



Prisoner survey methodology, results and analyses

HMP Chelmsford

July 2026

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. When researchers were unable to obtain verbal consent from prisoners, returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 20 July 2026 the prisoner population at Chelmsford was 643. Using the sampling method described above, questionnaires were distributed to 201 prisoners. We received a total of 166 completed questionnaires, a response rate of 83%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

The prisoner survey analysis workbook contains the following analyses:

Responses from Chelmsford 2026 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from Chelmsford in 2026 compared with survey responses from the following reception prisons since November 2023:

– Peterborough Men's January 2024 – Cardiff January 2024 – Wandsworth April 2024 – Durham April 2024 – Nottingham May 2024 – Belmarsh June 2024 – Hull June 2024 – Forest Bank December 2024 – Thameside February 2025 – Elmley February 2025 – Lincoln April 2025 – Hewell June 2025	– Wormwood Scrubs June 2025 – Lewes June 2025 – Pentonville July 2025 – Altcourse July 2025 – Leeds July 2025 – Bullingdon July 2025 – Leicester August 2025 – Liverpool August 2025 – Doncaster September 2025 – Birmingham October 2025 – Exeter November 2025 – Norwich January 2026 – Winchester February 2026
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- Survey responses from Chelmsford in 2026 compared with survey responses from Chelmsford in 2024.

Comparisons between different residential locations within Chelmsford 2026

- Responses from prisoners on the general population wings (C and F wings) are compared with those from the rest of the establishment.
- Responses from prisoners in the older accommodation (B and C wings) are compared with those from prisoners in the newer accommodation (E, F and G wings).

Comparisons between self-reported sub-populations of prisoners within Chelmsford 2026

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.

- Responses of prisoners who reported that they were on recall compared with those from other sentenced prisoners.
- Responses of prisoners aged under 25 compared with those aged 25 and over.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they considered themselves to be neurodivergent compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

For the comparator analyses each question was recoded into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

In the comparator analyses, Chi-square tests (or Fisher's exact test if there are fewer than five expected counts in a cell) are used to identify statistically significant differences which are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

Prisoner survey

Over the following pages we present the full survey results.

Background information

1.1 Which wing or houseblock are you currently living on?

B wing.....	35 (21%)
C wing	31 (19%)
E Blue wing	21 (13%)
E Green wing.....	12 (7%)
F wing.....	31 (19%)
G Blue wing	15 (9%)
G Red wing.....	15 (9%)
Health care unit	2 (1%)
Segregation unit	4 (2%)

1.2 How old are you?

Under 21.....	10 (6%)
21 - 24	24 (15%)
25 - 29	24 (15%)
30 - 39	62 (38%)
40 - 49	24 (15%)
50 - 59	13 (8%)
60 - 69	6 (4%)
70 or over	2 (1%)

1.3 What is your ethnic group?

White - English/Welsh/Scottish/Northern Irish/British	99 (60%)
White - Irish	3 (2%)
White - Gypsy or Irish Traveller	6 (4%)
White - Roma	0 (0%)
White - any other White background	11 (7%)
Mixed - White and Black Caribbean	8 (5%)
Mixed - White and Black African.....	3 (2%)
Mixed - White and Asian.....	1 (1%)
Mixed - any other Mixed ethnic background	2 (1%)
Asian/Asian British - Indian.....	1 (1%)
Asian/Asian British - Pakistani.....	1 (1%)
Asian/Asian British - Bangladeshi.....	1 (1%)
Asian/Asian British - Chinese	1 (1%)
Asian - any other Asian background.....	2 (1%)
Black/Black British - Caribbean	9 (5%)
Black/Black British - African	10 (6%)
Black - any other Black/African/Caribbean background	0 (0%)
Arab.....	1 (1%)
Any other ethnic group	7 (4%)

