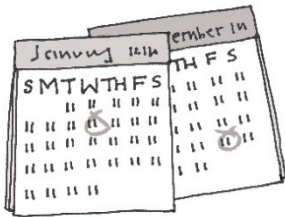
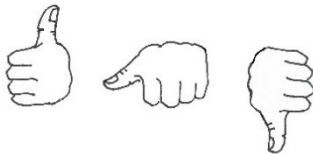




Inspection of HMP & YOI New Hall



Inspectors visited this prison in April 2026.



We wanted to find out if things were better, the same or worse for prisoners since we last visited in 2022.



Inspectors did this by:

- looking around the prison
- asking prisoners and staff to fill in a paper survey
- speaking to prisoners
- speaking to staff and helpers
- reading documents.

What did we find?



Safety: 4 out of 4

- The prison was calm. Most women felt safe.
- Prisoners and staff got on well.
- Women who might hurt themselves got good care.
- There were too many drugs in the prison.



Respect: 4 out of 4

- Women got good help to see and speak to their families.
- The prison was clean and most cells were in good condition.
- Women got good health care.
- Women who were mentally unwell waited too long to be moved to secure hospitals.



Things to do: 2 out of 4

- About half of the women were out of their cells for most of the day.
- Most women could visit the gym or play sports at least once a week.
- Education and work was not good enough.



Getting ready to leave prison: 4 out of 4

- Women got good support to do well at New Hall.
- Women got good support to get ready to leave the prison.
- Some women did not have a safe place to stay when they left the prison.

What should the prison do?



We want the governor to read the report we wrote about HMP & YOI New Hall and make a plan.

The plan should tell us how they will fix the problems at HMP & YOI New Hall and make things better for prisoners.



You can find the report we wrote in the prison library.

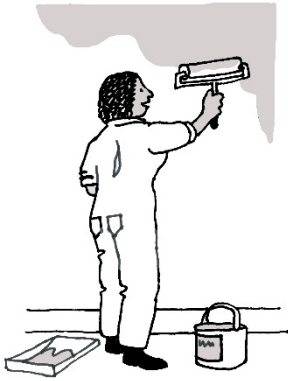
What do we want to happen?



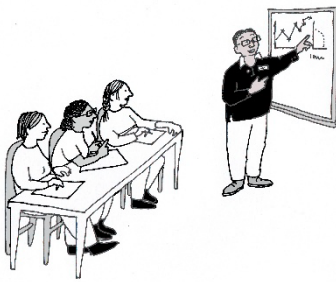
We want mentally unwell women at the prison to be moved to secure hospital more quickly.



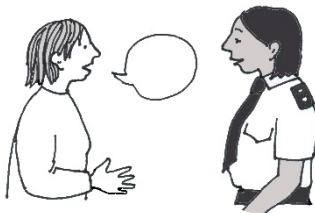
We want the prison to do more to stop drugs getting in.



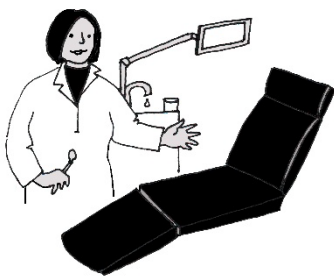
We want there to be more education, training and work options for women. We want women to be able to get qualifications.



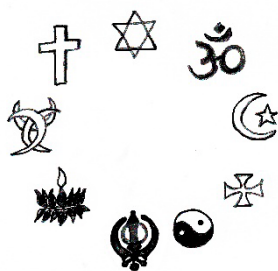
We want teachers to help women get good English and maths skills.



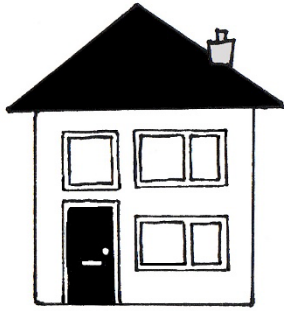
We want officers to do more to help women behave well. We want officers to support women who have been bullied or hurt by other women.



We want women to be able to see the dentist quickly.

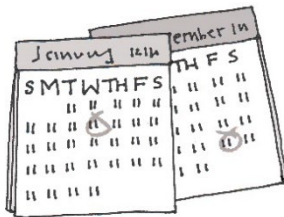


We want women to get support from the chaplaincy team if they need it.

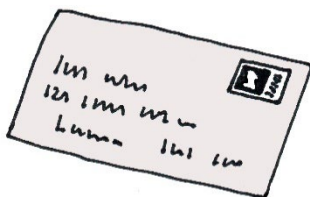


Women got good support to get ready to leave the prison. But some did not have a safe place to stay after they were released.

What will we do?



We will come back in a few years to check how well the prison is doing. We will write a report to tell people what we find.



If you have any questions, please write to us:

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10 South Colonnade
Canary Wharf
London
E14 4PU