Prisoner survey methodology, results and analyses

HMP Spring Hill

August 2026

Contents

Prisoner survey methodology 3

Prisoner survey results and analyses 4

Prisoner survey 6

Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. When researchers were unable to obtain verbal consent from prisoners, returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 10 August 2026 the prisoner population at Spring Hill was 314. Using the sampling method described above, questionnaires were distributed to 182 prisoners. We received a total of 122 completed questionnaires, a response rate of 67%.

The full inspection report is available on our website at:
https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

The prisoner survey analysis workbook contains the following analyses:

Responses from Spring Hill 2026 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from Spring Hill in 2026 compared with survey responses from the following open prisons since November 2023:
  - Hollesley Bay April 2024
  - Hatfield July 2024
  - Kirklevington Grange September 2024
  - Kirkham September 2024
  - Standford Hill October 2024
  - Haverigg March 2025
  - Prescoed May 2025
  - Norwich open unit January 2026
  - Leyhill July 2026
- Survey responses from Spring Hill in 2026 compared with survey responses from Spring Hill in 2022.

Comparisons between different residential locations within Spring Hill 2026

- Responses of prisoners on units holding newly arrived prisoners (J, K, L and M huts) are compared with those from the rest of the establishment.
- Responses of prisoners on the pods accommodation (X,Y and Z) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within Spring Hill 2026

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.

- Responses of prisoners who reported that they considered themselves to be neurodivergent compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

For the comparator analyses each question was recoded into a binary ‘yes/no’ format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

In the comparator analyses, Chi-square tests (or Fisher’s exact test if there are fewer than five expected counts in a cell) are used to identify statistically significant differences which are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

Prisoner survey

Over the following pages we present the full survey results.

Background information

1.1 Which wing or houseblock are you currently living on?

J hut	9 (7%)
K hut	11 (9%)
L hut	6 (5%)
M hut	9 (7%)
N hut	8 (7%)
P hut	5 (4%)
Q hut	11 (9%)
R hut	9 (7%)
S hut	8 (7%)
T hut	8 (7%)
X hut	12 (10%)
Y hut	11 (9%)
Z hut	15 (12%)

1.2 How old are you?

Under 21	0 (0%)
21 - 24	5 (4%)
25 - 29	7 (6%)
30 - 39	43 (36%)
40 - 49	43 (36%)
50 - 59	17 (14%)
60 - 69	4 (3%)
70 or over	2 (2%)

1.3 What is your ethnic group?

White - English/Welsh/Scottish/Northern Irish/British	56 (46%)
White - Irish	1 (1%)
White - Gypsy or Irish Traveller	5 (4%)
White - Roma	0 (0%)
White - any other White background	4 (3%)
Mixed - White and Black Caribbean	5 (4%)
Mixed - White and Black African	3 (2%)
Mixed - White and Asian	2 (2%)
Mixed - any other Mixed ethnic background	2 (2%)
Asian/Asian British - Indian	2 (2%)
Asian/Asian British - Pakistani	9 (7%)
Asian/Asian British - Bangladeshi	4 (3%)
Asian/Asian British - Chinese	0 (0%)
Asian - any other Asian background	1 (1%)
Black/Black British - Caribbean	16 (13%)
Black/Black British - African	5 (4%)
Black - any other Black/African/Caribbean background	4 (3%)
Arab	0 (0%)
Any other ethnic group	2 (2%)

1.4 How long have you been in this prison?

Less than 6 months	33 (27%)
6 months or more	88 (73%)

1.5 Are you currently serving a sentence?

Yes	117 (98%)
Yes - on recall	3 (3%)
No - on remand or awaiting sentence	0 (0%)
No - immigration detainee	0 (0%)

1.6 How long is your sentence (not including early release)?

Less than 6 months	0 (0%)
6 months to less than 1 year	1 (1%)
1 year to less than 4 years	17 (14%)
4 years to less than 10 years	44 (37%)
10 years or more	43 (36%)
IPP (indeterminate sentence for public protection)	2 (2%)
Life	12 (10%)
Not currently serving a sentence	0 (0%)

First day in this prison

2.1 When you arrived at this prison, how long did you spend in reception?

Less than 2 hours	69 (58%)
2 hours or more	44 (37%)
Don't remember	7 (6%)

