

**Action Plan- Peter Mason. HMP Oakwood . 23/01/2017**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should review the process for the management of long term conditions and ensure that disease specific reviews are taking place in line with NICE guidance, and are clearly recorded	Accepted	<p>The processes have been reviewed and all long term conditions (LTCs) are now managed via the Quality Outcome Framework (QOF). QOF was not utilized by the previous provider of the health services at Oakwood, so it was only implemented from April 2016. This means that patients within HMP Oakwood have been identified with chronic illness and have been reviewed. All patients with LTC are now on caseloads with attached care plans for staff to utilise when they review them. Once patients have been assessed, a recall is placed on their healthcare record by the clinician who determines the next review date; this is based on the assessment of the patient at that time. As a healthcare department we are focusing on achieving our threshold goal of achieving 95% in our LTC QOF score by the end of July 2017.</p> <p>Care UK utilises QOF as its format, as this is the most effective way of monitoring patients. This ensures that reviews of LTCs are held within the guidance set out by NICE.</p>	Head of Healthcare  Completed