1.4	How long have you been in this prison?	
	Less than 6 months	119 (73%)
	6 months or more	44 (27%)
1.5	Are you currently serving a sentence?	
	Yes	38 (23%)
	Yes - on recall	21 (13%)
	No - on remand or awaiting sentence	104 (63%)
	No - immigration detainee	1 (1%)
1.6	How long is your sentence (not including early release)?	
	Less than 6 months	19 (12%)
	6 months to less than 1 year	3 (2%)
	1 year to less than 4 years	25 (16%)
	4 years to less than 10 years	5 (3%)
	10 years or more	3 (2%)
	IPP (indeterminate sentence for public protection)	1 (1%)
	Life	0 (0%)
	Not currently serving a sentence	105 (65%)

First day in this prison

2.1	When you arrived at this prison, how long did you spend in reception?		
	Less than 2 hours	36 (22%)	
	2 hours or more	117 (71%)	
	Don't remember	11 (7%)	
2.2	When you were searched in reception, was this done in a respectful way?		
	Yes	140 (85%)	
	No	16 (10%)	
	Don't remember	8 (5%)	
	Was not searched in reception	0 (0%)	
2.3	Overall, how were you treated in reception?		
	Very well	49 (30%)	
	Quite well	87 (53%)	
	Quite badly	16 (10%)	
	Very badly	8 (5%)	
	Don't remember	4 (2%)	
2.4	When you first arrived here, did you have any of these problems?		
		Yes, and staff helped	Yes, but staff didn't help
			Didn't have this problem
	Feeling depressed	34 (21%)	53 (33%)
	Feeling suicidal	14 (10%)	22 (15%)
	Needing protection from other prisoners	7 (5%)	10 (7%)
			73 (46%)
			109 (75%)
			120 (88%)

2.5 When you first arrived here, were you able to talk to a member of staff in private about any problems you had?

Yes	55 (37%)
No.....	60 (40%)
Didn't have any problems when I first arrived.....	35 (23%)

2.6 Did you see someone from health care in reception?

Yes	136 (84%)
No.....	19 (12%)
Don't remember.....	6 (4%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of these things?

	Yes	No	Don't remember
Nicotine replacement (including vapes)	128 (81%)	29 (18%)	1 (1%)
Toiletries	89 (56%)	67 (42%)	3 (2%)
A shower	42 (27%)	111 (71%)	4 (3%)
A free phone call	80 (51%)	74 (47%)	4 (3%)
Something to eat	123 (77%)	34 (21%)	2 (1%)
The chance to talk to a Listener or Samaritans	51 (32%)	98 (62%)	8 (5%)
Support from another prisoner (e.g. Insider or prisoner rep)	51 (32%)	98 (62%)	8 (5%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	11 (7%)
Quite clean	58 (36%)
Quite dirty	40 (25%)
Very dirty	47 (29%)
Don't remember.....	7 (4%)

3.3 Did you feel safe on your first night here?

Yes	107 (66%)
No.....	40 (25%)
Don't remember.....	15 (9%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	41 (25%)
No.....	111 (69%)
Don't remember.....	9 (6%)

3.5 In your first few days here, did you get these things?

	Yes	No	Don't remember
Items from the prison shop/canteen	74 (47%)	82 (52%)	3 (2%)
Access to clean clothing that fitted you	73 (46%)	82 (52%)	2 (1%)
PIN phone credit	93 (60%)	60 (38%)	3 (2%)
Your personal property	59 (38%)	96 (61%)	2 (1%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	80 (50%)
No.....	60 (38%)
Haven't had an induction	19 (12%)

On the wing**4.1 Are you in a cell on your own?**

Yes	67 (42%)
No, I'm in a shared cell or dormitory	93 (58%)

4.2 Is your cell call bell normally answered within 5 minutes?

Yes	51 (32%)
No.....	88 (56%)
Don't know.....	18 (11%)
Don't have a cell call bell	1 (1%)

4.3 Please answer these questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you normally have enough clean clothing that fits you?	78 (49%)	77 (48%)	4 (3%)
Can you have a shower every day if you want one?	103 (65%)	54 (34%)	2 (1%)
Can you get clean bedding every week if you want it?	72 (45%)	70 (44%)	17 (11%)
Can you get cell cleaning materials every week if you want them?	92 (58%)	54 (34%)	13 (8%)
Can you get your stored property promptly, if you need it?	28 (18%)	94 (59%)	37 (23%)

4.4 Is it normally quiet enough on the wing or houseblock for you to relax:

	Yes	No
During the day?	89 (56%)	69 (44%)
At night?	86 (56%)	68 (44%)

4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?