2.2 When you were searched in reception, was this done in a respectful way?

Yes	83 (70%)
No	8 (7%)
Don't remember	9 (8%)
Was not searched in reception	19 (16%)

2.3 Overall, how were you treated in reception?

Very well	43 (36%)
Quite well	61 (51%)
Quite badly	9 (8%)
Very badly	3 (3%)
Don't remember	3 (3%)

2.4 When you first arrived here, did you have any of these problems?

	Yes, and staff helped	Yes, but staff didn't help	Didn't have this problem
Feeling depressed	5 (4%)	16 (14%)	92 (81%)
Feeling suicidal	0 (0%)	1 (1%)	100 (99%)
Needing protection from other prisoners	1 (1%)	3 (3%)	97 (96%)

2.5 When you first arrived here, were you able to talk to a member of staff in private about any problems you had?

Yes	30 (26%)
No	36 (32%)
Didn't have any problems when I first arrived	48 (42%)

2.6 Did you see someone from health care in reception?

Yes	84 (71%)
No	27 (23%)
Don't remember	7 (6%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of these things?

	Yes	No	Don't remember
Nicotine replacement (including vapes)	81 (71%)	22 (19%)	11 (10%)
Toiletries	39 (35%)	65 (58%)	8 (7%)
A shower	72 (64%)	30 (27%)	10 (9%)
A free phone call	54 (48%)	49 (43%)	10 (9%)
Something to eat	75 (66%)	28 (25%)	10 (9%)
The chance to talk to a Listener or Samaritans	34 (30%)	62 (55%)	16 (14%)
Support from another prisoner (e.g. Insider or prisoner rep)	42 (37%)	60 (53%)	11 (10%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	10 (8%)
Quite clean	35 (30%)
Quite dirty	28 (24%)
Very dirty	44 (37%)
Don't remember	1 (1%)

3.3 Did you feel safe on your first night here?

Yes	95 (80%)
No	18 (15%)
Don't remember	6 (5%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	63 (53%)
No	49 (41%)
Don't remember	7 (6%)

3.5 In your first few days here, did you get these things?

	Yes	No	Don't remember
Items from the prison shop/canteen	56 (48%)	52 (45%)	8 (7%)
Access to clean clothing that fitted you	59 (53%)	44 (40%)	8 (7%)
PIN phone credit	66 (58%)	40 (35%)	8 (7%)
Your personal property	104 (91%)	8 (7%)	2 (2%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	71 (61%)
No	44 (38%)
Haven't had an induction	1 (1%)

On the wing

4.1 Are you in a cell on your own?

Yes	46 (39%)
No, I'm in a shared cell or dormitory	71 (61%)

4.2 Is your cell call bell normally answered within 5 minutes?

Yes	2 (2%)
No	3 (3%)
Don't know	11 (9%)
Don't have a cell call bell	100 (86%)

4.3 Please answer these questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you normally have enough clean clothing that fits you?	84 (75%)	16 (14%)	12 (11%)
Can you have a shower every day if you want one?	106 (91%)	6 (5%)	5 (4%)
Can you get clean bedding every week if you want it?	63 (55%)	29 (25%)	22 (19%)
Can you get cell cleaning materials every week if you want them?	97 (85%)	12 (11%)	5 (4%)
Can you get your stored property promptly, if you need it?	48 (41%)	36 (31%)	32 (28%)

4.4 Is it normally quiet enough on the wing or houseblock for you to relax:

	Yes	No
During the day?	65 (59%)	45 (41%)
At night?	73 (66%)	38 (34%)

4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?

	Very clean	Quite clean	Quite dirty	Very dirty
Landings and stairs	20 (18%)	37 (34%)	32 (29%)	20 (18%)
Association areas	16 (14%)	42 (36%)	38 (33%)	20 (17%)
Servery	18 (16%)	47 (42%)	27 (24%)	20 (18%)
Showers	20 (18%)	35 (31%)	30 (27%)	27 (24%)
Exercise yard	20 (19%)	50 (48%)	21 (20%)	14 (13%)

4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?

