	24 (49%)		
15.8	Do you think the culture in this prison encourages prisoners to behave well?			
	Yes	28 (26%)		
	No.....	45 (42%)		
	Don't know.....	34 (32%)		
15.9	If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?			
	Yes	5 (5%)		
	No.....	11 (10%)		
	Don't remember.....	5 (5%)		
	Not been restrained here in the last 6 months.....	88 (81%)		
15.10	If you have spent one or more nights in the segregation unit in this prison in the last 6 months:			
		Yes	No	Not been in segregation
	Were you treated well by segregation staff?	18 (17%)	4 (4%)	84 (79%)
	Could you shower every day?	11 (11%)	8 (8%)	84 (82%)
	Could you go outside for exercise every day?	15 (15%)	4 (4%)	84 (82%)
	Could you use the phone every day (if you had credit)?	14 (14%)	4 (4%)	84 (82%)

Education, skills and work

16.1	Have you been supported with reading needs in this prison (by education or wing staff, peer support or anyone else)?			
	Yes	22 (21%)		
	No.....	14 (13%)		
	Not needed support with reading needs.....	71 (66%)		
16.2	If you have done any of these activities in this prison, do you think they will help you when you are released?			
		Yes, will help	No, won't help	Not done this
	Education	52 (51%)	25 (25%)	25 (25%)
	Vocational or skills training	37 (38%)	14 (14%)	46 (47%)
	Prison job	52 (50%)	28 (27%)	24 (23%)
	Work outside of the prison	27 (28%)	10 (10%)	60 (62%)

16.3 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes 50 (47%)
 No..... 33 (31%)
 Not applicable 23 (22%)

16.4 Do wing staff encourage you to go to education, training or work?

Yes 62 (58%)
 No..... 35 (33%)
 Not applicable..... 10 (9%)

Sentence plan

17.1 How would you describe your opportunities to progress in this prison?

Very good 19 (18%)
 Quite good..... 40 (38%)
 Quite bad..... 25 (24%)
 Very bad 20 (19%)

17.2 Do you have a sentence plan?

Yes 41 (40%)
 No..... 29 (28%)
 Not sentenced 32 (31%)

17.3 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	32 (80%)	4 (10%)	4 (10%)
Are any staff here supporting you to achieve the objectives or targets?	24 (59%)	13 (32%)	4 (10%)
Have you been involved in setting the objectives or targets?	23 (58%)	13 (33%)	4 (10%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes 44 (42%)
 No..... 39 (37%)
 Don't know..... 23 (22%)

18.2 How close is this prison to your home area or intended release address?

Very near..... 8 (19%)
 Quite near..... 14 (33%)
 Quite far..... 13 (30%)
 Very far..... 8 (19%)

18.3 Is anybody helping you to prepare for your release (people like Prison or Community Offender Managers)?

Yes 35 (85%)
 No..... 6 (15%)

18.4 Are you getting help to sort out these things for when you are released?

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	17 (41%)	13 (32%)	11 (27%)
Getting employment	10 (25%)	10 (25%)	20 (50%)
Sorting out benefits	16 (38%)	16 (38%)	10 (24%)
Finances and debt	7 (18%)	10 (26%)	22 (56%)
Opening a bank account	11 (28%)	8 (20%)	21 (53%)
Getting a photo ID	10 (24%)	19 (45%)	13 (31%)
Previous or ongoing trauma (e.g. domestic violence)	9 (22%)	13 (32%)	19 (46%)
Social care support	7 (18%)	5 (13%)	28 (70%)
Getting back in touch with family or friends	7 (18%)	5 (13%)	28 (70%)
Child custody arrangements	4 (10%)	4 (10%)	31 (79%)

More about you

19.1 Do you have children under the age of 18?

Yes	50 (48%)
No.....	55 (52%)

19.2 Are you a UK/British citizen?

Yes	98 (93%)
No.....	7 (7%)

19.3 Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?

Yes	31 (29%)
No.....	75 (71%)

19.4 Have you ever been in the armed services (e.g. army, navy, air force)?

Yes	4 (4%)
No.....	101 (96%)

19.5 What is your gender?

Female	102 (96%)
Male	1 (1%)
Non-binary	1 (1%)
Other	2 (2%)

19.6 Do you identify as transgender or trans?

Yes	3 (3%)
No.....	102 (97%)

19.7 How would you describe your sexual orientation?

Straight/heterosexual	78 (74%)
Gay/lesbian/homosexual	8 (8%)
Bisexual.....	17 (16%)
Other	3 (3%)

Final questions about this prison

- 20.1 Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being)?**
- | | |
|------------------------|----------|
| All the time..... | 13 (11%) |
| Most of the time..... | 33 (28%) |
| Some of the time | 57 (49%) |
| Never..... | 14 (12%) |
- 20.2 Do you think your experiences in this prison have made you more or less likely to offend in the future?**
- | | |
|-----------------------------|----------|
| More likely to offend | 7 (6%) |
| Less likely to offend..... | 66 (61%) |
| Made no difference..... | 36 (33%) |