



**HM Prison &
Probation Service**

Ian Barrow
Area Executive Director
HMPPS Wales and CAS
Churchill House
Cardiff
CF10 4HH

Helen Davies

Head of Thematic and Joint Inspection
HM Inspectorate of Probation
1st Floor, Manchester Civil Justice Centre,
1 Bridge Street West,
Manchester
M3 3FX

06th July 2026

Dear Helen,

HMI Probation Inspection of Stonnall Road Approved Premises – July 2026

Thank you for your inspection report for Stonnall Road Approved Premises (AP), where you made a total of eight recommendations.

All recommendations have been carefully considered and the Heads of AP with the support of the Community Accommodation Services (CAS) Probation Director will ensure steps will be taken to address them as appropriate. This will include the following:

- The Head of Public Protection for Midlands AP (HoPP) will ensure that management oversight of casework is improved to ensure effective risk management.
- The HoPP will also work with the manager at Stonnall Road AP to make improvements to pre-arrival contact and resident engagement to support arrival preparations.
- The AP Manager and HoPP will ensure strengthened safeguarding practices (and handover), by developing staff use of professional curiosity and information sharing.
- The AP Operational and Staff Development Team will work with the manager and staff at Stonnall Road Approved Premises to strengthen its programme of rehabilitative activities including links to mental health services and accommodation.

Whilst I acknowledge that there is still work to be carried out at Stonnall Road AP, I am encouraged that positive outcomes were also reported and note the following:

- Stonnall Road had a clearly defined mission statement, emphasising its commitment to rehabilitation, public protection, and supporting residents to resettlement successfully into the community.
- Staff and managers promoted a respectful and inclusive environment, and residents benefited from positive relationships.

- Residents had access to a range of activities that supported their wellbeing, confidence and engagement.
- Regarding induction processes, feedback from residents was positive overall, with most rating their experience as “good” or “excellent.”

I remain committed to ensuring progress against HMIP recommendations, and I can assure you that through my operational assurance functions and with the support of the Performance, Assurance and Risk Group, we continue to closely monitor progress in line with your findings.

Yours Sincerely,

A handwritten signature in black ink, appearing to be 'Ian Barrow', written in a cursive style.

Ian Barrow

Area Executive Director, HMPPS Wales and CAS

Cc: Jim Barton, Interim Director General of Probation, HMPPS
Kim Thornden-Edwards, Chief Probation Officer, HMPPS
Manjinder Purewal, Probation Director, CAS