Yes	1 (1%)
No	23 (21%)
Haven't been on an ACCT in this prison	87 (78%)

4.7 How easy or difficult is it for you to speak to a Listener, if you need to?

Very easy	27 (23%)
Quite easy	17 (15%)
Quite difficult	5 (4%)
Very difficult	2 (2%)
Don't know	63 (54%)
There are no Listeners at this prison	2 (2%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	12 (10%)
Quite good	45 (39%)
Quite bad	31 (27%)
Very bad	28 (24%)

5.2 Do you get enough to eat at mealtimes?

Always	31 (27%)
Most of the time	21 (18%)
Some of the time	39 (34%)
Never	24 (21%)

5.3 Does the shop/canteen sell the things that you need?

Yes	64 (57%)
No	47 (42%)
Don't know	2 (2%)

5.4 Can you use catalogues/other providers to buy the things you need?

Yes	63 (55%)
No	19 (17%)
Don't know	33 (29%)

Relationships with staff

6.1 Do most staff here treat you with respect?

Yes	81 (71%)
No	33 (29%)

6.2 Are there any staff here you could turn to if you had a problem?

Yes	83 (72%)
No	32 (28%)

6.3 In the last week, has any member of staff talked to you about how you are getting on?

Yes	55 (48%)
No	60 (52%)

6.4 How helpful is your named officer (key worker)?

Very helpful	43 (38%)
Quite helpful	37 (33%)
Not very helpful	15 (13%)
Not at all helpful	15 (13%)
Don't have a named officer (key worker)	3 (3%)

6.5 Are prisoners here consulted about things like food, canteen or wing issues?

Yes, and things sometimes change	27 (23%)
Yes, but things don't change	36 (31%)
No	36 (31%)
Don't know	17 (15%)

6.6 If you want to, can you talk to managers, governors or directors in this prison?

Yes	65 (57%)
No	25 (22%)
Don't know	25 (22%)

6.7 If you have shared a problem with a manager, governor or director, did they try to help you?

Yes	37 (32%)
No	32 (28%)
Haven't shared a problem	45 (39%)

Faith

7.1 Have you spoken to the Chaplaincy team in this prison?

Yes	67 (57%)
No	50 (43%)

7.2 Are you able to speak to the Chaplaincy team in private, if you want to?

Yes	65 (56%)
No	17 (15%)
Don't know	35 (30%)

7.3 What is your religion?

No religion	28 (24%)	Islam	31 (27%)
Christianity	47 (41%)	Sikhism	0 (0%)
Buddhism	2 (2%)	Paganism	0 (0%)
Hinduism	1 (1%)	Rastafarianism	3 (3%)
Judaism	0 (0%)	Other	3 (3%)

7.4 Are you able to go to religious services, if you want to?

Yes	67 (58%)
No	13 (11%)
Don't know	7 (6%)
Not applicable (no religion)	28 (24%)

7.5 Are your religious beliefs respected here?

Yes	55 (48%)
No	14 (12%)
Don't know	17 (15%)
Not applicable (no religion)	28 (25%)

Contact with family and friends

8.1 How often have you been able to see your family and friends in the last month:

	Every week	Two or three times	Once	Not at all	Not applicable to me
In person (prison visit)?	26 (22%)	33 (28%)	16 (14%)	17 (15%)	24 (21%)
Using video calling?	10 (11%)	8 (9%)	5 (6%)	28 (32%)	36 (41%)

8.2 Do visits usually start and finish on time?

Yes	74 (64%)
No	12 (10%)
Don't know	17 (15%)
Not applicable to me	13 (11%)

8.3 Are your visitors usually treated respectfully by staff?

All of the time	34 (29%)
Most of the time	37 (32%)
Some of the time	15 (13%)
Never	2 (2%)
Not applicable to me	28 (24%)

8.4 How easy or difficult is it for your family and friends to get here?

Very easy	14 (12%)
Quite easy	36 (31%)
Quite difficult	30 (26%)
Very difficult	19 (16%)
Don't know	5 (4%)
Not applicable to me	12 (10%)

8.5 Have staff here encouraged you to keep in touch with your family and friends?

Yes	44 (38%)
No	71 (62%)

8.6 Have you had any problems with sending or receiving these things?

	Yes	No
Emails	31 (28%)	81 (72%)
Letters	30 (27%)	80 (73%)
Parcels	28 (26%)	78 (74%)

8.7 Are you able to use a phone every day (if you have credit)?

Yes	110 (96%)
No	4 (4%)

Time out of cell

9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?