	Very clean	Quite clean	Quite dirty	Very dirty
Landings and stairs	35 (22%)	102 (64%)	18 (11%)	4 (3%)
Association areas	37 (24%)	96 (62%)	18 (12%)	4 (3%)
Servery	49 (31%)	85 (54%)	18 (11%)	6 (4%)
Showers	21 (13%)	67 (42%)	37 (23%)	34 (21%)
Exercise yard	32 (20%)	76 (48%)	34 (22%)	16 (10%)

4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?

Yes	30 (19%)
No.....	33 (21%)
Haven't been on an ACCT in this prison.....	94 (60%)

4.7	How easy or difficult is it for you to speak to a Listener, if you need to?	
	Very easy	30 (19%)
	Quite easy	31 (20%)
	Quite difficult.....	27 (17%)
	Very difficult.....	9 (6%)
	Don't know.....	59 (37%)
	There are no Listeners at this prison	2 (1%)

Food and canteen

5.1	What is the quality of food like in this prison?	
	Very good	3 (2%)
	Quite good.....	45 (28%)
	Quite bad.....	45 (28%)
	Very bad.....	66 (42%)
5.2	Do you get enough to eat at mealtimes?	
	Always.....	6 (4%)
	Most of the time	40 (25%)
	Some of the time	63 (40%)
	Never.....	50 (31%)
5.3	Does the shop/canteen sell the things that you need?	
	Yes	94 (59%)
	No.....	57 (36%)
	Don't know.....	8 (5%)
5.4	Can you use catalogues/other providers to buy the things you need?	
	Yes	103 (65%)
	No.....	24 (15%)
	Don't know.....	31 (20%)

Relationships with staff

6.1	Do most staff here treat you with respect?	
	Yes	104 (67%)
	No.....	52 (33%)
6.2	Are there any staff here you could turn to if you had a problem?	
	Yes	105 (67%)
	No.....	52 (33%)
6.3	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	40 (25%)
	No.....	120 (75%)

- 6.4 How helpful is your named officer (key worker)?**
- | | |
|---|----------|
| Very helpful | 18 (11%) |
| Quite helpful | 16 (10%) |
| Not very helpful | 12 (8%) |
| Not at all helpful..... | 15 (9%) |
| Don't have a named officer (key worker) | 98 (62%) |
- 6.5 Are prisoners here consulted about things like food, canteen or wing issues?**
- | | |
|---------------------------------------|----------|
| Yes, and things sometimes change..... | 31 (19%) |
| Yes, but things don't change | 42 (26%) |
| No..... | 52 (33%) |
| Don't know..... | 34 (21%) |
- 6.6 If you want to, can you talk to managers, governors or directors in this prison?**
- | | |
|-----------------|----------|
| Yes | 33 (21%) |
| No..... | 66 (42%) |
| Don't know..... | 59 (37%) |
- 6.7 If you have shared a problem with a manager, governor or director, did they try to help you?**
- | | |
|--------------------------------|----------|
| Yes | 33 (21%) |
| No..... | 53 (33%) |
| Haven't shared a problem | 74 (46%) |

