

**Action Plan – Kenneth Clarke. HMP Pentonville. NC. 13/08/2016**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all patients with long-term health conditions have clear personalised care plans, with stated aims, planned interventions and monitoring, and regular reviews of medication in line with National Institute for Health and Care Excellence (NICE) guidelines.	Accepted	<p>The Long Term Condition (LTC) Lead has been in post since summer 2016. Case load registers have been compiled for a number of long term conditions (asthma, COPD, Diabetes, Epilepsy.) Patients are seen on a regular basis by the LTC Lead. If their case is complex they are reviewed by the complex case meetings which look at individual patients and assess their needs and interventions.</p> <p>Patients with Long Term Conditions have written care plans to help them understand their condition and how to deal with an exacerbation in their condition and when to seek further help and guidance from Healthcare Staff.</p>	Head of Healthcare Completed
2	The Head of Healthcare should ensure that all clinicians seeing patients adequately review their medical record, assess and appropriately examine the patient, take clinical observations as appropriate and record their assessments, in line with national guidelines.	Accepted	<p>Healthcare staff now review clinical records prior to engaging with the patient to ensure that they are fully informed of previous healthcare interactions and that they can make an informed decision regarding the patients care pathway.</p> <p>This will be reinforced by a notice to all clinical staff about the importance of reviewing patient clinical record prior to a consultation.</p>	Head of Healthcare Completed
3	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>In May 2016, NOMS issued a learning bulletin on “Emergency Response and the Use of Restraints” which sets out the legal position on restraints and confirms that their use must be proportionate to the perceived risk at that time and take into account medical opinion on the prisoner’s current health status. NHS England have issued the same bulletin to all Heads of Healthcare.</p> <p>This bulletin has been made available to all staff at Pentonville and to support this, all Duty Governors will receive a further reminder at</p>	<p>Head of Healthcare and Safer Custody</p> <p>April 2017</p>

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			team briefings to ensure that risk assessments are based on the current risk posed by the prisoner.  We will reissue this learning bulletin to all staff at Pentonville including Healthcare.	