Yes, and these times are usually kept to	93 (86%)
Yes, but these times are not usually kept to	13 (12%)
No	2 (2%)

9.2 How long do you usually spend out of your cell each day?

	Less than 2 hours	2-6 hours	6-10 hours	10 hours or more	Don't know
Monday - Fridays	2 (2%)	12 (10%)	20 (17%)	74 (64%)	7 (6%)
Saturday - Sundays	2 (2%)	16 (15%)	17 (16%)	65 (60%)	9 (8%)

9.3 How many times in a normal week are you able to do these things?

	None	1 or 2	3-5	More than 5	Not available here
Complete domestic tasks	6 (6%)	16 (15%)	17 (16%)	61 (58%)	6 (6%)
Get association	6 (6%)	7 (7%)	7 (7%)	76 (72%)	9 (9%)
Exercise outside	3 (3%)	8 (7%)	9 (8%)	83 (78%)	4 (4%)
Go to the gym or play sports	9 (8%)	65 (58%)	27 (24%)	8 (7%)	3 (3%)

9.4 At the weekend, are you able to do these things?

	Yes	No
Complete domestic tasks	97 (93%)	7 (7%)
Get association	94 (94%)	6 (6%)
Exercise outside	104 (97%)	3 (3%)
Go to the gym or play sports	50 (48%)	54 (52%)

9.5 How many times in a normal week are you able to do these things?

	Never	Less than once a week	About once a week	Twice a week or more
Visit the library	7 (6%)	8 (7%)	23 (21%)	74 (66%)
Borrow library items kept on the wing	27 (25%)	5 (5%)	20 (18%)	57 (52%)
Get things from the library delivered to the wing	62 (58%)	6 (6%)	13 (12%)	26 (24%)

9.6 Does the library have a wide enough range of materials to meet your needs?

Yes	59 (52%)
No	36 (32%)
Don't use the library	18 (16%)

Applications, complaints and legal rights

10.1 Is it easy for you to make an application?

Yes	85 (73%)
No	22 (19%)
Don't know	9 (8%)

10.2 If you have made any applications here, are they usually dealt with:

	Yes	No	Not made any applications
Fairly?	53 (48%)	38 (34%)	20 (18%)
Within 7 days?	41 (42%)	36 (37%)	20 (21%)

10.3 Is it easy for you to make a complaint?

Yes	53 (46%)
No	21 (18%)
Don't know	41 (36%)

10.4 If you have made any complaints here, are they usually dealt with:

	Yes	No	Not made any complaints
Fairly?	12 (11%)	31 (29%)	64 (60%)
Within 7 days?	16 (15%)	24 (23%)	64 (62%)

10.5 Have you ever been prevented from making a complaint here when you wanted to?

Yes	28 (25%)
No	43 (38%)
Not wanted or needed to make a complaint	42 (37%)

10.6 Do you know how to contact these organisations?

	Yes	No	Don't know who they are
Independent Prisoner Complaint Investigations	59 (52%)	41 (36%)	13 (12%)
Independent Monitoring Board (IMB)	73 (66%)	32 (29%)	5 (5%)

