



## UK NPM Twitter Policy

### Content

The UK NPM twitter account (@UKNPM) is managed by the UK NPM Co-ordination team, based in the offices of HM Inspectorate of Prisons (England and Wales). If you follow this account, you can expect several tweets each week covering information about and relating to the work of the UK NPM.

The feed will include relevant news on detention monitoring and conditions, news from our members, coverage of UK NPM meetings, events and publications, as well as coverage of relevant external events.

Retweeting will be used to highlight appropriate content that is relevant to the work of the UK NPM and our followers. Retweets and external links do not imply endorsement of messages, external organisations or individuals, unless otherwise specified.

We may use existing hashtags in order to categorise messages for ease of reference. Use of hashtags does not imply endorsement of any kind.

The UK NPM is made of up 21 member organisations. UK NPM tweets do not necessarily reflect the views of individual member organisations, unless otherwise specified.

If you see a tweet or other electronic message claiming to be from the UK NPM or any of our members that you suspect may be fraudulent, please contact us according to the instructions on our contact page: <http://www.nationalpreventivemechanism.org.uk/contact/>

### Replies and Direct Messages

The UK NPM welcomes feedback and comments from our followers. However, due to resource constraints the UK NPM co-ordination team will not be able to reply individually to all messages and mentions.

The UK NPM does not engage on issues of party politics.

If you need to contact the UK NPM for official correspondence visit our Contact Us page: <http://www.nationalpreventivemechanism.org.uk/contact/>

## Individual complaints

The UK's NPM is currently made up of 21 visiting or inspecting bodies who visit places of detention such as prisons, police custody, immigration detention centres, children's secure accommodation and mental health institutions.

As a whole the UK NPM does not have a remit to investigate or resolve individual complaints about places of detention. If you would like to contact the UK NPM about particular concerns you may have, please consider directly contacting the relevant NPM member via their website.

You can find a list of our member organisations, notes on their role, and their websites here:  
<http://www.nationalpreventivemechanism.org.uk/members/>

## Media Enquiries

The UK NPM does not have a specific press office. Any media queries should be directed either to the press office of HMI Prisons or the press office of the relevant NPM member.

List of NPM members and their websites  
<http://www.nationalpreventivemechanism.org.uk/members/>

## Following

If you follow @UKNPM, we will not automatically follow you back and reserve the right to unfollow accounts for any reason. This avoids us having to spend time dealing with spam accounts, and helps keep discussions open by limiting the use of Direct Messages.

@UKNPM will follow organisations of relevance and may follow individuals where appropriate. Following a Twitter account does not imply endorsement of any kind.

## Availability

The UK NPM will update and monitor the Twitter account during office hours only, Monday to Friday. Note the UK NPM does not have a specific press or social media team so will work on twitter where possible alongside other responsibilities.