Faith

- 7.1 Have you spoken to the Chaplaincy team in this prison?**
- | | |
|-----------|-----------|
| Yes | 120 (74%) |
| No..... | 42 (26%) |
- 7.2 Are you able to speak to the Chaplaincy team in private, if you want to?**
- | | |
|-----------------|----------|
| Yes | 86 (53%) |
| No..... | 16 (10%) |
| Don't know..... | 60 (37%) |
- 7.3 What is your religion?**
- | | | | |
|--------------------|----------|---------------------|----------|
| No religion | 41 (25%) | Islam | 21 (13%) |
| Christianity | 81 (50%) | Sikhism | 0 (0%) |
| Buddhism | 5 (3%) | Paganism..... | 1 (1%) |
| Hinduism | 1 (1%) | Rastafarianism..... | 2 (1%) |
| Judaism..... | 2 (1%) | Other..... | 7 (4%) |
- 7.4 Are you able to go to religious services, if you want to?**
- | | |
|-----------------------------------|----------|
| Yes | 95 (60%) |
| No..... | 16 (10%) |
| Don't know..... | 7 (4%) |
| Not applicable (no religion)..... | 41 (26%) |

7.5 Are your religious beliefs respected here?

Yes	86 (54%)
No.....	16 (10%)
Don't know.....	17 (11%)
Not applicable (no religion).....	41 (26%)

Contact with family and friends**8.1 How often have you been able to see your family and friends in the last month:**

	Every week	Two or three times	Once	Not at all	Not applicable to me
In person (prison visit)?	16 (10%)	29 (18%)	28 (18%)	54 (34%)	30 (19%)
Using video calling?	0 (0%)	1 (1%)	10 (8%)	74 (58%)	42 (33%)

8.2 Do visits usually start and finish on time?

Yes	40 (25%)
No.....	47 (30%)
Don't know.....	45 (28%)
Not applicable to me.....	27 (17%)

8.3 Are your visitors usually treated respectfully by staff?

All of the time.....	18 (12%)
Most of the time	38 (24%)
Some of the time	25 (16%)
Never.....	11 (7%)
Not applicable to me.....	64 (41%)

8.4 How easy or difficult is it for your family and friends to get here?

Very easy	11 (7%)
Quite easy	45 (28%)
Quite difficult.....	34 (22%)
Very difficult.....	21 (13%)
Don't know.....	22 (14%)
Not applicable to me.....	25 (16%)

8.5 Have staff here encouraged you to keep in touch with your family and friends?

Yes	47 (30%)
No.....	109 (70%)

8.6 Have you had any problems with sending or receiving these things?

	Yes	No
Emails	68 (48%)	74 (52%)
Letters	61 (45%)	76 (55%)
Parcels	56 (42%)	76 (58%)

8.7 Are you able to use a phone every day (if you have credit)?

Yes	140 (90%)
No.....	15 (10%)

Time out of cell**9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?**

Yes, and these times are usually kept to 49 (31%)
 Yes, but these times are not usually kept to 78 (50%)
 No 30 (19%)

9.2 How long do you usually spend out of your cell each day?

	Less than 2 hours	2-6 hours	6-10 hours	10 hours or more	Don't know
Monday - Fridays	70 (44%)	65 (41%)	14 (9%)	3 (2%)	6 (4%)
Saturday - Sundays	89 (59%)	47 (31%)	5 (3%)	3 (2%)	7 (5%)

9.3 How many times in a normal week are you able to do these things?

	None	1 or 2	3-5	More than 5	Not available here
Complete domestic tasks	17 (11%)	44 (29%)	40 (26%)	42 (28%)	9 (6%)
Get association	9 (6%)	24 (16%)	45 (30%)	65 (44%)	5 (3%)
Exercise outside	7 (5%)	21 (14%)	31 (20%)	93 (61%)	1 (1%)
Go to the gym or play sports	24 (16%)	85 (57%)	33 (22%)	3 (2%)	5 (3%)

9.4 At the weekend, are you able to do these things?

	Yes	No
Complete domestic tasks	97 (69%)	44 (31%)
Get association	119 (82%)	27 (18%)
Exercise outside	139 (92%)	12 (8%)
Go to the gym or play sports	62 (43%)	83 (57%)

9.5 How many times in a normal week are you able to do these things?

	Never	Less than once a week	About once a week	Twice a week or more
Visit the library	21 (14%)	47 (32%)	66 (44%)	15 (10%)
Borrow library items kept on the wing	39 (28%)	32 (23%)	37 (26%)	33 (23%)
Get things from the library delivered to the wing	77 (55%)	27 (19%)	29 (21%)	6 (4%)