10.7 In this prison, is it easy or difficult for you to do these things?

	Easy	Difficult	Don't know	Don't need this
Communicate with your solicitor or legal representative	53 (46%)	22 (19%)	22 (19%)	17 (15%)
Attend legal visits	35 (32%)	17 (15%)	37 (33%)	22 (20%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	15 (14%)
No	37 (33%)
Not had any legal letters opened	59 (53%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	39 (35%)	58 (51%)	16 (14%)
Your outside medical appointments	36 (32%)	49 (44%)	27 (24%)
Your agreed social care package	20 (18%)	34 (30%)	58 (52%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	14 (12%)	42 (37%)	24 (21%)	21 (19%)	12 (11%)
Nurse	27 (24%)	53 (47%)	22 (19%)	5 (4%)	6 (5%)
Dentist	9 (8%)	36 (33%)	28 (25%)	23 (21%)	14 (13%)
Pharmacist	21 (19%)	44 (40%)	18 (16%)	9 (8%)	19 (17%)
Mental health worker	13 (12%)	33 (30%)	12 (11%)	10 (9%)	43 (39%)
Substance misuse worker	21 (19%)	27 (25%)	7 (6%)	4 (4%)	51 (46%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	22 (19%)	44 (39%)	12 (11%)	12 (11%)	23 (20%)
Nurse	29 (26%)	53 (47%)	12 (11%)	8 (7%)	10 (9%)
Dentist	29 (26%)	36 (32%)	7 (6%)	12 (11%)	27 (24%)
Pharmacist	28 (25%)	46 (41%)	7 (6%)	8 (7%)	23 (21%)
Mental health worker	14 (13%)	27 (24%)	5 (5%)	15 (14%)	50 (45%)
Substance misuse worker	22 (19%)	23 (20%)	3 (3%)	6 (5%)	59 (52%)

11.4 What do you think of the overall quality of the health services here?

Very good	18 (16%)
Quite good	56 (50%)
Quite bad	23 (20%)
Very bad	14 (12%)
Don't know	2 (2%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes	10 (9%)
No	4 (4%)
Don't know	1 (1%)
Not due to be released in the next month/no health care needs	98 (87%)

11.6 Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being)?

All the time	20 (18%)
Most of the time	35 (31%)
Some of the time	38 (34%)
Never	20 (18%)

Other support needs

12.1 Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?

Yes	43 (38%)
No	69 (62%)

12.2 If you have a disability, are you getting the support you need in this prison?

Yes	15 (14%)
No	26 (24%)
Don't have a disability	69 (63%)

12.3 Do you have any mental health problems?

Yes	40 (36%)
No	72 (64%)

12.4 Have you been helped with your mental health problems in this prison?

Yes	22 (20%)
No	17 (15%)
Don't have a mental health problem	72 (65%)

12.5 Has your mental health got better or worse since arriving at this prison?

Better	23 (21%)
Worse	30 (28%)
No difference	55 (51%)

12.6 Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?

Yes	35 (31%)
No	78 (69%)

12.7 If you do consider yourself to be neurodivergent, are you getting the support you need in this prison?

Yes	15 (13%)
No	19 (17%)
Don't consider myself to be neurodivergent	78 (70%)

Alcohol and drugs

13.1 Do you have a drug or alcohol problem?

Yes	13 (11%)
No	101 (89%)

13.2 If you have told staff about your drug or alcohol problem, have you received help to manage it?

Yes	10 (9%)
No	2 (2%)
Have not told staff	0 (0%)
Don't have a drug or alcohol problem	101 (89%)

13.3 If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?

Yes	2 (2%)
No	4 (4%)
Have not developed a drug or alcohol problem in this prison	108 (95%)

13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?

Yes	3 (3%)
No	1 (1%)
Don't have a drug or alcohol problem	101 (89%)
Not being released in the next month	9 (8%)

13.5 In this prison, is it easy or difficult to get these things?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Illicit drugs	38 (34%)	12 (11%)	1 (1%)	7 (6%)	54 (48%)
Alcohol	27 (24%)	17 (15%)	3 (3%)	6 (5%)	59 (53%)
Medication not prescribed to you	30 (27%)	9 (8%)	4 (4%)	6 (5%)	63 (56%)

Safety

14.1 Have you ever felt unsafe here?

Yes	42 (37%)
No	72 (63%)

14.2 Do you feel unsafe now?

Yes	20 (18%)
No	93 (82%)

14.3 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	38 (35%)	45 (41%)	26 (24%)
Staff?	39 (37%)	41 (39%)	25 (24%)

14.4 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	20 (19%)	88 (81%)
Staff?	29 (28%)	75 (72%)

14.5 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience? *(Tick all that apply.)*

	By prisoners	By staff
Verbal abuse	10 (9%)	20 (19%)
Threats or intimidation	10 (9%)	15 (14%)
Physical assault	6 (6%)	3 (3%)
Sexual assault	0 (0%)	2 (2%)
Theft of canteen or property	8 (7%)	7 (7%)
Other bullying/victimisation	7 (6%)	14 (13%)

