

Action Plan – Orlando Santos. HMP Gartree. Self -Inflicted. 04/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
2	The Head of Healthcare should ensure there is an effective mental health referral system in place that all referrals are assessed for urgency, and prisoners are seen within prescribed timescales.	Accepted	<p>A new healthcare provider, Care in Custody, has been delivering healthcare services at HMP Gartree since April 2017. The mental health provision has now changed to enable all mental health nurses to assess individuals and the removal of a two tier mental health service has increased the capacity to assess men sooner.</p> <p>Care in Custody are reviewing the mental health referral process to make this clearer and allow for cases to be assessed for urgency. Timescales from the receipt of the referral to the assessment taking place will be agreed by August 2017.</p>	<p>August 2017</p> <p>Head of Healthcare</p>
2	The Governor should ensure that staff working on the PIPE Unit work closely with prisoners new to the unit, ensure they are settled and that they understand the unit's regime and expectations.	Accepted	<p>Funding has been allocated for a dedicated supervising officer to oversee the PIPE. From July, the supervising officer will be responsible for conducting a weekly check of group attendance registers and carrying out a welfare check on any men who have missed sessions. Reasons for non-attendance, and the welfare of the individuals, will be recorded on NOMIS.</p> <p>A new scheme has been introduced within which Personal Officers conduct an induction welfare check on all residents within 7 days of arrival on the wing and document on NOMIS that they understand the unit's regime and expectations. This new procedure will be fully in place by July 2017.</p> <p>Non-attendance at groups will, from July 2017, be an agenda item on the business meeting held weekly and Personal Officers will be allocated an action to conduct a further welfare check if necessary.</p> <p>Assurance checks on non-attendance and induction checks will be conducted by PIPE operational band 5 manager and this will form part of PIPE quarterly reports.</p>	<p>July 2017</p> <p>Head of Residence and Safety</p>