9.6 Does the library have a wide enough range of materials to meet your needs?

Yes 53 (35%)
 No 59 (39%)
 Don't use the library 41 (27%)

Applications, complaints and legal rights**10.1 Is it easy for you to make an application?**

Yes 79 (49%)
 No 52 (33%)
 Don't know 29 (18%)

10.2	If you have made any applications here, are they usually dealt with:			
		Yes	No	Not made any applications
	Fairly?	58 (38%)	55 (36%)	38 (25%)
	Within 7 days?	54 (38%)	52 (36%)	38 (26%)
10.3	Is it easy for you to make a complaint?			
	Yes		64 (41%)	
	No.....		49 (32%)	
	Don't know.....		42 (27%)	
10.4	If you have made any complaints here, are they usually dealt with:			
		Yes	No	Not made any complaints
	Fairly?	25 (17%)	61 (41%)	64 (43%)
	Within 7 days?	16 (11%)	63 (44%)	64 (45%)
10.5	Have you ever been prevented from making a complaint here when you wanted to?			
	Yes		45 (29%)	
	No.....		62 (40%)	
	Not wanted or needed to make a complaint		47 (31%)	
10.6	Do you know how to contact these organisations?			
		Yes	No	Don't know who they are
	Independent Prisoner Complaint Investigations	37 (24%)	86 (55%)	32 (21%)
	Independent Monitoring Board (IMB)	53 (35%)	71 (46%)	29 (19%)
10.7	In this prison, is it easy or difficult for you to do these things?			
		Easy	Difficult	Don't know Don't need this
	Communicate with your solicitor or legal representative	74 (48%)	47 (30%)	22 (14%) 12 (8%)
	Attend legal visits	82 (54%)	33 (22%)	29 (19%) 9 (6%)
10.8	If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?			
	Yes		20 (13%)	
	No.....		79 (52%)	
	Not had any legal letters opened.....		54 (35%)	

Health care**11.1 Since arriving in this prison have you had any delays getting these things?**

	Yes	No	Not applicable
Your medication	82 (54%)	48 (31%)	23 (15%)
Your outside medical appointments	48 (32%)	49 (32%)	55 (36%)
Your agreed social care package	39 (26%)	38 (25%)	73 (49%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	7 (4%)	30 (19%)	49 (31%)	50 (32%)	22 (14%)
Nurse	14 (9%)	42 (27%)	44 (28%)	38 (24%)	20 (13%)
Dentist	3 (2%)	14 (9%)	37 (24%)	68 (44%)	34 (22%)
Pharmacist	15 (10%)	40 (26%)	36 (23%)	41 (26%)	24 (15%)
Mental health worker	9 (6%)	23 (15%)	34 (22%)	53 (34%)	38 (24%)
Substance misuse worker	18 (12%)	26 (17%)	20 (13%)	26 (17%)	66 (42%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	18 (12%)	51 (33%)	26 (17%)	27 (17%)	34 (22%)
Nurse	27 (17%)	52 (33%)	30 (19%)	21 (13%)	28 (18%)
Dentist	11 (7%)	29 (19%)	19 (13%)	20 (13%)	73 (48%)
Pharmacist	13 (8%)	51 (33%)	23 (15%)	20 (13%)	49 (31%)
Mental health worker	14 (9%)	30 (19%)	23 (15%)	24 (16%)	63 (41%)
Substance misuse worker	15 (10%)	28 (18%)	12 (8%)	13 (8%)	86 (56%)

11.4 What do you think of the overall quality of the health services here?

Very good.....	9 (6%)
Quite good.....	47 (30%)
Quite bad.....	43 (27%)
Very bad.....	40 (25%)
Don't know.....	18 (11%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes.....	16 (10%)
No.....	16 (10%)
Don't know.....	15 (10%)
Not due to be released in the next month/no health care needs	110 (70%)

11.6 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being)?