Behaviour management

15.1 Does this prison:

	Yes	No	Don't know
Reward good behaviour fairly?	26 (24%)	63 (57%)	21 (19%)
Deal with bad behaviour fairly?	30 (28%)	51 (47%)	27 (25%)

15.2 Are there opportunities and rewards to motivate people in this prison?

Yes	32 (29%)
No	58 (52%)
Don't know	22 (20%)

15.3 Do these opportunities and rewards motivate you to behave well?

Yes	30 (56%)
No	2 (4%)
Do not know what opportunities and rewards there are	22 (41%)

15.4 Do you think the culture in this prison encourages prisoners to behave well?

Yes	28 (25%)
No	54 (48%)
Don't know	30 (27%)

15.5 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?

Yes	2 (2%)
No	11 (10%)
Don't remember	1 (1%)
Not been restrained here in the last 6 months	97 (87%)

15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months:

	Yes	No	Not been in segregation
Were you treated well by segregation staff?	1 (1%)	4 (4%)	103 (95%)
Could you shower every day?	1 (1%)	3 (3%)	103 (96%)
Could you go outside for exercise every day?	2 (2%)	2 (2%)	103 (96%)
Could you use the phone every day (if you had credit)?	1 (1%)	3 (3%)	103 (96%)

Education, skills and work

16.1 Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?

Yes	25 (23%)
No	16 (14%)
Not needed support with reading needs	70 (63%)

16.2 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will help	No, won't help	Not done this
Education	57 (52%)	33 (30%)	20 (18%)
Vocational or skills training	52 (49%)	29 (27%)	25 (24%)
Prison job	46 (43%)	51 (48%)	10 (9%)
Work outside of the prison	55 (51%)	12 (11%)	40 (37%)

16.3 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	51 (47%)
No	42 (39%)
Not applicable	16 (15%)

16.4 Do wing staff encourage you to go to education, training or work?

Yes	41 (37%)
No	48 (43%)
Not applicable	23 (21%)

Sentence plan

17.1 Do you have a sentence plan?

Yes	86 (80%)
No	22 (20%)
Not sentenced	0 (0%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	73 (88%)	4 (5%)	6 (7%)
Are any staff here supporting you to achieve the objectives or targets?	40 (49%)	35 (43%)	6 (7%)
Have you been involved in setting the objectives or targets?	53 (65%)	22 (27%)	6 (7%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	19 (17%)
No	85 (77%)
Don't know	7 (6%)

18.2 How close is this prison to your home area or the address you will be released to?

Very near	3 (17%)
Quite near	8 (44%)
Quite far	3 (17%)
Very far	4 (22%)

18.3 Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?

Yes	16 (84%)
No	3 (16%)

18.4 Are you getting help to sort out these things for when you are released?

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	9 (47%)	4 (21%)	6 (32%)
Getting employment	10 (53%)	2 (11%)	7 (37%)
Sorting out benefits	9 (47%)	5 (26%)	5 (26%)
Finances and debt	6 (32%)	4 (21%)	9 (47%)
Opening a bank account	10 (56%)	1 (6%)	7 (39%)
Getting photo ID	10 (56%)	1 (6%)	7 (39%)

More about you

19.1 Do you have children under the age of 18?

Yes	51 (46%)
No	60 (54%)

19.2 Are you a UK/British citizen?

Yes	104 (95%)
No	6 (5%)

19.3 Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?

Yes	18 (16%)
No	94 (84%)

19.4 Have you ever been in the armed services (the army, navy or air force)?

Yes	8 (7%)
No	104 (93%)

19.5 What is your gender?

Male	112 (100%)
Female	0 (0%)
Non-binary	0 (0%)
Other	0 (0%)

19.6 Do you identify as transgender or trans?

Yes	1 (1%)
No	110 (99%)

19.7 How would you describe your sexual orientation?

Straight/heterosexual	109 (98%)
Gay/lesbian/homosexual	2 (2%)
Bisexual	0 (0%)
Other	0 (0%)

Final questions about this prison

20.1 Do you think your experiences in this prison have made you more or less likely to offend in the future?

More likely to offend	4 (4%)
Less likely to offend	59 (54%)
Made no difference	47 (43%)