

**Action Plan- Alan Hale. HMP Parc. NC. 26/08/2016**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners with chronic conditions have detailed care plans and are managed and reviewed in line with National Institute for Health and Care Excellence (NICE) guidelines		To monitor and review the quality of care plans and ensure these are managed and reviewed in line with NICE guidelines, regular clinical care plan audits will be carried out by Clinical Leads and fortnightly checks have been added to the Practice Manager's compliance schedule. Care plan training for nurses is in progress with currently 40% trained. The remainder are scheduled for training between February and May 2017, with a view to complete 100% by end May 2017.	Head of Healthcare May 2017
2	The Director should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, and ensures there are no delays in calling for emergency assistance.		<p>A Directors Prison Information Notice (PIN) was issued to all staff in February 2017, to remind them of the correct emergency codes that are to be used in response to any medical emergencies and the appropriate healthcare staff attend. The notice has further details on the responsibility of each staff to check that their radios and other equipment is working correctly at the beginning of each shift.</p> <p>All operational staff including unit residential officers and senior managers will be briefed and provided with a copy of the NOMS learning bulletin on 'Emergency Response and Use of Restraints' to reiterate their responsibility during medical emergencies. The NOMS bulletin will also be discussed in the Senior Operational Managers and Duty Directors morning meeting to monitor and review the understanding of the emergency procedures. Any discrepancies highlighted will be managed by individual line managers.</p>	April 2017 Safer Custody / Directors Office