All the time.....	18 (12%)
Most of the time.....	38 (24%)
Some of the time	61 (39%)
Never.....	39 (25%)

Other support needs

- 12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?**
 Yes 85 (55%)
 No..... 69 (45%)
- 12.2 If you have a disability, are you getting the support you need in this prison?**
 Yes 17 (11%)
 No..... 63 (42%)
 Don't have a disability..... 69 (46%)
- 12.3 Do you have any mental health problems?**
 Yes 106 (69%)
 No..... 47 (31%)
- 12.4 Have you been helped with your mental health problems in this prison?**
 Yes 36 (24%)
 No..... 68 (45%)
 Don't have a mental health problem 47 (31%)
- 12.5 Has your mental health got better or worse since arriving at this prison?**
 Better..... 13 (9%)
 Worse 99 (66%)
 No difference 39 (26%)
- 12.6 Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?**
 Yes 82 (54%)
 No..... 71 (46%)
- 12.7 If you do consider yourself to be neurodivergent, are you getting the support you need in this prison?**
 Yes 21 (14%)
 No..... 60 (39%)
 Don't consider myself to be neurodivergent 71 (47%)

Alcohol and drugs

- 13.1 Do you have a drug or alcohol problem?**
 Yes 50 (32%)
 No..... 108 (68%)
- 13.2 If you have told staff about your drug or alcohol problem, have you received help to manage it?**
 Yes 22 (14%)
 No..... 19 (12%)
 Have not told staff 8 (5%)
 Don't have a drug or alcohol problem..... 108 (69%)

13.3	If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?				
	Yes	2	(1%)		
	No.....	13	(8%)		
	Have not developed a drug or alcohol problem in this prison...	143	(91%)		
13.4	If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?				
	Yes	8	(5%)		
	No.....	8	(5%)		
	Don't have a drug or alcohol problem.....	108	(68%)		
	Not being released in the next month.....	34	(22%)		
13.5	In this prison, is it easy or difficult to get these things?				
		Very easy	Quite easy	Quite difficult	Very difficult
					Don't know
	Illicit drugs	17 (11%)	25 (16%)	13 (8%)	9 (6%)
	Alcohol	10 (6%)	16 (10%)	11 (7%)	17 (11%)
	Medication not prescribed to you	30 (19%)	20 (13%)	4 (3%)	10 (6%)
					91 (59%)
Safety					
14.1	Have you ever felt unsafe here?				
	Yes	78	(49%)		
	No.....	81	(51%)		
14.2	Do you feel unsafe now?				
	Yes	25	(16%)		
	No.....	132	(84%)		
14.3	Would you report it if you were being bullied/victimised in this prison by:				
		Yes	No	Don't know	
	Other prisoners?	65 (42%)	55 (36%)	33 (22%)	
	Staff?	70 (47%)	49 (33%)	30 (20%)	
14.4	Have you been bullied/victimised in this prison by:				
		Yes	No		
	Other prisoners?	38 (25%)	115 (75%)		
	Staff?	57 (37%)	96 (63%)		
14.5	If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience?				
		By prisoners	By staff		
	Verbal abuse	22 (14%)	44 (29%)		
	Threats or intimidation	25 (16%)	34 (22%)		
	Physical assault	11 (7%)	17 (11%)		
	Sexual assault	3 (2%)	4 (3%)		
	Theft of canteen or property	21 (14%)	13 (8%)		
	Other bullying/victimisation	10 (7%)	33 (22%)		

