

**Action Plan - Brian Salisbury at HMP Preston**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	The Governor and Head of Healthcare should ensure that accredited sign language interpreting services are used for prisoners who are deaf or hearing impaired, and reliant on sign language, whenever matters of accuracy or confidentiality are a factor.	Accepted	Lancashire Care Foundation Trust (LCFT) provide language interpretation services (including sign language), for prisoners and staff within the prison. This is outlined in Lancashire Care Foundation Trust Interpreting and Translation policy and procedures. A Staff Information Notice was published in January 2015 to remind staff to use the accredited language interpreting service where appropriate. A Prisoner Information Notice will also be published in April 2016 to remind prisoners about this service, especially for those who are deaf or hearing impaired, and reliant on sign language, and so require additional support when dealing with issues of accuracy or confidentiality.	Governor  Head of Healthcare Completed	
2	The Head of Healthcare should ensure that healthcare staff routinely request community medical records for newly arrived prisoners and offer prisoners a full general health assessment within a week of their arrival, in line with PSO 3050	Accepted	<p>In line with Prison Service Order 3050 Continuity of Healthcare for Prisoners, all staff have been reminded via a staff briefing in April 2016 that they must complete assessments within three days of a new prisoner's arrival. This includes a full mental and physical health screen and risk assessment, substance misuse assessment, medication check and request for prisoner medical records from the community GP. All prisoners' community and GP records are routinely requested at reception. Once this information is received it is passed to the GP for action and then scanned onto System One (patient electronic records).</p> <p>Lancashire Care NHS Foundation Trust are in the process of moving to e-prescribing full rollout. This will be implemented in July, known as System Two, which will give the prison access to prisoners' community GP records. This recommendation will be closely monitored by the Head of Healthcare.</p>	Head of Healthcare 31 July 2016	
3	The Head of Healthcare should ensure that all patients with complex health needs have clear personalised care plans, consistent with NICE guidelines, and that both primary physical health and mental health care teams effectively	Accepted	All patients, including those with complex needs, have personalised care-plans in line with NICE guidelines which reflect their physical and mental health needs. These care plans are continually audited via the inpatient team managers. Clinical Audits are completed by managers regularly to ensure the quality and compliance of the care plans.	Head of Healthcare Completed	

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	share information to ensure a coordinated approach to care.		Information is shared with other clinical personnel including GPs, nursing staff and community partners via multi-disciplinary meetings. Ward rounds are also completed weekly to review prisoners' care, attended by the healthcare multi-disciplinary team.		