Behaviour management

- 15.1 Does this prison:**
- | | Yes | No | Don't know |
|---------------------------------|----------|----------|------------|
| Reward good behaviour fairly? | 41 (26%) | 83 (54%) | 31 (20%) |
| Deal with bad behaviour fairly? | 38 (25%) | 72 (48%) | 40 (27%) |
- 15.2 Are there opportunities and rewards to motivate people in this prison?**
- Yes 29 (19%)
- No..... 82 (53%)
- Don't know..... 44 (28%)
- 15.3 Do these opportunities and rewards motivate you to behave well?**
- Yes 23 (31%)
- No..... 7 (9%)
- Do not know what opportunities and rewards there are 44 (59%)
- 15.4 Do you think the culture in this prison encourages prisoners to behave well?**
- Yes 32 (21%)
- No..... 74 (48%)
- Don't know..... 48 (31%)
- 15.5 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?**
- Yes 9 (6%)
- No..... 20 (13%)
- Don't remember..... 4 (3%)
- Not been restrained here in the last 6 months..... 126 (79%)
- 15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months:**
- | | Yes | No | Not been in segregation |
|--|---------|--------|-------------------------|
| Were you treated well by segregation staff? | 10 (7%) | 9 (6%) | 127 (87%) |
| Could you shower every day? | 10 (7%) | 9 (6%) | 127 (87%) |
| Could you go outside for exercise every day? | 13 (9%) | 6 (4%) | 127 (87%) |
| Could you use the phone every day (if you had credit)? | 11 (7%) | 9 (6%) | 127 (86%) |

Education, skills and work

- 16.1 Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?**
- Yes 35 (22%)
- No..... 31 (20%)
- Not needed support with reading needs..... 92 (58%)

16.2 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will help	No, won't help	Not done this
Education	56 (36%)	32 (21%)	66 (43%)
Vocational or skills training	36 (24%)	28 (19%)	83 (56%)
Prison job	42 (28%)	48 (32%)	62 (41%)
Work outside of the prison	33 (22%)	23 (16%)	92 (62%)

16.3 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	39 (25%)
No.....	81 (52%)
Not applicable.....	35 (23%)

16.4 Do wing staff encourage you to go to education, training or work?

Yes	54 (35%)
No.....	78 (50%)
Not applicable.....	24 (15%)

Sentence plan

17.1 Do you have a sentence plan?

Yes	12 (8%)
No	38 (25%)
Not sentenced.....	105 (68%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	6 (50%)	1 (8%)	5 (42%)
Are any staff here supporting you to achieve the objectives or targets?	2 (20%)	3 (30%)	5 (50%)
Have you been involved in setting the objectives or targets?	3 (30%)	2 (20%)	5 (50%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	58 (37%)
No.....	47 (30%)
Don't know.....	52 (33%)

18.2 How close is this prison to your home area or the address you will be released to?

Very near.....	11 (19%)
Quite near.....	29 (51%)
Quite far.....	9 (16%)
Very far.....	8 (14%)

18.3 Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?

Yes 22 (39%)
 No..... 35 (61%)

18.4 Are you getting help to sort out these things for when you are released?

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	7 (13%)	25 (45%)	24 (43%)
Getting employment	7 (13%)	26 (46%)	23 (41%)
Sorting out benefits	12 (22%)	27 (49%)	16 (29%)
Finances and debt	8 (14%)	21 (38%)	27 (48%)
Opening a bank account	9 (16%)	16 (29%)	30 (55%)
Getting photo ID	9 (17%)	19 (35%)	26 (48%)

More about you**19.1 Do you have children under the age of 18?**

Yes 76 (48%)
 No..... 82 (52%)

19.2 Are you a UK/British citizen?

Yes 135 (85%)
 No..... 23 (15%)

19.3 Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?

Yes 32 (20%)
 No..... 125 (80%)

19.4 Have you ever been in the armed services (the army, navy or air force)?

Yes 11 (7%)
 No..... 147 (93%)

19.5 What is your gender?

Male 157 (99%)
 Female 0 (0%)
 Non-binary 0 (0%)
 Other 1 (1%)

19.6 Do you identify as transgender or trans?

Yes 1 (1%)
 No..... 158 (99%)

19.7 How would you describe your sexual orientation?

Straight/heterosexual 150 (95%)
 Gay/lesbian/homosexual 1 (1%)
 Bisexual..... 5 (3%)
 Other 2 (1%)

Final questions about this prison**20.1 Do you think your experiences in this prison have made you more or less likely to offend in the future?**

More likely to offend	19 (12%)
Less likely to offend.....	89 (58%)
Made no difference.....	46 (30%)